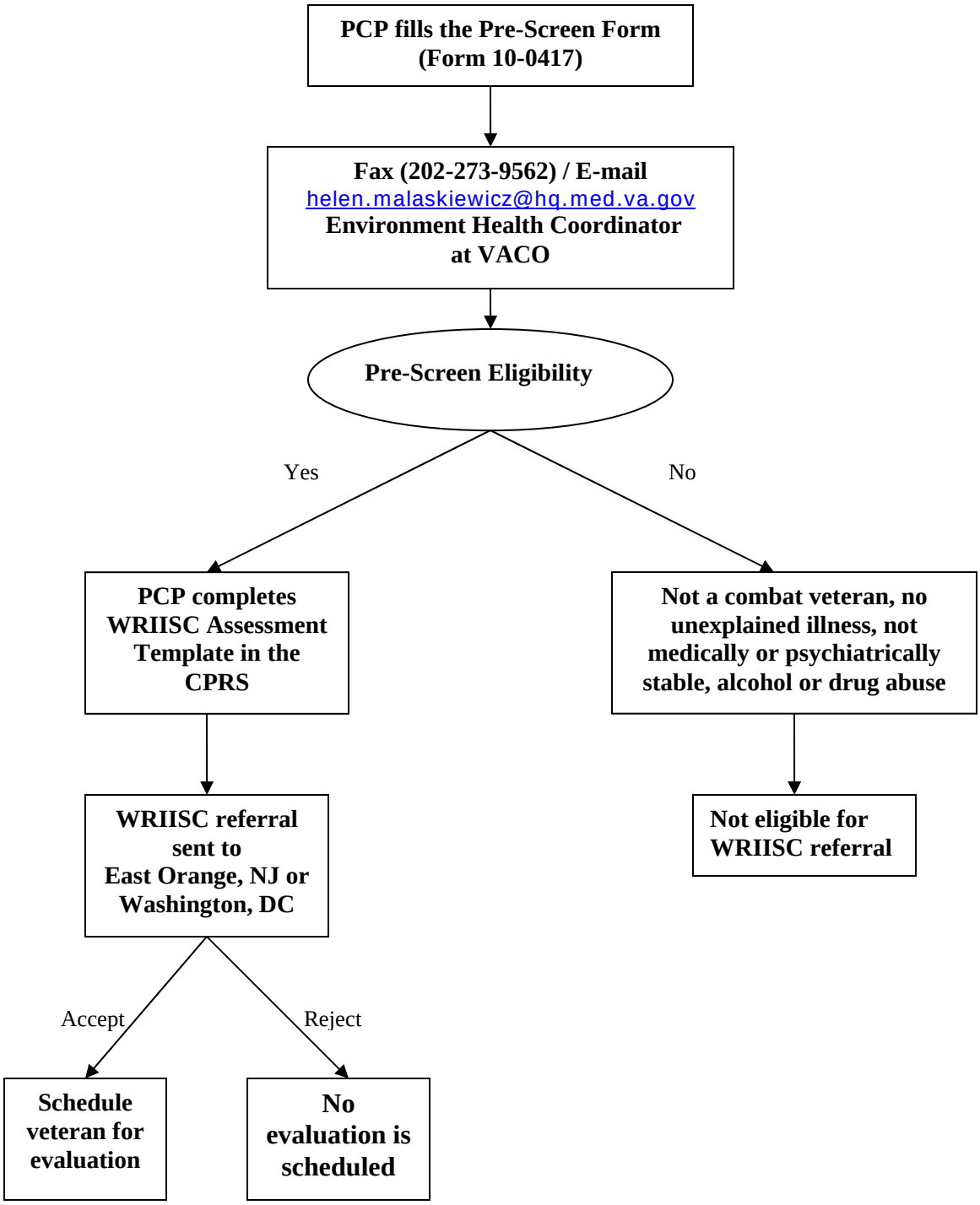Referral Process for National Referral Program