

Implementation Guide

Public Health Information Network Messaging System (PHINMS)

Version: 2.7.00 SP1

Prepared by: U.S. Department of Health & Human Services

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EXECUTIVE SUMMARY

Public health involves many organizations throughout the PHIN (Public Health Information Network), working together to protect and advance the public's health. These organizations need to use the Internet to securely exchange sensitive data between varieties of different public health information systems. The exchange of data, also known as "messaging" is enabled through messages created using special file formats and a standard vocabulary. The exchange uses a common approach to security and encryption, methods for dealing with a variety of firewalls, and Internet protection schemes. The system provides a standard way for addressing and routing content, a standard and consistent way for information systems to confirm an exchange.

The PHINMS (Public Health Information Network Messaging System) is the software which makes this work. The system securely sends and receives sensitive data over the Internet to the public health information systems using Electronic Business Extensible Markup Language (ebxml) technology.

The PHINMS Implementation Guide provides instructions for installing and configuring the PHINMS 2.7.00 SP1 software.



VERSION #	IMPLEMENTER	DATE	EXPLANATION	
1.0	Michele Bowman	03/01/06	Created version 1.0.0.	
2.6.00	Rajeev Seenappa	08/01/06	Provided input to version 2.6.0.	
2.6.00	Travis Mayo	08/01/06	Provided input to version 2.6.0.	
2.6.00	Wendy Fama	08/11/06	Updated version 2.6.0.	
2.7.00	Wendy Fama	11/13/06	Updated to match Release 2.7.00.	
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2.7.00 SP1	Wendy Fama	03/21/07	1/07 Documented 2.7.00 SP1 changes.	
2.7.00 SP1	Wendy Fama	04/25/07	/07 Added Port tables.	
2.7.00 SP1	Wendy Fama	11/08/07	Updated Digitial Certificate request procedures.	

REVISION HISTORY



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ACRONYM LIST

AH	Authentication Header
CDC CPA CPS	Centers for Disease Control and Prevention Collaboration Protocol Agreement Certification Practice Statement
DMZ	De-Militarized Zone
ebxml ESP	Electronic Business Extensible Markup Language Encapsulating Security Protocol
FAQs FTP	Frequently Asked Questions File Transfer Protocol
ISAKMP	Internet Security Association and Key Management Protocol
JDBC	Java Database Connectivity
LDAP	Lightweight Directory Access Protocol
PC PartyID PHIN PHINMS PHINMSG	Personal Computer Party Identifier Public Health Information Network Public Health Information Network Messaging System Public Health Information Network Messaging
RDBMS	Relational Database Management System
SP SDN SQL SSL	Service Pack Secure Data Network Structured Query Language Secure Socket Layer
TCP TLS TransportQ	Transport Layer Security Transport Queue
URL	Uniform Resource Locator
WorkerQ	Worker Queue



1.0 INTRODUCTION

The Public Health Information Network Messaging System (PHINMS) Implementation Guide will assist with the installation, configuration, and upgrade of the software. Documentation is continually updated. Ensure the most recent versions are referenced from the PHINMS website at <u>www.cdc.gov/phin/phinms</u>.

The PHINMS Implementation Guide focuses on using PHINMS to send/receive messages from the CDC. When PHINMS is used to send/receive messages from other organizations, then some of the CDC-specific information may not apply (like how to obtain a Digital certificate and PartyID from the CDC).

1.1 PHINMS Topics

- **Quick Tips:** A streamlined list and details used to install and run the PHINMS software. Navigate to the PHINMS website, click the PHINMS Installation link, and then click on the Quick Tips link. The steps are listed in order and should be reviewed prior to using the other topics.
- **Release Notes:** The Release Notes corresponds with the version of software being installed. Proceed to the Release Notes and Installation Guide on the PHINMS website, click the PHINMS Support link, and then click on the Release Notes and Installation Guide link.
- **Implementation Guide:** The Implementation Guide is continually updated. Ensure the latest copy is referenced by retrieving it from the PHINMS website; click the PHINMS Support link, Release Notes, and Installation Guides link.
- Online Help: The PHINMS online help along with the Implementation Guide provides screen shots and step-by-step instructions for configuring and using the PHINMS software. Navigate to PHINMS website, click the PHINMS Support link, and click on the PHINMS Software Online Help link. The online help launches in a new browser. The Contents navigation provides procedures needed.
- **FAQs:** The list of Frequently Asked Questions (FAQs) stored on the PHINMS website answers many questions users have previously submitted. The PHINMS Team welcomes questions, suggestions, and/or comments.

Note: Additional information on all Sections within the PHINMS Implementation Guide can be found on the PHINMS website. The interactive, multimedia online help offers a convenient step-by-step instructions, vivid graphics, and screen captures to speed the training time. Detailed information about PHINMS can be located on the web site in the PHINMS Technical Reference Guide.

1.2 Communiqués

The PHINMS team responds to user's communiqués. Send questions, suggestions, and/or comments concerning PHINMS support or documentation to the PHINMS website using the Contact PHINMS email link located at the top of the home page.



2.0 INSTALLATION

The installation of PHINMS 2.7.00 SP1 requires the following:

- a Java application server used for all three web-based PHINMS components, the Sender, Receiver, and Console,
- one of the following operating systems:
 - Windows 2000,
 - Windows XP,
 - Windows 2003,
 - Linux Red Hat 8.0 or above,
 - or Solaris 8 or above,
- 250M of disk space,
- 512M of memory, and
- local administrator privileges.

Ensure all the correct ports, which may be 5088, 443, and 389 are open on the local host and on the firewall.

Once the requirements above have been met, proceed to Section 2.1. Section 2.1 and Section 2.2 can be accomplished simultaneously.

2.1 Request PartyID

A Party Identifier (PartyID) is required for each organization and every organization sending and receiving messages. A PartyID uniquely identifies a PHINMS installation, also called an instance or node. The PartyID is included with every message informing the recipient of the originator.

Complete the PHINMS software request located at <u>http://www.cdc.gov/phin/software-solutions/phinms/how.html#h-12.2</u>. Information is required about the organization(s) sending and receiving messages. When complete, the Public Health Information Network (PHIN) Deployment Team will email the PartyID to the requestor. Contact the PHIN Help Desk regarding any issues encountered with the PartyID, by sending an email to <u>PHINTech@cdc.gov</u> or calling 1-800-532-9929, option 2.

Setting up the PHINMS software requires the PartyID which is permanent and not required to be stored for later use. The PartyID is stored as long as the PHINMS instance for sending messages to partners is being used by the PHINMS application.

Note: When a need to install PHINMS at more than one site or to install more than one PHINMS installation at the same site, a PartyID is required for each installation. This is not the case with DPIT where only one instance will be sending to the CDC at a time, but two instances are installed during deployment.



The recommended way to install PHINMS 2.7.00 SP1 is to download the application from the File Transport Site (FTP) site. An install disk may be requested from the PHINMS Deployment Team if problems are encountered with the download.

2.2 Request Digital Certificate

This section applies to request a new and a renewal of Digital Certificates. Administrative privileges are required on the personal computer (PC) before applying for the Digital Certificate. Determine administrative privileges for Windows XP or greater by completing the following steps:

- 1. select Start > Settings> Control Panel > Administrative Tools > Computer Management,
- 2. expand Local Users and Groups, select Groups,
- 3. open Administrators, and
- 4. verify the **user ID** appears in the Members panel under the General tab.

Contact IT Support to provide privileges if the user ID does not appear. Centers for Disease Control and Prevention (CDC) users should contact IT Support at <u>http://itsoservicedesk</u> to request a resource account using the Elevated Privileges link.

The following system requirements must be met before downloading the Digital Certificate:

- Intel-based system with a Pentium 4 CPU or greater,
- Windows XP or greater,
- internet connectivity,
- Internet Explorer 6.x, Netscape Communicator 7.x, or greater, and
- browser cipher strength 128 bit or greater.

Note: Contact the PHIN helpdesk at 1-800-532-9929, to obtain a password. When requesting a Digital Certificate, complete the following steps:

5. navigate to <u>http://ca.cdc.gov</u> displaying Figure 2.1,

Please enter the password for CDC's Digital ID Ser and click <i>Accept</i> .	vices
Password:	
Accept	

Figure 2.1. Enrollment Password

6. enter the **enrollment password**, click **Accept**, displaying system requirements and Digital Certificate background information,



Note: Complete terms for the VeriSign Certified Practice Statement (CPS) can be found by selecting the "here" link.

