

# **Wyoming State Action Plan to End Chronic Homelessness**

## **Hope on the Range: The Key to Ending Wyoming Homelessness**

**Wyoming Interagency Council on Homelessness**  
**February 6, 2004**

Wyoming's homeless problems are complicated by geographic realities. Wyoming is ranked as the ninth largest state in land mass yet has a population of only 501,242. In general, Wyoming gets few Federal funds and is not within the geographic funding areas of major foundations or corporations. Its small towns are dispersed across vast tracks of land. It contains only two entitlement cities and no state funding is allocated for homeless programs. In fact, few people in Wyoming realize there is a homeless problem within the state. Homeless service providers have struggled with the formation of a Statewide Continuum of Care and the geographic hindrances to integration of services. As providers, they are well aware that there is a homeless problem in Wyoming but still struggle to compile accurate data to support what they know to be true.

With the formation of the Wyoming Homeless Policy Academy team, preliminary steps to address these issues were initiated. Team members were able to bring a much broader representation to the table than ever before. This plan begins the process of addressing the issue of homelessness in Wyoming, focusing first on the chronically homeless. Toward that end, the team has envisioned a future wherein homelessness will cease to exist. That vision is centered around the understanding that each person has individual needs which can best be met when systems are people-focused.

This State Action Plan is presented as a working document, a preliminary plan which will grow and change as the process evolves. The Wyoming Homelessness Policy Academy Team (renamed the Wyoming Interagency Council on Homelessness) has already made

adjustments with an additional goal, a prerequisite to the four goals created through the Denver Policy Academy session.

**VISION STATEMENT:** In Wyoming, everyone has a home and access to a comprehensive, person-focused network of supports and services to prevent and eliminate homelessness.

**Goal One:** Secure official State sponsorship of State Action Plan through presentation of an accurate and compelling picture of homelessness in Wyoming.

**Goal Two:** Wyoming's State government takes a proactive role in ending chronic homelessness.

**Goal Three:** Establish and maintain a comprehensive and accurate Data and Communication System to enhance services to homeless in Wyoming

**Goal Four:** Maximize existing resources in service to the homeless.

**Goal Five:** Increase the supply and availability of services to the homeless through new housing supplies, new programs, and new support services.

## Action Plan Grid for State of Wyoming

GOAL ONE: Secure official State sponsorship of State Action Plan through presentation of accurate and compelling picture of homelessness in Wyoming.			PRIORITY: Highest			
Objective	Strategy	Action Steps	Responsibility	Resources Needed	Expected Outcomes	Timeline
1.1 There is a credible and usable picture of the current Wyoming Homeless situation (including numbers, causes, conditions, providers, inventory of services, gaps, service delivery patterns, prioritized needs).	1.1.1 Prepare for comprehensive homeless survey.	1.1.1.1 Determine past efforts to quantify situation (surveys, internal data sources) .	Betty Sone, ORH, Denny Royal, Larry Melka, Pam Nowak, Coleen Collins	Past Statewide Continuum of Care (C of C) Gaps Analyses Other existing data reports	Collection and analysis of past surveys and reports	Feb. 2004
		1.1.1.2 Identify gaps in data and sources	Betty Sones, ORH, Denny Royal, Pam Nowak, Coleen Collins, subcommittee	Collection gathered in Action Step 1.1.1.1 Examples of "good" surveys from other states Subcommittee with rep from providers, homeless, statewide C of C, Wyoming Interagency Council, and state govt.	List of data needed & sources for data	Feb. 2004
		1.1.1.3 Design survey (framework, task, scope of analysis, survey questions, methodology)	Betty Sones ORH, Denny Royal, Pam Nowak, Larry Melka, Scott Hayes, Coleen Collins, subcommittee	TA to assist with design, analysis, reporting Funding for survey work Survey company Subcommittee formed in Action Step 1.1.1.2 List formed in Action Step 1.1.1.2	Survey questionnaire	Mar. thru June 2004
		1.1.1.4 Identify points of contact, providers to be surveyed and strategy for survey	Betty Sones, Coleen Collins, Doug Theide, subcommittee,	List of known providers Input of Statewide C of C Subcommittee formed in Action Step 1.1.1.2	Strategy for survey (including points of contact and providers to be included)	Mar. thru May 2004

