



Date: JUN 7 2000

From: George Grob
Deputy Inspector General for Evaluation and Inspections

Subject: Federally Funded Health Centers' Outreach Activities for SCHIP and Medicaid Expansions, OEI-06-98-00322

To: Marilyn H. Gaston, M.D.
Assistant Surgeon General
Associate Administrator for Health Resources and Services Administration

This report responds to a request from staff of HRSA's Bureau of Primary Health Care, Office of State and National Partnerships, for our latest information on SCHIP and Medicaid Expansions outreach activities by the community health center grantees and their States. Although by this summer we expect to release a full inspection report on the experiences of community health center grantees in the implementation of SCHIP and Medicaid Expansions, we are happy to accommodate HRSA's current data needs by presenting the preliminary results for a subset of our data. This report has been revised to reflect informal comments on content that we received from HRSA's Bureau of Primary Health Care and HCFA.

SUMMARY

Eighty-three percent of the health center grantees reported that they were conducting outreach activities to enroll uninsured children in SCHIP and Medicaid Expansions. Seventy-four percent also reported they were aware of their respective State government's involvement in such activities. Thus, one of four health center grantees did not experience any State level outreach activities and one of six health center grantees did not conduct any type of outreach activities on their own. Sixty-one percent of health center grantees did not have outstationed eligibility workers, despite the fact that very few of them were designated as "low use" sites, i.e. having few Medicaid eligible clients. Of those that had outstationed eligibility workers, most received some State funding.

METHODOLOGY

In 1999, we published *CHIP's Impact on Changing Service Delivery of Federal Health Centers: Six Case Studies*, OEI-06-98-00320. Subsequently, based on issues developed from these case studies, we developed survey questions and collected national data from Federally funded health center grantees via the Internet and mail surveys from January 4 to February 19, 2000. Using the HRSA 1998 UDS database, we had selected a simple random sample of 462 Federally funded health center grantees from a total of 615 that included Primary Health Centers, Homeless Centers and Migrant Health Centers (Section 330 Grantees). A total of 405 (88%) of the sampled health center grantees returned completed surveys including health center grantees from 50 States, the District of Columbia, and Puerto Rico. Since the focus of the study was the health center grantees' experiences with SCHIP and Medicaid Expansions, we did not validate their responses with the States, nor did we attempt to determine any plans or implementation schedules States

may have had in place. This representative sample allows the national results presented here to be statistically significant at a 95% degree of confidence. Although our study was designed for the national level, the high response rates from health center grantees within the States should also provide a meaningful description of the SCHIP and Medicaid Expansions outreach activities at the State level from the health center grantees' perspective.

FINDINGS

Eighty-three percent of the health center grantees reported they were engaging in SCHIP and Medicaid Expansions outreach activities. The most frequent outreach methods are screening and identifying eligible children from existing clients (76%), posting SCHIP and Medicaid Expansions information fliers and/or posters in their health centers (73%), and providing SCHIP and Medicaid Expansions information through their health providers (64%).

Seventy-four percent of health center grantees said they were aware of SCHIP and Medicaid Expansions outreach activities conducted by their States. The most frequent State outreach methods reported by health center grantees are public service announcements (60%), information through schools (46%) and newspaper advertisements (42%). Another 13 percent indicated that such activities are in the planning stage. However, 12 percent of the health center grantees were unaware of any State-conducted SCHIP and Medicaid Expansions outreach activities.

Sixty-one percent of health center grantees did not have outstationed eligibility workers, despite the fact that very few of them were designated as "low use" sites, i.e. having few Medicaid eligible clients. Of those that had outstationed eligibility workers, most received some State funding. Of the health center grantees with eligibility workers, 45 percent indicated that the States provided full funding for the position and another 30 percent indicated that the positions were partially funded by the States. Twenty-five percent of health center grantees provided their own funding for eligibility workers. Among the 61 percent of the health center grantees that did not have outstationed eligibility workers, only 7 percent were reported to be "low use" sites. The number of outstationed eligibility workers in terms of full time equivalents (FTEs) varied widely from 0.1 FTEs to 13 FTEs per grantees with 68 percent reporting FTEs up to 1.0.

PRELIMINARY DATA

The attached tables show preliminary results for SCHIP and Medicaid Expansions outreach activities on the national level. The State level raw data is provided in a matrix format. In the near future, we expect to release a full inspection report which will focus on: health center grantees' and State Primary Care Associations' involvement in the SCHIP and Medicaid Expansions planning, outreach activities and enrollment process; managed care contracts and reimbursement; and altering health center grantees' business infrastructure and operational adjustments. We hope this preliminary data is helpful to HRSA. If you or your staff have any questions, please contact Elise Stein at 202-619-0480 or Judy Tyler at 214-767-3310.