7. click Enroll located at the bottom of the screen displaying Figure 2.2,

Prefix	Preferred Name	
* First Name	Middle Name	
* Last Name	Degree	
* Email Address	CDC User ID (where applicable)	
* Employer	Program or Division	
* Employer Type	Academic/Research Organization	~
* Job Type	Biomedical Research 💌	
* Phone	Fax	
Work Address (130 characters maximum)	* U.S. State (required for US)	Pick a State
* City	Xip Code	
* Country	United States	~
* Alternate Contact :		
* Name	* Phone	
	Next	

Figure 2.2. Personal Information

8. complete the **required fields** (*), click **Next** displaying Figure 2.3,

Windows	Internet Explorer	×
?	Your email address must be correct to receive your Digital ID Is this your correct email address? wef1@cdc.gov	
	OK Cancel	

Figure 2.3. Email Verification

9. verify the email address is correct, click **OK** displaying Figure 2.4 if correct and **Cancel** returning to Figure 2.2 allowing the email address to be corrected,



TEST	~
TRIAD	_
UNEX	
Vaccine Management Business Improvement Project	
Vaccine Supply	
IVACMAN	\mathbf{M}
LRN Administrator	~
LRNStage Test	
Phindir Test	
PHINMS 2.0	
Staging Test	
System Administrator	*

Figure 2.4. Select a Program and Activities

 select **Test** to gain access to the staging environment, displaying the notice "Downloading Activities...Please Wait". When the download is complete a list of TEST activities will be displayed, select **PHINMS 2.0** (linked to the current version of PHINMS), click **Next** displaying Figure 2.5, and

Challenge Phrase	••••••
Confirm	••••••

Next

Figure 2.5. Digital ID Certificate Challenge Phrase

11. enter a challenge phrase (guidelines below), click Next displaying Figure 2.6.

Note: The SDN environment will indicate special characters are required in the challenge phrase during the enrollment process. The PHINMS software requires the user to refrain from using special characters in the challenge phrase.

Create the challenge phrase using the following guidelines:

- contains at least eight (8) characters in length,
- contains only English letters and numbers,
- contains at least four (4) different numbers or letters,
- can not contain any part of the user name or email address,
- can not spell a word unless the word has three (3) or more numbers or symbols before, after, or within the word,
- can not contain more than two consecutive characters, and
- can not contain special characters such as "+, <, &, @, . (period),etc" which prevents the user access to the software.



Note: The challenge phrase is case-sensitive. Safely store the challenge phrase for security purposes. The challenge phrase is required each time SDN is accessed and is different from the password used to log onto the SDN enrollment site. The challenge phrase along with the Digital Certificate is used to authenticate a SDN user.

Your request for a digital certificate has been received.

You will receive an e-mail when your request is approved, which includes instructions for installing your digital certificate.

Please note that processing time may vary, depending upon the nature of the enrollment request. If you do not receive an e-mail notification within 72 hours, you may inquire about the status of your request by contacting the program administrator.

Figure 2.6. Digital ID Certificate Request Received

2.2.1 Approved CDC Digital Certificate

Approval notification may take anywhere from 12 to 72 hours via email with instructions similar to those shown in Figure 2.7. Follow the instructions sent in the email before proceeding to Section 2.2.2.

From: CDC SDN Support	Sent: Date and Time
To: Requestor's Name Cc:	
Subject: Action Required Your CDC Digital Certif	icate Is Ready to Install
Your request for a CDC digital certificate has been of your digital œrtificate. Your computer setting: These differences may make installing your digita We are working to make this process easier.	n approved. The next step is the installation s may be different from other computers. al œrtificate more difficult than we would like.
We recommend that your IT Specialist install the instructions for the IT Specialist at <u>https://ca.cdc.gov/sdncode/sdnapp/doc/DigitalCe</u> these instructions, your IT Specialist can begin the by going to your installation link.	digital certificate for you. We have provided ertificateInstallation.htm. After reviewing he process of installing your digital certificate
Digital Certificate Installation Link:	
https://ca.cdc.gov/sdncode/sdnapp/servlet/Cert9 a95d795c81	Servlet?usertoken=2f0e8169bfe9895257c8e3
If you do not have an IT Specialist or need furthe e-mail: cdcsdn@cdc.gov telephone: 1-800-532-9929 and select option 1	er information, contact CDC SDN Support:

Figure 2.7. CDC Digital Certificate Approval Email



2.2.2 Download Digital Certificate

In order for a successful download of the Digital Certificate insure the following:

- Active X is enabled on the Internet settings,
- all "Pop-Up blockers are turned off, including blockers similar to Yahoo or Google,
- enable Transport Layer Security (TLS) 1.0, and
- the user downloading the Digital Certificate has administrative rights.

Complete the following steps before proceeding to download the Digital Certificate,

12. open Browser, select Tools, Internet Options displaying Figure 2.8,



Figure 2.8. Internet Options

13. select the **Security** tab, click **Custom Level**, displaying Figure 2.9,



Settings:	•
ActiveX controls and plug-ins	
Automatic prompting for Activex controls	
O Disable	
Enable	
Binary and script behaviors	
O Administrator approved	
O Disable	
Download signed ActiveX controls	
O Disable	
Deventered unstanded Active V controls	
Divisional unsigned Activex controls	-
Reset to: Medium-low 💌 Reset	
	_

Figure 2.9. Security Settings

14. expand **ActiveX controls** and **plug-ins**, select **Enable** under Automatic prompting for ActiveX controls, select **Enable** under Download signed ActiveX controls, click **OK**, returning to the Browser, select the **Advanced** tab, displaying Figure 2.10, and

Internet Options	<u>? ×</u>
General Security Privacy Content Connections Programs Adva	anced
Setting:	
Security	
Allow active content to run in files on My Computer	
Allow software to run or install even if the signature is invalid	
Check for publisher's certificate revocation Check for server certificate revocation (requires restart)	
Check for signatures on downloaded programs	
 Do not save encrypted pages to disk Empty Temporary Internet Files folder when browser is closed. 	
 Enable Integrated Windows Authentication (requires restart) 	
Enable Profile Assistant	
✓ 0se 55L 2.0	
Use TLS 1.0	
✓ Warn about invalid site certificates ✓ Warn if changing between secure and not secure mode	-
	Ċ
Hestore Default	
UK Cancel Ap	oly

Figure 2.10. Advanced Internet Options

15. scroll down to Security, select **Use TLS 1.0**, click **Apply**, click **OK**, returning to the Browser, select **Tools**, **Pop-up Blocker**, **Turn Off Pop-up Blocker**.



When the Digital Certificate approved has been given, complete the following steps:

16. navigate to the link provided in the email displaying Figure 2.11,

ur digital certhicate.			
rou need to make ch	anges click Update.		
Prefix :		Preferred Name :	
First Name :	Wendy	Middle Name :	
Last Name :	Fama	Degree :	
Email Address :	wef1@cdc.gov	CDC User ID : (where applicable)	wef1
Employer :	SAIC		
Program or Division :	NCPHI		
Employer Type :	CDC, all campuses		
Job Type :	Technical Info/Library Science		
Phone :	404-498-6437	Fax :	
Work Address : (130 characters	2500 Century Center	U.S. State : (required for US)	Georgia
maximum)		U.S. County :	
City :	Atlanta	Zip Code :	30084
Country :	United States		
Iternate Contact :			
Name :	Tom Brinks	Dhone -	404 400 6505

Figure 2.11. Confirm Personal Information

17. confirm personal information is correct. If correct, click **Confirm**, if not click **Update** displaying Figure 2.12,

Note: When the Personal Information is changed, the Digital Certificate download will not be able to be accomplished. Another approval email will be sent which will allow for a successful download of the Digital Certificate.



Figure 2.12. Download Digital ID

18. click **Download** displaying Figure 2.13,





Figure 2.13. Security Warning

19. click **Yes** displaying Figure 2.14, and

Congratulations!

Your Digital ID has been successfully generated and installed.

Your Digital ID Information.

Serial Number: xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Figure 2.14. Successful Digital ID Download

20. proceed to Section 2.3.

2.3 Backup Digital Certification

PHINMS uses the exported Digital Certificate. Digital Certificates are paid with federal tax dollars. Minimize the cost of replacing certificates by creating a copy of the Digital Certificate also referred to as backing up or exporting.

Open an Internet Explorer browser and complete the following:

- 1. select Internet Explorer Browser,
- 2. select Tools, Internet Options, Content tab displaying Figure 2.15,



Internet Options ?	×						
General Security Privacy Content Connections Programs Advance	ed						
Content Advisor Ratings help you control the Internet content that can be viewed on this computer. Enable Settings							
Use certificates to positively identify yourself, certification authorities, and publishers.							
Clear SSL State Certificates Publishers							
Personal information							
AutoComplete stores previous entries AutoComplete							
Microsoft Profile Assistant stores your My Profile							
OK Cancel Apply							

Figure 2.15. Internet Options

3. click **Certificates** displaying Figure 2.16,

Certificates				? ×
Intended purpose:	<all></all>			•
Personal Other Peopl	e 🛛 Intermediate Certification A	uthorities Trust	ted Root Certificatior	••
Issued To	Issued By	Expiratio	Friendly Name	
🕮 Wendy Fama	CDC Secure Data Net	5/30/2007	<none></none>	
Import Expo	ort Remove		Advanc	:ed
Certificate intended pu	rposes			
<aii></aii>			View	
			Clos	;e

Figure 2.16. Certificates Dialog Box

4. select the **Certificate** with the appropriate date and issuer, click **Export** displaying Figure 2.17,





Figure 2.17. Certificate Export Wizard

5. click **Next** displaying Figure 2.18,



Figure 2.18. Export Private Key

6. select the **Yes, export the private key**, click **Next** displaying Figure 2.19,







7. select Personal Information Exchange - PKCS #12 (.PFX), check Include all certificates in the certification path if possible, uncheck Enable strong protection, uncheck Delete the private key if the export is successful, click Next displaying Figure 2.20,

Certificate Export Wizard	X
Password To maintain security, you must protect the private key by using a password.	
Type and confirm a password.	
Password:	
Confirm password:	

< Back Next > Cancel	

Figure 2.20. Password

8. create a **Password**, confirm the **Password** (the challenge phrase used earlier is recommended), safely store the password, click **Next** displaying Figure 2.21,

Certificate Ex	port Wizard					X
File to Exp Specify	ort the name of the file	you want to e:	<port< th=""><th></th><th></th><th></th></port<>			
File na	ne:					
ļ					Browse	
					_	_
			< Back	Next >	Cancel	

Figure 2.21. File to Export

9. click **Browse** displaying Figure 2.22,





Figure 2.22. Save As

- 10. navigate to a floppy, CD, or shared drive, type **sdncert** in the File name field at the bottom of the Save As dialog box, click **Save** displaying Figure 2.23,
- Note: It is not recommended to store a copy of the Digital Certificate on a local drive.

