

# **Special Needs Sheltering The Osceola Way**

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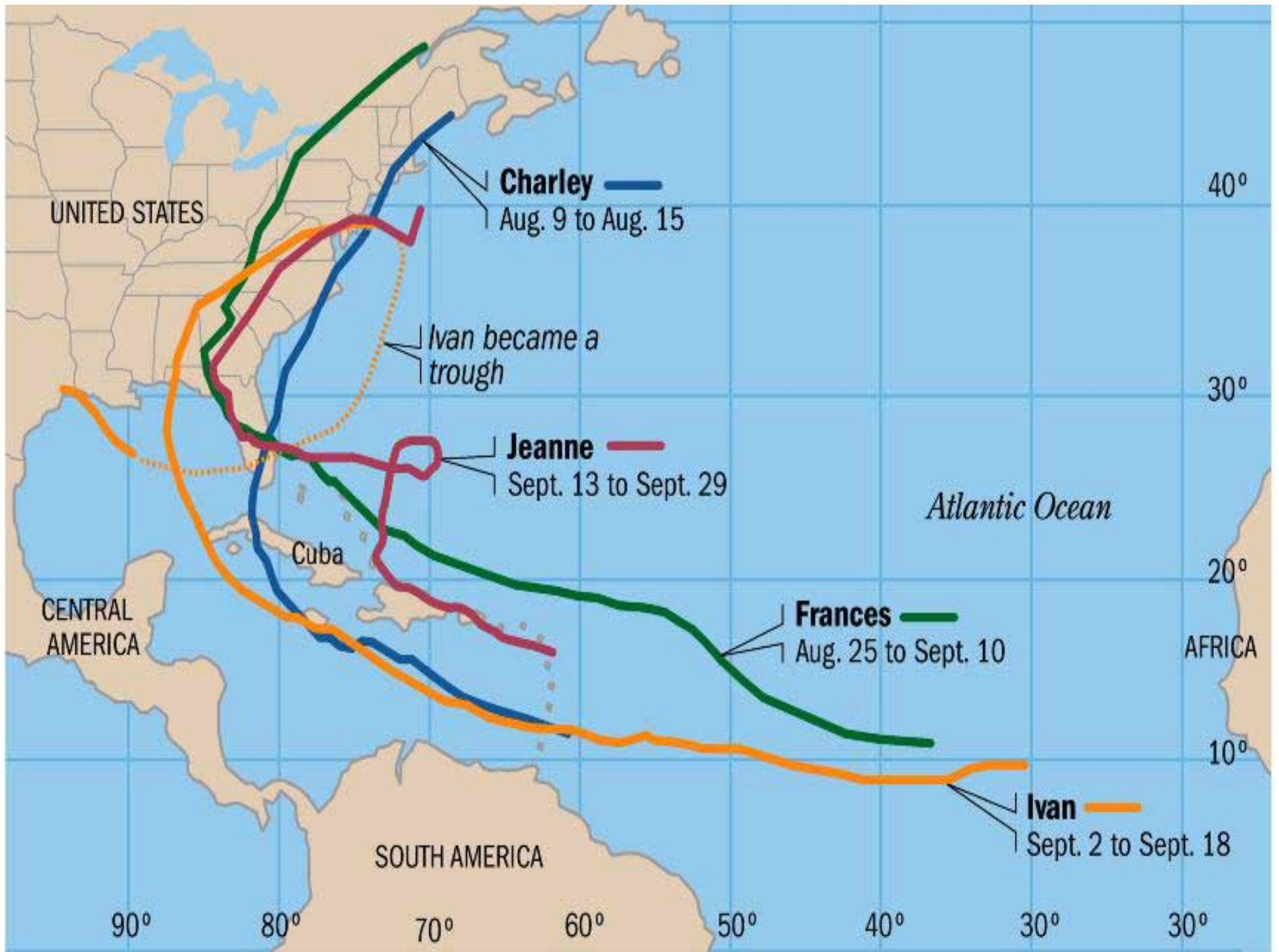
*Welcome to* **Florida**

