Focus Area: 11-Health Communication - 04-11-2007


11-1 Persons with Internet access in the home (aged 18

## years and over)

Year Baseline $199819992000 \quad 2001 \quad 2002 \quad 2003200420052006$
2010

## Race and ethnicity

American Indian or Alaska Native only
Asian or Pacific Islander only Asian only
Native Hawaiian or Other Pacific Islander only
Black or African American only
White only
2 or more races
Hispanic or Latino
Not Hispanic or Latino
Black or African American only, not Hispanic or Latino White only, not Hispanic or Latino
Gender
Female
Male
Education level (persons aged 25 years and older)
Less than high school
High school graduate
At least some college
Geographical location
Within metropolitan statistical area
Outside metropolitan statistical area
Disability status
Persons with disabilities
Persons without disabilities
Select populations
Age groups
Persons aged 18-24 years
Persons aged 25-44 years
Persons aged 45-64 years
Persons aged 65+ years

| 2001 | ${ }^{\text {a }} 57 \%$ | NA | NA | NA | BSL | --- | 64\% | --- | --- | --- | 80\% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2001 | ${ }^{\text {a }} 37 \%$ | NA | NA | NA | BSL | -- | 40\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 75 \%$ | NA | NA | NA | BSL | --- | 72\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }}$ DNC | NA | NA | NA | BSL | --- | DNC | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }}$ DNC | NA | NA | NA | BSL | --- | DNC | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 40 \%$ | NA | NA | NA | BSL | --- | 48\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 61 \%$ | NA | NA | NA | BSL | --- | 69\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 63 \%$ | NA | NA | NA | BSL | --- | 63\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 36 \%$ | NA | NA | NA | BSL | --- | 45\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a } 60 \%}$ | NA | NA | NA | BSL | --- | 67\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 40 \%$ | NA | NA | NA | BSL | --- | 48\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a } 62 \% ~}$ | NA | NA | NA | BSL | --- | 70\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 55 \%$ | NA | NA | NA | BSL | --- | 61\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a } 59 \%}$ | NA | NA | NA | BSL | --- | 68\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 20 \%$ | NA | NA | NA | BSL | --- | 28\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 48 \%$ | NA | NA | NA | BSL | --- | 56\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 73 \%$ | NA | NA | NA | BSL | --- | 78\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 59 \%$ | NA | NA | NA | BSL | --- | 66\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a } 51 \% ~}$ | NA | NA | NA | BSL | --- | 57\% | --- | --- | --- | 80\% |
| 2001 | ${ }^{\mathrm{a}} 42 \%$ | NA | NA | NA | BSL | --- | DNC | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 59 \%$ | NA | NA | NA | BSL | --- | DNC | --- | --- | --- | 80\% |
| 2001 | ${ }^{\text {a }} 60 \%$ | NA | NA | NA | BSL | --- | 67\% | --- | --- | --- | NA |
| 2001 | ${ }^{\text {a } 66 \%}$ | NA | NA | NA | BSL | --- | 71\% | --- | --- | --- | NA |
| 2001 | ${ }^{\text {a }} 59 \%$ | NA | NA | NA | BSL | --- | 68\% | --- | --- | --- | NA |
| 2001 | ${ }^{\text {a } 29 \%}$ | NA | NA | NA | BSL | --- | 38\% | --- | --- | -- | NA |