			survey co., Rural Dev't Council	Survey company		
	1.1.2 Conduct comprehensive survey.	1.1.2.1 Conduct survey using identified points of contact and providers	survey company	Survey company	Collection of completed survey forms	June 2004
	1.1.3 Prepare analysis of survey per Objective 1.1	1.1.3.1 Compile data from survey	survey company	Survey company	Compilation of raw data	July 2004
		1.1.3.2 Prepare survey report	survey company	Survey company	Completed report (analysis of data)	Aug. 2004
1.2 Official State sponsorship of State Action Plan is secured	1.2.1 Produce a compelling story of homelessness in Wyoming	1.2.1.1 Create presentation which reflects seriousness of problem and need for official State action.	Alfrieda Gonzales & Lynne Weidel	Completed survey report from Objective 1.1	Completed presentation	Sept. 2004
		1.2.1.2 Identify purpose of State presentation and incorporate request into presentation	Alfrieda Gonzales & Lynne Weidel	input from entire Wyoming Interagency Council group	Official request for empowerment, funding	Sept. 2004
	1.2.2 Secure official State sanction	1.2.2.1 Determine target range and adjust presentation accordingly	Alfrieda Gonzales & Lynne Weidel	input from Governor's office, input from Wyoming Interagency Council	Modified presentation	Oct. 2004
		1.2.2.2 Determine logistics for presentation (date, location, presenter, etc.)	Alfrieda Gonzales & Lynne Weidel	input from Governor's office or other as defined in 1.2.2.1	Agenda for presentation	Oct. 2004
		1.2.2.4 Make presentation	Alfrieda Gonzales & Lynne Weidel	presentation materials	Actual presentation	Oct. 2004
		1.2.2.1 Request legislative action or directive from Governor's office to empower State Action Plan and provide funding	Alfrieda Gonzales & Lynne Weidel	official written request or suggested directive, legislative subcommittee (or other procedural groups) if needed,	Responsive legislative action or directive to empower/fund State Action Plan	Nov. 2004

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<b>GOAL TWO:</b> Wyoming's State government takes a proactive role in ending chronic homelessness.			<b>PRIORITY:</b> High			
<b>Objective</b>	<b>Strategy</b>	<b>Action Steps</b>	<b>Responsibility</b>	<b>Resources Needed</b>	<b>Expected Outcomes</b>	<b>Timeline</b>
2.1 There is increased awareness of the homeless within State government	2.1.1 Implement an awareness campaign within State government.	2.1.1.1 Secure report and presentation created in Goal One.	Lynne Weidel, Alfrieda Gonzales	Survey report presentation	All materials needed will be in hand	Nov. 2004
		2.1.1.2 Create awareness campaign which tells a compelling story, emphasizes the benefits of collaboration, and publicizes official State Action Plan.	Campaign expert	Professional campaign developer (TA, staff, or consultant)	Campaign materials and strategy	Dec. 2004-Feb. 2005
		2.1.1.3 Identify State departments that provide Mainstream services to the homeless and target them for the campaign.	Awareness Subcommittee	Subcommittee with Input from dept heads of Health, Education, Employment	List of targets	Dec. 2004-Feb. 2005
		2.1.1.4 Conduct campaign(s)	Awareness Subcommittee	campaign materials, dept. support	Completed campaign & increased awareness exhibited	Mar. 2005
2.2 The Wyoming Interagency Council, Governor's Advisory Council on Homelessness, and the Statewide Collaborative ( C of C ) are melded to assure maximum collaboration and minimum duplication of effort.	2.2.1 Determine viability of integrated efforts.	2.2.1.1 Create subcommittee to work on integration.	Lynne Weidel, Doug Theide, Pam Nowak, Denny Royal	Integration subcommittee	Subcommittee formed	Mar. 2004
		2.2.1.2 Identify existing groups and contact persons with each.	Doug Theide, Pam Nowak, Denny Royal	Integration subcommittee, input from groups	List of groups and contacts	Apr. 2004
		2.2.1.3 Identify and document reasons each group was formed.	Doug Theide, Pam Nowak, Denny Royal	Integration subcommittee, input from groups	Table listing groups and details	Apr. 2004
		2.2.1.4 Bring subcommittee and leadership of each group together to discuss viability of merging and create integration plans.	Doug Theide, Pam Nowak, Denny Royal, subcommittee	Integration subcommittee, group leadership, TA on integration	Integration plans	Apr. thru June 2004
	2.2.2 Begin integrated efforts.	2.2.2.1 Secure necessary directives (if any) to meld groups and integrate to the extent	Alfrieda Gonzales	Leadership of each group, government directives, state	Official directives and integrated efforts	July 2004

