

UNITED STATES
POSTAL SERVICE

FINANCIAL & OPERATING STATEMENTS

Accounting Period 13, PFY 2002

August 10 - September 6, 2002

Prepared by: Financial Reporting and Analysis

Highlights
Accounting Period 13, FY 2002
(Millions)

Accounting Period 13					
Actual	Budget	Var. to Budget	% Budget	SPLY *	% SPLY

\$ 5,181.8	\$ 5,098.2	\$ 83.6	1.6	\$ 4,903.8	5.7	Total Revenue
<u>5,206.7</u>	<u>5,588.4</u>	<u>- 381.7</u>	- 6.8	<u>5,479.4</u>	- 5.0	Total Expense
\$ (- 24.9)	\$ (- 490.2)	\$ 465.3	-	\$ (- 575.6)	-	Income/(Loss)
\$ 274.5	\$ 1,316.9	\$ - 1,042.4	- 79.2	\$ 271.0	1.3	Capital Commitments
110.5	116.8	- 6.2	- 5.3	116.8	- 5.3	Total Work Hours

Year-to-Date (September 8, 2001 - September 6, 2002)					
Actual	Budget	Var. to Budget	% Budget	SPLY *	% SPLY

\$ 66,054.0	\$ 68,574.8	[\$ - 2,520.8]	[- 3.7]	\$ 65,971.7	0.1
<u>67,007.5</u>	<u>69,877.1</u>	<u>- 2,869.6</u>	- 4.1	<u>67,598.1</u>	- 0.9
\$ (- 953.5)	\$ (- 1,302.3)	\$ 348.8	-	\$ (- 1,626.4)	-
\$ 1,317.0	\$ 2,407.0	\$ - 1,090.0	- 45.3	\$ 1,151.6	14.4
1,526.9	1,562.8	- 35.9	- 2.3	1,604.6	- 4.8

[] = Unfavorable variance to budget

Note: Totals may not sum due to rounding.

*SPLY data may differ from previous reports due to subsequent adjustments.

Actual Number Of:	Current Period	Last Period	SPLY
Post Offices	27,839	27,863	27,873
Active Postal Owned Vehicles			
Administrative	5,444	5,464	5,612
Operations	201,812	202,119	202,706
Possible City Deliveries (000)	84,212	84,160	83,762
City Delivery Routes	165,829	166,338	171,222
Rural Routes	69,369	69,423	69,020
Career Employees (Excludes Inspector General)	752,227	754,756	775,190 _{_1/}
Casual Employees	19,065	20,101	30,317
Transitional Employees	12,847	12,708	13,577

_1/ Last period's career employee count was under reported by 2.

Note 1: The Postal Service's operating year ended on September 6 and as reported above, the net loss for the period of September 8, 2001 to September 6, 2002 was \$953.5 million. The Postal Service's official Financial Statements are on a Government Fiscal Year (GFY) basis and, therefore, represent the period of October 1, 2001 to September 30, 2002. As reported at the Board of Governors meeting on December 10, 2002, the official Net Loss for the Postal Service in FY 2002 was \$676 million. A difference of \$259.5 million is driven by the fact that the Postal operating year for 2002 includes the period directly after the events of September 11, 2001 and the official reporting period for FY 2002 does not. These impacts were included in FY 2001 official results.

Note 2: Comparisons of Current Period to SPLY performance is skewed by the impacts following the events of September 11, 2001.

Statement of Income & Expense
Accounting Period 13, FY 2002
(\$ Millions)

Current Period						Year-to-Date					
Actual	Budget	Var. to Budget	% Budget	SPLY *	% SPLY	Actual	Budget	Var. to Budget	% Budget	SPLY *	% SPLY
\$ 5,175.6	\$ 5,096.1	\$ 79.5	1.6	\$ 4,900.9	5.6	\$ 66,010.2	\$ 68,545.7	[\$ - 2,535.5]	[- 3.7]	\$ 65,936.7	0.1
<u>5,070.3</u>	<u>5,435.3</u>	<u>- 365.0</u>	<u>- 6.7</u>	<u>5,342.6</u>	<u>- 5.1</u>	<u>65,057.0</u>	<u>67,853.2</u>	<u>- 2,796.2</u>	<u>- 4.1</u>	<u>65,642.3</u>	<u>- 0.9</u>
\$ 105.3	\$ (- 339.2)	\$ 444.5	-	\$ (- 441.7)	-	\$ 953.2	\$ 692.5	\$ 260.7	-	\$ 294.4	-
6.2	2.1	4.1	192.9	2.9	111.0	43.8	29.1	14.7	50.4	35.0	25.1
- 30.1	- 27.0	[- 3.1]	[11.6]	- 21.5	40.3	- 355.9	- 384.5	28.6	- 7.4	- 353.4	0.7
<u>- 106.3</u>	<u>- 126.1</u>	<u>19.8</u>	<u>- 15.7</u>	<u>- 115.3</u>	<u>- 7.8</u>	<u>- 1,594.6</u>	<u>- 1,639.4</u>	<u>44.8</u>	<u>- 2.7</u>	<u>- 1,602.4</u>	<u>- 0.5</u>
\$ (- 24.9)	\$ (- 490.2)	\$ 465.3	-	\$ (- 575.6)	-	\$ (- 953.5)	\$ (- 1,302.3)	\$ 348.8	-	\$ (- 1,626.4)	-