| Baseline |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \hline \text { Target } \\ & 2010 \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11-2b Persons with below basic health literacy (aged 16 years and over) |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Race and ethnicity |  |  |  |  |  |  |  |  |  |  |  |  |
| American Indian or Alaska Native only | 2003 | ${ }^{\text {c }} 25 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Asian or Pacific Islander only | 2003 | ${ }^{\text {c }} 13 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Asian only | 2003 | ${ }^{\text {c }} 12 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Native Hawaiian or Other Pacific Islander only | 2003 | ${ }^{\text {c }}$ DSU | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Black or African American only | 2003 | ${ }^{\text {c }}$ DNC | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| White only | 2003 | ${ }^{\text {c }}$ DNC | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| 2 or more races | 2003 | ${ }^{\text {c }} 9 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Hispanic or Latino | 2003 | ${ }^{\text {c }} 41 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Not Hispanic or Latino | 2003 | ${ }^{\text {c }} 11 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Black or African American only, not Hispanic or Latino | 2003 | ${ }^{\text {c } 24 \% ~}$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| White only, not Hispanic or Latino | 2003 | ${ }^{\text {c }} 9 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Gender |  |  |  |  |  |  |  |  |  |  |  |  |
| Female | 2003 | ${ }^{\text {c }} 12 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Male | 2003 | ${ }^{\text {c }} 16 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Education level (persons aged 25 years and older) |  |  |  |  |  |  |  |  |  |  |  |  |
| Less than high school | 2003 | ${ }^{\text {c }} 54 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |
| High school graduate | 2003 | ${ }^{\text {c }} 15 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |
| At least some college | 2003 | ${ }^{\text {c }} 5 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |
| Geographical location |  |  |  |  |  |  |  |  |  |  |  |  |
| Within metropolitan statistical area | 2003 | ${ }^{\text {c }} 14 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Outside metropolitan statistical area | 2003 | ${ }^{\text {c }} 14 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Health Insurance Status |  |  |  |  |  |  |  |  |  |  |  |  |
| Private health insurance | 2003 | ${ }^{\text {c }} 6 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Public health insurance | 2003 | ${ }^{\text {c }} 20 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| No health insurance | 2003 | ${ }^{\text {c }} 27 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Disability status |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons with disabilities | 2003 | ${ }^{\text {c }} 23 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Persons without disabilities | 2003 | ${ }^{\text {c }} 10 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | ${ }^{1}$ TBD |
| Select populations |  |  |  |  |  |  |  |  |  |  |  |  |
| Age groups |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons aged 18-24 years | 2003 | ${ }^{\text {c }} 10 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |
| Persons aged $25-44$ years | 2003 | ${ }^{\text {c }} 10 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |
| Persons aged 45-64 years | 2003 | ${ }^{\text {c } 13 \%}$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |
| Persons aged 65+ years | 2003 | ${ }^{\text {c }} 29 \%$ | NA | NA | NA | NA | NA | BSL | --- | --- | --- | NA |


|  | Objective | Baseline Year | Baseline | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | Target 2010 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11-3a | HHS-sponsored health communication campaigns that include formative evaluation | 2005 | 95\% | NA | NA | NA | NA | NA | NA | NA | BSL | --- | 100\% |
| 11-3b | HHS-sponsored health communication campaigns that include process evaluation | 2005 | 81\% | NA | NA | NA | NA | NA | NA | NA | BSL | --- | 89\% |
| 11-3c | HHS-sponsored health communication campaigns that include outcome evaluation | 2005 | 59\% | NA | NA | NA | NA | NA | NA | NA | BSL | --- | 65\% |
| 11-4a | Health websites that disclose: Identity (persons/ organization responsible) | 2006 | ${ }^{2}<10 \%$ | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 19\% |
| 11-4b | Health websites that disclose: Purpose/uses/ limitations | 2006 | 35\% | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 40\% |
| 11-4c | Health websites that disclose: Content development practices/policies | 2006 | ${ }^{2}<1 \%$ | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 10\% |
| 11-4d | Health websites that disclose: Privacy policyl protection | 2006 | 75\% | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 80\% |
| 11-4e | Health websites that disclose: User feedbackI evaluation | 2006 | 59\% | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 64\% |
| 11-4f | Health websites that disclose: Content creation/ updating | 2006 | ${ }^{2}<1 \%$ | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 10\% |
| 11-4g | Health websites that disclose: Three or more of the above criteria | 2006 | 24\% | NA | NA | NA | NA | NA | NA | NA | NA | BSL | 29\% |
| 11-5 | Centers for excellence in health communication | 2003 | ${ }^{\text {c }} 4$ | NA | NA | NA | NA | NA | BSL | --- | --- | 8 | 6 |