Figure 2.23. Location of Digital Certification

11. the path of the cert is displayed, click Next, click Finish displaying Figure 2.24, and

Certificate Export Wizard	×
The export was successful.	
ОК	

Figure 2.24. Successful Export

12. click OK, Close, OK, exit Browser.

If the Digital Certificate was copied to an external drive, label it SDN Digital Certificate and store it in a safe/secure place, keeping the passwords and the Digital Certificate separate.



2.4 Renew PHINMS Digital Certificates

Refer to Sections 2.2 and 2.3 and complete the request steps to renew a Digital Certificate before it expires.

Current and future PHINMS users with an SDN Digital Certificate will no longer experience forgetting to renew Digital Certificates before they expire and messages not processed by the CDC due to an expired Digital Certificate.

PHINMS users with Digital Certificates will be notified by email at 30 days, 15 days, and 5 days before the expiration date. Users possessing a SDN Digital Certificate but are not a PHINMS user, will not receive email notifications. The emails will contain the following information:

- 1. the Digital Certificate's expiration date,
- 2. steps used to register for a new Digital Certificate,
- 3. a link containing instructions on backing up the previous certificate, and
- 4. PHIN Help Desk contact information.

PHINMS Digital Certificates will be disabled on the actual expiration date. This allows time to apply for a new Digital Certificate and continue sending and authenticating messages without disruptions.



3.0 DOWNLOAD PHINMS SOFTWARE

PHINMS Users using PHINMS versions 2.1, 2.5.00, or 2.6.00 SP1 will be required to upgrade to PHINMS 2.7.00 SP1 before upgrading to PHINMS 2.8.00. Refer to the PHINMS 2.7.00 SP1 Implementation guide located on the PHINMS Web Site <u>www.cdc.gov/phin/phinms</u> to upgrade to 2.7.00 SP1. Version 2.7.00 SP1 installation is not necessary for new installs. Install or upgrade to PHINMS 2.8.00 by completing the following the steps below:

Note: A PartyID is required during installation of the PHINMS application. Refer to Section 2.1 if an email was not received with the PartyID information.

1. navigate to FTP site <u>ftp://sftp.cdc.gov</u> displaying Figure 3.1,

Log On A	s	X				
?	Either the server does not allow anonymous logins or the e-mail address was not accepted.					
	FTP server: sftp.cdc.gov					
	User name: phimsusers					
	Password:					
	After you log on, you can add this server to your Favorites and return to it easily.					
	FTP does not encrypt or encode passwords or data before sending them to the server. To protect the security of your passwords and data, use Web Folders (WebDAV) instead.					
	Learn more about using Web Folders.					
	Log on anonymously					
	Log On Cancel					

Figure 3.1. Log On As

2. enter **User name**, **Password**, click **LogOn**, open the Phinms2.8.00 folder displaying Figure 3.2,



Figure 3.2. Phinms2.7.0SP1win32.exe

3. double click on **Phinms2.8.00win32.exe** displaying Figure 3.3,





Figure 3.3. File Download - Security Warning

4. click Run, Phinms2.8.00win32.exe will download displaying Figure 3.4,



Figure 3.4. PHINMS 2.8.00 Download and Security - Warning

5. select **Run** the InstallShield screen prepares the InstallShield Wizard (taking a few moments) shown in Figure 3.4,



Figure 3.5. InstallShield Wizard Preparation

6. select **Next** displaying Figure 3.6,





Figure 3.6. End User Agreement

7. select I accept the terms of the license agreement, click Next displaying Figure 3.7,



Figure 3.7. Upgrade or New Installation Screen

8. select Install without upgrade, click Next displaying Figure 3.8,



Figure 3.8. Directory Name

9. select **Browse** to install a different directory or **Next** displaying Figure 3.9,





Figure 3.9. Installation Type

10. select Typical, click Next displaying Figure 3.10,



Figure 3.10. PartyID and Domain Name

11. enter the PartyID, Domain Name, click Next displaying Figure 3.11,



Figure 3.11. Installation Location

12. click **Install** displaying Figure 3.12,





Figure 3.12. Installing and Congratulations PHINMS

13. click **Finish**, displaying Figure 3.13,

PHINMS Cons		PHINN	1S				
			User Name: Password:	[🔦 Login	CDC	
൙ Exit	Help					Email: PHINTech@	@cdc.gov

Figure 3.13. PHINMS 2.8.00 Console Login

14. enter User name, Password, click Login displaying Figure 3.14, and



PHINMS S	itartup Tip 🔀
i	To complete configuration of the CDC staging and production routes please configure security details in the Sender -> Routemap Tab. For details and information please refer to the CDC's PHINMS web site and online help www.cdc.gov/phin/software-solutions/phinms/
	ОК

Figure 3.14. PHINMS Startup Tip

15. click OK.

Proceed to 5.0 to configure the PHINMS 2.8.00 Console.

3.1 Export SDN Private Key

Complete the following steps to prepare the .pfx file for Keystore entry when PHINMS 2.8.00 and the Digital ID Certificate have successfully been downloaded:

- 1. open Internet Explorer browser,
- 2. select Tools > Internet Options > Content displaying Figure 3.15,



Figure 3.15. Internet Options

3. click **Certificates**, displaying the certificates shown in Figure 3.16,



Certificates				? ×
Intended purpose: <a>	,			•
Personal Other People In	ntermediate Certification Au	uthorities Tru	sted Root Certificatio	
Issued To	Issued By	Expiratio	Friendly Name	
🕮 Wendy Fama	CDC Secure Data Net	5/30/2007	<none></none>	
Import Export	Remove		Advan	ced
 certancate intended porpose 				
SAII/			View	
			Cla	
				se

Figure 3.16. Certificates

4. select the certificate to export, click **Export** displaying the left screen of Figure 3.17,

Certificate Export Wizard		x	
	Welcome to the Certificate Ex Wizard This wizard helps you copy certificates, certificate lists and certificate revocation lists from a certifica store to your disk.	Certificate Export Wizard	×
	a confirmation of your identity and contains inform used to protect data or to establish secure netwo connections. A certificate store is the system are certificates are kept. To continue, click Next.	You can choose to export the private key with the certificate.	_
		certificate, you must type a password on a later page.	
		 Yes, export the private key 	
		C No, do not export the private key	
	< Back Next >		
		< Back Next > Cancel	

Figure 3.17. Certificate Export Wizard

5. click Next, select Yes, export the private key, click Next displaying Figure 3.18,





Figure 3.18. Export File Format

6. select **Personal information Exchange**, check **Include all certificates in the certification path if possible**, uncheck **Enable Strong Protection**, uncheck **Delete the private key if the export is successful**, click **Next** displaying Figure 3.19,

Certificate Export Wizard	×
Password To maintain security, you must protect the private key by using a password.	
Type and confirm a password.	
Password:	

Confirm password:	

	_
< Back Next > Cancel	

Figure 3.19. Password

7. enter and confirm the **Password** (SDN Challenge Phrase is recommended), click **Next** displaying Figure 3.20,

Certificate Export Wizard	×
File to Export Specify the name of the file you want to export	
File name:	
< Back Next > Cance	el





8. select **Browse** displaying Figure 3.21,

Save As				<u>? ×</u>
Save in:	🚞 sender	•	G 🖻 🖻 🖽	
My Recent Documents Desktop My Documents My Computer	CPA			
My Network	File name:	wendy.pfx	•	Save
Places	Save as type:	Personal Information Exchange (*.pf	x) 💌	Cancel

Figure 3.21. Save As

- 9. navigate to C:\Program Files\PhinMS\2.8.00\tomcat-5.0.19\phinms\config\, name the .pfx file, click Save, displaying the File name on the File to Export screen, click Next,
- 10. click Finish, displaying Figure 3.22, and

Certificate Export Wizard	×
The export was successful.	
OK	

Figure 3.22. Export was Successful

11. close Browser.

Note: Never send a private key along with the password to another user.



4.0 UPGRADE PHINMS SOFTWARE

PHINMS version 2.7.00 SP1 allows upgrading from the following:

- 2.1 Sender to 2.7.00 SP1 Sender,
- 2.1 Receiver to 2.7.00 SP1 Receiver on Tomcat server,
- 2.5, 2.6, 2.7 to 2.7.00 SP1 on Tomcat server, or
- upgrade pre-2.7.00 Receivers to 2.7.00 SP1 on non-Tomcat application server.