[]=Unfavorable variance to budget

Note: Totals may not sum due to rounding.

*SPLY data may differ from previous reports due to subsequent adjustments.

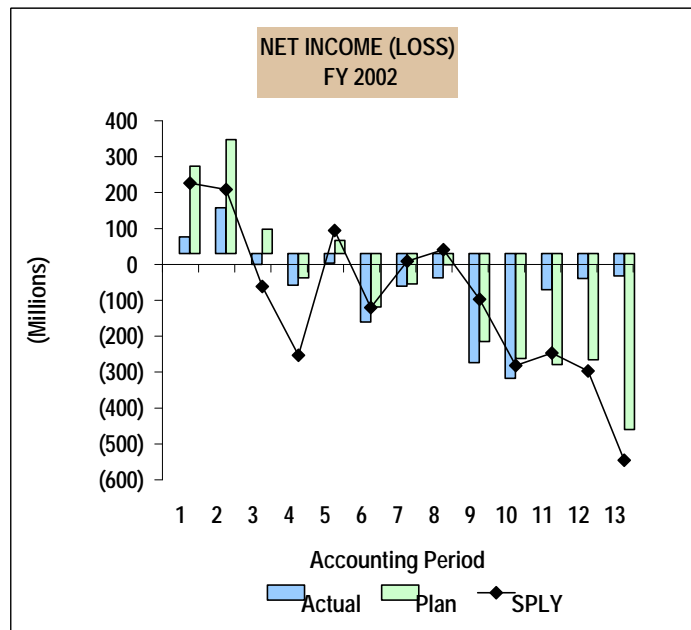
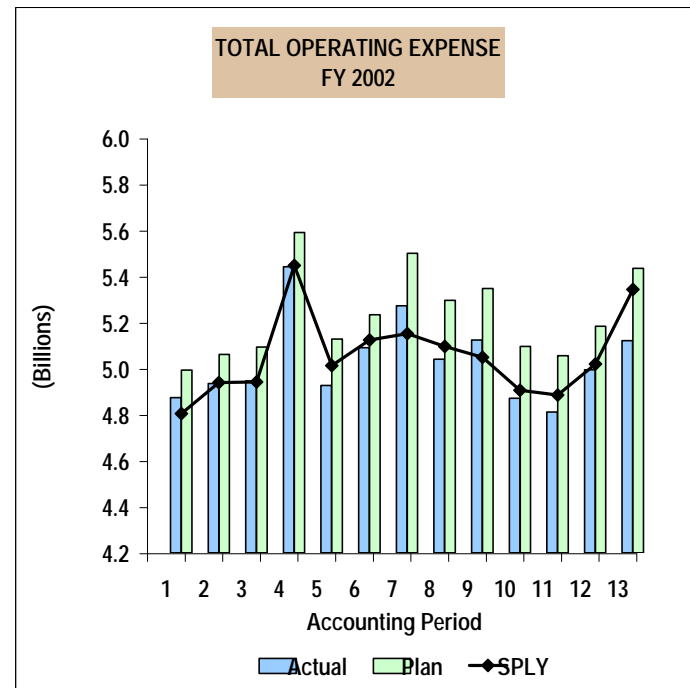
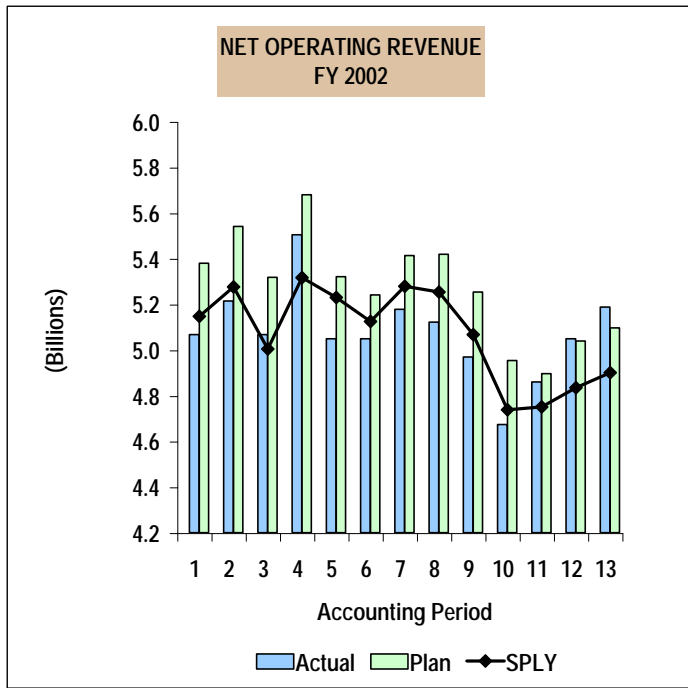
MAIL VOLUME - MAIL REVENUE