|  | Baseline |  |  |  |  |  |  |  |  |  |  | arget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Objective | Year | Baseline | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2010 |
| 11-6a Patients reporting that doctors or other health providers always listen carefully to them (aged 18 years and over) [New] | 2000 | 57\% | NA | NA | BSL | 55\% | 55\% | 58\% | 58\% | --- | --- | 64\% |
| Race and ethnicity |  |  |  |  |  |  |  |  |  |  |  |  |
| American Indian or Alaska Native only | 2000 | ${ }^{3} 46 \%$ | NA | NA | BSL | ${ }^{3} 56 \%$ | 55\% | 56\% | DSU | --- | --- | 64\% |
| Asian or Pacific Islander only | 2000 | ${ }^{3} 55 \%$ | NA | NA | BSL | ${ }^{3} 43 \%$ | DNC | DNC | 54\% | --- | --- | 64\% |
| Asian only | 2000 | ${ }^{3} \mathrm{DSU}$ | NA | NA | BSL | ${ }^{3}$ DSU | 48\% | 45\% | 54\% | --- |  | 64\% |
| Native Hawaiian or Other Pacific Islander only | 2000 | ${ }^{3} \mathrm{DSU}$ | NA | NA | BSL | ${ }^{3}$ DSU | DSU | DSU | DSU | --- | --- | 64\% |
| Black or African American only | 2000 | ${ }^{3} 63 \%$ | NA | NA | BSL | ${ }^{3} 65 \%$ | 64\% | 65\% | 66\% | --- | -- | 64\% |
| White only | 2000 | ${ }^{3} 56 \%$ | NA | NA | BSL | ${ }^{3} 54 \%$ | 55\% | 58\% | 57\% | --- | --- | 64\% |
| 2 or more races | 2000 | DNC | NA | NA | BSL | DNC | 45\% | 46\% | 50\% | --- | --- | 64\% |
| Hispanic or Latino | 2000 | 51\% | NA | NA | BSL | 58\% | 58\% | 53\% | 54\% | --- | --- | 64\% |
| Not Hispanic or Latino | 2000 | 57\% | NA | NA | BSL | 55\% | 55\% | 59\% | 58\% | --- | --- | 64\% |
| Black or African American only, not Hispanic or Latino | 2000 | ${ }^{3} 63 \%$ | NA | NA | BSL | ${ }^{3} 65 \%$ | 63\% | 65\% | 67\% | --- | --- | 64\% |
| White only, not Hispanic or Latino | 2000 | ${ }^{3} 56 \%$ | NA | NA | BSL | ${ }^{3} 54 \%$ | 54\% | 59\% | 58\% | --- | --- | 64\% |
| Gender |  |  |  |  |  |  |  |  |  |  |  |  |
| Female | 2000 | 56\% | NA | NA | BSL | 55\% | 55\% | 58\% | 57\% | --- | --- | 64\% |
| Male | 2000 | 57\% | NA | NA | BSL | 56\% | 56\% | 60\% | 59\% | --- | --- | 64\% |
| Education level (25 years and older) |  |  |  |  |  |  |  |  |  |  |  |  |
| Less than high school | 2000 | 61\% | NA | NA | BSL | 60\% | 58\% | 61\% | 61\% | --- | --- | 64\% |
| High school graduate | 2000 | 58\% | NA | NA | BSL | 57\% | 58\% | 62\% | 60\% | --- | --- | 64\% |
| At least some college | 2000 | 55\% | NA | NA | BSL | 53\% | 53\% | 57\% | 57\% | --- | --- | 64\% |
| Geographical location |  |  |  |  |  |  |  |  |  |  |  |  |
| Urban (metropolitan statistical area) | 2000 | 55\% | NA | NA | BSL | 54\% | 55\% | 58\% | 58\% | --- | --- | 64\% |
| Rural (nonmetropolitan statistical area) | 2000 | 61\% | NA | NA | BSL | 58\% | 58\% | 61\% | 58\% | --- | --- | 64\% |
| Health Insurance Status |  |  |  |  |  |  |  |  |  |  |  |  |
| Private health insurance | 2000 | 56\% | NA | NA | BSL | 54\% | 55\% | 58\% | 58\% | --- | --- | 64\% |
| Public health insurance | 2000 | 60\% | NA | NA | BSL | 60\% | 61\% | 61\% | 61\% | --- | --- | 64\% |
| No health insurance | 2000 | 50\% | NA | NA | BSL | 53\% | 51\% | 55\% | 50\% | --- | --- | 64\% |
| Disability status |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons with disabilities | 2000 | 55\% | NA | NA | BSL | 55\% | 54\% | 57\% | 55\% | --- | --- | 64\% |
| Persons without disabilities | 2000 | 57\% | NA | NA | BSL | 55\% | 56\% | 59\% | 59\% | --- | --- | 64\% |
| Select populations |  |  |  |  |  |  |  |  |  |  |  |  |
| Age groups |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons aged 18-24 years | 2000 | 53\% | NA | NA | BSL | 52\% | 52\% | 54\% | 57\% | --- | --- | NA |
| Persons aged $25-44$ years | 2000 | 52\% | NA | NA | BSL | 50\% | 51\% | 55\% | 55\% | --- | --- | NA |
| Persons aged 45-64 years | 2000 | 57\% | NA | NA | BSL | 56\% | 56\% | 60\% | 58\% | --- | --- | NA |
| Persons aged 65 years and older | 2000 | 66\% | NA | NA | BSL | 65\% | 63\% | 64\% | 64\% | --- | --- | NA |