		possible		agency cooperation		
2.3 Achieve written collaborative agreements among State departments and among State departments and private service providers.	2.3.1. Determine where agreements are needed.	2.3.1.1 Consult integrated group formed under Objective 2.2, reports created under Goal One, employees in mainstream and other State programs, and homeless persons.	Alfreida Gonzales, Lynne Weidel	input from group formed under 2.2, Goal One reports, stakeholders per action step 2.3.1.1	new Collaboration Subcommittee and preliminary list of problem areas	Aug. 2004
		2.3.1.2 Compile information to identify problems and gaps in methods of service delivery.	Alfrieda Gonzales, Collab. Sub.	Collaboration Subcommittee and list created under 2.3.1.1	Final list of problem areas and potential solutions	Sept. thru Nov. 2004
		2.3.1.3 Target specific mainstream and State programs which might benefit from agreements.	Alfrieda Gonzales	Info generated under 2.3.1.2	Target list	Nov. 2004
	2.3.2 Formulate and implement agreements.	2.3.2.1 Identify partners and secure commitments to pursue formal agreements, including commitment multi-level support within State departments.	Alfrieda Gonzales	State department heads, directors of private providers, list of 2.3.1.2	Commitments to pursue formal agreements	Dec. 2004
		2.3.2.2 Formulate contents of agreements.	Alfrieda Gonzales	Partners of 2.3.2.1 and list of 2.3.1.1	Draft agreements	Dec 2004-Jan. 2005
		2.3.2.3 Create agreements according to departmental/other requirements and secure necessary administrative approvals.	Alfrieda Gonzales	Partners of 2.3.2.1	Signed formal agreements	Feb. 2005
2.4 State funding is secured to support efforts to end homelessness.	2.4.1 Interface with state legislatures to secure support as needed	2.4.1.1 Identify key contacts in legislature	Alfrieda Gonzales, Erin Tuggle, Jacques Robertson	Policy Academy members for new Legislative Subcommittee	New Subcommittee, List of contacts	July 2004
		2.4.1.2 Delegate contacts to team members who have associations with identified legislators	Alfrieda Gonzales, Erin Tuggle, Jacques Robertson	Legislative Subcommittee, list from 2.4.1.1	Contact assigned	Aug. 2004
		2.4.1.3 Invite legislator(s) to join Policy Academy team as team determines necessary	Alfreida Gonzales, Erin Tuggle	Legislative Subcommittee, all data to date	Legislators identified for Policy Academy	Sept. 2004
		2.4.1.4 Make contact/issue invitations	Alfrieda	Legislative Subcommittee	Contact made, invites issued	Oct. 2004

