

THE MARK O. HATFIELD CLINICAL RESEARCH CENTER

NATIONAL INSTITUTES OF HEALTH

Planning your visit to the NIH Clinical Center

The National Institutes of Health dedicated its new hospital, the Mark O. Hatfield Clinical Research Center, in September, 2004. If you are a new or returning patient, this fact sheet includes some information you need to know before your upcoming visit. When you arrive at the Clinical Center, Hospitality staff will be available to provide more information and directions.

About our name

The Mark O. Hatfield Clinical Research Center is an extension of the Warren Grant Magnuson Center, which opened its doors to patients in 1953. Together, the Magnuson and Hatfield Centers are the NIH Clinical Center

Getting to NIH and the Clinical Center as of June 13, 2005

A special entrance for patients and patient visitors is now open

Monday-Friday, 7 am-3 pm

Patients and patient visitors may use this new entrance at the intersection of West Cedar Lane and West Drive, directly north of the main entrance of the Mark O. Hatfield Clinical Research Center. The facility is designed to ease and speed NIH access for patients by providing one-stop security screening. (Please bring a photo ID if you are 18 or older.)

NIH security staff will conduct security screenings and vehicle inspections. CC Hospitality staff will be available to assist patients.

This gate is for entry only (except in emergencies) and will be closed weekends and holidays. To leave NIH, follow signs to other gates.

For other visitors—and when the patient entrance is closed

Enter the NIH campus using the main public entrance at Route 355 (Rockville Pike) and South Drive. Once you go through the security checkpoint, stay on South Drive until you reach Center Drive. Turn right on Center Drive and follow signs to "Patient Parking" and "Clinical Center." The main entrance to the hospital will be to your left on Center Drive.

Getting around the new hospital

Hospitality desks are located throughout the hospital—including at the main entrance and in the lobby adjacent to the Patient Parking garage. Staff can answer your questions and provide directions. Maps of each floor will be available at the Hospitality desks.

Patient Services

Many of the resources patients need have relocated to the first floor of the new hospital. Near the Central Elevators you'll find Admissions, the Cashier and Voucher offices, and Patient Travel. Luggage can be stored in lockers located in the Transportation/Waiting Area at the main entrance. Social Work is on the second floor. Outpatient clinics remain in their current locations.

The hospital's two cafeterias (B1 and 2nd floor) remain in the Magnuson Center. A coffee bar in the new hospital's first floor atrium is open weekdays, 7 am- 5 pm.

Shuttle Service and Public Transportation

Shuttles leave from the main entrance of the Hatfield Center. Shuttle service is available for patients and families who wish to go to the Children's Inn, airports, and nearby hotels. You may also use the campus shuttles to go to the Metro and other NIH buildings.

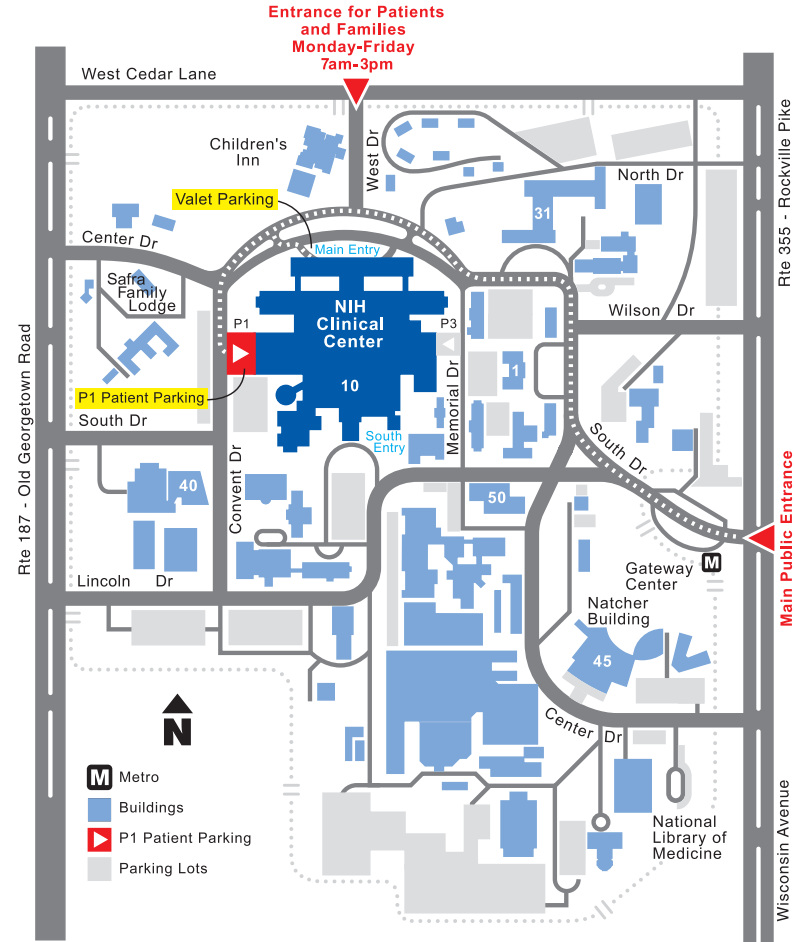
For more information

If you have questions before your upcoming visit, please call Admissions, 301-496-3141. For more information about getting to the NIH, hospital services and the NIH Clinical Center in general—including the new Mark O. Hatfield Clinical Research Center—go online, <http://clinicalcenter.nih.gov>, or call Clinical Center Communications, 301-496-2563.

Parking for patients and patient visitors

There are two options for parking and both are free.

- If you choose to self-park, go to the Patient Parking garage (P1), which is on the west end of the building off Convent Drive. Parking attendants will be available to assist you. You'll enter the new hospital through a new lobby on the lower (B1) level. Stop by the Hospitality desk to validate your parking ticket. The South Elevators serve the parking garages.
- If you'd prefer to use the valet parking service for patients and visitors, drive to the Clinical Center's new main entrance on Center Drive. Valet parking is available Monday through Friday, 7 am -10 pm (excluding federal holidays). When you arrive, have your valet claim ticket validated at the Hospitality desk.



June 2005