| Objective | Baseline Year | Baseline |  |  | 2000 | 2001 | 2002 | 2003 |  |  |  | Target |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 11-6b $\begin{gathered}\text { Patients reporting that doctors or other } \\ \text { providers always explain things so the } \\ \text { understand (aged } 18 \text { years and over) [ }\end{gathered}$ |  |  |  |  |  |  |  |  |  |  |  |  |
|  | 2000 | 59\% | NA | NA | BSL | 56\% | 58\% | 60\% | 59\% | --- | --- | 65\% |
| Race and ethnicity |  |  |  |  |  |  |  |  |  |  |  |  |
| American Indian or Alaska Native only | 2000 | ${ }^{3} 52 \%$ | NA | NA | BSL | ${ }^{3} 55 \%$ | 65\% | 63\% | DSU | --- | --- | 65\% |
| Asian or Pacific Islander only | 2000 | ${ }^{3} 52 \%$ | NA | NA | BSL | ${ }^{3} 44 \%$ | DNC | DNC | 53\% | --- | --- | 65\% |
| Asian only | 2000 | ${ }^{3}$ DSU | NA | NA | BSL | ${ }^{3} \mathrm{DSU}$ | 50\% | 47\% | 53\% | --- | --- | 65\% |
| Native Hawaiian or Other Pacific Islander only | 2000 | ${ }^{3} \mathrm{DSU}$ | NA | NA | BSL | ${ }^{3} \mathrm{DSU}$ | DSU | DSU | DSU | --- | --- | 65\% |
| Black or African American only | 2000 | ${ }^{3} 64 \%$ | NA | NA | BSL | ${ }^{3} 63 \%$ | 64\% | 64\% | 67\% | --- | --- | 65\% |
| White only | 2000 | ${ }^{3} 58 \%$ | NA | NA | BSL | ${ }^{3} 56 \%$ | 58\% | 61\% | 59\% | --- | --- | 65\% |
| 2 or more races | 2000 | DNC | NA | NA | BSL | DNC | 49\% | 49\% | 54\% | --- | --- | 65\% |
| Hispanic or Latino | 2000 | 53\% | NA | NA | BSL | 59\% | 59\% | 56\% | 55\% | --- | --- | 65\% |
| Not Hispanic or Latino | 2000 | 59\% | NA | NA | BSL | 56\% | 58\% | 61\% | 59\% | --- | --- | 65\% |
| Black or African American only, not Hispanic or Latino | 2000 | ${ }^{3} 64 \%$ | NA | NA | BSL | ${ }^{3} 63 \%$ | 64\% | 65\% | 67\% | --- | --- | 65\% |
| White only, not Hispanic or Latino | 2000 | ${ }^{3} 59 \%$ | NA | NA | BSL | ${ }^{3} 56 \%$ | 57\% | 61\% | 59\% | --- | --- | 65\% |
| Gender |  |  |  |  |  |  |  |  |  |  |  |  |