			Gonzales, Erin Tuggle, Jacques Robertson			
		2.4.1.5 Sustain contact on regular basis, providing updates as needed	Alfrieda Gonzales, Erin Tuggle	Legislative Subcommittee	consistent contact maintained	Oct. 2004 and thereafter
	2.4.2 Seek sources of funding within established State Department budgets	2.4.2.1 Create subcommittee to include Wyoming Interagency Council members and high level reps from cross section of State departments	Alfrieda Gonzales	State department heads and Wyoming Interagency Council members for new subcommittee	State Budgets Subcommittee	July-Oct. 2004
		2.4.2.2 Identify potential funding avenues for new or existing programs	Alfrieda Gonzales	State Budgets Subcommittee. State budget overview	List of potential funding within existing budgets	Nov. 2004- Jan. 2005
		2.4.2.3 Secure needs and programming data resulting from Goal One and ongoing surveys/data systems to support requests for funding	Alfrieda Gonzales	State Budgets Subcommittee. Reports from Goal One, current data, State budgets	Proposal(s) linking funding and programs	Feb.- May 2005
		2.4.2.4 Request funding	Alfrieda Gonzales	Proposals under 2.4.2.3	Official requests within State departments/legislature	Mar. - June 2005
2.5 Wyoming's Federal legislators support increased funding for Wyoming.	2.5.1 Wyoming's senators and representative work to secure more funding for Wyoming.	2.5.1.1 Identify potential funding avenues.	Erin Tuggle	Resource material on sources	List of federal programs, ideas	Mar. - Aug. 2004
		2.5.1.2 Present data on homelessness in Wyoming and need for funding	Erin Tuggle	Presentation and data from Goal One	Commitment from senators and representative to assist	Nov. 2004- Feb. 2005
		2.5.1.3 Discuss situation and options with senators and representative.	Erin Tuggle	List of ideas Data & Report (Goal One)	Strategy of action identified	Feb.-May 2005
		2.5.1.4 Maintain contact on regular basis.	Erin Tuggle	Designated contact	Ongoing interaction & support	May 2005 and ongoing



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<b>GOAL THREE:</b> Establish and maintain a comprehensive and accurate Data and Communication System to enhance services to homeless in Wyoming			<b>PRIORITY:</b> Medium-High			
<b>Objective</b>	<b>Strategy</b>	<b>Action Steps</b>	<b>Responsibility</b>	<b>Resources Needed</b>	<b>Expected Outcomes</b>	<b>Timeline</b>
3.1 Determine if existing computerized systems can be combined or interfaced.	3.1.1 Inventory existing data systems throughout Wyoming.	3.1.1.1 Compile listing of data systems and contact persons.	Betty Sones, Scott Hayes, Linda O'Grady and subcommittee: Frank Newman Jacques Robertson, Les Pozsgi	Systems Subcommittee with rep from Statewide C of C, major State agencies, wide geographic base (subcommittee to include Pam Nowak, Betty Sones, Coleen Collins, Scott Hayes, Linda O'Grady, Frank Newman, Jacques Robertson, Les Pozsgi)	List of systems and contact persons.	Jan.-Mar. 2004
		3.1.1.2 Contact each source and request info on system including how data is collected, what data is (should be) included, how data is archived, whether or not data is (can be) accessible to public/other agencies, form and formats required for operation	Betty Sones, Scott Hayes, Larry Melka,	Systems Subcommittee List generated in 3.1.1.1	Table containing information on systems.	Feb-May 2004
	3.1.2 Collect info on HMIS requirements and proposed system	3.1.2.1 Contact Statewide Continuum of Care's lead agency (Casper Housing Authority) and request information	Pam Nowak	Systems Subcommittee LuAnn Alhussen (Statewide C of C HMIS person)	Table containing information on HMIS system.	Feb. 2004
	3.1.3 Determine if there are Federal guidelines beyond the HMIS	3.1.3.1 Contact National Interagency Council for needed information.	Lynne Weidel, Larry Melka	Systems Subcommittee Input from National Interagency Council	Table containing any further information	Feb. 2004
	3.1.4 Seek guidance on how to best incorporate all systems and their requirements & restrictions	3.1.4.1 Arrange meeting(s) with State agency data experts from systems identified in Action Step 3.1.1.1 and the HMIS rep to strategize solutions, examine methodology, data collection needs, etc..	Betty Sones, ORH, Lynne Weidel, Linda O'Grady, Subcommittee	TA to pre-examine tables, moderate meeting, and recommend solutions Reps from systems Tables created in Action Steps 3.1.1.2, 3.1.2.1, &	Preliminary systems integration plan.	June 2004

