# Springfield, MA National Compensation Survey January 1999



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### Preface

Data shown in this bulletin were collected as part of the Bureau of Labor Statistics' (BLS) National Compensation Survey (NCS). The survey could not have been conducted without the cooperation of the many private firms and government jurisdictions that provided pay data included in this bulletin. The Bureau thanks these respondents for their cooperation.

Field economists of the Bureau of Labor Statistics collected and reviewed the survey data. The Office of Compensation and Working Conditions, in cooperation with the Office of Field Operations and the Office of Technology and Survey Processing in the BLS National Office, designed the survey, processed the data, and prepared the survey for publication.

For additional information regarding this survey, please contact any BLS regional office at the address and telephone number listed on the inside back cover of this bulletin. You may also write to the Bureau of Labor Statistics at: Division of Compensation Data Analysis and Planning, 2 Massachusetts Avenue, NE, Room 4175, Washington, DC 20212-0001, or call (202) 606-6199, or send e-mail to ocltinfo@bls.gov.

The data contained in this bulletin are also available at **http://stats.bls.gov/comhome.htm**, the BLS Internet site. Data are in three formats: An ASCII file containing the published table formats; an ASCII file containing positional columns of data for manipulation as a data base or spread-sheet; and a Portable Document Format (PDF) file containing the entire bulletin.

Results of earlier surveys of this area are also available from BLS regional offices, the Division of Compensation Data Analysis, or at the BLS Internet site.

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## Introduction

The tables in this bulletin summarize the NCS survey results for the Springfield, MA metropolitan area. Tabulations provide information on earnings of workers in a variety of occupations and at a wide range of work levels. Also contained in this bulletin are information on the program, a technical note describing survey procedures, and several appendixes with detailed information on occupational classifications and the generic leveling methodology.

#### NCS products

The National Compensation Survey of the Bureau of Labor Statistics provides data on the occupational wages and employee benefits for localities, broad geographic regions, and the Nation as a whole. The Employment Cost Index, a quarterly measure of the change in employer costs for wages and benefits, will be derived from the NCS. Another product, Employer Costs for Employee Compensation, measures employers' average hourly costs for total compensation, that is, wages and benefits. Still another NCS product measures the incidence of benefit plans and their provisions. This bulletin is limited to data on occupational wages and salaries.

#### About the tables

The tables that follow present data on straight-time occupational earnings. Straight-time earnings include wages and salaries, incentive pay, cost-of-living adjustments, and hazard pay. These earnings exclude premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. A total of 480 detailed occupations are used to describe all occupations in the civilian nonfarm economy (excluding the Federal Government and private households).

Table A-1 presents straight-time earnings for detailed occupations. Data are not shown for any occupations if they would raise concerns about the confidentiality of the survey respondent or if the data are insufficient to support reliable estimates. The earnings shown include the mean for each occupation, as well as earnings for selected percentiles in each occupation.

Table A-2 compares the type of data and details shown in table A-1 for the private industry and State and local government sector.

Table A-3 compares the type of data and details shown in table A-1 for full-time and part-time workers. The definitions of full-time and part-time workers are those used in the surveyed establishments.

Table A-4 presents the weekly and annual straight-time earnings for full-time employees in specific occupations across all industries. For the weekly and annual earnings, the mean and median earnings and the mean hours are shown. The mean hours reflect hours employees are scheduled to work, excluding overtime hours.

Table B-1 presents mean straight-time hourly earnings for groups of occupations and for levels of job requirements related to occupations in the group. Separate data are also shown for private industry and government workers, and for full-time and part-time workers in all industries. (See appendix C, Generic Leveling Criteria, for more information on job ranking in this survey. Average work levels for published occupation groups and their component occupations are presented in appendix table 3.)

Table B-2 also presents mean straight-time hourly earnings, but for detailed occupations at several levels of job requirements for each detailed occupation.

Table C-1 presents mean straight-time hourly earnings for occupation groups and selected occupation characteristics. The occupation characteristics include full-time and part-time status, union and nonunion status, and time or incentive pay status. Union workers' wages are determined through collective bargaining. Time workers' wages are based solely on hourly rate or salary. Incentive workers' wages are at least partially based on productivity payments such as piece rates, commissions and production bonuses.

Table C-2 presents mean straight-time hourly earnings for occupation groups and industry division of employers; these are limited to the private sector.

Table C-3 presents mean straight-time hourly earnings for occupation groups and the employment size of employers; these are also limited to the private sector.

Table C-4 presents the employment scope of this survey. The occupation employment estimates shown relate to all employers in the area surveyed, not just the surveyed employers.

# Table A-1. Hourly earnings<sup>1</sup> for selected occupations, all workers<sup>2</sup>, all industries, Springfield, MA, January 1999