(Data in Thousands)

CATEGORY	CURRENT PERIOD (See Footnote Below)			YEAR-TO-DATE		
	QTR IV	QTR IV	% SPLY	QTR IV	QTR IV	% SPLY
	FY 2002	FY 2001		FY 2002	FY 2001	
FIRST-CLASS						
VOLUME	29,712,143	30,534,638	- 2.7	101,754,725	103,778,451	- 2.0
REVENUE	\$ 10,863,900	\$ 10,615,544	2.3	\$ 36,136,923	\$ 35,888,491	0.7
REV/PC.	0.3656	0.3477	5.2	0.3551	0.3458	2.7
PRIORITY-MAIL						
VOLUME	265,911	292,059	- 9.0	996,302	1,129,617	- 11.8
REVENUE	\$ 1,296,483	\$ 1,321,762	- 1.9	\$ 4,692,860	\$ 4,926,676	- 4.7
REV/PC.	4.8756	4.5257	7.7	4.7103	4.3614	8.0
EXPRESS MAIL						
VOLUME	17,904	20,243	- 11.6	61,561	69,585	- 11.5
REVENUE	\$ 273,537	\$ 291,158	- 6.1	\$ 911,082	\$ 996,428	- 8.6
REV/PC.	15.2780	14.3831	6.2	14.7997	14.3196	3.4
PERIODICALS						
VOLUME	2,829,722	2,982,527	- 5.1	9,667,455	10,117,182	- 4.4
REVENUE	\$ 644,878	\$ 654,024	- 1.4	\$ 2,159,205	\$ 2,206,092	- 2.1
REV/PC.	0.2279	0.2193	3.9	0.2233	0.2181	2.4
STANDARD MAIL						
VOLUME	25,662,203	25,475,058	0.7	86,825,061	90,566,015	- 4.1
REVENUE	\$ 4,742,724	\$ 4,530,895	4.7	\$ 15,721,032	\$ 15,746,315	- 0.2
REV/PC.	0.1848	0.1779	3.9	0.1811	0.1739	4.1
PACKAGE SERVICES						
VOLUME	327,642	335,220	- 2.3	1,062,966	1,096,030	- 3.0
REVENUE	\$ 600,388	\$ 580,363	3.5	\$ 2,059,955	\$ 1,983,843	3.8
REV/PC.	1.8325	1.7313	5.8	1.9379	1.8100	7.1
INTERNATIONAL						
VOLUME	240,334	266,079	- 9.7	906,685	1,094,660	- 17.2
REVENUE	\$ 427,929	\$ 463,253	- 7.6	\$ 1,579,731	\$ 1,737,075	- 9.1
REV/PC.	1.7806	1.7410	2.3	1.7423	1.5869	9.8
ALL OTHER						
VOLUME	136,513	127,995	6.7	488,897	427,947	14.2
REVENUE	\$ 342	\$ 398	- 14.3	\$ 1,357	\$ 1,375	- 1.3
ALL MAIL _1/						
VOLUME	59,192,371	60,033,819	- 1.4	201,763,651	208,279,487	- 3.1
REVENUE	\$ 18,850,180	\$ 18,457,398	2.1	\$ 63,262,146	\$ 63,486,295	- 0.4
REV/PC.	0.3185	0.3075	3.6	0.3135	0.3048	2.9

_ 1/ Totals may not sum due to rounding.

_2/ These numbers represent the period of August 10, 2001 through September 6, 2002, the Postal Service operating year. For official FY 2002 data, please refer to the Postal Service website, at <http://www.usps.com/financials/rpw/welcome.htm>.



*SPLY data may differ from previous reports due to subsequent adjustments.