Complete the following steps to upgrade to 2.7.00 SP1:

1. open the executable file **Phinms2.7.00SP1win32.exe** from the 2.7.00 SP1 folder displaying Figure 4.1,



Figure 4.1. Upgrade Welcome

2. select **Next** displaying Figure 4.2,



Figure 4.2. End User Agreement

3. select I accept the terms of the license agreement, click Next displaying Figure 4.3,





Figure 4.3. Upgrade or New Installation

4. select Upgrade from existing PHINMS install, click Next displaying Figure 4.4, and



Figure 4.4. Upgrade Type

5. select the upgrade type, click **Next**, continue the upgrade by picking up step 9 in Section 3.0.



5.0 CONFIGURE SQL DATABASE

A Microsoft Access database containing a Transport Queue (TransportQ) is automatically installed with the PHINMS 2.7.00 SP1 application. An external database can be created for the purpose of hosting the messaging queue tables. PHINMS 2.7.00 SP1 will support the following databases for hosting messaging queues:

- Microsoft Access,
- Microsoft Structured Query Language (SQL) Server,
- Oracle 9i,
- MySQL 4.1, and
- HSQLDB 1.8.0.

A Microsoft Access database is provided with the PHINMS installation on the Windows platform as a default database and facilitates testing installation. Evaluation of the tradeoffs between Microsoft Access and a high transaction volume Relational Database Management System (RDBMS) such as others listed above is recommended.

This section explains the procedures for creating and configuring a Microsoft SQL database.

5.1 Create SQL Database

Complete the following steps to connect to an external PHINMS SQL database such as Microsoft SQL Server:

1. navigate to <u>http://www.microsoft.com/downloads/details.aspx?FamilyID=07287b11-0502-461a-b138-2aa54bfdc03a&DisplayLang=en</u> displaying Figure 5.1,

File Name:	File Size	
Install_Guide.txt	2 КВ	Download
JDBC_FAQ_SP3.txt	4 KB	Download
mssqlserver.tar	2.8 MB	Download
Redistribution_Guide.txt	2 КВ	Download
setup.exe	2.3 MB	Download

Figure 5.1. Download mssqlserver.t

2. select **mssqlserver.tar download** which are the Java Database Connectivity (JDBC) drivers from Microsoft displaying Figure 5.2,





Figure 5.2. File Download

3. select **Open** displaying Figure 5.3,

<u>نۇ</u>	/inZip - n	nssqlserv	ver[1].tar								_ 🗆 ×
File	Actions	Options	Help								
1	iew Vew	Open	Favorites	Add	Carlos Extract	View	CheckO	ut Wiza	b ard		
Nam	ne				Туре 🔕		Modified		Size	Ratio	Packed 🔺
E	ULA.t×t				Text Document		3/20/2002	12:45 PM	11,481	0%	11,481
🗐 M	1Sfixes.txl	:			Text Document	:	5/13/2004	10:20	5,947	0%	5,947
	nsjdbc.tar				WinZip File		6/16/2004	9:42 AM	2,922,496	0%	2,922, 🗸
Selec	ted 1 file,	2,854KB			Total	5 files, :	2,879KB				

Figure 5.3. Save As

4. double-click **msjdbc.tar** displaying Figure 5.4,

<u>ы</u> н	/inZip - n	n sjdbc. ta	r								<u> </u>
File	Actions	Options	Help								
1	0	1	()	đ	1	e	6	2)		
P	Vew	Open	Favorites	Add	Extract	View	CheckOut	Wiza	rd		
Nam	ne				Туре 🐟		Modified		Size	Ratio	Packec 🔺
🖬 s	tyle.did				DID File		5/11/2004 5:2	29 PM	768	0%	768
n 🛍	nsbase.jar				Executable	Jar File	4/21/2004 1:2	22 PM	287,022	0%	287,022
n 📖	nssqlserve	r.jar			Executable	Jar File	4/21/2004 1:2	22 PM	67,115	0%	67,115
n	nsutil.jar				Executable	Jar File	4/21/2004 1:2	22 PM	59,074	0%	59,074
Ь	gleft.gif				GIF Image		6/7/2000 5:10) PM	172	0%	172 💌
											•
Selec	ted 3 files	, 404KB			To	ital 162 files	, 2,710KB				🔵 🔘 //.

Figure 5.4. WinZip - msjbdc.tar

5. scroll down and select **msbase.jar**, **mssqlserver.jar**, **msutil.jar**, click **Extract** displaying Figure 5.5,



	? ×
Folders/drives:	Extract
	Cancel
± • □ prinms ± • □ server	
÷	Help
🖻 🧰 webapps	
	New Folder
	Folders/drives: logs phinms server shared balancer belancer mETA-INF WEB-INF WEB-INF

Figure 5.5. Extract Files

- 6. extract to **Program Files\PhinMS\2.8.00\tomcat-5.0.19\webapps\Receiver\WEB-INF\lib**, click **Extract**, close WinZip window,
- 7. open Microsoft SQL Server Enterprise Manager shown in Figure 5.6,



Figure 5.6. Microsoft SQL Server Enterprise Manager

8. click **Microsoft SQL Servers**, **SQL Server Group**, **Local** server, right click on **Database**, select **New Database** displaying Figure 5.7,

Database Properties - PHINMSG		x
General Data Files Transaction Log		
Name: PHINMSG		
Database		-
Status:	(Unknown)	
Owner:	(Unknown)	
Date created:	(Unknown)	
Size:	(Unknown)	
Space available:	(Unknown)	
Number of users:	(Unknown)	
Backup		-
Last database backup:	None	
Last transaction log backup:	None	
Maintenance		-
Maintenance plan:	None	
Collation name:	(Server default)]
	OK Cancel Help	

Figure 5.7. Database Properties



- 9. type **PHINMSG** in the Name field, click **OK** database,
- 10. open **PHINMSG** database, right click **Users**, select **New Database User**, check **public** and **db_owner**, select **New** for the login name from the dropdown list displaying Figure 5.8, and

SQL Server L	ogin Properties - New Login	×
General Se	erver Roles Database Access	
🤹 N	ame: PHINMSG	
Authentical	ion	-
0	Windows Authentication	
	Domain:	
	Security access:	
	Grant access	
	C Deny access	
e	SQL Server Authentication	
	Password:	
Defaults Sp	ecify the default language and database for this login.	-
Da Da	atabase: master 💌	
La	inguage: <a>Cefault>	
	OK Cancel Help	

Figure 5.8. SQL Server Login Properties - New Login

11. type **PHINMSG** in the Name field, enter a password (challenge phrase is recommended), click **OK**, confirm password, click **OK**, successfully creating the PHINMS user if the access reads Permit.

5.2 Create TransportQ_out Table

To create the **TransportQ_out** table in the Public Health Information Network Messaging (PHINMSG) database using the Microsoft TransportQ script, complete the following steps:

1. copy **SQL script** listed below

CREATE TABLE [dbo].[TransportQ_out] ([recordId] [bigint] IDENTITY (1, 1) NOT NULL , [messageId] [char] (255) NULL, [payloadFile] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL , [payloadContent] [IMAGE] NULL , [destinationFilename] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL , [routeInfo] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NOT NULL , [service] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NOT NULL , [action] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NOT NULL , [arguments] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL , [messageRecipient] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL , [messageRecipient] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL , [messageCreationTime] [char] (10) COLLATE SQL_Latin1_General_CP1_CI_AS NOT NULL , [signature] [char] (10) COLLATE SQL_Latin1_General_CP1_CI_AS NOT NULL ,



[publicKeyLdapAddress] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [publicKeyLdapBaseDN] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [publicKeyLdapDN] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [certificateURL] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [processingStatus] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [transportStatus] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [transportErrorCode] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [applicationStatus] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [applicationErrorCode] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [applicationResponse] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [messageSentTime] [char] (255) COLLATE SQL Latin1 General CP1 CI AS NULL, [messageReceivedTime] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [responseMessageId] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [responseArguments] [char] (255) COLLATE SQL Latin1 General CP1 CI AS NULL, [responseLocalFile] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [responseFilename] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [responseContent] [IMAGE] NULL, [responseMessageOrigin] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [responseMessageSignature] [char] (255) COLLATE SQL_Latin1_General_CP1_CI_AS NULL, [priority] [int] NULL) ON [PRIMARY]

GO

2. open the SQL Server Enterprise Manager, select PHINMSG, Tools, SQL Query Analyzer, displaying Figure 5.9,



Figure 5.9. Query Analyzer

3. paste the SQL script from step one (1) into the query analyzer, select **Execute Query** (F5),



4. close the Query Analyzer window displaying Figure 5.10,



Figure 5.10. Query Analyzer Prompt

 click Yes navigate to \Program Files\PhinMS\2.8.0\tomcat-5.0.19\phinms, save as TransportQ_out, close window, verify the table was successfully created in the Tables folder shown in Figure 5.11,

🚡 Console Root\Microsoft SQL Servers\SQL Server Group\ADP5-IRM-PHM621 (💶 💌					
🗄 🛛 🚺 model 📃	Tables 21 Items				
msdb worthwind phinms phinms-dev phinws-G	Name 🛆	Owner	T:		
	syspermissions	dbo	S)		
	📰 sysproperties	dbo	Sy		
	📰 sysprotects	dbo	St		
□ 🚅 Diagrams	sysreferences	dbo	Sy		
- Tables	📰 systypes	dbo	S)		
- dd Views	sysusers	dbo	S		
Stored Proce	TransportQ_out	dbo			
	•				
			11.		

