

Caterpillar Field Service Program Notification.

Caterpillar seeks to notify all known owners of certain Off-highway Caterpillar trucks and tractors of a field service program for those products. It has come to the attention of Caterpillar that engine exhaust gas may contribute to frame corrosion of the cab support structure in those models of Caterpillar Off-highway trucks and tractors. This corrosion may occur in addition to typical age related corrosion that occurs in metal over time.

Caterpillar has reviewed rollover field incident reports for the affected design, which was introduced 30 years ago, and there have been no known incidents of failure during a rollover.

In cooperation with its dealer network, Caterpillar has developed a field service program to inspect all trucks and tractors listed below. This inspection program for the population of affected models will also include recommendations for preventative treatment and, where appropriate, repair of corrosion damage.

Caterpillar and its dealers will be contacting truck and tractor owners to schedule inspections and will work in cooperation with owners to conduct these inspections in a timely manner.

The range of models and identification numbers included in this program are as follows:

Model	Serial Number Range
768C	02X 1-403
769 C & D	01X 1-7151, 5SS 1-652, 5TR1-1054, BBB 1-522
771 C & D	3BJ 1-281, 6JR 1-309, 6YS 1-441, BCA 1-370
772 B	64W 1-303
773 B, D & E	63W 1-4690, 7CS 1-7445, 7ER 1-971, BDA 1-844
775 B, D & E	7XJ 1-345, 6KR 1-380, 8AS 1-631, BEC 1-549
776 & 776B	14H 1-217, 6JC 1-108
777 & 777 B	84A 1-1789, 4YC 1-1866
784 B & C	5RK 1-25, 2PZ 1-105
785 & 785 B, C & C HHA	8GB 1-697, 6HK 1-987, 1HW 1-134, APX 1-359, 5AZ 1-273
789 & 789 B & C	9ZC 1-677, 7EK 1-688, 2BW 1-604
793 & 793 B & C	3SJ 1-56, 1HL 1-524, 4AR 1-424, 4GZ 1-264, ATY 1-575
Certified Rebuilds	Prefixes Listed Above Range 75000-UP

For further information on this program, contact your local Caterpillar Dealer.

COPY OF OWNER NOTIFICATION FOR U.S. AND CANADIAN OWNERS

(Small off-highway tractors and trucks)

XYZ Corporation
3240 Arrow Drive
Anywhere, YZ 99999

PRIORITY - PRODUCT IMPROVEMENT PROGRAM FOR INSPECTING THE MAIN BEAM AND REAR CAB SUPPORT ON CERTAIN OFF-HIGHWAY TRACTORS AND OFF-HIGHWAY TRUCKS

MODELS INVOLVED - 768C, 769C, 769D, 771C, 771D, 772B, 773B, 773D, 773E, 775B, 775D, 775E, 776, 776B, 777, and 777B Off-Highway Tractors and Off-Highway Trucks

Dear Caterpillar Product Owner:

In some off-highway tractors and off-highway trucks, internal corrosion may have affected the rear cab support and a portion of the frame. To determine if the rear cab support structure is intact, an inspection of the rear cab support and the left side of the main beam is necessary. Based on the results of the inspection, repair of the machine may be required.

Please contact your local Caterpillar dealer immediately to schedule a service appointment. The dealer will advise you of the time required to complete this service. Please refer the dealer to their Service Letter dated XXXXXXXX XX, 2005 when scheduling this service.

You will not be charged for the inspection of the machine. Your dealer will advise you of the condition of the rear cab support structure. If repair of the structure is necessary, your dealer will either: 1) repair the rear cab support structure at no charge to you, or 2) advise you of the cost of the required repair.

We regret the inconvenience this may cause you, but urge you to allow your local Caterpillar dealer to inspect and, if necessary, repair your off-highway tractor or truck.

Caterpillar Inc.

Identification #(s)

Attached to date Service Letter

COPY OF OWNER NOTIFICATION FOR U.S. AND CANADIAN OWNERS

(Large off-highway tractors and trucks)

XYZ Corporation
3240 Arrow Drive
Anywhere, YZ 99999

PRIORITY - PRODUCT IMPROVEMENT PROGRAM FOR INSPECTING THE REAR CAB SUPPORT ON CERTAIN OFF-HIGHWAY TRACTORS AND OFF-HIGHWAY TRUCKS

MODELS INVOLVED - 784B AND 784C OFF-HIGHWAY TRACTORS AND 785, 785B, 785C, 785C HAA, 789, 789B, 789C, 793, 793B, AND 793C OFF-HIGHWAY TRUCKS

Dear Caterpillar Product Owner:

In some off-highway tractors and trucks, internal corrosion may have affected the rear cab support and a portion of the frame. An inspection of the rear cab support and the left side of the main beam is necessary. Based on the results of the inspection, repair of the machine may be required.

Please contact your local Caterpillar dealer immediately to schedule a service appointment. The dealer will advise you of the time required to complete this service. Please refer the dealer to their Service Letter dated XXXXXXXX XX, 2005 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to allow your local Caterpillar dealer to inspect and, if necessary, repair your off-highway tractor or truck.

Caterpillar Inc.

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Outrigger