				3.1.3.1		
3.2 Achieve an integrated Data & Communication System which can track client numbers, case information, provider capacity, inventories of services & gaps, service delivery patterns, and other identified information; generate reports; and allow open communication among providers	3.2.1 Identify single system (if possible) or identify methods for integrating systems	3.2.1.1 Obtain "buy-in" from all partners identified in Objective 3.1 on the preliminary systems integration plan	Betty Sones, ORH, Linda O'Grady, subcommittee	State dept. heads Systems subcommittee Preliminary systems plan	Approval of preliminary systems integration plan	Sept. 2004
		3.2.1.2 Determine who/which entity has responsibility for system	Betty Sones, Linda O'Grady, subcommittee	State dept. heads & systems experts, Systems subcommittee Preliminary systems plan	Inclusion of responsible parties within preliminary systems integration plan	Sept. 2004
		3.2.1.3 Select system	Betty Sones, Linda O'Grady, Subcommittee	Systems subcommittee	System selected	Sept.-Nov. 2004
	3.2.2. Implement system	3.2.2.1 Secure funding for system via private or government funding as outlined under funding objectives	Betty Sones, Linda O'Grady	Systems subcommittee Funding subcommittee State dept. heads	Funding secured	Nov. 2004- Feb. 2005
		3.2.2.2 Finalize systems integration plan, including training, sustainability, maintenance, and updating concerns	Betty Sones, Linda O'Grady	Systems subcommittee, State dept heads	Final systems integration plan (including responsibility for operations & maintenance)	Nov. 2004- Feb. 2005
		3.2.2.3 Purchase and implement system per systems integration plan	Betty Sones, Linda O'Grady	Systems subcommittee System	System purchased and implemented	Mar.-June 2005
3.3 Use the integrated Data & Communication System for multiple uses.	3.3.1 Actively use the system on a day to day basis to communicate and manage client & service data.	3.3.1.1 Input client and provider data and communicate as needed among providers &	Betty Sones, Linda O'Grady	Providers, System, Subcommittee	Data inputted into system	June 2005 and ongoing
	3.3.2 Use the system for planning and development of new/expanded programs.	3.3.2.1 Manage data to produce reports/gaps analyses as needed for needs assessments, measurements of progress, evaluation of programs, leverage of funding.	Betty Sones, Linda O'Grady, subcommittee	Systems, Users, Subcommittee	Reports generated as needed	June 2005 and ongoing
		3.3.2.2 Maintain a data bank	Betty Sones, Linda O'Grady, subcommittee	System, Users, Subcommittee	Data Bank created & maintained	June 2005 and ongoing
	3.3.3 Use the system to drive State policy, justify	3.3.3.1 Produce an annual Executive Summary for presentation to governing	Betty Sones, Linda O'Grady,	System, Users, Subcommittee	Annual Executive Summary and other reports produced	June 2005 and ongoing

