

PureEdge Viewer Error Messages

| Error Message | Error Tips |
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| A virus was detected during the submission of your grant application package. | Verify if any of your file attachments have a virus. When you have confirmed that you do not have a virus, resubmit your application. |
| The DUNS number entered on the SF424 in Block 5 is invalid or does not match the DUNS number that is registered with the Central Contractor Registry (CCR). | Verify that the DUNS number entered is correct and registered with the Central Contractor Registry (CCR). For instructions on how to register with the CCR, visit the Register with the Credential Provider page. |
| You have not registered successfully with Grants.gov or the E-Business Point of Contact or your organization has not assigned you the rights to submit grant applications on behalf of your organization through Grants.gov. | Verify that you have registered with Grants.gov or that you have received an email notification stating that you have been designated as an Authorized Organization Representative (AOR) and are able to submit grants on behalf of your organization. To verify if you have been successfully registered with Grants.gov, test your login under the Applicant section of the site. For instructions on how to register with Grants.gov and for information on being designated as an AOR, visit the Get Registered section of the site. |
| The grant opportunity for which you have applied is no longer accepting applications or may have been deleted. | Confirm the close date of your application. If you require additional information, contact the grantor agency directly. |
| The application you have submitted does not contain the correct forms for this opportunity. | Most likely, the grantor agency has changed the forms or other requirements for this application. Download the application package again, complete the forms, and then resubmit your application. |
| The Closing Date of the grant opportunity for which you have applied has already passed and the grantor agency is no longer accepting applications. | Unfortunately, the grant opportunity is no longer accepting applications. You may want to contact the agency directly to see if similar opportunities will be available in the future. |
| You received the following error after submitting an application: " Form was illegal XFD format – ProcessingException" | Contact the Grants.gov helpdesk at support@grants.gov . Inform the helpdesk that you have received the following error after submitting an application: " Form was illegal XFD format - ProcessingException". |
| You received the following error after submitting an application: "Can't display data from Form" | The submission has been corrupted and you must download a new application package and re-submit. |