			All in	dustries		
Occupation <sup>3</sup>				Percentil	es	
	Mean	10	25	Median 50	75	90
Il occupations	\$15.96	\$6.70	\$9.02	\$12.86	\$20.00	\$31.09
All occupations excluding sales	16.28	7.00	9.50	13.03	20.69	31.62
White-collar occupations	20.43	8.21	11.73	16.93	27.97	36.56
White-collar occupations excluding sales	21.59	9.95	12.59	17.94	29.33	37.30
Professional specialty and technical occupations	25.37	12.68	16.06	24.18	33.62	39.69
Professional specialty occupations	27.06	12.44	19.47	25.13	35.14	40.00
Engineers, architects, and surveyors		17.20	20.78	22.02	28.37	30.99
Mathematical and computer scientists Natural scientists	_	_	_	_	_	_
Health related occupations	24.15	_ 16.47		21.60	_ 24.39	42.75
Registered nurses	24.13	16.97	19.81	20.77	24.39	24.3
Teachers, college and university		24.22	28.90	33.62	40.90	53.57
Teachers, post secondary N.E.C.		24.37	28.92	34.21	42.02	55.56
Teachers, except college and university	30.00	12.31	24.63	33.85	37.75	40.2
Elementary school teachers		24.37	28.25	34.65	37.41	39.8
Teachers, N.E.C.	16.87	12.10	12.10	12.31	15.50	36.3
Librarians, archivists, and curators		-	-	-	-	-
Social scientists and urban planners	_ 15.02	- 0.05	-	12.02	- 10.15	-
Social, recreation, and religious workers Lawyers and judges	15.02	9.95 -	11.36	12.93	18.15	24.8
Writers, authors, entertainers, athletes, and	_	-	_	_	_	_
professionals, N.E.C.	_	-	_	_	_	_
Technical occupations	17.85	12.90	14.53	16.00	20.19	25.0
Licensed practical nurses	15.17	12.90	14.48	14.95	16.06	17.3
Executive, administrative, and managerial occupations	30.83	17.58	20.46	31.25	35.71	47.1
Executives, administrators, and managers	36.57	26.04	28.00	33.33	42.26	54.2
Managers and administrators, N.E.C.	38.00	26.00	32.35	35.71	42.71	54.2
Management related occupations	22.35	14.68	17.58	20.46	30.77	31.79
Accountants and auditors	19.13 28.47	17.58 16.83	17.58 25.25	19.23 31.62	20.46 31.62	21.9
Management related occupations, N.E.C Sales occupations		5.50	6.05	7.00	9.95	31.79
Sales workers, other commodities	7.50	5.50	5.98	6.57	8.58	10.6
Cashiers		5.40	5.75	6.77	7.35	8.5
Administrative support occupations, including clerical	12.50	8.53	10.00	12.18	13.95	17.4
Secretaries	13.99	11.14	12.79	13.28	15.87	17.6
Bookkeepers, accounting and auditing clerks	11.59	9.80	10.28	11.73	12.28	12.8
Traffic, shipping and receiving clerks	14.66	10.00	13.15	13.68	13.68	21.0
Stock and inventory clerks	11.26	8.19	8.19	12.36	13.03	13.4
Investigators and adjusters except insurance General office clerks		5.25	11.69	12.75	14.00	14.8
Teachers' aides	11.84 10.44	8.53 8.06	10.00 8.60	12.01 10.01	13.83 10.53	14.3 <sup>-</sup> 15.53
Blue-collar occupations	13.53	7.99	9.80	12.70	15.47	21.6
Precision production, craft, and repair occupations	18.16	13.33	14.40	16.55	22.28	24.3
Mechanics and repairers, N.E.C.	18.67	11.00	12.57	14.40	22.28	30.2
Electricians	16.88	14.54	15.40	15.63	18.57	22.0
Machine operators, assemblers, and inspectors	11.83	8.08	9.53	11.75	13.63	15.4
Extruding and forming machine operators	11.08	8.08	9.00	11.02	12.59	13.5
Miscellaneous machine operators, N.E.C.	12.42	8.02	9.03	12.59	12.86	21.5
Transportation and material moving occupations	14.28 15.80	6.75 8.50	8.53 10.40	12.80 17.93	21.12 21.12	21.5 21.2
Industrial truck and tractor equipment operators	14.64	11.90	12.70	13.20	15.33	20.0
Handlers, equipment cleaners, helpers, and laborers	10.04	5.65	7.00	8.91	12.71	14.0
Stock handlers and baggers	8.88	5.55	6.00	7.25	10.15	18.3
Laborers except construction, N.E.C.	7.97	6.00	7.01	7.61	8.84	9.8
Service occupations	9.86	5.43	6.45	9.00	12.04	15.6
Protective service occupations	14.91	6.25	7.48	14.92	19.73	23.2
Police and detectives, public service	16.82	8.35	14.76	16.28	20.23	23.7
Guards and police except public service	8.58	5.50	6.00 3.13	7.00	11.94 0.15	13.0
Food service occupations Waiters and waitresses	7.16 2.79	2.63 2.63	3.13 2.63	7.35 2.75	9.15 2.85	3.1
Cooks	10.96	7.59	8.71	10.50	12.00	15.4
COURS						

	All industries									
Occupation <sup>3</sup>				Percentil	es					
	Mean	10	25	Median 50	75	90				
Service occupations (-Continued)										
Health service occupations	\$10.41	\$8.45	\$9.00	\$9.91	\$12.04	\$12.6				
Health aides, except nursing	12.28	10.32	10.75	11.69	12.60	14.0				
Nursing aides, orderlies and attendants		8.15	9.00	9.49	12.04	12.04				
Cleaning and building service occupations	9.16	5.59	6.36	8.85	11.00	13.1				
Janitors and cleaners	9.75	5.59	6.71	9.68	11.92	13.5				
Personal service occupations	-	-	-	-	-	-				

#### Table A-1. Hourly earnings<sup>1</sup> for selected occupations, all workers<sup>2</sup>, all industries, Springfield, MA, January 1999 — Continued

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. The 10th, 25th, 50th, 75th and 90th percentiles designate position in the earnings distribution. At the 50th percentile, the median, half of the workers receive the same as or more than the rate shown, and half receive the same as or less than the rate shown. At the 25th percentile, one-fourth of the workers earn the same as or less than the rate shown. At the 75th percentile, one-fourth earn the same as or more than the rate shown. The 10th and 90th percentiles follow the same logic.