| Female | 2000 | 60\% | NA | NA | BSL | 57\% | 58\% | 61\% | 59\% | --- | --- | 65\% |
| Male | 2000 | 58\% | NA | NA | BSL | 56\% | 58\% | 60\% | 59\% | --- | --- | 65\% |
| Education level (25 years and older) |  |  |  |  |  |  |  |  |  |  |  |  |
| Less than high school | 2000 | 58\% | NA | NA | BSL | 58\% | 57\% | 60\% | 58\% | --- | --- | 65\% |
| High school graduate | 2000 | 59\% | NA | NA | BSL | 55\% | 58\% | 60\% | 58\% | --- | --- | 65\% |
|  | 2000 | 60\% | NA | NA | BSL | 58\% | 59\% | 62\% | 61\% | --- | --- | 65\% |
| Geographical location |  |  |  |  |  |  |  |  |  |  |  |  |
| Urban (metropolitan statistical area) | 2000 | 58\% | NA | NA | BSL | 56\% | 58\% | 60\% | 59\% | --- | --- | 65\% |
| Rural (nonmetropolitan statistical area) | 2000 | 61\% | NA | NA | BSL | 59\% | 59\% | 62\% | 59\% | --- | --- | 65\% |
| Health Insurance Status |  |  |  |  |  |  |  |  |  |  |  |  |
| Private health insurance | 2000 | 59\% | NA | NA | BSL | 56\% | 58\% | 61\% | 60\% | --- | --- | 65\% |
| Public health insurance | 2000 | 60\% | NA | NA | BSL | 58\% | 61\% | 61\% | 59\% | --- | --- | 65\% |
| No health insurance | 2000 | 53\% | NA | NA | BSL | 54\% | 54\% | 55\% | 50\% | --- | --- | 65\% |
| Disability status |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons with disabilities | 2000 | 54\% | NA | NA | BSL | 54\% | 54\% | 56\% | 54\% | --- | --- | 65\% |
| Persons without disabilities | 2000 | 60\% | NA | NA | BSL | 57\% | 60\% | 62\% | 61\% | --- | --- | 65\% |
| Select populations |  |  |  |  |  |  |  |  |  |  |  |  |
| Age groups |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons aged 18-24 years | 2000 | 53\% | NA | NA | BSL | 51\% | 56\% | 56\% | 57\% | --- | --- | NA |
| Persons aged $25-44$ years | 2000 | 58\% | NA | NA | BSL | 54\% | 57\% | 60\% | 58\% | --- | --- | NA |
| Persons aged 45-64 years | 2000 | 59\% | NA | NA | BSL | 58\% | 59\% | 62\% | 59\% | --- | --- | NA |
| Persons aged 65 years and older | 2000 | 62\% | NA | NA | BSL | 59\% | 60\% | 61\% | 61\% | --- | --- | NA |


