DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850

CMS/

CENTERS for MEDICARE & MEDICAID SERVICES

OFFICE OF INFORMATION SERVICES

DATE: June 29, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations Systems Staff

FROM: Henry Chao /s/
MA/Part D Implementation Manager

SUBJECT: **Special TRR Communication – Week-at-a-Glance
July 1st through July 8th**

The following describes the Special TRRs that CMS is preparing to send to Plans during
the week of July 1, 2006. It also includes special notices detailing system availability.
The focus of the TRRs is described below. Only Plans with transactions/beneficiaries
that are impacted by the specific conditions of each cleanup will receive a file.

Saturday, July 1, 2006 – Sunday, July 2, 2006

Special Notice
The MARx UI will be unavailable on Saturday, July 1st and Sunday, July 2nd. *During
this time Plans* **WILL** *be able to submit enrollment files but Batch Completion Status
Reports will not be returned before Wednesday, July 5th.*

Tuesday, July 4, 2006

Special Notice
The MARx UI will be unavailable on Tuesday, July 4th from midnight until 6:00 AM.
During this time Plans **WILL** *be able to submit enrollment files but Batch Completion
Status Reports will not be returned before Wednesday, July 5th.*

Wednesday, July 5, 2006

Special Cleanup TRR
This TRR will address a number of conditions, some of which have been the subject of
the regular Monday "cleanup" TRRs in the past. This TRR will follow normal naming
conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D05.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.

2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.
   a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
   b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on July 6th.

Thursday, July 6, 2006

Special Reject TRR
This TRR will follow normal naming conventions:
e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D06.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

Friday, July 7, 2006

Special TRR – Reprocessing of Enrollment Transactions with TRC 165
CMS has addressed the underlying issues that caused a number of Enrollment Transactions (Code 60 and 61) to reject with TRC 165 - system delay in processing the transaction. These transactions will be reprocessed and sent to Plans in this Special TRR. Plans should expect to receive TRCs indicating that the transactions have been accepted (i.e. TRC 011 – Enrollment Accepted) or a legitimate reject code. Multiple TRCs may be assigned to a transaction, but Plans will not receive TRC 165.

This TRR will follow normal naming conventions:
e.g. P#MMA.@BGD5050.PLNxxxxx.YM200607.D07.TRWEEKD

Please direct questions or concerns to the MMA Help Desk at mmahelp@cms.hhs.gov or 1-800-927-8069.