REVENUE BY SOURCE
Accounting Period 13, FY 2002
(\$ Millions)

Current Period				Year-to-Date		
Actual	SPLY	% SPLY**		Actual	SPLY	% SPLY
			Operating Revenue:			
\$ 1,844.2	\$ 1,791.5	2.9	Metered Postage	\$ 24,789.9	\$ 25,134.3	- 1.4
874.2	794.8	10.0	Stamps and Stamped Paper	11,533.4	11,484.8	0.4
1,279.0	1,204.7	6.2	Permit Imprint	14,824.4	14,797.7	0.2
173.5	167.2	3.8	Periodicals & Standard	2,139.5	2,185.5	- 2.1
58.9	66.8	- 11.8	Official Mail	875.6	862.5	1.5
671.1	639.6	4.9	Presort First-Class & Package Svc./Permit Imprint	9,161.9	8,805.3	4.0
74.3	58.4	27.1	Box Rents *	757.8	701.3	8.0
56.6	53.9	5.0	Money Order Fees	243.4	227.0	7.2
<u>140.0</u>	<u>119.0</u>	17.7	Other	<u>1,635.6</u>	<u>1,671.8</u>	- 2.2
\$ 5,171.8	\$ 4,895.8	5.6	Subtotal	\$ 65,961.5	\$ 65,870.2	0.1
			Government Appropriation:			
<u>3.8</u>	<u>5.1</u>	- 26.9	Revenue Forgone	<u>48.7</u>	<u>66.5</u>	- 26.8
\$ 5,175.6	\$ 4,900.9	5.6	Total Operating Revenue	\$ 66,010.2	\$ 65,936.7	0.1
<u>6.2</u>	<u>2.9</u>	111.0	Investment Income	<u>43.8</u>	<u>35.0</u>	25.1
\$ 5,181.8	\$ 4,903.8	5.7	Total Revenue	\$ 66,054.0	\$ 65,971.7	0.1

Note: Totals may not sum due to rounding.

*Beginning FY 2002, box rent revenue reporting has been modified.

** Revenue performance versus SPLY is impacted by the rate change effective June 30, 2002.

REVENUE BY CATEGORY
Accounting Period 13, FY 2002
(\$ Millions)

Current Period				Year-to-Date		
Actual	Budget	% Budget		Actual	Budget	% Budget
			Commercial Revenue			
\$ 2,159.2	\$ 2,248.5	[4.0]	Permit Revenue	\$ 26,680.4	\$ 28,152.3	[5.2]
<u>1,659.7</u>	<u>1,662.3</u>	[0.2]	Other Commercial Accounts Revenue	<u>22,121.1</u>	<u>23,430.3</u>	[5.6]
\$ 3,818.9	\$ 3,910.8	[2.3]	Total Commercial Revenue	\$ 48,801.5	\$ 51,582.6	[5.3]
			Retail Revenue			
1,034.5	942.1	9.8	Retail Postage Revenue	13,787.2	13,596.4	1.4
140.7	78.4	79.6	Retail Services Revenue	1,073.2	970.8	10.5
11.7	15.3	[23.8]	Retail Products Revenue	127.3	128.9	[1.3]
<u>134.2</u>	<u>119.7</u>	12.1	Other Retail Channels Revenue	<u>1,752.6</u>	<u>1,727.1</u>	1.5
\$ 1,321.1	\$ 1,155.5	14.3	Total Retail Revenue *	\$ 16,740.3	\$ 16,423.2	1.9
\$ 5,140.0	\$ 5,066.3	1.5	Total Commercial & Retail Revenue	\$ 65,541.8	\$ 68,005.8	[3.6]
31.8	26.0	22.1	Other Income	419.7	491.2	[14.6]
<u>3.8</u>	<u>3.8</u>	0.0	Revenue Forgone	<u>48.7</u>	<u>48.7</u>	0.0
\$ 5,175.6	\$ 5,096.1	1.6	Total Operating Revenue	\$ 66,010.2	\$ 68,545.7	[3.7]
<u>6.2</u>	<u>2.1</u>	192.9	Investment Income	<u>43.8</u>	<u>29.1</u>	50.4
\$ 5,181.8	\$ 5,098.2	1.6	Total Revenue	\$ 66,054.0	\$ 68,574.8	[3.7]

[]=Unfavorable variance to budget

Note: Totals may not sum due to rounding.

*Beginning FY 2002, box rent revenue reporting has been modified.

