U.S. Department of Health and Human Services
U.S. Department of Housing and Urban Development
U.S. Department of Veterans Affairs

Improving Access to Mainstream Services for People Experiencing Chronic Homelessness

Palmer House
Chicago, Illinois
May 20-22, 2003

Agenda

Objectives:

- To assist State and local policymakers to develop an Action Plan intended to improve access to mainstream health and human services that are coordinated with housing for persons who are "chronically" homeless;

- To create and/or reinforce relationships among the Governor's office, State Legislators, key program administrators, and stakeholders from the public and private sectors;

- To provide an environment conducive to the process of strategic decision-making; and

- To assist State and local policymakers in identifying issues or areas of concern that may result in a formal request for technical assistance.

Monday, May 19, 2003

3:00 p.m. - 6:00 p.m.	**Registration**	[Empire Room Lobby Level]

Tuesday, May 20, 2003

8:00 a.m.   **Registration and Continental Breakfast**   [Empire Room]

9:00 a.m.   **Welcome and Overview of the Academy**
- Patricia Carlile, Deputy Assistant Secretary for Special Needs Assistance, Department of Housing and Urban Development (HUD)
- Lawrence Bartlett, Director, Health Systems Research, Inc. (HSR), Moderator

Introductions of State Team Members, Faculty, and Resource Persons and Brief Presentations by Each Team

U.S. Department of Housing and Urban Development/Centers for Medicaid and Medicare Services CD-ROM Announcement: Helping to Understand and Access Mainstream Federal and State Programs

10:00 a.m. **State Team Session One: Setting the Stage, Revisiting the Vision Statement and the Reality Assessment, and Identifying Resource Needs**

- **Set the Stage**
  - ♦ Objectives and format
  - ♦ Defining "mainstream services"
  - ♦ Roles and responsibilities

- **Revisit Vision Statement** (if necessary, revise based on draft developed by State Team prior to Policy Academy)
  - ♦ Statement of purpose
  - ♦ Picture of Team's ideal future (independent of current reality)
  - ♦ Reference point for all future decisions

- **Revisit Reality Assessment** (if necessary, revise based on draft developed by State Team prior to Policy Academy)
  - ♦ Inventory/review of: current programs/activities, key challenges, previous policy actions, current political environment
  - ♦ SWOT Analysis (strengths, weaknesses, opportunities, threats)
  - ♦ Provide context
  - ♦ Identify resources

- **Identify Resource Needs**
  - ♦ Review biographies of resource persons
  - ♦ Identify four or five to attend one of the State Team sessions

12:15 p.m. **Lunch (on your own)**

1:15 p.m. **Keynote Presentation** [Empire Room]
- Philip Mangano, Executive Director, U.S. Interagency Council on Homelessness

1:35 p.m. **Plenary Session One: Focus on Collaboration** [Empire Room]

Involving Consumers: Why and How
- Presenters: Linda Finson, Chicago Health Outreach
  Dan Wasmer, Network Manager, Division of Mental Health
  Illinois Department of Human Services
- Moderator: Deborah Dennis, Vice President for Technical Assistance
  Policy Research Associates, Inc.

Developing and Implementing a Plan to Increase Access to Mainstream Services

- Presenter: Tracy D'Alanno, Homeless and Special Housing Programs,
Continuum of Care Coordinator, Supportive Housing and
Homeless Programs
Department of Human Services, Denver, Colorado

3:15 p.m.   **Break**   [Clark Wing]

3:30 p.m.   **State Team Session Two: Setting Priorities/Goals**

- **Priority/Goal Setting - Identify:**
  - Gaps between the Team's vision statement and the current reality
  - Areas to focus energy and limited resources
  - Basis for planning, policymaking, and setting performance standards

5:30 p.m.   **Dinner (on your own)**

<u>**Wednesday, May 21, 2003**</u>

7:00 a.m.   **Continental Breakfast**   [Empire Room]

8:00 a.m.   **Overview of the Day**   [Empire Room]

8:15 a.m.   **Plenary Session Two: Addressing Chronic Homelessness**

What Works: Evidence-Based Practices and Best Practices Models

- Presenter: Fred Osher, Associate Professor, Director, Center for Behavioral
Health, Justice and Public Policy
University of Maryland School of Medicine

What Works: Prevention Strategies

- Presenter: Deborah Dennis, Vice President for Technical Assistance
Policy Research Associates, Inc.

What Works: System Change Strategies

- Presenter: Carol Wilkins, Director, Intergovernmental Policy
Corporation for Supportive Housing

What Works: Housing Strategies
- Presenters: John Garrity, Director, and Mark Johnston, Deputy Director,
  Office of Special Needs Assistance Programs
  U.S. Department of Housing and Urban Development
  Ann O'Hara, Technical Assistance Collaborative

10:00 a.m.   **State Team Session Three: Completing Priority Setting and Developing Strategies**

- **Complete Priority Setting**
  - Gaps between the Team's vision statement and the current reality
  - Areas to focus energy and limited resources
  - Basis for planning, policymaking, and setting performance standards

- **Develop Realistic Strategies/Tactical Plans**
  - Broad-ranging tactics requiring statewide or cross-agency efforts
  - Usually involves the combination of several courses of action
  - Should be directly related to Team's goals and priorities
  - Includes identifying technical assistance needs

12:00 p.m.   **Working Lunch**   [Empire Room]
The Dynamics of Homelessness, and the Impact of Supportive Housing on Services Use and Costs
- Presenter: Dennis Culhane, Professor
  University of Pennsylvania

1:30 p.m.   **Concurrent Breakout Sessions: Strategies for Increasing Access to Mainstream Services** *[all concurrent breakout sessions are on Level 7]*

