§ 366.10

confidential information as described in §§366.10 through 366.13. You must also provide us with the information we require in §366.14. Failure to meet these requirements may prevent you from contracting with us.

§ 366.10 When would I have a conflict of interest?

- (a) You have a conflict of interest when you, any person that owns or controls you, or any entity you own or control:
- (1) Has a personal, business, or financial interest or relationship that relates to the services you perform under the contract:
- (2) Is a party to litigation against us, or represents a party that is;
- (3) Submits an offer to acquire an asset from us for which services were performed during the past three years, unless the contract allows for the acquisition; or
- (4) Engages in an activity that would cause us to question the integrity of the service you provided, are providing or offer to provide us, or impairs your independence.
- (b) The following are examples of a conflict of interest. These examples are not inclusive.
- (1) You submit an offer to perform property management services for us and you own or manage a competing property.
- (2) You audit a business under a contract with us and you or a partner in your firm has an ownership interest in that business.
- (3) You perform loan services on a pool of loans we are selling, and you submit a bid to purchase one or more of the loans in the pool.
- (4) You audit your own work or provide nonaudit services that are significant or material to the subject matter of the audit.

§ 366.11 Will the FDIC waive a conflict of interest?

- (a) We may waive a conflict of interest for good cause shown at our discretion when our need to contract for your services outweighs all relevant factors.
- (b) The following are examples of when we may grant you a waiver for a conflict of interest. These examples are not inclusive.

- (1) We may grant a waiver to an outside counsel who has a representational conflict. We will weigh all relevant facts and circumstances in making our determination.
- (2) We may grant a waiver to allow a contractor to acquire an asset from us who is providing or has provided services on that asset. We will consider whether granting the waiver will adversely affect the fairness of the sale, the type of services provided, and other facts and circumstances relevant to the sale in making our determination.

§ 366.12 What are the FDIC's minimum standards of ethical responsibility?

- (a) You and any person who performs services for us must not provide preferential treatment to any person in your dealings with the public on our behalf.
- (b) You must ensure that any person you employ to perform services for us is informed about their responsibilities under this part.
- (c) You must disclose to us waste, fraud, abuse or corruption. Contact the Inspector General at 1-800-964-FDIC or *Ighotline@fdic.gov.*
- (d) You and any person who performs contract services to us must not:
- (1) Accept or solicit for yourself or others any favor, gift, or other item of monetary value from any person who you reasonably believe is seeking an official action from you on our behalf, or has an interest that the performance or nonperformance of your duties to us may substantially affect;
- (2) Use or allow the use of our property, except as specified in the contract;
- (3) Make an unauthorized promise or commitment on our behalf; or
- (4) Provide impermissible gifts or entertainment to an FDIC employee or other person providing services to us.
- (e) The following are examples of when you are engaging in unethical behavior. These examples are not inclusive.
- (1) Using government resources, including our Internet connection, to conduct any business that is unrelated to the performance of your contract with us.

- (2) Submitting false invoices or claims, or making misleading or false statements.
- (3) Committing us to forgive or restructure a debt or portion of a debt, unless we provide you with written authority to do so.

§ 366.13 What is my obligation regarding confidential information?

- (a) Neither you nor any person who performs services on your behalf may use or disclose information obtained from us or a third party in connection with an FDIC contract, unless:
- (1) The contract allows or we authorize the use or disclosure;
- (2) The information is generally available to the general public; or
- (3) We make the information available to the general public.
- (b) The following are examples of when your use of confidential information is inappropriate. These examples are not inclusive.
- (1) Disclosing information about an asset, such as internal asset valuations, appraisals or environmental reports, except as part of authorized due diligence materials, to a prospective asset purchaser.
- (2) Disclosing a borrower's or guarantor's personal or financial information, such as a financial statement to an unauthorized party.

§366.14 What information must I provide the FDIC?

You must:

- (a) Certify in writing that you can perform services for us under § 366.3 and have no conflict of interest under § 366.10(a).
- (b) Submit a list and description of any instance during the preceding five years in which you, any person that owns or controls you, or any entity you own or control, defaulted on a material obligation to an insured depository institution. A default on a material obligation occurs when a loan or advance with an outstanding balance of more than \$50,000 is or was delinquent for 90 days or more.
- (c) Notify us within 10 business days after you become aware that you, or any person you employ to perform services for us, are not in compliance with this part. Your notice must in-

- clude a detailed description of the facts of the situation and how you intend to resolve the matter.
- (d) Agree in writing that you will employ only persons who meet the requirements of this part to perform services on our behalf.
- (e) Comply with any request from us for information.
- (f) Retain any information you prepare or rely upon regarding the provisions of this part for a period of three years following termination or expiration and final payment of the related contract for services whichever occurs last.

§ 366.15 What advice or determinations will the FDIC provide me on the applicability of this part?

- (a) We are available to you for consultation on those determinations you are responsible for making under this part, including those with respect to any person you employ or engage to perform services for us.
- (b) We will determine if this part prohibits you from performing services for us prior to contract award, after contract award, and during the performance of a contract.
- (c) We may determine what corrective action you must take.
- (d) We may grant you a waiver for good cause shown where provided for under this part.

§ 366.16 When may I seek a reconsideration or review of an FDIC determination?

- (a) You may seek reconsideration or review of our initial determination by sending a written request to the individual who issued you the initial decision.
- (b) You must provide new information or explain a change in circumstances for our reconsideration of an initial decision. The individual who issued you the initial decision may either make a new determination or refer your request to a higher authority for review.
- (c) You must provide an explanation of how you perceive that we misapplied this part that sets forth the legal or factual errors for our review of an initial decision.