ANALYSIS OF NON-PERSONNEL EXPENSES
Accounting Period 13, FY 2002
(\$ Millions)

Current Period						Year-to-Date						
Actual	Budget	Var. to Budget	% Budget	SPLY *	% SPLY	Description	Actual	Budget	Var. to Budget	% Budget	SPLY *	% SPLY
\$ 352.6	\$ 397.5	\$ -44.9	-11.3	\$ 408.7	-13.7	Transportation	\$ 5,113.4	\$ 5,303.5	\$ -190.1	-3.6	\$ 5,051.4	1.2
364.7	428.7	-64.1	-14.9	462.7	-21.2	Supplies & Services	2,614.4	3,463.9	-849.5	-24.5	3,212.1	-18.6
181.6	189.8	-8.2	-4.3	182.2	-0.3	Depreciation	2,338.3	2,331.3	[7.0]	[0.3]	2,235.2	4.6
70.5	79.8	-9.3	-11.7	86.8	-18.8	Rent	907.4	941.6	-34.2	-3.6	882.1	2.9
67.9	60.2	[7.8]	[12.9]	65.8	3.2	Fuel & Utilities	521.2	536.9	-15.7	-2.9	533.6	-2.3
30.1	31.3	-1.2	-4.0	30.8	-2.3	Rural Carrier Equip Maint Allowance	391.2	400.4	-9.3	-2.3	392.8	-0.4
36.3	35.6	[0.8]	[2.1]	37.1	-2.1	Vehicle Maintenance	406.2	425.1	-18.9	-4.5	434.4	-6.5
52.0	50.9	[1.0]	[2.0]	77.6	-33.0	Information Technology	397.1	477.1	-80.0	-16.8	365.5	8.6
22.8	14.4	[8.4]	[57.9]	38.5	-40.7	Building Projects Expensed	165.9	162.4	[3.5]	[2.2]	173.2	-4.2
6.8	5.8	[1.1]	[18.3]	6.7	2.2	Contract Job Cleaners	74.0	70.9	[3.2]	[4.5]	70.7	4.6
24.1	12.3	[11.9]	[96.7]	17.3	39.3	Travel & Relocation	148.1	138.3	[9.9]	[7.1]	145.9	1.5
20.3	20.3	-0.1	-0.3	32.9	-38.3	Communications	213.1	217.8	-4.7	-2.2	212.4	0.3
5.5	6.1	-0.6	-10.6	5.2	5.9	Contract Stations	71.4	74.4	-3.0	-4.0	71.6	-0.3
6.3	4.4	[1.9]	[44.2]	4.7	35.3	Printing	33.0	37.3	-4.3	-11.5	37.1	-10.9
5.3	7.5	-2.1	-28.6	7.4	-28.4	Training	52.9	73.3	-20.4	-27.9	69.3	-23.7
4.2	3.7	[0.5]	[14.1]	6.8	-38.1	Carfare & Tolls	57.8	61.0	-3.2	-5.3	61.9	-6.6
1.3	2.4	-1.2	-47.5	4.5	-71.5	Vehicle Hire	29.7	36.6	-7.0	-19.0	45.5	-34.8
6.1	5.7	[0.4]	[6.5]	5.4	13.2	Accident Cost	53.4	53.2	[0.3]	[0.5]	51.6	3.5
-0.5	-3.4	[2.9]	[84.1]	-1.1	-49.6	Capitalized Interest	-25.2	-44.4	[19.2]	[43.3]	-50.2	-49.9
9.8	23.6	-13.9	-58.7	26.0	-62.5	Miscellaneous	180.4	271.8	-91.4	-33.6	374.7	-51.9
\$ 1,267.6	\$ 1,376.7	\$ -109.1	-7.9	\$ 1,506.0	-15.8	Total Other Operating Expenses	\$ 13,743.7	\$ 15,032.5	\$ -1,288.8	-8.6	\$ 14,370.6	-4.4

[]=Unfavorable variance to budget

Note: Totals may not sum due to rounding.

*SPLY data may differ from previous reports due to subsequent adjustments.

STATEMENT OF FINANCIAL POSITION
Accounting Period 13, FY 2002
(\$ Millions)