Figure 5.11. TransportQ_out Table

6. select **Control Panel** from Microsoft Start, **Administrative Tools**, **Services** displaying Figure 5.12,

🍇 Services						_ 🗆 🗡		
File Action View	File Action View Help							
← → 💽 😭 🔮) 🖪 😫 🕨 🔳 🗉 🖦							
🆏 Services (Local)	🍇 Services (Local)							
	PHINMS 2.7 Apache Tomcat	Name 🛆	Description	Status	Startup Type	Log On As 📃 🔺		
		🔺 🏶 Performance Logs a	Collects pe		Manual	Network S		
	Stop the service	PHINMS 2.7 Apache	Apache To	Started	Automatic	Local System		
	Restart the service	Plug and Play	Enables a c	Started	Automatic	Local System 🚽		
		Portable Media Seri	Retrieves t		Manual	Local System		
	Description:	Print Spooler	Loads files	Started	Automatic	Local System		
	Apache Tomcat Server -	Dirotected Storage	Drovides or	Startad	Automatic	Local System		
	Extended Standard							

Figure 5.12. Services

7. select **PHINMS 2.7 Apache Tomcat**, click **Restart the service** displaying Figure 5.13, and



Service Control	×
Windows is attempting to start the following service on Local Computer	
PHINMS 2.7 Apache Tomcat	
Close	

Figure 5.13. Service Control

8. close the windows.

Note: During configuration if problems are encountered, open the log file from Window Explorer **\Program Files\PhinMS\2.8.0\tomcat-5.0.19\phinms\logs\Sender** which will document the error.



6.0 SENDER INFORMATION

PHINMS Version 2.8.00 installation has two components - the Sender and the Receiver. Sending a test message allows the PHINMS Sender to send messages to the TransportQ and to the CDC. Testing the PHINMS installation is a three-part procedure which includes the following:

- ping the PHINMS Sender loopback route,
- ping the PHINMS CDC Ping Server (phinmsping.cdc.gov), and
- ping the PHINMS CDC Staging Receiver. (Requires CPA files be emailed to <u>Phintech@cdc.gov</u>. Refer to Section 6.3.1 for more information.

Figure 6.1 displays a diagram to assist with understanding the PHINMS authentication process.



Figure 6.1. CDC PHINMS Topology

6.1 Ping Loopback

The Ping Loopback validates the PHINMS installation was downloaded and installed successfully on the Sender's system. This is not a test to verify messages can be sent outside of a firewall if one is present.

Verify the generated ping loopback is successfully sent to the loopback message processor by completing the following steps:

1. open the PHINMS 2.7.00 SP1 Console displaying Figure 6.2,



👯 PHINM	🏨 PHINMS Console - CDC PHIN-MS Version 2.7.00 SP1 Build 20070301			
File To	ols Configure Alarms			
Ping	Centers for Disease Control			
		Page of (Records) << BACK NEXT>>		
Refresh				

Figure 6.2. PHINMS 2.7.00 SP1 Console

2. expand **Sender Queue(s)**, expand **Transport**, select **TransportQ_out**, select **Ping** displaying Figure 6.3,

PHI	NMS Ping		×
	Ping	Route	
	✓	loopback	
		CDCPingServer	
		CDCProductionReceiver	
		CDCStagingReceiver	
]
	Dials Calendard Davidson	Canad	
	Ping belected Routes	Cancel	

Figure 6.3. PHINMS Ping

3. check loopback, click Ping Selected Routes displaying Figure 6.4,



Figure 6.4. Ping Message

4. click **OK**, a Record ID has been created indicating a queued process status shown in Figure 6.5, and



<u>ер</u> рні	🏨 PHINMS Console - CDC PHIN-MS Version 2.7.00 SP1 Build 20070301						×			
File	Tools Configure Alarms									
	🗁 Centers for Disease Control	Record ID	Filename	Route Info	Service	Action	Recipient	Process	Transpo	
	🖨 🗁 Sender Queue(s)	1033		loopback	urn:oasi	Ping		queued	not-set	•
Pina	🖻 🗁 Transport	1030		CDCPing	urn:oasi	Ping		done	success	
	TransportQ_out	1029		loopback	urn:oasi	Pina		done	success	•
			Pag	je 1 of 1 (3 P	Records)	<< BACK	NEXT	[>>		
Refrest										
					333	893				

Figure 6.5. Queued Record ID

5. click **Refresh** changing the status to attempted, click **Refresh** again changing the status to done indicating success.

6.2 Ping CDC Ping Server

The ping CDCPingServer validates the Sender can connect to the internet and to the CDC without the need for authentication (security credentials). The CDC Ping Server is dedicated to answering Ping requests and will not receive any real messages. Port 5088 needs to be open on the firewall at the Sender's location to generate a ping to the CDCPingServer.

Verify the message ping to the CDC Ping Server is successful by completing the following steps:

1. open the PHINMS 2.7.00 SP1 Console displaying Figure 6.6,

🏨 PHINMS Console - CDC PHIN-MS Version 2.7.00 SP1 Build 20070301		
File Tools Configure Alarms		
Ping Centers for Disease Con Disease Con D	rol	
	Page of (Records) << BACK NEXT>>	
Refresh		

Figure 6.6. PHINMS 2.7.00 SP1 Console

2. expand **Sender Queue(s)**, expand **Transport**, select **TransportQ_out**, select **Ping** displaying Figure 6.7,



PHI	INMS Ping		×
	Ping	Route	
		loopback	
	✓	CDCPingServer	
		CDCProductionReceiver	
		CDCStagingReceiver	
			J
	Ping Selected Routes	Cancel	

Figure 6.7. PHINMS CDC Ping

3. check **CDCPingServer**, click **Ping Selected Routes** displaying Figure 6.8, and



Figure 6.8. Ping Message

4. click **OK**, a Record ID has been created indicating a queued, click **Refresh** changing the status to attempted, click **Refresh** again changing the status to done indicating success.

6.3 Configure CDC Staging Receiver

The CDC Staging Receiver requires to be configured before sending a Ping. Configure the CDCStagingReceiver using the following steps:

1. select **Snd Cfg** displaying Figure 6.9,



Route Map (Polling List (Database (Serv	rice Map \Folder Map \
General Alain Password Alain Sender In	fo 👌 Transport 👌 Proxy & Security 👌
_General Sender	
Party ID:	.840.1.114222.4.3.2.2.3.568.1
Trusted Store Location:	19/phinms/config/sender/cacerts
Trusted Store Password:	****
Re-Enter Trusted Store Password:	****
Key Store Location:	9/phinms/config/sender/cert.pf×
Key Store Password:	
Re-Enter Key Store Password:	
Incoming Directory:	shared/senderincoming/
CPA Location:	0.19/phinms/config/sender/CPA/
Signing Certificate Location:	inms/config/sender/signingcerts/
Log	
Archive Log:	
Log Level:	info 💌
Log Directory:	'.0/tomcat-5.0.19/phinms/logs/sender/
Max Log Size:	10,000,000
	Save Cancel

Figure 6.9. Sender Configuration

2. select the Route Map, CDCStagingReceiver, click Update displaying Figure 6.10,

Re	oute Map Item		x
	Route Map		
	Route Name:	CDCStagingReceiver	
	To Party ID:	2.16.840.1.114222.4.3.2.2.2.1.2	
	Path:	phinmstest/receivefile	
	Host:	sdnstg.cdc.gov	
	Port:	443	
	Protocol:	HTTPS 👻	
	AuthenticationType:	none	
		OK Cance	:

Figure 6.10. Route Map Item



3. select **Netegrity** as the AuthenticationType displaying Figure 6.11,

CDCStagingReceiver
2.16.840.1.114222.4.3.2.2.2.1.2
phinmstest/receivefile
sdnstg.cdc.gov
443
HTTPS 👻
netegrity 👻
/certphrase/login.fcc

c:\PhinMS\Certificate\sdncert.pfx

Figure 6.11. CDC Route Map Configuration

4. type /certphrase/login.fcc in the Login Page field, enter the SDN Challenge Phrase, confirm SDN Challenge Phrase, enter the path to the stored certificate keystore (.pfx file), enter the Key Store Password, confirm the Key Store Password, click OK, displaying Figure 6.12,

Sender Configurati	on			×
Route Map Pollin	g List \Database \Se	ervice Map \Folder Ma	P \	
General \ Main P	assword \ Sender I	Info \ Transport \	Proxy & Security	
Route Map				ור
	Name	CPA		
	loopback	loopback		
	CDCPingServer	cdc-http-ping		
		2.16.840.1.11422		
	eb ebtagingrocorror			
	Add Upda	ate Delete		
			Save Cancel	=

Figure 6.12. CDC Route Map



5. click **Save**, displaying Figure 6.13,

Message	×
i	SET CONFIGURATION: Was successful! Please restart your application server for changes to take effect.
	ОК

Figure 6.13. CDC Route Configuration Successful

6. click OK, restart the PHINMS application displaying Figure 6.14, and



Figure 6.14. Restart Successful

7. click OK.