|  | Baseline |  |  |  |  |  |  |  |  |  |  | arget |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Objective | Year | Baseline | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 | 2010 |
| 11-6c Patients reporting that doctors or other health providers always show respect for what they have to say (aged 18 years and over) [New] | 2000 | 59\% | NA | NA | BSL | 57\% | 59\% | 61\% | 61\% | --- | --- | 65\% |
| Race and ethnicity |  |  |  |  |  |  |  |  |  |  |  |  |
| American Indian or Alaska Native only | 2000 | ${ }^{3} 46 \%$ | NA | NA | BSL | ${ }^{3} 52 \%$ | 55\% | 64\% | DSU | --- | --- | 65\% |
| Asian or Pacific Islander only | 2000 | ${ }^{3} 51 \%$ | NA | NA | BSL | ${ }^{3} 48 \%$ | DNC | DNC | 54\% | --- | --- | 65\% |
| Asian only | 2000 | ${ }^{3}$ DSU | NA | NA | BSL | ${ }^{3} \mathrm{DSU}$ | 52\% | 48\% | 53\% | --- |  | 65\% |
| Native Hawaiian or Other Pacific Islander only | 2000 | ${ }^{3}$ DSU | NA | NA | BSL | ${ }^{3}$ DSU | DSU | DSU | DSU | --- | --- | 65\% |
| Black or African American only | 2000 | ${ }^{3} 64 \%$ | NA | NA | BSL | ${ }^{3} 67 \%$ | 68\% | 68\% | 69\% | --- | --- | 65\% |
| White only | 2000 | ${ }^{3} 58 \%$ | NA | NA | BSL | ${ }^{3} 57 \%$ | 59\% | 61\% | 61\% | --- | --- | 65\% |
| 2 or more races | 2000 | DNC | NA | NA | BSL | DNC | 51\% | 47\% | 56\% | --- | --- | 65\% |
| Hispanic or Latino | 2000 | 56\% | NA | NA | BSL | 62\% | 63\% | 59\% | 60\% | --- | --- | 65\% |
| Not Hispanic or Latino | 2000 | 59\% | NA | NA | BSL | 57\% | 59\% | 61\% | 61\% | --- | --- | 65\% |
| Black or African American only, not Hispanic or Latino | 2000 | ${ }^{3} 64 \%$ | NA | NA | BSL | ${ }^{3} 67 \%$ | 68\% | 68\% | 69\% | --- | --- | 65\% |
| White only, not Hispanic or Latino | 2000 | ${ }^{3} 58 \%$ | NA | NA | BSL | ${ }^{3} 56 \%$ | 58\% | 61\% | 61\% | --- | --- | 65\% |
| Gender |  |  |  |  |  |  |  |  |  |  |  |  |
| Female | 2000 | 59\% | NA | NA | BSL | 57\% | 59\% | 61\% | 61\% | --- | --- | 65\% |
| Male | 2000 | 59\% | NA | NA | BSL | 58\% | 60\% | 61\% | 62\% | --- | --- | 65\% |
| Education level (25 years and older) |  |  |  |  |  |  |  |  |  |  |  |  |
| Less than high school | 2000 | 61\% | NA | NA | BSL | 62\% | 62\% | 62\% | 63\% | --- | --- | 65\% |
| High school graduate | 2000 | 59\% | NA | NA | BSL | 56\% | 60\% | 63\% | 60\% | --- | --- | 65\% |
| At least some college | 2000 | 59\% | NA | NA | BSL | 57\% | 58\% | 61\% | 61\% | --- | --- | 65\% |
| Geographical location |  |  |  |  |  |  |  |  |  |  |  |  |
| Urban (metropolitan statistical area) | 2000 | 58\% | NA | NA | BSL | 57\% | 59\% | 61\% | 61\% | --- | --- | 65\% |
| Rural (nonmetropolitan statistical area) | 2000 | 63\% | NA | NA | BSL | 59\% | 60\% | 63\% | 61\% | --- | --- | 65\% |
| Health Insurance Status |  |  |  |  |  |  |  |  |  |  |  |  |
| Private health insurance | 2000 | 59\% | NA | NA | BSL | 57\% | 59\% | 61\% | 62\% | --- | --- | 65\% |
| Public health insurance | 2000 | 62\% | NA | NA | BSL | 62\% | 63\% | 63\% | 62\% | --- | --- | 65\% |
| No health insurance | 2000 | 53\% | NA | NA | BSL | 54\% | 54\% | 58\% | 53\% | --- | --- | 65\% |
| Disability status |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons with disabilities | 2000 | 55\% | NA | NA | BSL | 56\% | 56\% | 58\% | 57\% | --- | --- | 65\% |
| Persons without disabilities | 2000 | 60\% | NA | NA | BSL | 58\% | 60\% | 62\% | 63\% | --- | --- | 65\% |
| Select populations |  |  |  |  |  |  |  |  |  |  |  |  |
| Age groups |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons aged 18-24 years | 2000 | 55\% | NA | NA | BSL | 54\% | 55\% | 56\% | 62\% | --- | --- | NA |
| Persons aged $25-44$ years | 2000 | 55\% | NA | NA | BSL | 53\% | 56\% | 60\% | 59\% | --- | --- | NA |
| Persons aged 45-64 years | 2000 | 59\% | NA | NA | BSL | 59\% | 60\% | 62\% | 60\% | --- | --- | NA |
| Persons aged 65 years and older | 2000 | 66\% | NA | NA | BSL | 66\% | 66\% | 65\% | 66\% | --- | --- | NA |