Attachments:

- Table A: Sample
- Table B: Survey Questions
- Table C: National Results
- Table D: Data by State

cc: Tim Westmoreland
Director, Center for Medicaid
and State Operations, HCFA

Table A: Health Center Population and Sample Size by State

State	Date State CHIP Plan Approved	Program Type*	# 330 Grant Health Centers (CHC, HO, MHC) (N = 615)	# Health Centers Sampled (n=462)	# Health Centers Responding (n=405)
* Program types: S = separate SCHIP program; M = Medicaid expansion; C= combined program					
AK	12/98	M	2	1	1
AL	01/98	C	15	11	8
AR	08/98	M	8	6	6
AZ	09/98	S	11	11	10
CA	03/98	C	39	31	29
CO	02/98	S	14	8	8
CT	04/98	C	8	5	5
DC	09/98	M	1	1	1
DE	09/98	S	3	1	1
FL	03/98	C	29	19	16
GA	09/98	S	19	14	13
HI	01/99	M	4	2	2
IA	09/98	C	5	3	3
ID	06/98	M	7	6	6
IL	04/98	M	17	13	13
IN	06/98	M	6	6	6
KS	09/98	S	5	3	4
KY	11/98	C	10	9	8
LA	10/98	M	9	8	7
MA	05/98	M	20	17	13
MD	07/98	M	9	8	8
ME	08/98	C	5	2	3
MI	04/98	C	21	14	10
MN	07/98	M	9	7	6
MO	04/98	M	11	8	8
MS	10/98	C	20	16	12
MT	09/98	S	7	6	6
NC	07/98	S	20	13	13
ND	10/98	M	2	2	1

Table A: Health Center Population and Sample Size by State

State	Date State CHIP Plan Approved	Program Type*	# 330 Grant Health Centers (CHC, HO, MHC) (N = 615)	# Health Centers Sampled (n=462)	# Health Centers Responding (n=405)
* Program types: S = separate SCHIP program; M = Medicaid expansion; C= combined program					
NE	08/98	M	2	2	2
NH	09/98	C	4	4	4
NJ	04/98	C	12	9	7
NM	01/99	M	8	7	7
NV	08/98	S	3	1	1
NY	04/98	S	34	23	20
OH	03/98	M	15	10	7
OK	05/98	M	4	2	3
OR	06/98	S	10	6	6
PA	05/98	S	22	17	13
PR	06/98	M	18	13	7
RI	05/98	M	5	3	3
SC	02/98	M	18	13	10
SD	08/98	M	5	4	4
TN	09/99	M	19	17	16
TX	06/98	M	29	22	17
UT	07/98	S	8	8	7
VA	10/98	S	14	9	8
VT	12/98	S	2	1	1
WA	09/99	S	23	20	17
WI	05/98	M	10	8	7
WV	09/98	C	11	9	9
WY	09/99	S	3	2	2

Table B: Health Center Survey Questions on Outreach

Q. Thinking only about **STATE** activities, what types of outreach activities does your **STATE** conduct for SCHIP ?

- state IS conducting outreach activities
- NONE, but outreach activities are under development
- NONE, but state has allocated money for outreach; activities not developed
- state is NOT conducting outreach activities

Q. You said your state is conducting outreach activities. What are they? (Select all that apply)

- public service announcements on television or radio
- billboards
- direct mailing of SCHIP materials
- newspaper advertisements
- information through school
- through the parental consent process for school-based health services
- through receiving health services in the school-based health center (SBHC) or school-linked health center (SLHC)
- through health education/promotion/outreach activities in the school from the SBHC or SLHC
- other

Q. Thinking only about your HEALTH CENTER'S activities, is your HEALTH CENTER conducting outreach activities??

- my center IS conducting outreach activities
- my center IS NOT conducting outreach activities

Table B: Health Center Survey Questions on Outreach

Q. You said your health center is conducting outreach activities. What are they? (Select all that apply)

- screening and identifying eligible families from existing clients
- distributing information through your health providers
- direct mailing of SCHIP materials
- posters and/or fliers placed in your clinics
- school-based health centers
- school-linked health centers
- basic preventive health services in schools
- health fairs
- distributing program information at local business sites
- door to door visits to potentially eligible families
- collaborate with other community organizations
- other

Q. Does your center have an outstationed eligibility worker?

- yes
- no

Q. You said that your center HAS an outstationed eligibility worker. How is the position funded?

- fully funded by the state
- partially funded by the state
- not funded by the state

Q. How many FTE's (full time equivalents) of outstationed eligibility workers does your center have? (Use decimals. For example, 2½ = 2.5)

_____ FTE's

Q. You indicated that your health center DOES NOT HAVE an outstationed eligibility worker. Has the state designated your health center a "low use" site for the purpose of out-stationing eligibility workers?

