they are received in the separate processing tracks. However, in NCUA's discretion, a particular request may be processed out of turn.

## FEES

## § 792.19 How does NCUA calculate the fees for processing my request?

We will charge you our allowable direct costs, unless they are less than the cost of billing you. Direct costs means those expenditures that NCUA actually incurs in searching for, duplicating and reviewing documents to respond to a FOIA request. Search means all time spent looking for material that is responsive to a request, including page-by-page or line-by-line identification of material within documents. Searches may be done manually or by computer. Search does not include modification of an existing program or system that would significantly interfere with the operation of an automated information system. Review means examining documents to determine whether any portion should be withheld and preparing documents for disclosure. Fees are subject to change as costs increase. The current rate schedule is available on our web site at http://www.ncua.gov. We may contract with the private sector to locate, reproduce or disseminate records. NCUA will not contract out responsibilities that FOIA requires it to discharge, such as determining the applicability of an exemption, or determining whether to waive or reduce fees. The following labor and duplication rate calculations apply:
(a) NCUA will charge fees at the following rates for manual searches for and review of records:
(1) If search/review is done by clerical staff, the hourly rate for CU-5, plus $16 \%$ of that rate to cover benefits;
(2) If search/review is done by professional staff, the hourly rate for $\mathrm{CU}-13$, plus $16 \%$ of that rate to cover benefits.
(b) NCUA will charge fees at the hourly rate for CU-13, plus $16 \%$ of that rate to cover benefits, plus the hourly cost of operating the computer for computer searches for records.
(c) NCUA will charge the following duplication fees:
(1) The per-page fee for paper copy reproduction of a document is $\$ .05$;
(2) The fee for documents generated by computer is the hourly fee for the computer operator, plus the cost of materials (computer paper, tapes, labels, etc.);
(3) If any other method of duplication is used, NCUA will charge the actual direct cost of duplication.

## § 792.20 What are the charges for each fee category?

The fee category definitions are:
(a) Commercial use request means a request from or on behalf of one who seeks information for a use or purpose that furthers the commercial, trade, or profit interests of the requester or the person on whose behalf the request is made.
(b) Educational institution means a preschool, an elementary or secondary school, an institution of undergraduate higher education, an institution of graduate higher education, an institution of professional education, and an institution of vocational education operating a program or programs of scholarly research.
(c) Noncommercial scientific institution means an institution that is not operated for a "commercial" purpose as that term is used in paragraph (a) of this section and is operated solely for the purpose of conducting scientific research, the results of which are not intended to promote any particular product or industry.
(d) Representative of the news media means any person actively gathering news for an entity that is organized and operated to publish or broadcast news to the public. Included within the meaning of public is the credit union community. The term news means information that is about current events or that would be of current interest to the public. You may consult the following chart to find the fees applicable to your request:

| If your fee category is | You'll receive | And you'll be charged |
| :---: | :---: | :---: |
| Commercial use . | 0 hours free search $\qquad$ <br> 0 hours free review $\qquad$ <br> 0 free pages $\qquad$ | search time review time duplication |