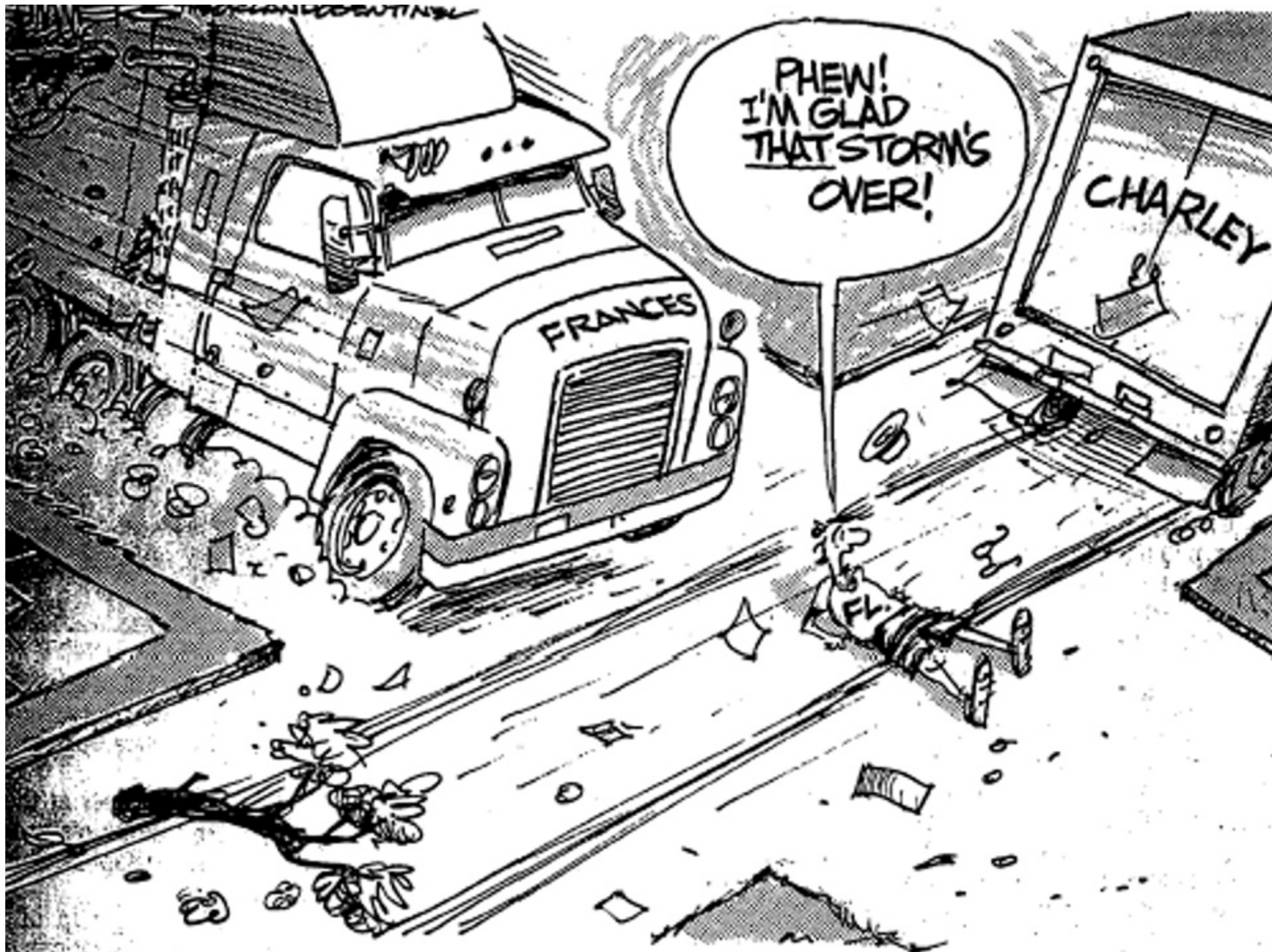
**We are here**



# The High Notes

- Emergency Operations
- Sheltering Partnerships
- Best Practices
- Dedicated Shelters
- Questions?





PHEW!  
I'M GLAD  
THAT STORM'S  
OVER!

FRANCES

CHARLEY

FY

# Governor Issues Evacuation Order for all Coastal Communities to Evacuate

## Orlando Sentinel

OrlandoSentinel.com

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50 CENTS

**HURRICANE FRANCES | RUSH TO SAFETY**

AIRPORT TO CEASE  
FLIGHTS AT NOON

COUNTIES HURRY TO OPEN  
SPECIAL-NEEDS SHELTERS

FSU-MIAMI, UF FOOTBALL  
GAMES POSTPONED

# MILLIONS FLEEING

## Gov. Bush wants state declared disaster area

By **JOY KINOSHITA** and **MAYA BELL**  
SENTINEL STAFF WRITERS

Thousands jammed airports and highways Thursday seeking to escape Hurricane Frances as the largest evacuation in Florida history got under way.

