

Emergency Backup Telephone System (214 Exchange)

Back to Telecom Products and Services

Dialing Procedures for Red Phones (214 Exchange)

Use the Red Phones (214 exchange) when your phone and/or other NIH phones (402, 435, 443, 451, 480, 496, 541, 594, and 827-exchanges) are not operational. Follow the instructions below:

- To dial from a red phone to a house phone.....dial 9, wait for second dial tone, dial the 10 digit telephone number
- To dial from a red phone to a red phone.....dial the 10 digit telephone number
- To dial from a house phone to a red phone.....dial 9 + the 10 digit telephone number
- To dial from a red phone to a non-NIH local number.....dial 9, wait for second dial tone, dial the 10 digit telephone number
- To dial from a red phone to a long distance number.....dial 9, wait for second dial tone, dial 1 + the 10 digit telephone number

When using the red phone for NIH pagers, dial 301-214-1817 and follow the voice-activated instructions. To reach the NIH operator from a Red Phone dial zero "0".

EMERGENCY NUMBERS

Medical (Code Blue, Building 10)	111
Police	911(on-campus) or 9-911 (off-campus)
Fire	911(on-campus) or 9-911 (off-campus)
Property Engineering(on-campus)	108
STAT (Overhead) Page	112

Patient Care Units & Day Hospitals (DH) / Nursing Stations	Clinics/ Ambulatory Care Services)
Office of the Director	

Office Name and Title	Room	Bldg	Number	Office Name and Title	Room	Bldg	Number
OD/NIH – Director	116	1	301-214-1797	CC - Director	6-1550	10	301-214-1770
ORS – Associate Director	4B54	31	301-214-1800	CC – Chief Operating Officer	6-1610	10	301-214-1771
				Chief, Nursing and Patient Care	6-1484	10	301-214-1782

Location	Room	Bldg	Number	Location	Room	Bldg	Number
1NW Pediatrics & DH	1-1655	10	301-214-1739	1B Dental Clinic	1B02	10	301-214-1639
1SE Adult Behavioral Health	1-3435	10	301-214-1764	OP-3	3C-306	10	301-214-1755
1SW Pediatric Behavioral Health	1-3649	10	301-214-1754	OP-4	4C-306	10	301-214-1763
3NE Hematology -Oncology	3-1435	10	301-214-1650	OP-5	5C-306	10	301-214-1774
3NW Adult Oncology	3-1655	10	301-214-1766	OP-6 Occupational Medicine Service/ NHGRI clinic	6C-306	10	301-214-1661
3SE-N Oncology Day Hospital 3SE-S Oncology Day Hospital	3-3455	10	301 214 1727 301-214-1718				
3SW-N – Procedure Area	3-3635	10	301-214-1728	OP7	7C396	10	301- 214-1819

				OP-8	8C-306	10	301-214-1742
3SW-N –Intermediate Care	3-3665	10	301-214-1743	OP-9	9C-306	10	301-214-1746
					10C-306	10	301-214-1732
3SW-S Intensive Care	3-3556	10	301-214-1767	OP-11	11C306	10	301-214-1803
5NE-N –Diagnostic Testing	5-1401	10	301-214-1748	OP-12	12C-306	10	301-214-1729
5NW General Medicine	5-1655	10	301-214-1747	OP-13	13C-306	10	301-214-1737
5SE-N – Internal Medicine	5-3445	10	301-214-1730	1SE-S – Adult Behavioral Clinic	1-5402	10	301-214-1757
5SE-S – Medicine/Telemetry	5-5445	10	301-214-1758	1H - Pediatric Clinic	1-6456	10	301-214-1654
5SW-N – Metabolic Unit	5-3655	10	OP-10 301-214-1741	12West – Vaccine Research Clinic	12S254	10	301 214-1790
5SW-S – Medical Surgical Day Hospital	5-5655	10	301-214-1744	2J CLINIC	2N313	10	301-214-1857
7SE – Adult Behavior Health	7-3445	10	301-214-1762	NCI Surgical Aphoresis Service	2N324	10	301 214-1848
7SW-N Neurology & Sleep Lab	7-3655	10	301-214-1761	Heart Station	1C251	10	301 214-1775
7SW-S Neurology Testing	7-3743	10	301-214-1752				
7SE – Behavioral Health	7-5445	10	301-214-1765				

