KNOWN ACMIS ISSUES	<u>STATUS</u>	<u>RESOLUTION</u>	<u>OPEN</u>	<u>CLOSED</u>
ACMIS System hanging up	Resolved	Optimization of ACMIS configuration, and capacity management	8/15/2008	9/29/2008
Unable to access "Federal Certification Qualification"	Resolved	Optimization of ACMIS configuration, and capacity	8/15/2008	9/29/2008
Difficulty in adding training record to ACMIS due to system timeouts	Resolved	Optimization of ACMIS configuration, and capacity management Optimization of ACMIS configuration, and capacity	8/15/2008	9/29/2008
ACMIS Reporting Tool-Canned Report Setup	Resolved	management	8/15/2008	9/29/2008
ACMIS Reporting Tool-Verify job series in reports ACMIS Reporting Tool-Validity of data in ACMIS (i.e. separated,	Resolved	The ACMIS Reporting Tool allows report setup	8/21/2008	8/21/2008
and retired users ACMIS Reporting Tool-Filter duplicate entries when requesting a	Resolved	Reference Informatica User's Guide Agency ACM's should keep HR informed so OPM	8/15/2008	8/15/2008
report	Resolved	data is accurate Reference Informatica User's Guide for ADHOC	8/21/2008	8/21/2008
ACMIS Registration of Foreign National employees Request for ACM attendees to review draft of ACMIS User Training Guide for accuracy	Resolved	Reporting A Draft of the ACMIS User's Guide was forwarded with a requested return date of Sep 15, 2008. The ACMIS User Guide has been subsequently updated and published	8/21/2008	8/21/2008
ACMIS System hanging up will multiple JAVA errors. These JAVA errors are being addressed based on priority.	Completed	Work-around is in place for some of the errors that will capture the data and data is loaded into ACMIS. HELPDESK should be aware.	4/1/2008	4/1/2008
The HELPDESK phone system is in the process of being updated	Addressed		4/1/2008	
	Addressed		11/3/2008	
Some users are experiencing message "E7539-SSN already exist" when trying to register for	Addressed	Developers are in the process of defining business rules that will fix this issue.	4/1/2008	
ACMIS need to be updated with Old Curriculum course equivalency to New Curriculum course for ascertaining certification. Also predecessor courses need to be added to the				
ACMIS database.	Addressed		12/18/2008	