More than 2.5 million people from Miami north to Flagler County were ordered by Gov. Jeb Bush to flee the coast and low-lying areas.

During a visit to the Brevard County Emergency Operations Center, Bush warned that the storm "is going to hit us. And it's going to hit us hard."

The governor asked his brother, President Bush, to declare the entire state a disaster area. It was the second such request in three weeks, since Charley mangled Floridians to the bones of hurricanes.

Theme parks will close early today, and Orlando International Airport will shut down at noon. Unable to extend guests' bookings, hotels were dealing with frantic tourists who had no way to get home.

PLEASE SEE **FLEEING, A14**



**MAN PREPARES** — Orlando resident Fern Fickett carries plywood to his home Thursday in Waterford Lakes east of Orlando to prepare for Hurricane Frances.

### MAGNITUDE

## Frances could join Andrew in history books

By **MAYA BELL**  
SENTINEL STAFF WRITER

MIAMI — Nobody can say exactly where one of the largest, most powerful storms to threaten the state will come ashore, but if it's likely Floridians will never see another Hurricane Frances.

Unfortunately, that's only because the name Frances will almost certainly be retired after this 2004 hurricane season.

Enormous in breadth and sluggish in speed, Frances could eclipse Charley, a powerful Category 4 storm that lashed Florida just three weeks ago from the other coast.

### FLOODING

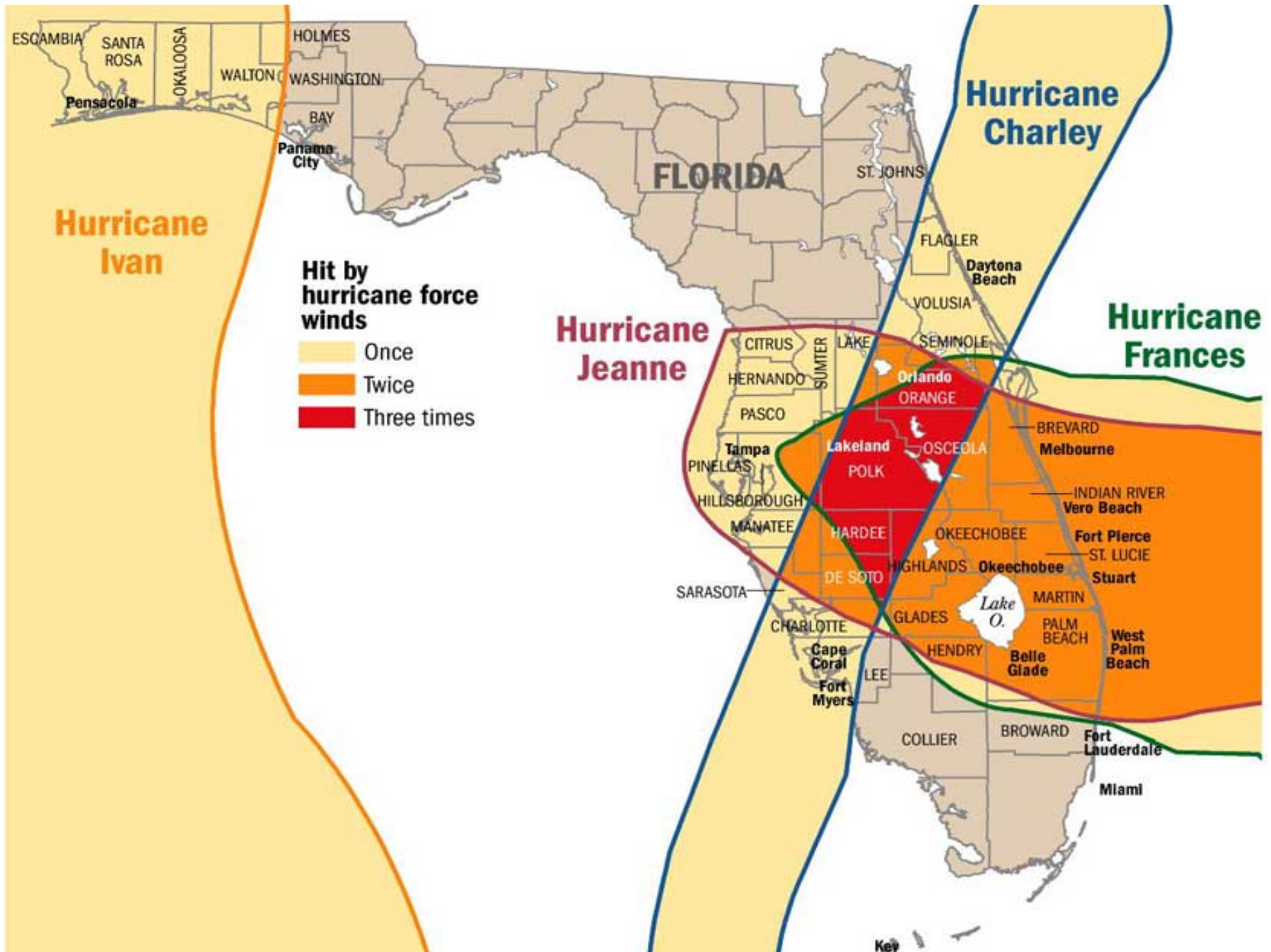
## 100-year rains may overwhelm drain systems