6.3.1 Email CPA File

PHINMS creates a Collaboration Protocol Agreement (CPA) file for each route listed on the Route Map tab of the Sender Configuration panel.

The PHINMS Administrator must send the PHINMS Helpdesk (<u>Phintech@cdc.gov</u>) the CPA files for each route specifying either the CDC Production Receiver or the CDC Staging Receiver. Only after the PHINMS helpdesk has received the CPA file and applied it to the PHINMS Receiver can there be a successful transmission of messages from the Sender to the Receiver.

The CPA files required to be sent are located in directory x:\install dir\2.7.00\tomcat-5.0.19\phinms\config\Sender\CPA.

Note: Information on CPA can be found in the PHINMS Technical Reference Guide.

6.4 Ping CDC Staging Receiver

The ping PHINMS Staging Receiver validates end-to-end success of the Sender's ability to connect to the CDC over the internet, authenticate with the CDC's Authentication Server, and communicate with the Staging Receiver.

Verify the generated ping message is successfully sent to the CDC Staging Receiver message processor by completing the following steps:



1. open the **PHINMS 2.7.00 SP1 Console** displaying Figure 6.15,

	15 Console - CDC PHIN-MS Ver	sion 2.7.00 SP1 Build 20070301	
File To	ools Configure Alarms		
Ping	Centers for Disease Control		
Refresh		Page of (Records) << BACK NEXT>>	

Figure 6.15. PHINMS 2.7.00 SP1 Console

2. expand **Sender Queue(s)**, expand **Transport**, select **TransportQ_out**, select **Ping** displaying Figure 6.16,

PHI	NMS Ping		×
			1
	Ping	Route	
		loopback	
		CDCPingServer	
		CDCProductionReceiver	
	✓	CDCStagingReceiver	
]
	Pina Selected Routes	Cancel	
		Carlos	

Figure 6.16. PHINMS Ping

3. check CDCStagingReceiver, click Ping Selected Routes displaying Figure 6.17, and



Figure 6.17. Ping Message

4. click **OK**, a Record ID has been created indicating a queued, click **Refresh** changing the status to attempted, click **Refresh** again changing the status to done indicating success.



6.5 Send Test Payload Message

The send payload message verifies the capability to send an outbound message with an attached file to a Receiver.

Note: Ensure the CPA files have been sent to the PHIN Help desk before attempting to send a payload message. Refer to Section 6.3.1 for CPA information.

Send the payload message test to the PHINMS Staging Receiver by completing the following steps:

1. open the PHINMS 2.7.00 SP1 Console displaying Figure 6.18,

🏨 PHINMS Console - CDC PHIN-MS Ve	rsion 2.7.00 SP1 Build 20070301	- D ×
File Tools Configure Alarms		
Centers for Disease Control Disease Disease Control Disease Disease Control Disease Disease		
Refresh	Page of (Records) << BACK NEXT>>	

Figure 6.18. PHINMS 2.7.00 SP1 Console

2. expand **Sender Queue(s)**, expand **Transport**, select **TransportQ_out**, select **Message** displaying Figure 6.19,

<u>enc</u>	×
High priority	
Route:	loopback 🗸 🗸
Service:	
Action:	
Message Recipient:	
Payload Informatio	on
Filename:	
Destination Name:	
Arguments:	
	Security Options
	Send Cancel

Figure 6.19. PHINMS Ping

- 3. enter the following parameters:
 - Route: CDC Staging Receiver,
 - Service: **QueueTransfer**,
 - Action: **Test**,



- Message Recipient: optional can be left blank,
- Filename: **browse for a file to attach**,
- Destination Name: optional can be left blank,
- Arguments: optional can be left blank,
- 4. proceed to Step 5 if using Security Options and to Step 8 if not,

Note: Security Options are optional for encrypting or signing messages.

5. click **Security Options** displaying Figure 6.20,

<u>00</u>	×
🖌 Encrypt Messag	e
Sign Message	
Use LDAP look	up to find encryption certificate
🔘 Use certificate	on this machine for encryption
Security Settings	
Certificate:	
LDAP	
Address:	directory.verisign.com:389
Base DN:	enters for Disease Control and Prevention
Common Name:	cn=
	OK Cancel

Figure 6.20. Security Options

- 6. enter the following parameters:
 - check **Encrypt Message**,
 - select Use LDAP lookup to find encryption certificate,
 - Address: directory.verisign.com:389,
 - BaseDN: o=Centers for Disease Control and Prevention,
 - Common Name: **cn=cdc phinms**,
- 7. click **OK**,
- 8. click Send displaying Figure 6.21, and



Figure 6.21. New Message Notification

9. click **OK**.



6.6 Create Route Map

Messages sent using PHINMS need to address a specific recipient in the PHINMS 2.7.00 SP1 Console. Each Route is mapped to the recipient's attributes, such as the URL, transport protocol, and authentication type.

Obtain the partner's PartyID, the authentication type, and the security credentials.

Create a Route by completing the following steps:

1. open the PHINMS 2.7.00 SP1 Console displaying Figure 6.22,

	15 Console - CDC PHIN-MS Ver	sion 2.7.00 SP1 Build 20070301	
File To	ols Configure Alarms		
Ping	Centers for Disease Control C		
		Page of (Records) << BACK NEXT>>	
Refresh			



2. double click **Snd Cfg** displaying Figure 6.23,

Sender Configuration	X		
Route Map \Polling List \Database \Service Map \Folder Map \ General \ Main Password \ Sender Info \ Transport \ Proxy & Security \			
General Sender			
Party ID:	.840.1.114222.4.3.2.2.3.568.1		
Trusted Store Location:	19/phinms/config/sender/cacerts		
Trusted Store Password:	****		
Re-Enter Trusted Store Password:	****		
Key Store Location:	9/phinms/config/sender/cert.pfx		
Key Store Password:			
Re-Enter Key Store Password:			
Incoming Directory:	shared/senderincoming/		
CPA Location:	0.19/phinms/config/sender/CPA/		
Signing Certificate Location:	inms/config/sender/signingcerts/		
rLog			
Archive Log:	v		
Log Level:	info 👻		
Log Directory:	: '.0/tomcat-5.0.19/phinms/logs/sender/		
Max Log Size:	10,000,000		
Save Cancel			

Figure 6.23. Sender Configuration

3. select **Route Map** tab displaying Figure 6.24,



Senuer configurat	ion		X
Route Map Pollin	g List \Database \Se	rvice Map \Folder Ma	P\
General \ Main F	Password \ Sender:	Info \ Transport \	Proxy & Security
Route Map-			
	Name	CPA	
	loopback	loopback	
	CDCPingServer	cdc-http-ping	
	CDCProductionRe	2.16.840.1.11422	
	CDCStagingReceiver	2.16.840.1.11422	
	Add Linda	te Delete	
	- Hud Open		
		2	iave Cancel

Figure 6.24. Route Map

4. select **Add** displaying Figure 6.25,

R	oute Map Item		×
	Route Map Route Name:		
	To Party ID:		
	Path:		
	Host:		
	Port:		
	Protocol:	HTTP 👻	
	AuthenticationType:	none 💌	
		OK Cance	

Figure 6.25. Route Map Item

5. enter **Route Name, To Party ID, Path, Host, Port, Protocol, AuthenticationType**, click **OK**, click **Save** displaying Figure 6.26, and

Message	×
i	SET CONFIGURATION: Was successful! Please restart your application server for changes to take effect.
	ОК

Figure 6.26. Set Configuration

6. click **OK**.



7.0 RECEIVER INFORMATION

7.1 Configure WorkerQ

The Worker Queue (WorkerQ) is the database table used for storing inbound messages. When configured from the Receiver configuration screen in the Console, it is used to drop incoming messages sent to the Receiver. The database configuration needs to be completed before creating WorkerQ table. The instructions to configure a database connection to the external database are in Section 5.0.

If configured from the Sender configuration screen in the Console, it is used to write the responses to polling requests (route-not-read configuration). More information on Sender configuration can be located in the PHINMS Technical Reference Guide.