<sup>2</sup> All workers include full-time and part-time workers. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one 40-hour week is the minimum full-time schedule. <sup>3</sup> A classification system including about 480 individual

occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SURVEY, THE NONRESPONSE RATE FOR ALL INDUSTRIES AND PRIVATE INDUSTRY EXCEEDED REGULAR SURVEY STANDARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITA-TION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data–at the quote level–with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

Table A-2. Hourly earnings<sup>1</sup> for selected occupations, all workers<sup>2</sup>, private industry and State and local government, Springfield, MA, January 1999

		Γ	Private	e industry	,			State	e and loc	al govern	ment	
Occupation <sup>3</sup>				Percentil	es				F	Percentile	s	
	Mean	10	25	Median 50	75	90	Mean	10	25	Median 50	75	90
All occupations All occupations excluding sales	\$14.37 14.71	\$6.09 6.39	\$8.47 8.70	\$12.00 12.31	\$17.26 17.58	\$24.78 25.09	\$20.32 20.32	\$9.91 9.91	\$12.04 12.04	\$16.28 16.28	\$27.81 27.81	\$36.99 36.99
White-collar occupations White-collar occupations excluding sales	18.32 19.72	7.50 9.75	10.68 12.13	14.85 16.00	21.94 24.09	33.33 35.17	25.36 25.36	10.90 10.90	14.53 14.53	25.37 25.37	34.89 34.89	39.69 39.69
Professional specialty and technical occupations Professional specialty occupations Engineers, architects, and surveyors Mathematical and computer scientists	21.29 22.63 23.38 -	12.31 11.53 17.20 -	14.76 14.78 20.78 -	18.88 19.95 21.13 -	24.18 25.07 24.78 –	35.21 37.89 30.99	30.78 31.63 _	20.79 23.12 _	24.91 25.99 _	30.77 32.46 _	37.20 37.32 _	40.20 40.38 - -
Natural scientists Health related occupations Registered nurses	_ 24.32 20.70	_ 15.89 15.89	_ 19.57 18.89	_ 20.36 19.95	_ 24.16 23.46	- 42.75 24.16	_ 23.50 23.50	_ 20.77 20.77	_ 21.56 21.56	_ 24.39 24.39	_ 24.39 24.39	_ 24.39 24.39
Teachers, college and university Teachers, except college and university Elementary school teachers	- 11.97 -	- 7.28 -	- 8.00 -	- 12.31 -	- 12.31 -	- 17.79 -	- 32.72 33.22	_ 23.52 24.37	_ 27.80 28.25	- 34.65 34.65	- 38.32 37.41	- 40.59 39.82
Teachers, N.E.C. Librarians, archivists, and curators Social scientists and urban planners Social, recreation, and religious workers	13.46 - - -	8.00 - - -	12.31 - -	12.31 - -	12.31 - -	23.86				- - -		- - -
Lawyers and judges Writers, authors, entertainers, athletes, and professionals, N.E.C.	-	-	-	-	-	-	-	-	-	-	-	-
Technical occupations Licensed practical nurses Executive, administrative, and managerial	17.74 15.20	12.90 12.90	14.76 14.48	16.04 14.95	20.19 16.06	24.09 17.54	18.49 –	13.49 _	14.53 –	14.53 –	18.89 –	30.03
occupations Executives, administrators, and managers	31.63 37.34	17.58 26.90	21.94 28.43	31.62 33.33	36.16 42.26	54.25 54.25	26.70 32.37	18.00 21.10	20.46 21.10	21.10 33.89	35.23 42.71	42.71 42.71
Managers and administrators, N.E.C. Management related occupations Management related occupations, N.E.C.	37.56 23.00 28.47	26.04 10.35 16.83	31.25 17.58 25.25	34.66 19.38 31.62	54.25 31.62 31.62	54.25 31.79 31.79	-	-	-	-	-	-
Sales occupations Sales workers, other commodities Cashiers Administrative support occupations, including		5.50 5.50 5.40	6.05 5.98 5.75	7.00 6.57 6.77	9.95 8.58 7.35	16.50 10.61 8.50	- - -	- - -	_ _ _	- - -	- - -	- - -
clerical Secretaries Traffic, shipping and receiving clerks	12.39 13.57 14.66	8.19 10.91 10.00	9.88 12.72 13.15	12.06 13.00 13.68	13.95 14.88 13.68	17.40 17.40 21.09	12.80 - -	8.62 - -	10.28 - -	12.58 - -	14.73 - -	17.33 - -
Investigators and adjusters except insurance General office clerks Teachers' aides	13.42 10.47 -	11.69 8.53 -	12.13 8.53 -	13.17 10.00 -	14.00 11.50 -	16.50 14.34 -	_ 13.04 10.44	_ 11.56 8.06	_ 12.07 8.60	_ 12.96 10.01	_ 13.83 10.53	_ 14.31 15.53
Blue-collar occupations Precision production, craft, and repair occupations	13.24 19.03	7.61 13.75	9.45 14.75	12.44 17.93	15.47 22.28	21.53 24.61	15.90 16.46	12.23 12.82	13.33 14.39	14.40 15.40	17.15 17.15	22.48 22.73
Machine operators, assemblers, and inspectors	11.83	8.08	9.53	11.75	13.63	15.47	_	-	_	_	-	-
Extruding and forming machine operators Miscellaneous machine operators,	11.08	8.08	9.00	11.02	12.59	13.50	-	_	-	-	_	-
N.E.C Transportation and material moving	12.42	8.02	9.03	12.59	12.86	21.53	-	-	-	-	-	-
occupations Industrial truck and tractor equipment operators	14.38 14.64	6.75 11.90	8.53 12.70	12.80 13.20	21.12 15.33	21.12 20.01	-	_	_	_	_	_
Handlers, equipment cleaners, helpers, and laborers Stock handlers and baggers Laborers except construction, N.E.C.	10.06 8.88 7.97	5.65 5.55 6.00	7.00 6.00 7.01	8.91 7.25 7.61	12.62 10.15 8.84	13.70 18.30 9.80		- - -	- - -	- - -	- -	- - -
Service occupations Protective service occupations	7.59 -	3.13 -	5.77 -	7.59 -	9.00 -	10.62	13.78 17.11	8.89 7.09	10.62 13.03	12.04 16.28	15.54 22.07	21.98 24.35