By **MARY SHANLIN** and **JOE NEWMAN**  
SENTINEL STAFF WRITERS

Hurricane Frances is about to give Central Florida the kind of drenching that comes around only once every 100 years or so, a deluge that will likely produce widespread flooding in the region.

Local officials say there is no way to prepare for the amount of rain — 10 to 20 inches in about a day — that parts of the region could receive this weekend. Even the newest, best-designed stormwater systems aren't ready, they say. And even if they were, debris from Hurricane Charley has clogged many drainage ditches.





# Florida Department of Health Mission

**Promote, protect, and improve  
the health of all people in  
Florida.**





**And then Disaster Strikes!**



# Disaster Activation

- **Emergency Management Activates**
- **Activation of Emergency Plans for Partner Agencies**
- **Special Needs Sheltering Activities Ramp Up**
- **Shelters are Prepped for Opening**

# Definition of Special Needs Shelter Clients

**“One who needs assistance during evacuations and sheltering because of physical or mental handicaps”**

**Chapter 252.355, FS**

**The level of care goes beyond basic first aid**

# Types of SpNS Evacuees

- Oxygen Dependent
- CPAP
- Nebulizer Treatments
- Ambulatory-needing ADL help
- Non-Ambulatory
  - Walkers
  - Wheelchairs
- Complicated medication regimens
- Hospice
- Incontinence
- Various stages of mild dementia
- Special Needs Children
- Many very frail elderly
- Dialysis (stable)
- Wound Care

# Cooperation & Support



# Special Needs Partners

- **Osceola Council on Aging**
- **American Red Cross of Central FL**
- **School District of Osceola County**
- **Osceola Emergency Management**
- **Osceola County Animal Control**

# Support Partners

- Fire/Rescue
- Law Enforcement
- Utilities
- Property Appraiser
- Local Hospitals
- Dialysis Centers
- Local Volunteer Groups

# St. Cloud Senior Center





# St. Cloud Senior Center

- Completed in 2003
- 16,675 square feet
- Includes a Large Stage and Natural Wood Dance Floor, State of the Art Sound System, Meeting Room Spaces, a Wrap Around Porch with Rocking Chairs, and a Commercial Kitchen

# St. Cloud Senior Center

- Wind Speed Design for 140 mph
- Hurricane Shutters
- 1 Generator that will Power the Entire Building
- Loading Dock
- Principle Shelter in 2004
- Sheltering Supplies and Cots are Stored On-Site

# Osceola Council on Aging



# Osceola Council on Aging

- **Newly Completed**
- **38,000 square feet**
- **Includes a Multifunctional Activity Space, Large Commercial Size Kitchen, Administration Offices, Health Clinic, Day Care, Dementia Specific Daycare, Courtyards, and a Beauty Parlor**

# Osceola Council on Aging

- Wind Speed Design for 140 mph
- Impact Resistant Windows and Doors
- 2 Generators that will Power the Entire Building
- 6,000 square foot Kitchen Can Handle 2,000 Meals Daily
- Sheltering Supplies and Cots are Stored On-Site

# Osceola Council on Aging

- Jimmy's Place
- Inspired by a Volunteer for the Council on Aging
- Creation of a Pet Shelter to Provide Boarding for the Pets of Elderly and Disabled Persons while their Owners are Hospitalized, or while they are in the Special Needs Shelter

# After The Storm

- **Community Outreach Teams**
- **Oxygen Bar**
- **Case Management**
- **Verification of Home Being “Okay” to Return To**
- **Transportation Home**
- **Repatriation of Pets and Owners**
- **Hot Wash**

# Community Outreach





# Transporting SpNS Clients



Florida...



~~The Sunshine~~  
PLYWOOD State

**Questions?**