

## OVERVIEW OF THE HOMELESS POLICY ACADEMY TA PROCESS

### What Are The Technical Assistance (TA) Process Objectives?

- Identify critical TA needs of States and Territories
- Design and provide TA to help States and Territories enhance collaboration and implement action plans
- Help coordinate and utilize Federal resources in a strategic, coordinated, and non-duplicative manner
- Create and disseminate TA tools and models

### What Is The Technical Assistance Continuity Team (TACT)?

- **Health Systems Research, Inc. (HSR):** Provide overall coordination and quality assurance; serve as the primary point of contact for Federal partners and TA contractors; serve as a liaison to existing Homeless Policy Academy contracts and planning activities (*Primary Contact: Jamie Hart, 512-343-1086, jhart@hsrnet.com*)
- **Policy Research Associates, Inc. (PRA):** Coordinate TA activities; design and provide TA; identify appropriate consultants (*Primary Contact: Francine Williams, 518-439-7415, fwilliams@prainc.com*)
- **Technical Assistance Consultants:** Design TA with State Team; provide facilitation and TA; serve as a “case manager” for assigned States to help teams maintain momentum

### What Types Of TA Are Available?

- **TA Materials** – providing briefing papers, fact sheets, articles, targeted literature searches
- **Team Meeting Facilitation** – helping teams incorporate new stakeholders or integrate efforts with other planning activities
- **Expert Consultation on Content-Related Issues** – consulting in person or via phone on issues such as streamlining benefit application processes or conducting a cost-benefit analysis
- **Group TA** - coordinating a conference call with facilitator, TA expert, and several States/Territories
- **Peer-to-Peer TA** – coordinating a conference call between several States and Territories or sending team members on site visits
- **In-State and -Territory Academies** - facilitating the process of involving key stakeholders, creating a common vision and understanding of the issues, and developing action plans

### What Topics Might The TA Address?

<b>Planning/Systems Change</b>	<b>Housing and Services</b>	<b>Data/Research</b>
Action Plan facilitation	Housing development	Cost-benefit study
Coalition building	Improved access to HUD programs	Needs assessment study
Getting political buy-in	Housing First model	Development of performance measures
Interagency Council development	Housing Trust fund	HMIS, data systems integration
Addressing co-occurring disorders	Models of integrated housing and services	MOUs and data sharing agreements
Discharge planning	SSI/SSDI training for front-line staff	Data collection/research
System and organizational change	Streamlining benefit application processes	

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### How do I request the different types of TA?

Funding Agency	Eligibility Requirements	Contact
Health Resources and Services Administration (HRSA)	State team that completed participation in at least one of the Policy Academies' 1-7 and completed and submitted action plan	<p style="text-align: center;"><b>Margaret Lassiter</b>                      Policy Research Associates, Inc.                      345 Delaware Avenue, Delmar, NY 12054                      Telephone: (518) 439-7415 ext. 308 E-mail: <a href="mailto:mlassiter@prainc.com">mlassiter@prainc.com</a></p>
Housing and Urban Development (HUD)	Demand/response TA – all states and territories	<p style="text-align: center;"><b>Velma Simpson</b>                      Office of Community Planning and Development, Office of Special Needs Assistance Programs, HUD                      Telephone: (202) 708-0614 ext. 6720 E-mail: <a href="mailto:velma_s_simpson@hud.gov">velma_s_simpson@hud.gov</a></p>
HUD, HMIS TA Contract	All states and territories	<p style="text-align: center;"><b>Velma Simpson</b>                      Office of Community Planning and Development, Office of Special Needs Assistance Programs, HUD                      Telephone: (202) 708-0614 ext. 6720 E-mail: <a href="mailto:velma_s_simpson@hud.gov">velma_s_simpson@hud.gov</a></p>
Substance Abuse and Mental Health Administration (SAMHSA), Center for Mental Health Services (CMHS)	All states and territories	<b>TACT Members will contact each state team lead to discuss TA needs.</b>
Substance Abuse and Mental Health Administration (SAMHSA), Projects for Assistance in Transition from Homelessness (PATH)	All states and territories	<p style="text-align: center;"><b>Phyllis B. Wolfe</b>                      Homeless Programs Branch, CMHS, SAMHSA                      Telephone: (240) 276-1902                      E-mail: <a href="mailto:phyllis.wolfe@samhsa.hhs.gov">phyllis.wolfe@samhsa.hhs.gov</a></p>
Substance Abuse and Mental Health Administration (SAMHSA)/CSAT Co-occurring and Homeless Activities Branch (CHAB) and its Grantees	Grantees of CSAT and CMHS, including state departments, counties, cities, and CBOs	<p style="text-align: center;"><b>Phyllis B. Wolfe</b>                      Homeless Programs Branch, CMHS, SAMHSA                      Telephone: (240) 276-1902                      E-mail: <a href="mailto:phyllis.wolfe@samhsa.hhs.gov">phyllis.wolfe@samhsa.hhs.gov</a></p> <p style="text-align: center;"><b>Jim Herrell, CSAT</b>                      Telephone: (240) 276-2789                      E-mail: <a href="mailto:jim.herrell@samhsa.hhs.gov">jim.herrell@samhsa.hhs.gov</a></p>
Veterans Affairs (VA), National Coalition for Homeless Veterans – VA Homeless Provider Grant and Per Diem TA Program	Organizations serving homeless veterans and their families (including faith-based organizations and CBOs)	<p style="text-align: center;"><b>Roger Casey</b>                      Program Manager                      Homeless Providers Grant and Per Diem Program                      Department of Veterans Affairs                      Telephone: (877) 332-0334                      E-mail: <a href="mailto:roger.casey@hq.med.va.gov">roger.casey@hq.med.va.gov</a></p>