Table A-2. Hourly earnings<sup>1</sup> for selected occupations, all workers<sup>2</sup>, private industry and State and local government, Springfield, MA, January 1999 — Continued

			Private	e industry				State	e and loca	al govern	ment	
Occupation <sup>3</sup>				Percentil	es				F	Percentile	s	
	Mean	10	25	Median 50	75	90	Mean	10	25	Median 50	75	90
Service occupations (-Continued)												
Protective service occupations												
(-Continued)												
Police and detectives, public service	-	-	-	-	-	-	\$16.82	\$8.35				
Food service occupations	\$6.05	\$2.63	\$2.85	\$6.00	\$7.75	\$9.77	11.04	7.87	9.11	10.54	11.73	15.40
Waiters and waitresses	2.79	2.63	2.63	2.75	2.85	3.13	-	-	-	-	-	-
Cooks	9.21	7.59	8.00	9.00	10.00	11.60	-	-	-	-	-	-
Food preparation occupations, N.E.C.	-	-	-	-	-	-	9.35	7.87	8.52	9.15	10.05	10.99
Health service occupations	9.56	8.08	8.75	9.00	9.60	11.69	11.64	9.91	10.76	12.04	12.04	13.16
Nursing aides, orderlies and												
attendants	9.10	7.90	8.72	9.00	9.20	10.25	11.68	9.91	10.98	12.04	12.04	13.16
Cleaning and building service												
occupations	8.04	5.53	6.00	7.10	8.97	10.92	12.00	9.81	10.24	11.92	13.01	14.20
Janitors and cleaners	8.56	5.59	6.00	7.65	10.18	11.00	12.07	9.81	10.80	11.92	13.01	14.20
Personal service occupations	-	-	-	-	-	-	-	-	-	-	-	-

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. The 10th, 25th, 50th, 75th and 90th percentiles designate position in the earnings distribution. At the 50th percentile, the median, half of the workers receive the same as or more than the rate shown, and half receive the same as or less than the rate shown. At the 25th percentile, one-fourth of the workers earn the same as or less than the rate shown. At the 75th percentile, one-fourth earn the same as or more than the rate shown. The 10th and 90th percentiles follow the same logic.

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all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

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NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

Table A-3. Hourly earnings<sup>1</sup> for selected occupations, full-time and part-time workers<sup>2</sup>, all industries, Springfield, MA, January 1999