Assets	September 6, 2002	August 9, 2002	September 30, 2001 *
Current Assets:			
Cash and cash equivalents _1/	\$ 2,818	\$ 2,408	\$ 999
U.S. Government securities, at amortized cost which approximates market	6	6	6
Receivables:			
Foreign countries	599	527	379
U.S. Government	121	107	133
Other	203	210	206
	<u>923</u>	<u>844</u>	<u>718</u>
Less allowances	<u>112</u>	<u>125</u>	<u>110</u>
	811	719	608
Supplies, advances and prepayments	<u>310</u>	<u>311</u>	<u>320</u>
Total Current Assets	3,945	3,444	1,933
Other assets _2/	372	372	372
Property and equipment, at cost:			
Buildings	19,514	19,499	18,808
Equipment	16,414	16,392	15,456
Land	2,776	2,777	2,684
	<u>38,704</u>	<u>38,668</u>	<u>36,948</u>
Less allowances for depreciation	<u>16,275</u>	<u>16,142</u>	<u>14,792</u>
	22,429	22,526	22,156
Construction in progress	1,210	1,199	1,969
Leasehold improvements, net	615	623	638
	<u>24,254</u>	<u>24,348</u>	<u>24,763</u>
Deferred Retirement Costs _3/	<u>32,610</u>	<u>32,784</u>	<u>32,023</u>
Total Assets	<u>\$ 61,181</u>	<u>\$ 60,948</u>	<u>\$ 59,091</u>

_1/ Includes securities with maturities of 90 days or less in accordance with Statement of Financial Accounting Standards (SFAS) No. 95.

_2/ Includes \$370 million as of September 30, 2001, August 9, 2002 and September 6, 2002 for appropriation receivable for revenue forgone.

_3/ Represents the Postal Service's deferred retirement liability to OPM for increases in basic pay and annuitants' COLAs. Amounts applicable to future periods are capitalized as deferred retirement costs and amortized over 30 years for basic pay and 15 years for annuitants' COLAs.

* Audited year-end data

STATEMENT OF FINANCIAL POSITION
Accounting Period 13, FY 2002
(\$ Millions)

Liabilities and Equities	September 6, 2002	August 9, 2002	September 30, 2001 *
Current Liabilities:			
Compensation and employees' benefits	\$ 6,158	\$ 6,289	\$ 5,810
Estimated prepaid postage	1,500	1,533	1,623
Payables and accrued expenses:			
Foreign countries	761	676	499
U.S. Government	222	237	151
Other	<u>2,753</u>	<u>2,664</u>	<u>956</u>
	3,736	3,577	1,606
Appropriation for free & reduced rate mail	3	7	0
Prepaid permit mail and box rentals	2,005	2,019	1,866
Outstanding postal money orders	967	897	988
Current portion of debt	<u>1</u>	<u>1</u>	<u>5,564</u>
Total Current Liabilities	14,370	14,323	17,457
Long-term debt, less current portion	7,950	7,950	5,751
Other Liabilities:			
Amounts payable for retirement benefits _3/	32,573	32,436	29,932
Workers' compensation claims	6,590	6,463	5,167
Employees' accumulated leave	1,842	1,925	2,124
Other	<u>1,440</u>	<u>1,335</u>	<u>986</u>
Total Other Liabilities	42,445	42,159	38,209
Capital Contributions of the US Government	3,034	3,034	3,034
Deficit Since Reorganization	<u>- 6,618</u>	<u>- 6,518</u>	<u>- 5,360</u>
Net Capital Deficiency	<u>- 3,584</u>	<u>- 3,484</u>	<u>- 2,326</u>
Total Liabilities and Equity	<u>\$ 61,181</u>	<u>\$ 60,948</u>	<u>\$ 59,091</u>

_3/ Represents the Postal Service's deferred retirement liability to OPM for increases in basic pay and annuitants' COLAs. Amounts applicable to future periods are capitalized as deferred retirement costs and amortized over 30 years for basic pay and 15 years for annuitants' COLAs.

* Audited year-end data

STATEMENT OF CASH FLOWS	
(\$ Millions)	
Fiscal Year 2002	
For the Fiscal Year through September 6, 2002	
Cash flows from operating activities:	
Net income/(loss) (Government Fiscal Year Basis)	\$ (1,258)
Adjustments to reconcile net income/(loss) to net cash provided/(used) by operating activities:	
Depreciation and amortization	2,158
Increase/(decrease) in other liabilities	454
Increase/(decrease) in employees' accumulated leave	(282)
Increase/(decrease) in non-current workers' compensation claims	1,423
Increase/(decrease) in retirement, net	2,054
Changes in current assets and liabilities:	
Increase/(decrease) in accrued compensation and benefits	348
Increase/(decrease) in deferred revenue	19
Increase/(decrease) in payables and accrued expenses	2,130
(Increase)/decrease in receivables	(203)
(Increase)/decrease in supplies, advances and prepayments	10
Increase/(decrease) in outstanding postal money orders	(21)
Net cash provided by operating activities	6,832
Cash flows from investing activities:	
Sale/(purchase) of U.S. Government securities, net	0
Purchase and sale of property and equipment, net	(1,649)
Net cash used in investing activities	(1,649)
Cash flows from financing activities:	
Increase/(decrease) in debt	(3,364)
(Increase)/decrease in other non-current assets	0
Net cash used in financing activities	(3,364)
Net (decrease)/increase in cash and cash equivalents	1,819
Cash and cash equivalents at beginning of period	999
Cash and cash equivalents at end of period	\$ 2,818