| Baseline |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \hline \text { Target } \\ & 2010 \\ & \hline \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Objective | Year | Baseline | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | 2006 |  |
| 11-6d Patients reporting that doctors or other health providers always spend enough time with them (aged 18 years and over) [New] | 2000 | 46\% | NA | NA | BSL | 44\% | 46\% | 49\% | 49\% | --- | --- | 52\% |
| Race and ethnicity |  |  |  |  |  |  |  |  |  |  |  |  |
| American Indian or Alaska Native only | 2000 | ${ }^{3} 43 \%$ | NA | NA | BSL | ${ }^{3} 39 \%$ | 49\% | 54\% | DSU | --- | --- | 52\% |
| Asian or Pacific Islander only | 2000 | ${ }^{3} 40 \%$ | NA | NA | BSL | ${ }^{3} 30 \%$ | DNC | DNC | 46\% | --- | --- | 52\% |
| Asian only | 2000 | ${ }^{3} \mathrm{DSU}$ | NA | NA | BSL | ${ }^{3} \mathrm{DSU}$ | 41\% | 37\% | 45\% | --- | --- | 52\% |
| Native Hawaiian or Other Pacific Islander only | 2000 | ${ }^{3} \mathrm{DSU}$ | NA | NA | BSL | ${ }^{3} \mathrm{DSU}$ | DSU | DSU | DSU | --- | --- | 52\% |
| Black or African American only | 2000 | ${ }^{3} 51 \%$ | NA | NA | BSL | ${ }^{3} 50 \%$ | 53\% | 54\% | 54\% | --- | --- | 52\% |
| White only | 2000 | ${ }^{3} 45 \%$ | NA | NA | BSL | ${ }^{3} 44 \%$ | 45\% | 49\% | 48\% | --- | --- | 52\% |
| 2 or more races | 2000 | DNC | NA | NA | BSL | DNC | 38\% | 37\% | 49\% | --- | --- | 52\% |
| Hispanic or Latino | 2000 | 40\% | NA | NA | BSL | 42\% | 46\% | 43\% | 43\% | --- | --- | 52\% |
| Not Hispanic or Latino | 2000 | 46\% | NA | NA | BSL | 44\% | 46\% | 50\% | 49\% | --- | --- | 52\% |
| Black or African American only, not Hispanic or Latino | 2000 | ${ }^{3} 51 \%$ | NA | NA | BSL | ${ }^{3} 50 \%$ | 53\% | 55\% | 54\% | --- | --- | 52\% |
| White only, not Hispanic or Latino | 2000 | ${ }^{3} 46 \%$ | NA | NA | BSL | ${ }^{3} 44 \%$ | 45\% | 50\% | 49\% | --- | --- | 52\% |
| Gender |  |  |  |  |  |  |  |  |  |  |  |  |
| Female | 2000 | 45\% | NA | NA | BSL | 43\% | 45\% | 49\% | 49\% | --- | --- | 52\% |
| Male | 2000 | 46\% | NA | NA | BSL | 45\% | 47\% | 50\% | 49\% | --- | --- | 52\% |
| Education level (25 years and older) |  |  |  |  |  |  |  |  |  |  |  |  |
| Less than high school | 2000 | 50\% | NA | NA | BSL | 49\% | 50\% | 53\% | 52\% | --- | --- | 52\% |
| High school graduate | 2000 | 48\% | NA | NA | BSL | 45\% | 48\% | 51\% | 50\% | --- | --- | 52\% |
| At least some college | 2000 | 44\% | NA | NA | BSL | 43\% | 44\% | 48\% | 48\% | --- | --- | 52\% |
| Geographical location |  |  |  |  |  |  |  |  |  |  |  |  |
| Urban (metropolitan statistical area) | 2000 | 45\% | NA | NA | BSL | 43\% | 45\% | 48\% | 48\% | --- | --- | 52\% |
| Rural (nonmetropolitan statistical area) | 2000 | 50\% | NA | NA | BSL | 47\% | 49\% | 54\% | 51\% | --- | --- | 52\% |
| Health Insurance Status |  |  |  |  |  |  |  |  |  |  |  |  |
| Private health insurance | 2000 | 45\% | NA | NA | BSL | 43\% | 45\% | 49\% | 49\% | --- | --- | 52\% |
| Public health insurance | 2000 | 50\% | NA | NA | BSL | 49\% | 53\% | 54\% | 52\% | --- | --- | 52\% |
| No health insurance | 2000 | 41\% | NA | NA | BSL | 40\% | 41\% | 44\% | 39\% | --- | --- | 52\% |
| Disability status |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons with disabilities | 2000 | 43\% | NA | NA | BSL | 44\% | 45\% | 48\% | 46\% | --- | --- | 52\% |
| Persons without disabilities | 2000 | 46\% | NA | NA | BSL | 44\% | 46\% | 50\% | 50\% | --- | --- | 52\% |
| Select populations |  |  |  |  |  |  |  |  |  |  |  |  |
| Age groups |  |  |  |  |  |  |  |  |  |  |  |  |
| Persons aged 18-24 years | 2000 | 41\% | NA | NA | BSL | 38\% | 41\% | 43\% | 45\% | --- | --- | NA |
| Persons aged $25-44$ years | 2000 | 42\% | NA | NA | BSL | 39\% | 41\% | 45\% | 45\% | --- | --- | NA |
| Persons aged 45-64 years | 2000 | 47\% | NA | NA | BSL | 46\% | 47\% | 51\% | 50\% | --- | --- | NA |
| Persons aged 65 years and older | 2000 | 52\% | NA | NA | BSL | 54\% | 54\% | 55\% | 55\% | --- | --- | NA |