						All indu	stries					
			Fu	ll-time					Part	-time		
Occupation <sup>3</sup>				Percentil	es				F	Percentile	s	_
	Mean	10	25	Median 50	75	90	Mean	10	25	Median 50	75	90
All occupations All occupations excluding sales	\$17.34 17.45	\$8.20 8.46	\$10.58 10.64	\$13.83 13.86	\$21.56 21.62	\$32.38 32.44	\$8.80 9.20	\$5.35 5.35	\$6.00 6.00	\$7.25 7.60	\$9.42 9.82	\$14.9 15.5
White-collar occupations White-collar occupations excluding sales	21.95 22.41	9.97 10.41	12.66 12.98	18.07 18.59	30.03 30.71	37.68 37.89	11.24 13.96	5.65 7.28	6.85 8.53	8.53 11.50	14.85 17.96	19.9 22.4
Professional specialty and technical occupations	26.34	13.65	17.20	24.82	34.32	39.81	17.17	7.28	12.50	16.06	19.95	23.46
Professional specialty occupations Engineers, architects, and surveyors Mathematical and computer scientists	27.89 24.04 _	13.65 17.20 _	19.93 20.78 –	26.84 22.02 _	35.65 28.37 –	40.38 30.99 -	18.65 - -	7.28 - -	11.60 _ _	19.81 - -	22.46 _ _	23.6 – –
Natural scientists Health related occupations Registered nurses Teachers, college and university Teachers, post secondary N.E.C.	- 24.44 21.25 36.95 37.17	- 15.50 15.39 24.37 24.37	- 19.69 18.89 29.10 28.92	- 23.41 21.56 33.75 34.21	- 24.58 24.39 41.14 42.02	- 42.75 24.58 54.56 55.56	_ 23.55 21.66 _	- 19.57 19.57 -	- 19.81 19.81 - -	20.77 20.18 -	23.46 22.46 –	23.60 23.40 -
Teachers, except college and university Elementary school teachers Librarians, archivists, and curators Social scientists and urban planners	31.41 33.22 - -	12.50 24.37 -	26.92 26.11 28.25 –	34.27 34.65 -	42.02 37.93 37.41 -	40.38 39.82 -	10.68 - -	- 7.28 - -	- 7.28 - -	- 7.28 - -	13.00 - -	23.80 - -
Social, recreation, and religious workers Lawyers and judges Writers, authors, entertainers, athletes,	-	-	-		_			-	-		-	-
and professionals, N.E.C Technical occupations Executive, administrative, and managerial	18.72	13.75	14.53	16.50	21.11	27.78	-	-	_	-	_	-
occupations Executives, administrators, and managers	30.85 36.72	17.58 26.00	20.46 28.43	31.25 33.44	35.71 42.26	50.96 54.25	-	-	-	-	-	-
Managers and administrators, N.E.C. Management related occupations Accountants and auditors Management related occupations,	38.00 22.35 19.13	26.00 14.68 17.58	32.35 17.58 17.58	35.71 20.46 19.23	42.71 30.77 20.46	54.25 31.79 21.93	- - -		- - -	- - -	- - -	
N.E.C. Sales occupations Sales workers, other commodities Cashiers	28.47 12.76 - -	16.83 5.90 – –	25.25 7.43 - -	31.62 9.93 - -	31.62 16.50 – –	31.79 23.08 - -	- 6.77 7.29 6.69	- 5.40 5.50 5.40	- 5.65 5.79 5.65	- 6.50 6.52 6.60	- 7.05 8.29 7.05	- 8.6 10.1 7.9
Administrative support occupations, including clerical	12.90 13.99 11.32 12.54	9.23 11.14 8.19 10.10	10.60 12.79 8.19 11.50	12.59 13.28 12.36 12.56	14.28 15.87 13.03 13.83	17.45 17.63 13.47 14.49	9.61 - - 9.95	7.00 - - 8.53	8.00 - - 8.53	9.63 - - 9.00	11.07 - - 11.34	12.2 - - 12.0
Blue-collar occupations	14.11	8.50	10.75	13.00	15.74	21.75	7.31	5.40	6.00	7.00	8.00	9.0
Precision production, craft, and repair occupations Mechanics and repairers, N.E.C Electricians	18.16 18.67 16.88	13.33 11.00 14.54	14.40 12.57 15.40	16.55 14.40 15.63	22.28 22.28 18.57	24.30 30.29 22.03	- - -	- -	- - -	- - -	- - -	
Machine operators, assemblers, and inspectors Extruding and forming machine	11.90	8.08	9.75	11.85	13.63	15.47	-	-	-	-	-	-
operators Miscellaneous machine operators, N.E.C.	11.08 12.85	8.08 8.90	9.00 11.35	11.02 12.59	12.59 12.86	13.50 21.53	-	-	-	-	-	-
Transportation and material moving occupations	12.65	8.90 8.50	11.90	14.81	21.12	21.55	- 8.06	- 6.19	- 6.75	8.00	- 8.53	12.0
Industrial truck and tractor equipment operators Handlers, equipment cleaners, helpers, and	14.64	11.90	12.70	13.20	15.33	20.01	-	-	-	-	-	-
laborers Service occupations	11.49 11.00	7.61 6.00	8.84 7.95	10.92 10.00	13.70 13.01	18.08 18.75	6.62 6.85	5.35 5.25	5.60 5.59	6.05 6.25	7.50 7.87	7.6 9.2
Protective service occupations Police and detectives, public service	17.14 16.82	8.00 8.35	13.03 14.76	16.28 16.28	21.95 20.23	24.34 23.78	7.07	5.75 -	6.00	6.25 -	7.00	8.9

Table A-3. Hourly earnings<sup>1</sup> for selected occupations, full-time and part-time workers<sup>2</sup>, all industries, Springfield, MA, January 1999 — Continued

						All indu	stries					
			Fu	Il-time					Part	-time		
Occupation <sup>3</sup>				Percentil	es				F	Percentile	s	
	Mean	10	25	Median 50	75	90	Mean	10	25	Median 50	75	90
Service occupations (-Continued)												
Food service occupations	\$7.94	\$2.75	\$3.13	\$8.25	\$10.01	\$12.45	\$5.58	\$2.63	\$5.25	\$5.65	\$7.60	\$7.87
Cooks	11.03	7.59	9.00	10.75	12.07	15.40	-	-	-	-	-	-
Food preparation occupations, N.E.C.	-	-	-	-	-	-	7.81	7.46	7.60	7.60	7.87	8.52
Health service occupations Nursing aides, orderlies and	10.55	8.15	9.00	10.62	12.04	13.16	9.91	8.72	9.00	9.20	9.61	11.69
attendants	10.47	8.08	9.00	10.26	12.04	13.16	9.23	8.72	8.75	9.20	9.42	9.52
Cleaning and building service												
occupations	9.99	6.30	7.57	9.81	11.92	13.52	-	-	-	-	-	-
Janitors and cleaners	11.08	7.57	8.97	10.62	12.04	14.20	-	-	-	-	-	-
Personal service occupations	-	-	-	-	-	-	-	-	-	-	-	-

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. The 10th, 25th, 50th, 75th and 90th percentiles designate position in the earnings distribution. At the 50th percentile, the median, half of the workers receive the same as or more than the rate shown, and half receive the same as or less than the rate shown. At the 25th percentile, one-fourth of the workers earn the same as or less than the rate shown. At the 75th percentile, one-fourth earn the same as or more than

than the rate shown. The 10th and 90th percentiles follow the same logic. <sup>2</sup> Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full time activate. minimum full-time schedule. <sup>3</sup> A classification system including about 480 individual occupations is used to cover

all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SUR-VEY, THE NONRESPONSE RATE FOR ALL INDUSTRIES AND PRIVATE INDUSTRY EXCEEDED REGULAR SURVEY STANDARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