- (a) yes
- (b) no

**Table C-1: All Health Centers -- Point Estimates and Confidence Intervals
for Survey Questions on Outreach (n=405)**

Proportion of All Health Centers	Point Estimate (in percent)	Standard Error (in percent)	95% Confidence Interval
Are States conducting outreach activities			
▶ yes	74	1.3	71.5 - 76.5
▶ no	12	0.9	10.1 - 13.9
▶ no, but funds allocated	8	0.8	6.5 - 9.5
▶ no, but developing	5	0.6	3.8 - 6.2
▶ don't know	1	0.3	0.4 - 1.6
Of States conducting outreach, the top 3 activities:			
▶ PSA's on TV, radio	60	1.4	57.2 - 62.8
▶ info. through schools	46	1.5	43.2 - 48.8
▶ newspaper ads	42	1.4	39.2 - 44.8
Centers reporting they <u>do</u> conduct outreach activities	83	1.1	80.9 - 85.1
Of centers conducting outreach, the top 3 activities:			
▶ screen current clients for eligibility	76	1.2	73.6 - 78.4
▶ posters/fliers in clinics	73	1.3	70.5 - 75.5
▶ info through health providers	64	1.4	61.3 - 66.7

Table C-2.1: All Health Centers -- Point Estimates and Confidence Intervals for Survey Questions on Outstationed Eligibility Workers *(n=405); **(n=159); *(n=246)			
Proportion of All Health Centers	Point Estimate (in percent)	Standard Error (in percent)	95% Confidence Interval
Centers having outstationed eligibility workers*	39	1.4	36.2 - 41.8
Of centers having outstationed eligibility workers, State funds the position:**			
▶ fully	45	3.4	38.3 - 51.7
▶ partially	30	3.1	23.9 - 36.1
▶ not at all	25	3.0	19.1 - 30.9
Of centers <i>not</i> having outstationed eligibility workers, State designated as "low use" ***			
▶ yes	7	1.3	4.5 - 9.5
▶ no	82	1.9	78.3 - 85.7
▶ don't know	11	1.5	8 - 14

Table C-2.2: All Health Centers -- Survey Questions on Outstationed Eligibility Workers: Number of Full Time Equivalent (n=159)		
	# of Health Centers	Percent
Of centers having outstationed eligibility workers, their number of FTE's		
▶ up to 0.5	44	28
▶ 0.6 to 1.0	64	40
▶ 1.1 to 2.0	20	13
▶ 2.1 to 5.0	24	15
▶ 5.1 to 10.0	6	4
▶ more than 10	1	--

Table D-1: Health Center Outreach Activities by State**Q. Is your health center conducting outreach activities for SCHIP?**

State	# of Health Centers Responding	Yes	No
AK	1	1	--
AL	8	6	2
AR	6	6	--
AZ	10	9	1
CA	29	25	4
CO	8	7	1
CT	5	5	--
DC	1	1	--
DE	1	1	--
FL	16	15	1
GA	13	11	2
HI	2	2	--
IA	3	3	--
ID	6	6	--
IL	13	13	--
IN	6	6	--
KS	4	4	--
KY	8	8	--
LA	7	6	1
MA	13	11	2
MD	8	6	2
ME	3	3	--
MI	10	7	3
MN	6	4	2
MO	8	8	--
MS	12	10	2
MT	6	6	--

Table D-1: Health Center Outreach Activities by State**Q. Is your health center conducting outreach activities for SCHIP?**

State	# of Health Centers Responding	Yes	No
NC	13	9	4
ND	1	--	1
NE	2	2	--
NH	4	4	--
NJ	7	6	1
NM	7	6	1
NV	1	--	1
NY	20	17	3
OH	7	6	1
OK	3	2	1
OR	6	5	1
PA	13	9	4
PR	7	1	6
RI	3	3	--
SC	10	6	4
SD	4	4	--
TN	16	6	10
TX	17	14	3
UT	7	7	--
VA	8	8	--
VT	1	1	--
WA	17	13	4
WI	7	6	1
WV	9	9	--
WY	2	2	--