services, test assumptions, and measure system effectiveness.	body(ies) as well as reports for other funders and planning entities	subcommittee			
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<b>GOAL FOUR:</b> Maximize existing resources in service to the homeless.			<b>PRIORITY:</b> Medium-High			
<b>Objective</b>	<b>Strategy</b>	<b>Action Steps</b>	<b>Responsibility</b>	<b>Resources Needed</b>	<b>Expected Outcomes</b>	<b>Timeline</b>
4.1 Collaboration among all stakeholders will be enhanced.	4.1.1 Homeless or formerly homeless persons will be made part of the Statewide efforts to end homelessness.	4.1.1.1 A homeless or formerly homeless person or persons will be appointed to the Wyoming Interagency Council (and its subsequent and interrelated bodies).	Lynne Weidel, Mary Bienz, Denny Royal, Pam Nowak, Erin Tuggle, Coleen Collins	List of potential appointees	Homeless (or formerly homeless) person appointed to Policy Academy Team	Feb.-Mar. 2004
		4.1.1.2 Private service providers will be encouraged to involve homeless or formerly homeless persons on their boards and planning bodies.	Mary Bienz Denny Royal	List of private providers	Contact letters sent or in person contact made	Apr. 2004
	4.1.2 Existing local coalitions will be strengthened and expanded and will liaise with Wyoming Interagency Council.	4.1.2.1 Identify existing coalitions and contact persons within each.	Pam Nowak, Denny Royal	Input from entities identified in 2.2	List of coalitions	May 2004
		4.1.2.2 Meet with reps of coalitions to discuss efforts of Wyoming Interagency Council, the Statewide Action Plan, and ways to build coalitions.	Pam Nowak, Denny Royal, Mary Bienz	Coalition Subcommittee, List of coalitions	Meetings accomplished	June-Sept 2004
		4.1.2.3 Use list of providers generated in Goal One to target involvement of previously uninvolved parties.	Pam Nowak, Denny Royal, Mary Bienz	List of providers from Goal One, Coalition Subcommittee	Target list generated	June 2004
		4.1.2.4 Ask coalitions to invite new partners and work on their behalf to encourage new	Pam Nowak, Denny Royal,	Target list from 4.1.2.3 Coalition Subcommittee	Contact made with coalitions	June-Sept. 2004

		participation if assistance is needed.	Mary Bienz			
		4.1.2.5 Build connections of collaboration among coalitions and between coalitions and the Wyoming Interagency Council (and its subsequent/related groups).	Pam Nowak, Denny Royal, Mary Bienz	Coalition Subcommittee	Strengthened connections	June-Sept 2004
	4.1.3 Written agreements will be used to enhance collaboration among private service providers.	4.1.3.1 Providers engaged in collaborative efforts will be encouraged to use written agreements as needed to enhance cooperative service delivery .	Pam Nowak, Denny Royal, Mary Bienz	Coalition Subcommittee	Commitments to sign agreements	Sept. 2004- Jan. 2005
		4.1.3.2 Agreements formed under Goal Two will be used as models as necessary as well as best practices from other States.	Pam Nowak, Denny Royal, Mary Bienz	Coalition Subcommittee, Best Practices, possible TA, Agreements of Goal Two	Written Agreements	Feb.-May 2005
4.2 Public awareness campaigns will keep clients and the public aware of homeless issues and opportunities for involvement	4.2.1 Create and implement general public awareness campaigns	4.2.1.1 Obtain data from Goal One and Goal Three	Frank Newman Maureen Clifton	Data from Goal One and Goal Three	Data assembled	Nov. 2004- Jan. 2005
		4.2.1.2 Obtain best practice examples and other models	Frank Newman Maureen Clifton	TA or best practice examples	Models Assembled	July -Nov. 2004
		4.2.1.3 Involve known stakeholders previously identified	Frank Newman Maureen Clifton	list of stakeholders from Goal One	Stakeholders contacted	Oct. 2004
		4.2.1.4 Create preliminary plans for campaign	Frank Newman Maureen Clifton	Public Awareness subcommittee	Preliminary campaign ideas	Jan.-Apr. 2005
		4.2.1.5 Engage professional advertisers to produce campaigns	Frank Newman Maureen Clifton	Public Awareness subcommittee, professional advertiser	Final campaign conducted	Mar. -Oct. 2005
4.3 Increase visibility of	4.3.1 Create and distribute	4.3.1.1 Compile and map existing resources (service providers, services, housing stock)	Scott Hayes, Bruce Hayes,	list of providers and services from Goal One, etc.	Complete listing and location map	May-Aug. 2004