# Table A-4. Weekly and annual earnings<sup>1</sup> and hours for selected occupations, full-time workers only<sup>2</sup>, all industries, Springfield, MA, January 1999

			All ind	ustries		
Occupation <sup>3</sup>	Mean	Weekly	earnings	Mean	Annual e	arnings
	weekly hours <sup>4</sup>	Mean	Median	annual hours	Mean	Median
All occupations	38.5	\$668	\$545	1,906	\$33,037	\$28,454
All occupations excluding sales	38.5	672	546	1,903	33,205	28,496
White-collar occupations	37.8	830	708	1,798	39,464	35,402
White-collar occupations excluding sales	37.8	846	744	1,788	40,074	36,291
Professional specialty and technical occupations	37.0	974	962	1,648	43,420	43,222
Professional specialty occupations	36.6	1,021	1,000	1,588	44,286	43,950
Engineers, architects, and surveyors	40.6	975	889	2,110	50,708	46,238
Mathematical and computer scientists	-	-		_		
Natural scientists	_	_	_	_	_	_
Health related occupations	39.3	961	880	2,011	49,142	45,760
Registered nurses	39.3	834	844	1,996	42,406	43,202
Teachers, college and university	38.0	1,405	1,345	1,478	54,612	52,088
Teachers, post secondary N.E.C.	38.1	1,405	1.358	1,480	55,025	52,000
Teachers, except college and university	33.9	1,063	1,140	1,303	40,937	42,835
Elementary school teachers	33.3	1,003	1,140	1,303	41,391	42,835
Librarians, archivists, and curators	33.3	1,100	1,141	1,240	41,391	42,030
	_	_	_	_	-	-
Social scientists and urban planners	_	-		-	-	-
Social, recreation, and religious workers		-		-	-	-
Lawyers and judges Writers, authors, entertainers, athletes, and	-	-	-	-	-	-
professionals, N.E.C.	-	-		-	-	-
Technical occupations	39.0	730	642	2,029	37,985	33,365
Executive, administrative, and managerial occupations	39.9	1,231	1,250	2,074	63,990	64,994
Executives, administrators, and managers	40.9	1,501	1,327	2,126	78,053	69,011
Managers and administrators, N.E.C.	42.7	1,622	1,449	2,220	84,348	75,358
Management related occupations	38.5	861	767	2.003	44,776	39.897
Accountants and auditors	38.6	738	703	2.007	38,395	36,566
Management related occupations, N.E.C.	38.9	1.108	1,192	2.023	57,596	61,991
Sales occupations	38.9	496	374	2,020	25,786	19,438
Administrative support occupations, including clerical	37.9	489	478	1.891	24,396	24.687
Secretaries	38.7	542	531	2,013	28,169	27,622
Stock and inventory clerks	39.3	445	494	2,045	23,139	25,709
General office clerks	37.0	464	466	1,888	23,686	24,234
Blue-collar occupations	39.7	560	514	2,063	29,105	26,750
Precision production, craft, and repair occupations	39.9	725	662	2,076	37,700	34,424
Mechanics and repairers, N.E.C.	40.0	747	576	2,080	38,843	29,952
Electricians	40.0	675	625	2,080	35,120	32,510
Machine operators, assemblers, and inspectors	39.8	473	467	2,000	24,609	24.262
Extruding and forming machine operators	38.6	428	436	2,000	22,240	22.684
Miscellaneous machine operators, N.E.C.	40.0	420 514	504	2,008	22,240	22,002
Transportation and material moving occupations	40.0 39.6	630	504	2,080	26,727 32,750	26,187
Industrial truck and tractor equipment operators	39.6 38.2	560	579	· ·	· · ·	,
Handlers, equipment cleaners, helpers, and laborers	38.2 38.9	446	406	1,988 2,021	29,107 23,209	27,368 21,112
Service occupations	38.8	427	387	1,981	21,799	19,227
Protective service occupations	39.8	683	651	2,071	35,498	33.862
Police and detectives, public service	38.8	652	651	2,017	33,926	33,862
Food service occupations	36.1	287	263	1,769	14,042	13,371
Cooks	37.1	409	384	1,763	19,446	16,89
000N3	57.1	403	304	1,705	13,440	10,09

Table A-4. Weekly and annual earnings <sup>1</sup> and hours for selected occupations, full-time wo	rkers only <sup>2</sup> , all industries,
Springfield, MA, January 1999 — Continued	

	All industries									
Occupation <sup>3</sup>	Mean	Weekly	earnings	Mean	Annual earnings					
	weekly hours <sup>4</sup>	Mean	Median	annual hours	Mean	Median				
Service occupations (-Continued) Health service occupations Nursing aides, orderlies and attendants Cleaning and building service occupations Janitors and cleaners Personal service occupations	39.3 39.7 39.7 39.7 -	\$415 415 397 439 -	\$400 405 387 425 -	2,031 2,063 2,067 2,062 -	\$21,436 21,597 20,650 22,850 -	\$20,807 21,050 20,140 22,090 -				

<sup>1</sup> Earnings are the straight-time wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. The median designates position--one-half of the workers receive the same as or more, and one-half receive the same as or less than the rate shown.  $^{2}\ {\rm Employees}$  are classified as working either a full-time or a part-time

schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule. <sup>3</sup> A classification system including about 480 individual occupations is used

to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.  ${}^4\,$  Mean weekly hours are the hours an employee is scheduled to work in a

#### week, exclusive of overtime.

NOTE: Dashes indicate that no data were reported or that data did not meet NOTE: Dashes indicate that no data were reported of that data did hol meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SURVEY, THE NONRESPONSE RATE FOR ALL INDUS-TRIES AND PRIVATE INDUSTRY EXCEDED REGULAR SURVEY STAN-DARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote form the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