Table D-2: Number Of Outstationed Eligibility Workers And Funding By State

State	# Health Centers Responding	Outstationed workers at your health center?		If yes, does your state provide funding?		
		YES	NO	Full funding	Partial funding	No funding
AK	1	1	0	1	0	0
AL	8	3	5	2	1	0
AR	6	6	0	6	0	0
AZ	10	2	8	0	0	2
CA	29	20	9	14	5	1
CO	8	3	5	1	2	--
CT	5	2	3	0	1	1
DC	1	1	0	0	0	1
DE	1	0	1	--	--	--
FL	16	6	10	3	2	1
GA	13	4	9	3	0	1
HI	2	2	0	1	1	0
IA	3	3	0	0	3	0
ID	6	5	1	3	2	0
IL	13	8	5	0	4	4
IN	6	4	2	0	0	4
KS	4	1	3	1	0	0
KY	8	2	6	0	0	2
LA	7	5	2	0	0	5
MA	13	7	6	7	0	0
MD	8	4	4	0	1	3
ME	3	2	1	1	1	0
MI	10	2	8	0	1	1
MN	6	1	5	0	0	1
MO	8	3	5	1	2	0
MS	12	4	8	0	4	0
MT	6	2	4	0	2	0
NC	13	4	9	0	1	3

Table D-2: Number Of Outstationed Eligibility Workers And Funding By State

State	# Health Centers Responding	Outstationed workers at your health center?		If yes, does your state provide funding?		
		YES	NO	Full funding	Partial funding	No funding
ND	1	0	1	--	--	--
NE	2	0	2	--	--	--
NH	4	1	3	1	0	0
NJ	7	7	0	4	2	1
NM	7	1	6	0	0	1
NV	1	0	1	--	--	--
NY	20	5	15	1	1	3
OH	7	0	7	--	--	--
OK	3	3	0	3	0	0
OR	6	5	1	1	2	2
PA	13	0	13	--	--	--
PR	7	0	7	--	--	--
RI	3	2	1	2	0	0
SC	10	5	5	1	3	1
SD	4	0	4	--	--	--
TN	16	1	15	1	0	0
TX	17	7	10	4	3	0
UT	7	3	4	2	1	0
VA	8	0	8	--	--	--
VT	1	0	1	--	--	--
WA	17	6	11	4	1	1
WI	7	5	2	4	1	0
WV	9	1	8	0	0	1
WY	2	0	2	--	--	--

**Table D-3: Health Centers Designated As A Low Use Site by State
When No Eligibility Workers Outstationed**

State	# Health Centers Responding	Outstationed workers at your health center?		If no outstationed workers, designated as a low use site?		
		No	Yes	No	Don't Know	
AK	1	0	--	--	--	
AL	8	5	0	5	0	
AR	6	0	--	--	--	
AZ	10	8	0	7	1	
CA	29	9	1	7	1	
CO	8	5	0	5	0	
CT	5	3	0	3	0	
DC	1	0	--	--	--	
DE	1	1	0	1	0	
FL	16	10	0	7	3	
GA	13	9	0	8	1	
HI	2	0	--	--	--	
IA	3	0	--	--	--	
ID	6	1	0	0	1	
IL	13	5	0	3	2	
IN	6	2	0	2	0	
KS	4	3	0	3	0	
KY	8	6	0	5	1	
LA	7	2	0	2	0	
MA	13	6	1	4	1	
MD	8	4	0	4	0	
ME	3	1	0	0	1	
MI	10	8	0	7	1	
MN	6	5	0	5	0	
MO	8	5	0	4	1	
MS	12	8	0	8	0	
MT	6	4	0	4	0	

**Table D-3: Health Centers Designated As A Low Use Site by State
When No Eligibility Workers Outstationed**

State	# Health Centers Responding	Outstationed workers at your health center?	If no outstationed workers, designated as a low use site?		
		No	Yes	No	Don't Know
NC	13	9	0	7	2
ND	1	1	0	1	0
NE	2	2	1	1	0
NH	4	3	1	2	0
NJ	7	0	--	--	--
NM	7	6	0	6	0
NV	1	1	0	1	0
NY	20	15	0	15	0
OH	7	7	1	5	1
OK	3	0	--	--	--
OR	6	1	0	0	1
PA	13	13	1	11	1
PR	7	7	0	2	5
RI	3	1	0	1	0
SC	10	5	1	4	0
SD	4	4	1	3	0
TN	16	15	0	12	3
TX	17	10	3	7	0
UT	7	4	3	1	0
VA	8	8	0	8	0
VT	1	1	0	1	0
WA	17	11	1	10	0
WI	7	2	0	2	0
WV	9	8	0	7	1
WY	2	2	1	1	0