existing resources	flyers, resource maps, brochures, and resource lists	using data from Goal One, the Data & Communication System, and input from coalitions, etc.	Pam Nowak			
		4.3.1.2 Provide data to contracted company or State department and create maps, brochures, resource lists as determined relevant	Scott Hayes, Bruce Hayes, Pam Nowak	contracted company	Maps, brochures, etc.	Aug.-Oct. 2004
		4.3.1.3 Create distribution plan and make necessary arrangements	Scott Hayes, Bruce Hayes	input from Policy Academy	Distribution plan	Aug. -Oct. 2004
		4.3.1.4 Distribute materials throughout state	Scott Hayes, Bruce Hayes	Materials	Materials distributed	Oct.-Dec. 2004
	4.3.2 Create web-based referral systems (using existing web system or within Data & Communication System )	4.3.2.1 Determine feasibility of incorporating this into Data & Communication System	Scott Hayes, Larry Melka	info on Data & Communication System	table with D&C System info	Nov. 2004-Jan 2005
		4.3.2.2 Investigate Connect Wyoming ( <a href="http://wind.uwyo.edu/connect/pathways.asp">http://wind.uwyo.edu/connect/pathways.asp</a> ) and other web systems or own website to post resource information readily available to clients, public, providers	Scott Hayes	Info on web based systems	table with info on other systems	July-Nov. 2004
		4.3.2.3 Determine best method	Scott Hayes	Data for comparison	referral system selected	Jan 2005
		4.3.2.4 Pursue funding if necessary	Scott Hayes	List of funding options	funding secured	Jan-Mar. 2005
		4.3.2.5 Implement and sustain/update	Scott Hayes	Referral system	system in use	Apr. 2005 and ongoing
	4.4 Service delivery partnerships will be expanded	4.4.1 Invite non-traditional partners to join efforts	4.4.1.1 Identify potential partners from private business, housing, service providers who have not thought of their services in relationship to the homeless.	Chad Curry, Denny Royal	input from C of C, Wyoming Interagency Council, mental health providers, state govt., housing developers, WCDA	List of potential partners
4.4.1.2 Contact potential partners to discuss ways their services can benefit the homeless.			Chad Curry, Denny Royal	List of potential partners	Contact accomplished & list of partners	May-Oct. 2004
4.4.1.3 Make room for these partners within coalitions and/or Wyoming Interagency Council and pursue each situation as necessary.			Denny Royal Mary Bienz	List of new partners List of coalitions from 4.1	Coalitions expanded	Nov. 2004-ongoing

4.5 Access to mainstream services will be improved.	4.5.1 Expand access to SSI through new programs.	4.5.1.1 Form collaborative base to pursue funding for new programs.	Mary Bienz & staff	Input of local collaborative	Commitments and draft proposal	Oct. 2004
		4.5.1.2 Apply for funding	Mary Bienz & staff	In-kind commitments	Final proposal submitted	Nov. 2004
		4.5.1.3 Implement program.	Mary Bienz & staff	Approved grant	Expanded services	Mar. 2005- Mar. 2009
	4.5.2 Ease client access to services via improved collaboration	4.5.2.1 Include access procedures as part of written agreements formed in Objective 2.3	Alfrieda Gonzales,	Planning documents referenced in 2.3	New procedures based on agreements of 2.3	Feb. 2005
		4.5.2.2 Achieve ease of access and collaboration among mainstream providers, private case managers, and clients	Alfrieda Gonzales, Mary Bienz	Input from clients, case managers, mainstream		
4.6 System improvements are sustained despite changes in personnel, leadership, and politics.	4.6.1 Policy development reflects sustainability	4.6.1.1 Leadership agrees to include procedures to assure system is sustained.	Alfrieda Gonzales, Lynne Weidel	Agreements of 2.3 and inputs of 4.5.2	Leadership commitment	Feb.2005
		4.6.1.2 Policies and procedures are written to assure sustainability.	Alfrieda Gonzales	Input of 4.5.2	New policies & procedures	Feb.-Apr. 2005
		4.6.1.3 Ongoing efforts are made to assure awareness and policy/procedure implementation.	Alfrieda Gonzales	Policies & procedures of 4.6.1.2	Ongoing monitoring of system	Apr. 2005 and ongoing