		All workers 4	1	All ind	ustries
Occupational group <sup>3</sup> and level	All indus- tries	Private industry	State and local govern- ment	Full-time workers	Part-time workers
Il occupations	\$15.96	\$14.37	\$20.32	\$17.34	\$8.80
All occupations excluding sales	16.28	14.71	20.32	17.45	9.20
· ····································					
White-collar occupations	20.43	18.32	25.36	21.95	11.24
Level 1	7.66	6.87	-	-	6.81
Level 2	9.33	8.58	11.10	9.81	8.46
Level 3	10.85	10.38	12.17	10.96	9.98
Level 4	12.78 14.34	12.63 14.30	13.64 14.70	12.95 14.51	11.93
Level 6	14.34	14.30	14.70	17.66	12.94
Level 7	17.63	16.96	21.02	17.56	_
Level 8	25.57	18.37	21.02	25.57	
Level 9	27.08	22.48	30.65	27.64	22.08
Level 10	29.24	29.97	_	29.40	_
Level 11	33.31	33.59	32.42	33.31	-
Level 12	41.00	42.78	-	41.00	-
Not able to be leveled	25.78	-	22.72	23.70	-
White-collar occupations excluding sales	21.59	19.72	25.36	22.41	13.96
Level 1	9.25	-	-	-	-
Level 2	10.36	9.86	11.10	10.87	9.37
Level 3	11.01	10.51	12.17	11.16	9.98
Level 4	13.08	12.97	13.64	13.12	12.87
Level 5	14.48	14.45	14.70	14.60	13.43
Level 6	15.93	15.68	-	17.66	-
Level 7	16.97	16.12	21.02	16.86	-
Level 8	25.83	18.23	- 20.65	25.83	22.00
Level 9 Level 10	27.08 29.24	22.48 29.97	30.65	27.64 29.40	22.08
Level 11	33.31	33.59	32.42	33.31	
Level 12	41.00	42.78	- 52.42	41.00	
Not able to be leveled	25.78	-	22.72	23.70	-
Professional specialty and technical occupations	25.37	21.29	30.78	26.34	17.17
Professional specialty occupations	27.06	22.63	31.63	27.89	18.65
Level 5	13.04	-	-	-	-
Level 7	16.55	15.76	-		-
Level 8	26.43	16.40	-	26.43	-
Level 9	27.46	21.88	31.06	28.19	22.08
Level 10	29.70	-	-	29.91	-
Level 11 Engineers, architects, and surveyors	32.20 24.04	34.07 23.38	_	32.20 24.04	_
Mathematical and computer scientists	-	-	_	24.04	_
Natural scientists	_	_	_	_	_
Health related occupations	24.15	24.32	23.50	24.44	23.55
Level 9	22.11	21.60	-		22.08
Teachers, college and university	36.56	-	-	36.95	
Teachers, except college and university	30.00	11.97	32.72	31.41	10.68
Level 9	31.78	-	32.59	31.78	-
Librarians, archivists, and curators	-	-	-	-	-
Social scientists and urban planners	-	-	-	-	-
Social, religious, and recreation workers	15.02	-	-	-	-
Lawyers and judges	-	-	-	-	-
Writers, authors, entertainers, athletes, and professionals, N.E.C.	_	_	_	_	
Technical occupations	_ 17.85	17.74	18.49	18.72	-
Level 4	14.96	-	-	-	-
Executive, administrative, and managerial occupations	30.83	31.63	26.70	30.85	-
Level 7	16.70	14.99	-	16.70	-
Level 11	33.90	33.20	-	33.90	_
Executives, administrators, and managers	36.57 34.14	37.34	32.37	36.72	_
Management related occupations	34.14 22.35	33.34 23.00		34.14 22.35	[
Level 7	16.78		_	16.78	_
Sales occupations	9.37	9.37	_	12.76	6.77
Level 1	6.75	6.75	_	-	6.75
	5.75	0.70	1	1	0.75

 Table B-1. Mean hourly earnings<sup>1</sup> by occupational group and levels<sup>2</sup>, all industries, private industry, State and local government, full-time and part-time workers, Springfield, MA, January 1999

# Table B-1. Mean hourly earnings<sup>1</sup> by occupational group and levels<sup>2</sup>, all industries, private industry, State and local government, full-time and part-time workers, Springfield, MA, January 1999 — Continued

