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(2) A third-party servicer's administration of any aspect of an institution's participation in any Title IV, HEA program.

(Authority: 20 U.S.C. 1094) [59 FR 22452, Apr. 29, 1994]

§ 668.113 Request for review.

- (a) An institution or third-party servicer seeking the Secretary's review of a final audit determination or a final program review determination shall file a written request for review with the designated department official.
- (b) The institution or servicer shall file its request for review and any records or materials admissible under the terms of §668.116(e) and (f), no later than 45 days from the date that the institution or servicer receives the final audit determination or final program review determination.
- (c) The institution or servicer shall attach to the request for review a copy of the final audit determination or final program review determination, and shall—
- (1) Identify the issues and facts in dispute; and
- (2) State the institution's or servicer's position, as applicable, together with the pertinent facts and reasons supporting that position.
- (d)(1) If an institution's violation that resulted in the final audit determination or final program review determination in paragraph (a) of this section results from an administrative, accounting, or recordkeeping error, and that error was not part of a pattern of error, and there is no evidence of fraud or misconduct related to the error, the Secretary permits the institution to correct or cure the error.
- (2) If the institution is charged with a liability as a result of an error described in paragraph (d)(1) of this section, the institution cures or corrects that error with regard to that liability if the cure or correction eliminates the basis for the liability.

(Approved by the Office of Management and Budget under control number 1840-0537)

(Authority: 20 U.S.C. 1094 and 1099c-1)

[59 FR 22452, Apr. 29, 1994, as amended at 59 FR 34964, July 7, 1994; 64 FR 58619, Oct. 29, 1999]

§ 668.114 Notification of hearing.

- (a) Upon receipt of an institution's or third-party servicer's request for review, the designated department official arranges for a hearing before a hearing official.
- (b) Within 30 days of the designated department official's receipt of an institution's or third-party servicer's request for review, the hearing official notifies the designated department official and the parties to the proceeding of the schedule for the submission of briefs by both the designated department official and, as applicable, the institution or servicer.
- (c) The hearing official schedules the submission of briefs and of accompanying evidence admissible under the terms of § 668.116 (e) and (f) to occur no later than 120 days from the date that the hearing official notifies the institution or servicer.

(Authority: 20 U.S.C. 1094) [59 FR 22452, Apr. 29, 1994]

§ 668.115 Prehearing conference.

- (a) In the event that the hearing official considers a prehearing conference necessary, he may convene a prehearing conference.
- (b) The purpose of a prehearing conference is to allow the parties to settle or narrow the dispute. A prehearing conference consists of—
 - (1) A telephone conference call;
- (2) An informal meeting of the parties with the hearing official; or
- (3) The submission and exchange of written materials by the parties.
- (c) All prehearing conferences requiring appearances by the parties shall take place in the Washington, D.C. metropolitan area.

(Authority: 20 U.S.C. 1094)

[52 FR 30115, Aug. 12, 1987, correctly designated at 52 FR 46354, Dec. 7, 1987, as amended at 57 FR 47753, Oct. 19, 1992]

§668.116 Hearing.

- (a) A hearing is a process conducted by the hearing official whereby an orderly presentation of arguments and evidence is made by the parties.
- (b) The hearing process consists of the submission of written briefs to the hearing official by the institution or