



# xTrain Update

Commons Working Group  
September 9, 2007



# xTrain Pilot

- Timeline
  - Pilot to run October 29-November 30
  - Gather feedback – December
  - Incorporate approved changes – early 2008
  - Full production Spring 2008





# xTrain Pilot

- Participating Institutions
  - Cornell University (Vet School)
  - Massachusetts Institute of Technology
  - Northwestern University
  - Oregon Health & Science University
  - University of Michigan
  - University of Minnesota
  - University of Pennsylvania
  - University of Wisconsin
  - UT Southwestern Medical Center





# xTrain Training Strategy

- xTrain User Guide
  - Draft for pilot; final version for full production
- Reference sheets
  - Task vs. role map
  - **Is there other reference material that would be helpful to augment the User Guide?**
- Electronic tutorials
  - Web-based, short, overview + task-oriented
    - Available prior to full production, but not in time for pilot
- Webcast training session
  - Pilot users mid-October
  - **Would a similar session that is open for general participation prior to full production be beneficial or are other resources sufficient?**

**Other suggestions?**





# xTrain Support Strategy

- **Pilot**
  - Specialized support
  - Sub-set of eRA Commons support staff trained and greater involvement by full xTrain technical team
- **Full Production**
  - Mainstream eRA Commons Help Desk
  - Full support staff trained; escalation to technical team as needed
  - xTrain will be a new Web ticketing option



# General Questions

\*\*\*

## Feedback on xTrain Screen Shots

(distributed through CWG listserv)