CAPITAL INVESTMENTS
FY 2002
(\$ Millions)

MAJOR CATEGORIES	COMMITMENTS			CASH OUTLAYS		
	A/P 13 Year-to-Date			A/P 13 Year-to-Date		
	ACTUAL	PLAN	SPLY	ACTUAL	PLAN	SPLY
CONSTRUCTION AND BUILDING PURCHASE	\$ 83.0	\$ 120.0	\$ 158.9	\$ 169.5	\$ 445.0	\$ 587.0
BUILDING IMPROVEMENTS	161.2	400.0	213.6	195.4	316.5	452.1
MAIL PROCESSING EQUIPMENT	734.3	1,086.0	447.6	867.7	821.0	900.2
VEHICLES	127.7	94.0	47.7	111.6	161.2	284.7
RETAIL EQUIPMENT	7.4	80.0	62.3	38.2	80.7	218.9
POSTAL SUPPORT EQUIPMENT	203.5	627.0	221.5	226.7	275.8	361.1
TOTAL COMMITMENTS/CASH OUTLAYS *	\$ 1,317.0	\$ 2,407.0	\$ 1,151.6	\$ 1,609.1	\$ 2,100.2	\$ 2,803.9

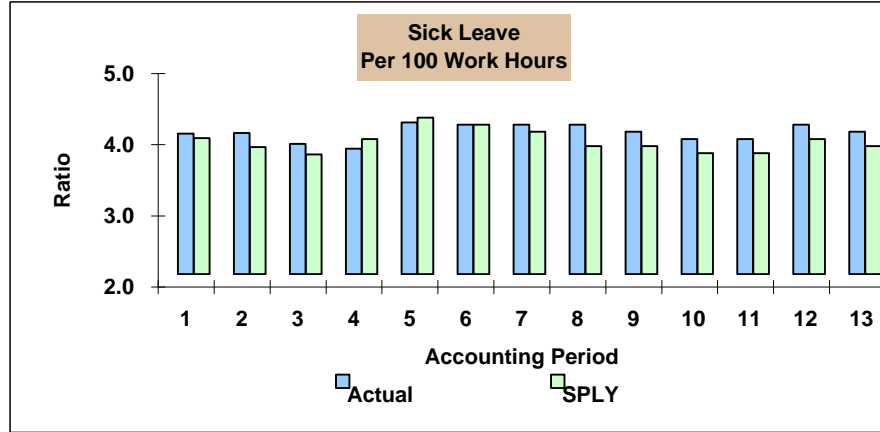
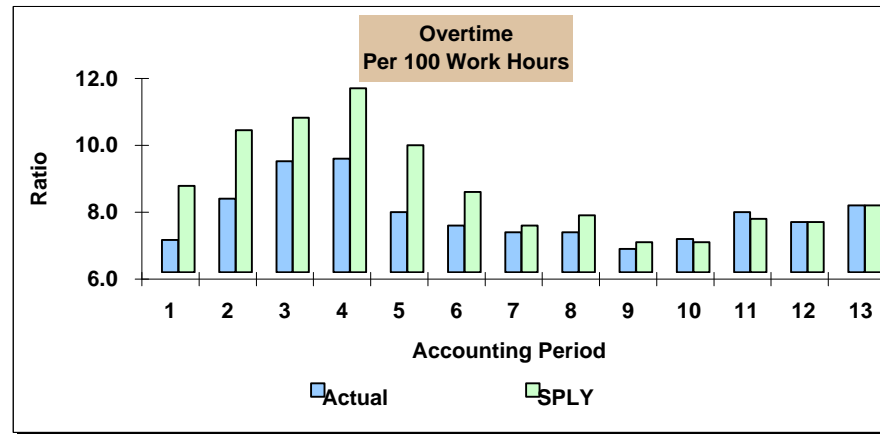
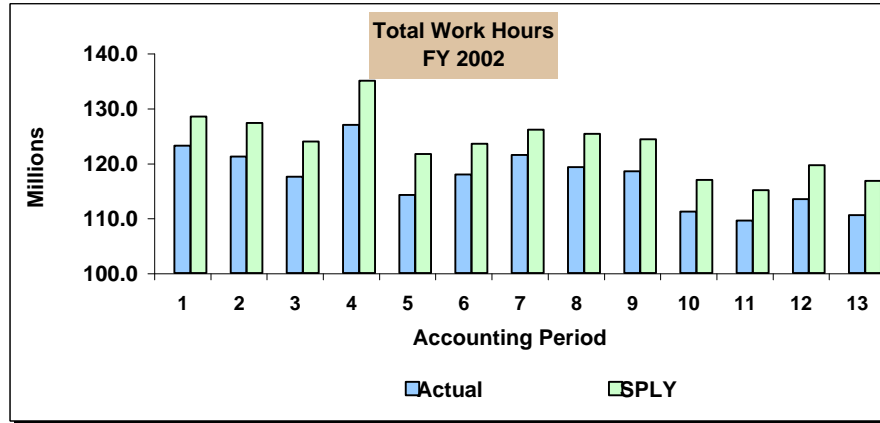
Note: Totals may not sum due to rounding.

