



ATTACHMENT J.7

Image World2 New Dimensions – Prime Contractor Past Performance Evaluation Report



Award Date: 12/21/2000
Expiration Date: 12/20/2010
Contact: Donald A Wilson 301-435-3886

**National Institutes of Health
Prime Contractor Past Performance Evaluation Report**

FINAL REPORT	INTERIM REPORT	<i>(Check one)</i>	
REPORTING PERIOD: <i>(from mm/dd/yy)</i>	<i>(to mm/dd/yy)</i>		
NIH CONTRACTING Team <i>(Check One)</i>	IW2 nd		
NIH CONTRACT NUMBER			

NITAAC IW2 nd ORDER
ORDER AUTHORIZATION NUMBER: _____
CUSTOMER INFORMATION:

Agency Name:
Address:

PRIME CONTRACTOR INFORMATION:

Name:
Address:

ORDER AWARD DATE: <i>(mm/dd/yy)</i>	
ORDER EXPIRATION DATE: <i>(mm/dd/yy)</i>	
ORDER VALUE: \$	
ORDER TITLE <i>(Description of Requirements)</i>	

RATINGS

Summarize contractor performance and circle the number, which corresponds to the rating for each rating category.

Using the rating guideline, assign each area a rating of 0 (unsatisfactory), 1 (poor), 2 (fair), 3 (good), 4 (excellent), or 5 (outstanding). Provide a brief narrative (500 characters or less) for each of the categories to support the rating assigned. The categories are: quality of product or service, cost control, timeliness of performance, and business relations. At this time comments are limited to 500 characters.

QUALITY OF PRODUCT OR SERVICE	Rating:	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
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Comments:

COST CONTROL	Rating:	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
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Comments:

TIMELINESS OF PERFORMANCE	Rating:	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
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Comments:

BUSINESS RELATIONS	Rating:	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5
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Comments:

SUBCONTRACTS

Are subcontracts involved? (Check One)	YES	NO
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Comments (Please comment on those subcontractors that have provided a significant contribution to overall contract performance.)

KEY PERSONNEL

PROJECT MANAGER (Name):

Comments:

KEY PERSON (Name):

Comments:

KEY PERSON (Name):

Comments:

CUSTOMER SATISFACTION

Is/was the contractor committed to customer satisfaction?
(Check One)

YES

NO

If this is the Final Report: (Check One)

Would you recommend selection of this firm again?

YES

NO

Comments:

PROJECT OFFICER/COTR:

<i>(Last Name)</i>	<i>(First Name)</i>	<i>(MI)</i>
SIGNATURE:	Date: <i>(mm/dd/yy)</i>	
Phone: ()	FAX: ()	
Internet Address:		

CONTRACTING OFFICER/Accountable Management Official (AMO) CONCURRENCE:

<i>(Initial)</i> _____	Date: <i>(mm/dd/yy)</i> _____

CONTRACTOR'S REPRESENTATIVE: (Title)		
(Last Name)	(First Name)	(MI)
SIGNATURE:		Date: (mm/dd/yy)
Phone: ()		FAX: ()
Internet Address:		

SUMMARY RATINGS:	
QUALITY: _____	COST CONTROL: _____
TIMELINESS OF PERFORMANCE: _____	BUSINESS RELATIONS: _____

CONTRACTING OFFICER/AMO : Title		
(Last Name)	(First Name)	(MI)
SIGNATURE:		Date: (mm/dd/yy)
Phone: ()		FAX: ()
Internet Address:		

CONTRACTOR'S REVIEW:		
Were comments, rebuttal, or additional information provided? (Check One)	YES	NO

(If yes: They are on file in): _____ (Location) _____ (Phone)
Attached ____ (Check if attached)

AGENCY REVIEW:

Were contractor comments reviewed at a level above the contracting officer/AMO? (Check One)	YES	NO
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(If yes: They are on file in): _____ (Location) _____ (Phone)

Attached _____ (Check if attached)



NATIONAL INSTITUTES OF HEALTH CONTRACTOR PERFORMANCE REPORT INSTRUCTIONS

1. Check the appropriate block to indicate the type of report (Interim, Final). The final evaluation of the contractor's performance must satisfy the reporting requirement stipulated in the FAR. and Health and Human Services Acquisition Regulations
2. Indicate the period covered by the report.
3. Identify the customer office. Identify the location of the customer
4. Identify the contract number of the contract being evaluated and the Task Order or Delivery Order Authorization Number.
5. List the name and address of the contractor.
6. Enter TIN and SIC
7. Indicate the order award date and order expiration date.
8. State the order value, including any option amounts.

Provide a brief description of the work being performed under the order (the title of the order).

RATINGS

Using the rating guideline, assign each area a rating of 0 (unsatisfactory), 1 (poor), 2 (fair), 3 (good), 4 (excellent), or 5 (outstanding). Provide a brief narrative (500 characters or less) for each of the categories to support the rating assigned. The categories are: quality of product or service, cost control, timeliness of performance, and business relations.