Create an external database WorkerQ table by following steps below:

1. select **Rcv Cfg** displaying Figure 7.1,

Receiver Configuration				
General Main Password Cache Database ServiceMap				
Receiver Info	i			
Signature Required:	v			
Payload to Disk:				
General Receiver				
Party ID:	.840.1.114222.4.3.2.2.3.568.1			
Trusted Store Location:	9/phinms/config/receiver/cacerts			
Trusted Store Password:	****			
Re-Enter Trusted Store Password:	*****			
Key Store Location:				
Key Store Password:				
Re-Enter Key Store Password:				
Incoming Directory:	PhinMS/shared/receiverincoming/			
CPA Location:	.19/phinms/config/receiver/CPA/			
Signing Certificate Location:	ms/config/receiver/signingcerts/			
Log				
Archive Log:				
Log Level:	info 👻			
Log Directory:	1cat-5.0.19/phinms/logs/receiver/			
Max Log Size:	10,000,000 🖨			
	Save Cancel			

Figure 7.1. Receiver Configuration

2. select the **Database** tab displaying Figure 7.2,



Receiver Configuration					
General \ Main Password \ Cache \ Database \ ServiceMap \					
_[Database—					
	ID msaccessdb1	Type access			
	Add Upda	ite Delete			
		Save	Cancel		

Figure 7.2. Database Configuration

3. click Add displaying Figure 7.3,

Database Item				
	Database			
	Database ID:	sqlserver		
	Database Type:	sqlserver 👻		
	Database URL:	jdbc:microsoft:sqlserver://databasese		
	Database Driver:	com.microsoft.jdbc.sqlserver.SQLServ		
	Database User:	databaseuser		
	Database Password:	*****		
	Re-enter Password:	****		
	Pool Size:	2		
	Queue	Maps for this Database		
		OK Cance	I	

Figure 7.3. Database Item

4. enter the database items using Table 1 for an explanation of the values,



Tag Value	Description
Database ID	The unique name for the database connection pool, referenced in the queue map.
	The service map uses the databaseld to map the queue to a specific database.
Database Type	Designates the type of database.
Database URL	The URL to the database. The URL depends on the type of database and driver
	used such as
	jdbc:microsoft:sqlserver://host:portnumber;DatabaseName=database for
	Microsoft SQL Server and jdbc:oracle://host:port:sid for Oracle.
Database	The type of JDBC driver. The JDBC driver should be appropriate for the type of
Driver	database such as com.microsoft.jdbc.sqlserver.SQLServerDriver for Microsoft
	SQL Server and oracle.jdbc.OracleDriver for Oracle.
Database User	A pointer to the database user entry in the Message Receiver's encrypted password
	store. The value is not the database user but the name of the tag within the
	password file. The value of the tag contains the actual database user name.
Database	A pointer to the database password entry in the Message Receiver's encrypted
Password	password store. The value is not the database password but the tag within the
	password file. The value of the tag contains the actual database password.
Pool Size	The number of database connections to open. When setting the pool size ensure
	the system can handle the maximum client load while keeping enough memory
	available.

Table 1. WorkerQ Database Tag Values

5. click Queue maps For This Database displaying Figure 7.4,

Que	eue Maps					×
Q	ueue Maps					_
	Queue ID		٦	Table	Name	
	Add	Upd	late		Delete	
			Ok		Cancel	

Figure 7.4. Queue Maps

6. click Add displaying Figure 7.5,



Queue Map Item 🛛 🗙				
Queue Map				
Queue Map ID:	ELRWORKERQUEUE			
Table Name:				
	OK Cancel			

Figure 7.5. Queue Map Item

- 7. enter Queue Map ID and Table Name,
- 8. click OK, OK, OK, OK, Save, and
- 9. select Restart.

7.2 Create Service and Action Pair

Each message sent using PHINMS 2.7.00 SP1 has a message envelope. The envelope has addressing information tags called Service and Action known as character strings. Character strings are logically mapped to an application queue on the receiving side. The Service and Action tags determine the message type.

Create a Service and Action pair by completing the following steps:

1. select **Rcv Cfg** displaying Figure 7.6,

Receiver Configuration			
General Main Password Cache Database ServiceMap			
Receiver Info	i		
Signature Required:			
Payload to Disk:			
General Receiver			
Party ID:			
Trusted Store Location:	9/phinms/config/receiver/cacerts		
Trusted Store Password:	****		
Re-Enter Trusted Store Password:	****		
Key Store Location:			
Key Store Password:			
Re-Enter Key Store Password:			
Incoming Directory:	PhinMS/shared/receiverincoming/		
CPA Location:	.19/phinms/config/receiver/CPA/		
Signing Certificate Location:	ms/config/receiver/signingcerts/		
Archive Log:	~		
Log Level:	info 👻		
Log Directory:	1cat-5.0.19/phinms/logs/receiver/		
Max Log Size:	10,000,000 ≑		
	Save Cancel		

Figure 7.6. Receiver Configuration



2. select the **Service Map** tab displaying Figure 7.7,

Receiver Configuration				
General \ Main Password \ Cache \ Database \ ServiceMap \				
Service Map				
	Service	Action	n	
		defaultactic	n	
	Add Upda	ite De	lete	
			Save	Cancel

Figure 7.7. Service Map

3. click **Add** displaying Figure 7.8,

Service Map I	ltem:	X
Service Map		
Service:	ELR_HL7231	
Action:	Send	
Type:	WorkerQueue 👻	
Q ID workerq te	Table Q ID Table >stwork ADD>> workerq testwork. < <delete< td=""> </delete<>	
	Payload to Disk 📃 Text Payload	
	OK Cance	:

Figure 7.8. Service Map Item



4. enter **Service**, **Action**, select **WorkerQueue** from the dropdown list, highlight **workerqueue** located under Q ID in the left table, click **Add**, click **OK** displaying Figure 7.9,

Figure 7.9. Service and Action Added

5. select **Save** displaying Figure 7.10, and



Figure 7.10. Successful Configuration

6. select **Restart**.

7.3 Configure Service Map

1. select **Rcv Cfg** displaying Figure 7.11,



Receiver Configuration	×			
General \ Main Password \ Cache \ Database \ ServiceMap \				
Receiver Info				
Signature Required:				
Payload to Disk:				
General Receiver				
Party ID:	.840.1.114222.4.3.2.2.3.568.1			
Trusted Store Location:	3/phinms/config/receiver/cacerts			
Trusted Store Password:	****			
Re-Enter Trusted Store Password:	*****			
Key Store Location:				
Key Store Password:				
Re-Enter Key Store Password:				
Incoming Directory:	hinMS/shared/receiverincoming/			
CPA Location:	.19/phinms/config/receiver/CPA/			
Signing Certificate Location:	ms/config/receiver/signingcerts/			
-Log				
Archive Log:	v			
Log Level:	info 🔻			
Log Directory:	1cat-5.0.19/phinms/logs/receiver/			
Max Log Size:	10,000,000			
	Save Cancel			

Figure 7.11. Receiver Configuration

2. select **Service Map** displaying Figure 7.12,

Receiver Configuration					
General \ Main Password \ Cache \ Database \ ServiceMap \					
Service Map					
	Service	Actio	n		
	defaultservice	defaultaction	1		
	ELR_HL7231	Send			
	Add Unda	ate De	lete		
			1000		
L			Saus	Capital	
			Save	Cancel	

Figure 7.12. Service Map Receiver Configuration

3. click **Add**, displaying Figure 7.13,



Service Map	Item: 🔀
-Service Map Service: Action:	ELR_HL7231 Send
Туре:	WorkerQueue 👻
Q ID workerq te ELRWOR EI	Table Q ID Table estwork ADD>> ELRWOR ELRWOR RWOR < <delete< td=""> ELRWOR</delete<>
	Payload To Disk 🗹 Text Payload
	OK Cancel

Figure 7.13. Service Map Item

- 4. enter the following parameters:
 - Service: ELR_HL7231,
 - Action: **Send**,
 - Type: WorkerQueue opening the service map item,

Note: The Service and Type displayed in Figure 7.13 could use different terms depending on the program used.

- 5. highlight ELRWORKERQUEUE QID, click Add moving the Q ID to the right,
- 6. check Text Payload,

Note: When Payload to Disk is checked the incoming payload is written to disk instead of to the database field. In this case the name of the local file on disk is stored in the WorkerQ table. When Text Payload is checked, the payload is written to the **payloadTextContent** field. When Text Payload is not checked, the payload is written to the **payloadBinaryContent** field in the WorkerQ.

- 7. click **OK**, and
- 8. click **Save** returning to the PHINMS 2.7.00 SP1 Console.

Send a dummy message to test the setup. Verify the TransportQ and WorkerQ data fields are correct.



8.0 RECOMMENDED PHINMS PORTS

Table 2 and Table 3 list the recommended ports for the PHINMS Sender and Receiver respectively. Table 4 displays the recommended Receiver ports for Web Logic. Table 5 lists the ports recommended for Stunnel. The ports for IPSec are shown in Table 6.

Note: When the port is used from Table 4, the port shown in Table 5 is not required and vice versa.

PORT	INBOUND/OUTBOUND	ТҮРЕ	REQUIRED	DESCRIPTION
443	Outbound	TCP	Yes	Makes a SSL connection to Receiver at CDC or other public health organizations.
5088	Outbound	ТСР	No	Makes a connection to the CDC Ping Server. This connection is not required to make the PHINMS application work. It allows the user to test the application.
389	Outbound	ТСР	No	Makes a LDAP call to the Verisign LDAP Server allowing the user to download Public Key. When using the CDC to download the Public Key, it is not necessary to open port 389.

 Table 2.
 Sender Ports

PORT	INBOUND/OUTBOUND	ТҮРЕ	REQUIRED	DESCRIPTION
443	Inbound	TCP	Yes	Makes a SSL connection to receive traffic from the internet to the DMZ Proxy Server.

Table 3. IIS Proxy Server Port

PORT	INBOUND/OUTBOUND	ТҮРЕ	REQUIRED	DESCRIPTION
7002	Inbound	ТСР	Yes	Makes a SSL connection from proxy server to Receiver running on Web Logic server using ISAPI Plug-in. (Assuming Web Logic is configured to run SSL on 7002.)

