

SUMMARY OF NEW CIA CLAIMS REVIEW PROCEDURES

1. Discovery sample of 50 randomly-selected paid claims from each relevant universe of claims. IRO or internal audit staff will conduct the discovery sample, depending on circumstances and terms of the CIA.
2. Random OIG validations of small percentage of CIA providers' discovery samples.
3. If the net financial error rate of discovery sample is below 5% (the reportable error rate), provider is not required to do any further audit work under the CIA for that year. Results are reported to OIG and identified overpayments (if any) are refunded in accordance with payor policies.
4. If the financial error rate attributable to net overpayments is 5% or greater than the reimbursement received for all the sampled claims, the provider must engage an IRO to conduct an SVRS (90% confidence/25% precision level) for that same time period. The provider may use the discovery sample as its probe sample. In the OIG's discretion, under certain circumstances, the OIG may allow the provider to conduct the review internally without an IRO.
5. The provider must repay identified overpayments in the sample in accordance with payor policies.
6. Concurrent with the SVRS, the provider will conduct a systems review related to the errors identified in the discovery sample.
7. The OIG may formally refer the results of the SVRS and systems review to the Medicare contractor for appropriate follow-up by CMS and its contractors.

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