SUBCONTRACTORS

Indicate whether subcontracts are/were involved. Briefly summarize (500 characters or less) the performance of any subcontractors that have major responsibilities under the contract or are required to perform a significant part of the contract requirement. This space may also be used to evaluate a prime contractor's management of a subcontractor.

KEY PERSONNEL

List the name of the project manager and the names of two other key personnel (optional). Briefly describe the performance of the key personnel listed. (500 characters or less)

CUSTOMER SATISFACTION

Check the appropriate answer to indicate whether the contractor was committed to customer satisfaction. For the final report, indicate whether you would recommend selection of the firm again.

**PROJECT OFFICER/CONTRACTING OFFICER'S TECHNICAL REPRESENTATIVE/COTR
SIGNATURE**

The Project Officer/COTR signs this block.

CONTRACTING OFFICER/AMO CONCURRENCE

The Contracting Officer/AMO initials this block, indicating concurrence with the initial rating.

CONTRACTOR'S REPRESENTATIVE

The Contractor signs this next block indicating review of the rating.

SUMMARY RATINGS

Indicate the rating given for each of the rating categories: quality of goods or services, cost control, timeliness of performance, and business relations.

CONTRACTING OFFICER/AMO SIGNATURE

The contracting officer/AMO signs the report when all actions are completed. If changes were made to the ratings or the narrative during the rebuttal process, a copy of the report, as revised, shall be promptly furnished to the contractor.

CONTRACTOR'S REVIEW

Indicate whether the contractor submitted a rebuttal or comments. Attach a copy of the contractor's rebuttal to this report, or indicate its location, if filed separately.

AGENCY REVIEW

If the contracting officer /AMO and the contractor are unable to agree on a final rating, the matter is to be referred to an individual one level above the contracting officer/AMO. Attach a copy of the agency's decision to this report, or indicate its location, if filed separately.

NATIONAL INSTITUTES OF HEALTH

RATING GUIDELINES

Summarize contractor performance in each of the rating areas. Assign each area a rating of 0 - Unsatisfactory, 1 - Poor, 2 - Fair, 3 - Good, 4 - Excellent, 5 - Outstanding. Use the following instructions as guidance in making these evaluations. Ensure that this assessment is consistent with any other Agency assessments made (i.e., for payment of fee purposes).

RATING AREAS - PERFORMANCE CRITERIA

Quality of Product or Service	Cost Control	Timeliness of Performance	Business Relations
Compliance with Contract Requirements.	Record of Forecasting and controlling target costs.	Met interim milestones.	Effective management including sub-contracts.
Accuracy of Reports.	Current accurate and complete billing.	Reliability	Reasonable co-operative behavior.
Effectiveness of Personnel	Relationship of negotiated costs to actuals.	Responsive to Technical direction.	Responsive to contract requirements.
Technical Excellence.	Cost efficiencies.	Completed on-time including wrap up and Contract Administration.	Notification of Problems.
		Met delivery schedules.	Flexibility.
		No liquidated damages assessed.	Pro-active Vs. Reactive.
			Effective small/small disadvantaged business-subcontracting program.

Rating	Quality of Product or Service	Cost Control	Timeliness of Performance	Business Relations
0 - Unsatisfactory	Non-conformances are jeopardizing the achievement of contract requirements, despite use of Agency resources.	Ability to manage cost issue is jeopardizing performance of contract requirements, despite use of Agency resources.	Delays are jeopardizing the performance of contract requirements, despite use of Agency resources.	Response to enquiries, Technical/Service/Administrative issues is not effective.
1- Poor	Overall compliance requires major agency resources to ensure achievement of contract requirements.	Ability to manage cost issues requires major agency resources to ensure achievement of contract requirements.	Delays require major agency resources to ensure achievement of contract requirements.	Response to enquiries, Technical/Service/Administrative issues is marginally effective
2 - Fair	Overall compliance requires minor agency resources to ensure achievement of contract requirements.	Ability to manage cost issues requires minor agency resources to ensure achievement of contract requirements.	Delays require minor agency resources to ensure achievement of contract requirements	Response to enquiries, Technical/Service/Administrative issues is somewhat effective
3 - Good	Overall compliance does not impact achievement of contract requirements.	Management of cost issues does not impact achievement of contract requirements.	Delays do not impact achievement of contract requirements.	Response to enquiries, Technical/Service/Administrative issues is usually effective
4 - Excellent	There are no quality problems.	There are no cost management issues.	There are no delays.	Response to enquiries, Technical/Service/Administrative issues is effective.
5 - Outstanding	The contractor has demonstrated outstanding performance level in any of the above four categories that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances when contractor performance clearly exceeds the performance level described as excellent			