Table 4. Web Logic Server Receiver Port

PORT	INBOUND/OUTBOUND	ТҮРЕ	REQUIRED	DESCRIPTION
8009	Inbound	ТСР	Yes	Makes a connection on the Proxy Server and the PHINMS Receiver Server to receive AJP13 traffic from the Proxy Server.

Table 5. Receiver Using Stunnel Ports



PORT	INBOUND/OUTBOUND	ТҮРЕ	REQUIRED	DESCRIPTION
500	Inbound/Outbound	UDP	Yes	Makes a connection between the Proxy Server and the PHINMS Receiver Server to allow ISAKMP traffic to be forwarded.
50	Inbound/Outbound	IP	Yes	Makes a connection between the Proxy Server and the PHINMS Receiver Server to allow Encapsulating Security Protocol (ESP) traffic to be forwarded to setup IPSEC.
51	Inbound/Outbound	IP	Yes	Makes a connection between the Proxy Server and the PHINMS Receiver Server to allow Authentication Header (AH) traffic to be forwarded to setup IPSEC.
8009	Inbound	TCP	Yes	Makes a connection on the PHINMS Receiver Server to receive AJP13 traffic from the Proxy Server.

Table 6. Receiver Using IPSEC



9.0 UNINSTALL PHINMS 2.7.00 SP1

Complete the following steps to uninstall PHINMS 2.7.00 SP1:

1. select **Start > Programs > PHINMS > Uninstall PHINMS** displaying Figure 8.1,



Figure 8.1. Uninstall Welcome

2. click **Next** displaying Figure 8.2,



Figure 8.2. Uninstalled Summary

3. click **Uninstall** displaying Figure 8.3, and



Figure 8.3. Successful Uninstall

4. click **Finish**.



10.0ADDITIONAL FEATURES

10.1 Export CPA

PHINMS 2.7.00 SP1 allows the user to export the Collaboration Protocol Agreement (CPA) directly from the PHINMS 2.7.00 SP1 Console. Complete the following steps to export the CPA:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, CPA, Export CPA,
- 2. select the **Route**(s) to export, click **Export Selected Routes**,
- 3. select a **folder** to store the exported CPA, and
- 4. select **Open** and
- 5. a message will indicate a successful export, click **OK**.

10.2 Import CPA

PHINMS 2.7.00 SP1 allows the user to import the CPA directly from the PHINMS 2.7.00 SP1 Console. Complete the following steps to import the CPA:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, CPA, Import CPA,
- 2. select the CPA to import,
- 3. select **Open**, and
- 4. a message will indicate a successful import click **OK**.

10.3 View Receiver Logs

The Receiver Logs stores information on the status of received messages and can be viewed directly from the PHINMS 2.7.00 SP1 Console. Viewing the logs allows users to check the status of received messages. Complete the following steps to view the Receiver Logs:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, Logs, View Receiver Logs,
- 2. select a specific Date/Time log, select View, and
- 3. the log will display in a text format allowing the user to view the status.

10.4 View Sender Logs

The Sender Logs stores information on the status of send messages and can be viewed directly from the PHINMS 2.7.00 SP1 Console. Viewing the logs allows users to check the status of sent messages. Complete the following steps to view the Sender Logs:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, Logs, View Sender Logs,
- 2. select a specific Date/Time log, select View, and
- 3. the log will display in a text format allowing the user to view the status.



10.5 Import Configuration

When an identical configuration is required for another computer, the application is able to import the configuration files eliminating the need to configure the other computer. Complete the following steps to import the PHINMS 2.7.00 SP1 configuration files:

Note: Before a configuration can be imported, the configuration must be exported to a disk or shared drive. Section 9.6 explains the export steps.

- 1. select Tools, Configuration, Import Configuration,
- 2. confirm overwrite current settings by clicking **OK** to proceed,
- 3. complete the following fields,
 - Backup Location required

Note: The backup location is the place the zip file was stored when the configuration files were exported.

- **Domain Name** required,
- Party ID required,
- Key Store,
- Key Store Password,
- Re Enter Key Store Password,
- 4. click **OK**, and
- 5. a message will indicate a successful configuration import, click **OK**.

Note: Setting for various resources (e.g., database), database connection parameters, and JDBS files will still need to be reviewed and/or modified.

10.6 Export Configuration

When a configuration is required for another computer, the application is capable of exporting the configuration files eliminating the need to manually configure the settings. Complete the following steps to export the PHINMS 2.7.00 SP1 configuration files:

- 1. select Tools, Configuration, Export Configuration,
- 2. navigate to a location to store the exported configuration zip file, enter a File Name,
- 3. select **Open**, and
- 4. a message will indicate a successful export, click **OK**.

10.7 Import Trusted Certificate

A Trusted Certificate consists of a public key and a private key. The public key is used to encrypt information and the private key is used to decipher it. When a browser points to a secured domain, a secure sockets layer handshake authenticates the server and the client. It



establishes an encryption method and a unique session key. Then a secure session guarantying message privacy and message integrity can begin.

The user can now import the Trusted Certificate directly from the PHINMS 2.7.00 SP1 Console. Complete the following steps to import the Trusted Certificate:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, Import Trusted Cert,
- 2. navigate to the location the Trusted Certificate is stored,
- 3. select the **Trusted Certificate** (.cer or .pem file) to import, and
- 4. click **Open**, successfully importing the Trusted Certificate into the Sender's trusted CA certificate store.

10.8 Import JDBC JAR Files

JDBC Jar Files are able to be imported directly from the PHINMS 2.7.00 SP1 Console. Complete the following steps to import the three (3) JDBC Jar Files:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, Import JDBC Jar Files,
- 2. locate and select msbase.jar, mssqlserver.jar, msutil.jar,

Note: The JDBC Jar files referenced in Step 2 above are for a SQL server, for other types of servers the JDBC Jar file names may vary.

- 3. click Open,
- 4. a message will indicate a successful import, click **OK**, and
- 5. restart PHINMS 2.7 Apache Tomcat service.

10.9 Change Login Password

PHINMS 2.7.00 SP1 allows the user to change the Console login password. Complete the following steps to successfully change the login password:

- 1. open the PHINMS 2.7.00 SP1 Console, select Tools, Change Login Password,
- 2. enter the Old Console Password, New Console Password, Re-Enter New Console Password, click Change Password,
- 3. click **OK**, and
- 4. restart PHINMS 2.7 Apache Tomcat service.

10.10 System Alarms

PHINMS 2.7.00 SP1 contains system alarms for the Sender and Receiver. This feature allows the user to acknowledge and enter a resolution for each alarm. View and resolve the alarms by completing the following steps:

1. open the PHINMS 2.7.00 SP1 Console, select Alarms, Sender Alarms or Receiver Alarms,



- 2. click the Message to view the associated information,
- 3. click Enter Resolution,
- 4. enter **Your Name** and **Your Comments** once the error has been resolved which stores the resolution, and
- 5. click Save.

10.11 Sender Alarms Configuration

Sender can receive and email alarm notifications. Configure the Sender alarms by completing the following steps:

- 1. open the PHINMS 2.7.00 SP1 Console, select Configuration Alarms, Sender Alarms Configuration,
- 2. check **Report Alarms**,
- 3. check E-Mail Alarms if required, proceed to step 4, if not required, proceed to step 7,
- 4. complete the following fields,
 - **SMTP Server** required,
 - User Name,
 - User Password,
 - Re Enter User Password,
 - From Address required,
- 5. enter an **email address**,
- 6. click Add placing the email address in the E-Mail Notification List,
- 7. click OK,
- 8. a message will indicate a successful save, click **OK**, and
- 9. click the SP1 2.7.00 SP1 Console **Restart** button.

10.12 Receiver Alarms Configuration

Receivers can receive and email alarm notifications. Configure the Receiver alarms by completing the following steps:

- 1. open the PHINMS 2.7.00 SP1 Console, select Configuration Alarms, Sender Alarms Configuration,
- 2. check **Report Alarms**,
- 3. check E-Mail Alarms if required, proceed to step 4, if not required, proceed to step 7,
- 4. complete the following fields,
 - **SMTP Server** required,
 - User Name,



- User Password,
- Re Enter User Password,
- From Address required,
- 5. enter an **email address**,
- 6. click Add placing the email address in the E-Mail Notification List,
- 7. click **OK**,
- 8. a message will indicate a successful save, click OK, and
- 9. click the 2.7.00 SP1 Console **Restart** button.

10.13 Folder Based Polling

This feature makes it much easier to applications to interface with PHINMS 2.7.00 SP1. Senders can now configure the Console for Folder Based Polling. Folder Based Polling allows the Sender to store the messages in a folder and the system will send the messages from the folder instead of a database. The associated route is defined in the Console and does not need file descriptors. Configure the Folder Based Polling feature by completing the following steps:

- 1. open the PHINMS 2.7.00 SP1 Console, select Snd Cfg, select the Sender Info tab,
- 2. check Folder Based Polling,
- 3. click Save,
- 4. click OK,
- 5. click the PHINMS 2.7.00 SP1 Console Restart button,
- 6. create the following three (3) folders in any directory:
 - **Outgoing** used to store messages to be sent,
 - **Processed** regional file which messages have been processed, and
 - Acknowledgement stores the message receipt from the Receiver.