<b>GOAL FIVE:</b> Increase the supply and availability of services to the homeless through new housing supplies, new programs, and new support services.			<b>PRIORITY:</b> Medium			
Objective	Strategy	Action Steps	Responsibility	Resources Needed	Expected Outcomes	Timeline
5.1 Partnerships will expand to foster broad-based participation in housing solutions.	5.1.1 Partnerships will be formed to develop new housing.	5.1.1.1 Housing development options will be explored.	Chad Curry	Knowledge of housing developers	List of potential new partners	Feb. 2004- Feb 2005
		5.1.1.2 Providers will collaborate on projects.	Doug Theide, Denny Royal, Mary Beinz, Pam Nowak	Communication with planning bodies	Discussions with planning bodies	Feb 2005 and ongoing
		5.1.1.3 New solutions and best practices	Erin Tuggle	Knowledge of Best Practices,	Possible new solutions	Feb, 2005 and

		will be explored.		TA	identified	ongoing
		5.1.1.4 Brainstorming sessions will be encouraged	Lynne Weidel	Planning bodies, subcommittees, partners	List of viable solutions	Feb,2005 and ongoing semiannually
5.2 New programs will be pursued to address chronic homelessness.	5.2.1 Existing providers will explore new programming.	5.2.1.1 Best Practice models will be examined.	Doug Theide, Scott Hayes, Denny Royal, Mary Beinz, Pam Nowak	models, data on needs per goal one, D&C system	List of potential solutions	June 2004 and ongoing
		5.2.1.2 Collaboration will allow creative solutions.	Doug Theide		List of viable solutions	
5.3 New funding sources will be tapped to expand programs and create new ones.	5.3.1 Funding sources will be expanded.	5.3.1.1 New funding sources will be identified	Doug Theide, Mary Bienz, Denny Royal, Pam Nowak	Information on funding sources for needed services	Lists & announcements gathered	Feb.-June 2005
		5.3.1.2 Information on funding will be shared.	Doug Theide, Mary Bienz, Pam Nowak, Denny Royal	Lists and announcements	Information communicated	June 2005 and ongoing
		5.3.1.3 Creative use of funding will be explored.	Doug Theide, Mary Bienz, Denny Royal, Pam Nowak	Information	Evaluations of funding and services	June 2005 and ongoing
5.4 Developers' barriers will be minimized.	5.4.1 Restrictive regulations and barriers (e.g. building codes) will be eased whenever possible.	5.4.1.1 New housing partners identified in 5.1.1. will be asked to identify barriers to housing development.	Coleen Collins, Chad Curry	Input from developers Subcommittee on barriers to development	List of barriers	June 2004
		5.4.1.2 Solutions will be strategized	Coleen Collins, Chad Curry	Developers and Barriers Subcommittee List of barriers	Strategies identified	Sept.-Dec. 2004
		5.4.1.3 Wyoming Interagency Council will liaise with State and Local governments to creatively ease development barriers	Collen Collins, Chad Curry	Barriers Subcommittee Strategies of 5.4.1.2	Barriers eased	Jan 2005 and ongoing



## **Identified Technical Assistance Needs**

1. Survey Design & Methodology (refer to Action Step 1.1.1.3): March-June 2004
- 2.. Data Systems Integration (Goal Three issues, Action Step 3.1.4.1): June 2004
3. Public Awareness Campaign Design (refer to Action Step 2.1.1.2): Dec. 2004-Feb. 2005
4. Integration of Existing Statewide Groups (refer to Action Step 2.2.1.4): April-June 2004
5. Exploration of New Housing Options (refer to Action Step 5.1.1.4): Feb. 2005

## **Wyoming Interagency Council on Homelessness Members**

Mary Bienz (Co-Chair)  
Outreach Director  
Self-Sufficiency Department  
Community Action of Laramie County

Maureen Clifton  
Social Services Consultant  
Department of Family Services

Coleen Collins  
Economic Assistance Program  
Consultant  
Department of Family Services

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