--- = Data are not available.
BSL = Baseline data available for this year. See Baseline column.
DNC = Data for specific population are not collected.
DSU = Data do not meet the criteria for statistical reliability, data quality, or confidentiality.
NA = Not applicable.
${ }^{a}$ Baseline has been revised.
${ }^{\mathrm{c}}$ New baseline. Objective was previously developmental.
${ }^{1}$ TBD $=$ Target to be determined - pending HHS approval.
${ }^{2}$ Data are statistically unreliable. Values are shown to allow assessment of full criteria set.
${ }^{3}$ Respondents were asked to select one race category;selection of more than one race category was not an option.
NOTE:Data may include revisions, and may differ from those shown previously. Any displayed age-adjusted data are adjusted to the 2000 standard population.

## Objective

## number

## DATA SOURCE

11-1 National Household Education Survey (NHES), U.S. Department of Education
11-2 National Assessment of Adult Literacy (NAAL), National Center for Education Statistics, Department of Education.
11-3 Office of Disease Prevention and Health Promotion, Office of the Secretary, U.S. Department of Health and Human Services.
11-4 Office of Disease Prevention and Health Promotion, "Estimating the Proportion of Health-Related Websites Disclosing Information That Can Be Used To Assess Their Quality." Mathematica Policy Research, Inc. May 6, 2006.
11-5 National Cancer Institute (NCI), National Institutes of Health (NIH), U.S.
Department of Health and Human Services.
11-6 Medical Expenditure Panel Survey (MEPS), AHRQ.