RESOURCES ON ORDER

MAJOR CATEGORIES	September 6, 2002	September 30, 2001
CONSTRUCTION AND BUILDING PURCHASE	\$ 132.3	\$ 245.8
BUILDING IMPROVEMENTS	157.1	194.1
MAIL PROCESSING EQUIPMENT	964.6	1,115.2
VEHICLES	145.8	137.5
RETAIL EQUIPMENT	40.9	71.8
POSTAL SUPPORT EQUIPMENT	95.2	120.5
TOTAL RESOURCES ON ORDER	\$ 1,536.0	\$ 1,885.0

Note: Totals may not sum due to rounding.

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WORK HOURS & OVERTIME/SICK LEAVE RATIOS

Accounting Period 13, FY 2002

(Data in Thousands)

Current Period						Year-to-Date				
Actual	Var. to Budget*	% Budget	SPLY **	% SPLY		Actual	Var. to Budget	% Budget	SPLY *	% SPLY
					<u>Total Work Hours</u>					
					Operations:					
672	- 40	- 5.6	698	- 3.6	-Support	9,113	- 399	- 4.2	9,610	- 5.2
26,166	- 1,385	- 5.0	28,785	- 9.1	-Mail Processing	375,010	- 4,333	- 1.1	408,724	- 8.2
12,443	- 323	- 2.5	13,128	- 5.2	-Rural Delivery	169,929	- 1,362	- 0.8	172,566	- 1.5
34,866	- 250	- 0.7	35,933	- 3.0	-Other Delivery	469,866	[1,796]	[0.4]	487,160	- 3.5
2,396	- 79	- 3.2	2,474	- 3.2	-Vehicles Services	32,830	- 708	- 2.1	33,488	- 2.0
6,103	- 319	- 5.0	6,216	- 1.8	-Plant & Equip Maint	82,080	- 3,068	- 3.6	83,237	- 1.4
17,318	- 497	- 2.8	18,577	- 6.8	-Customer Services	240,917	- 1,007	- 0.4	258,610	- 6.8
515	- 130	- 20.1	599	- 14.1	Finance	7,204	- 1,447	- 16.7	8,892	- 19.0
628	- 76	- 10.8	657	- 4.4	Human Resources	8,639	- 696	- 7.5	9,294	- 7.1
1,102	- 92	- 7.7	971	13.5	Customer Service & Sales	14,182	- 963	- 6.4	13,429	5.6
5,032	[22]	[0.4]	5,029	0.1	Administration	66,844	[605]	[0.9]	67,076	- 0.3
107,241	- 3,169	- 2.9	113,067	- 5.2	Sub-Total	1,476,614	- 11,582	- 0.8	1,552,086	- 4.9
3,304	- 3,070	- 48.2	3,709	- 10.9	Other	50,268	- 24,352	- 32.6	52,560	- 4.4
110,546	- 6,238	- 5.3	116,777	- 5.3	Total Work Hours	1,526,883	- 35,932	- 2.3	1,604,645	- 4.8

Overtime						
Actual	Budget	SPLY		Actual	Budget	SPLY
8.0%	7.8%	8.0%	Overtime Ratio Per 100 Work Hours	7.7%	8.0%	8.6%

Sick Leave						
Actual	Budget	SPLY		Actual	Budget	SPLY
4.0%	--	3.8%	Sick Leave Ratio Per 100 Work Hours	4.0%	--	3.9%

[]=Unfavorable variance to budget

Note: Totals may not sum due to rounding.

*Budget - Field operating budgets have been adjusted to reflect lower workload. Accordingly, functional work hour budgets have been adjusted.

Corresponding offsets to these adjustments are reflected in the other line.

**SPLY data may differ from previous reports due to subsequent adjustments.