**Emergency Backup Telephone System (214 Exchange) –
(CONTINUED)**

Name, Bldg and Room	Telephone
Ambulatory Care Services	
Chief, Ambulatory Care Services – 10/1-5649.....	301-214-1772
Admissions – 10/1-5617.....	301-214-1783
Messenger & Escort Service – 10/B1-6574.....	301-214-1786
Anesthesia Services - 10/2C624.....	301-214-1768
CRIS	
Computer Data Center – 10/B1N243... ..	301-214-1663
DCRI offices 10/2C262	301-214-1816
Facility Management, CC offices 10/B1L410.....	301 214-1785
Family Lodge Bldg 101	301 214-1843
Housekeeping/Fabric Care 10/B1D25B.....	301-214-1795
In vivo (NMR) Imaging Center – B1D wing	
Reception 10/B1D66	301-214-1673
South end patient corridor – near B1D-709.....	301 214-1713
Department of Laboratory Medicine	
<i>Chemistry/Hematology</i> - 10/2C407.....	301-214-1780
Chemistry – 10/2C325.....	301-214-1705
Microbiology - 10/2C324.....	301-214-1769
Phlebotomy & Heart Station 10/1C251A.....	301-214-1775
Maintenance CC (Property Management) B1N108.....	301-214-1811
Materials Management Department	
Storage & Distribution - 10/ B2N246	301-214-1794
Central Hospital Supply – 10/B2-2341.....	301-214-1745
Chief, Central Hospital Supply - 10/B1N238	301-214-1805
Medical Records Department 10/1N208	301-214-1708
Nuclear Medicine Reception Area – 10/1C401.....	301-214-1789
Nutrition – Call Center - 10/B2-2430.....	301-214-1716
Pathology Laboratory Service - NCI – 10/2N212	301 214-1707
Pharmacy	
Inpatient 10/1-4436	301-214-1776
Outpatient 10/1-4436.....	301-214-1787
Radiation Oncology.	
Nurses Station – 10/ B2-3571.....	301-214-1796
Treatment Area – 10/B2-3040	301-214-1807
Radiology Department	
<i>Reception</i> – 10/1C320.....	301-214-1777
General Radiology -1C317.....	301-214-1724
Special Procedures Area – 10/1C580.....	301-214-1791

Name, Bldg and Room	Telephone
Rehabilitation Medicine	
Reception – 10/1-1469.....	301-214-1749
Safety (CC office)- 10/1C278.....	301-214-1706
Safety (NIH ORS Associate Director) 31/4B54.....	301-214-1800
Social Work – 10/2-3581.....	301-214-1651
Surgical Services	
Main Desk. – 10/2C525.....	301-214-1779
Catheterization Lab – 10/2C717.....	301-214-1702
Department of Transfusion Medicine	
Patient Apheresis- 10/1N710....	301-214-1792
Transfusion Service - 10/1N727.....	301-214-1801
NIH Platelet Center – 10/1N422.....	301-214-1793
NIH Telecommunications	
Telephone Repair – 6006/315.....	301-214-1709
Pager/Electronic Facility - 10/B1A24.....	301-214-1710
102 Paging Network Access - 10/B1A24.....	301-214-1817
Page Operator – FERN/2NW04.....	301-214-1845
.....	or 301-214-1778
CC Public Areas	
10 North (CRC) Entrance –	
Information Desk.....	1-2550301-214-1804
Cafeteria – B1 level – 10/B1C13.....	301-214-1840
Cafeteria – 2nd floor – 10/2C223.....	301-214-1781
Lipsett Amphitheater – 10/1C112.....	301-214-1784
Masur Auditorium. – 10/1 ST FL.....	301-214-1788
Phone Bank – 1st floor .- 10/CNF.....	301-214-1717