- **VA Programs**   [Burnham 1]
  Presenters: Peter Dougherty, Director, Office of Homeless Veterans Programs
  U.S. Department of Veterans Affairs
  Mary Ann Romeo, VISN 12 Homeless Coordinator
  U.S. Department of Veterans Affairs

- **Employment Programs**   [Montrose 2]
  Presenters: Brian Kennedy, Deputy National Director, Office of Job Corps
  U.S. Department of Labor
  Randy Cooper, Office of Disability Employment Policy
  U.S. Department of Labor
  Sandra Jordan, Employment and Training Division
  U.S. Department of Labor
  John Rio, Program Director, National Employment Initiatives
  Corporation for Supportive Housing

- **Medicaid Services** [LaSalle 5]
  Presenters: Patricia Post, Policy Analyst and Communications Manager
  National Healthcare for the Homeless Council
  Randy Pletcher, Chief, Bureau of Policy Analysis
  Illinois Department of Public Health

- **The Use of Block Grant Funding to Serve Chronically Homeless Persons**
  [Burnham 4]
  Presenters: Thomas Simpatico, Chief, Office of Mental Health
  Illinois Department of Human Services
  Michael Couty, Director, Division of Alcohol and Drug Abuse
  Missouri Department of Mental Health

- **Expediting Eligibility Determinations** [Dearborn 3]
  Presenters: Yvonne Perret, Executive Director
  Advocacy and Training Center
  Jeremy Rosen, Staff Attorney
  National Law Center on Homelessness and Poverty

- **Addressing Chronic Homelessness in Rural Areas** [Empire Room]
  Presenterss: Lori Hartford, Health Care for the Homeless Program Manager
  Yellowstone City-County Health Department
  Billings, Montana

- **Discharge Planning: etting Mainstream Systems to the Table**
  [Montrose 1]
  Presenters: Mary Ellen Hombs, Executive Director
  Massachusetts Housing and Shelter Alliance
  Cheri Nolan, Deputy Assistant Attorney General, Office of
  Justice Programs
  U.S. Department of Justice

3:00 p.m. **Break** [Clark Wing]

3:15 p.m. **State Team Session Four: Completing Strategies and Identifying Action Steps**

- **Complete Strategies/Tactical Plans**
  - ♦ Broad-ranging tactics requiring statewide or cross-agency efforts
  - ♦ Usually involves the combination of several courses of action
  - ♦ Should be directly related to Team's goals and priorities
  - ♦ Includes identifying technical assistance needs

- **Identify Action Steps**
  - ♦ Specific activities to be undertaken based on strategies
  - ♦ Required action from specific individual or entities
  - ♦ Considerations:
    - – Who is responsible for coordinating each action?
    - – Who is responsible for completing each action?
    - – What resources are required?
    - – What is the timeline?
    - – Who will be affected?

5:30 p.m. **Adjourn**

Assignment: Each State Team should prepare to share with the other Teams their action planning to-date – including their written vision statement, reality assessment, and goals/priorities at tomorrow morning's plenary session. Each Team should also identify what they anticipate their technical assistance needs to be. Results should be recorded on newsprint and posted in the main conference area.

Thursday, May 22, 2003

7:00 a.m. **Continental Breakfast**   [Empire Room]

8:00 a.m. **Overview of the Day**   [Empire Room]

8:15 a.m. **Exchange of Ideas Among State Team Members and Faculty**

9:00 a.m. **State Team Session Five: Completing Action Steps**

- **Complete Action Steps**
  - ♦ Specific activities to be undertaken based on strategies
  - ♦ Required action from specific individuals or entities
  - ♦ Considerations:
    - – Who is responsible for coordinating each action?
    - – Who is responsible for completing each action?
    - – What resources are required?
    - – What is the timeline?
    - – Who will be affected?
    - – How will success be measured (benchmarks)?

12:00 p.m.   **Lunch (on your own)**

1:15 p.m.   **State Team Session Six: Identifying Technical Assistance (TA) Needs and Next Steps**

- **TA Needs – Identify:**
  - The nature of issue(s) or the problem(s) for which TA is needed
  - The type(s) of assistance required
  - Anticipated long- or short-term goals of the TA
- **Next Steps – Identify:**
  - Follow-up activities for Policy Academy
  - Next Team meeting date
  - Timeline and process for revision and submission of action plan

2:30 p.m.   **Break**   [Empire Room]

2:45 p.m.   **State Team Report-Outs with Faculty Feedback**   [Empire Room]

- **Teams Outline:**
  - Key priorities and action steps included in their Action Plans
  - Technical Assistance needs
  - Follow-up and next steps

4:00 p.m.   **Wrap-up and Review of Next Steps**

4:15 p.m.   **Adjourn**

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Sponsored by:

U.S. Department of Health and Human Services
Administration for Children and Families
The Centers for Medicare and Medicaid Services
(formerly the Health Care Financing Administration)
Health Resources and Services Administration
Office of the Assistant Secretary for Planning and Evaluation
Substance Abuse and Mental Health Services Administration

U.S. Department of Housing and Urban Development
Office of Community Planning and Development
Office of Special Needs Assistance Programs

U.S. Department of Veterans Affairs
Homeless Veterans Programs, Office of Public and Intergovernmental Affairs
Health Care for Homeless Veterans, Veterans Health Administration

In partnership with:

U.S. Department of Labor
U.S. Interagency Council on Homelessness
American Public Human Services Association
Association of State and Territorial Health Officials
National Association of Alcohol and Substance Abuse Directors
National Association of County and City Health Program Directors
National Association of State Mental Health Program Directors
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