		All workers 4	1	All industries		
Occupational group <sup>3</sup> and level	All indus- tries	Private industry	State and local govern- ment	Full-time workers	Part-time workers	
White-collar occupations (-Continued)						
Administrative support occupations, including clerical	\$12.50	\$12.39	\$12.80	\$12.90	\$9.61	
Level 1	9.25	· _	· _		· -	
Level 2	10.48	10.01	11.10	10.87	9.57	
Level 3	11.07	10.56	12.17	11.16	10.24	
Level 4	12.32	12.13	13.34	12.46	11.19	
Level 5	14.26	13.92		14.26		
Level 7	17.75	17.15	_	17.75	_	
	10 50	12.04	15.00	14.11	7.31	
Blue-collar occupations	13.53	13.24	15.90			
Level 1	8.82	8.83	-	9.85	6.98	
Level 2	10.50	10.38	-	10.53	-	
Level 3	11.61	11.61	-	11.65	-	
Level 4	13.79	13.81	-	13.79	-	
Level 5	15.76	15.76	-	15.76	-	
Level 6	18.39	17.96	-	18.39	-	
Level 7	18.94	20.45	-	18.94	-	
Precision production, craft, and repair occupations	18.16	19.03	16.46	18.16	-	
Level 7	18.95	20.48	-	18.95	-	
Machine operators, assemblers, and inspectors	11.83	11.83	-	11.90	-	
Level 1	9.71	9.71	-	9.84	-	
Level 2	10.45	10.45	-	10.46	-	
Level 3	11.63	11.63	-	11.63	-	
Level 4	13.30	13.30	-	13.30	-	
Level 6	15.80	15.80	_	15.80	_	
Transportation and material moving occupations	14.28	14.38	_	15.92	8.06	
Level 2	10.50	_	_	_	_	
Handlers, equipment cleaners, helpers, and laborers	10.08	10.06	_	11.49	6.62	
Level 1	8.39	8.39	_	9.86	6.58	
Level 2	10.70	10.70	-	-	-	
Service occupations	9.86	7.59	13.78	11.00	6.85	
Level 1	6.78	6.05	10.41	7.41	6.01	
Level 2	9.83	8.60	11.32	10.20	7.80	
Level 2	9.83 9.43	8.00 8.94	11.32	9.92	8.23	
Level 4	9.43 13.50	0.94	-	9.92 13.83	0.23	
Level 5	13.50	_	16.28	13.83	-	
		_		-	7.07	
Protective service occupations	14.91	_	17.11	17.14	7.07	
Level 5		-	16.28	16.28		
Food service occupations	7.16	6.05	11.04	7.94	5.58	
Level 1	5.39	5.05	-	5.14	5.66	

Table B-1. Mean hourly earnings <sup>1</sup> by occupational group and levels <sup>2</sup> , all industries, private industry,
State and local government, full-time and part-time workers, Springfield, MA, January 1999 —
Continued

		All workers '	All industries		
Occupational group <sup>3</sup> and level	All indus- tries	Private industry	State and local govern- ment	Full-time workers	Part-time workers
Service occupations (-Continued) Health service occupations Level 2 Level 3 Cleaning and building service occupations Level 1 Level 2 Personal service occupations	10.31 10.97 10.95 9.16 8.00	\$9.56 9.20 - 8.04 6.80 - -	\$11.64 - - 12.00 12.36 - -	\$10.55 10.39 - 9.99 8.85 11.00 -	\$9.91 - - - - - - - - - -

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours. <sup>2</sup> Each occupation for which wage data are collected in an

<sup>2</sup> Each occupation for which wage data are collected in an establishment is evaluated based on 10 factors, including knowledge, complexity, work environment, etc. Points are assigned based on the occupation's ranking within each factor. The points are summed to determine the overall level of the occupation. See technical note for more information.

a classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

<sup>4</sup> All workers include full-time and part-time workers. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SUR-VEY, THE NONRESPONSE RATE FOR ALL INDUSTRIES AND PRIVATE INDUSTRY EXCEEDED REGULAR SURVEY STAN-DARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

		All workers4		All industries		
Occupation <sup>3</sup> and level	All indus- tries	Private industry	State and local govern- ment	Full-time workers	Part-tim workers	
White-collar occupations: Professional specialty and technical occupations:						
Professional specialty and technical occupations:						
Registered nurses	\$21.40	\$20.70	\$23.50	\$21.25	\$21.6	
Level 9		21.60	φ20.00	φ21.20	22.0	
Teachers, post secondary N.E.C.			_	37.17		
Elementary school teachers		_	33.22	33.22	_	
Level 9		_	33.60	33.60	_	
Teachers. N.E.C.	16.87	13.46	-	-	_	
Technical occupations:						
Licensed practical nurses	15.17	15.20	_	_	_	
Level 4		_	_	_	_	
Executive, administrative, and managerial occupations:						
Managers and administrators, N.E.C.	38.00	37.56	_	38.00	-	
Accountants and auditors	19.13	_	_	19.13	_	
Management related occupations, N.E.C.		28.47	_	28.47	_	
Sales occupations:	20111			20111		
Sales workers, other commodities	7.50	7.50	_	_	7.2	
Cashiers		6.75	_	_	6.6	
Level 1		6.73	_	_	6.7	
Administrative support occupations, including clerical:						
Secretaries	13.99	13.57	_	13.99	_	
Bookkeepers, accounting and auditing clerks		_	-	_	_	
Traffic, shipping and receiving clerks		14.66	-	-	_	
Stock and inventory clerks		_	-	11.32	_	
Investigators and adjusters except insurance		13.42	-	_	_	
General office clerks		10.47	13.04	12.54	9.9	
Level 3	12.36	_	_	_	_	
Teachers' aides	10.44	-	10.44	-	-	
Blue-collar occupations:						
Precision production, craft, and repair occupations:						
Mechanics and repairers, N.E.C.	18.67	_	_	18.67	_	
Electricians	16.88	_	_	16.88	_	
Level 7	15.95	_	_	15.95	_	
Machine operators, assemblers, and inspectors:						
Extruding and forming machine operators	11.08	11.08	_	11.08	-	
Miscellaneous machine operators, N.E.C.	12.42	12.42	-	12.85	-	
Transportation and material moving occupations:	_					
Truck drivers	15.80	-	-	-	-	
Industrial truck and tractor equipment operators	14.64	14.64	-	14.64	-	
Handlers, equipment cleaners, helpers, and laborers:						
Stock handlers and baggers	8.88	8.88	-	-	-	
Level 1		9.05	-	-	-	
Laborers except construction, N.E.C.	7.97	7.97	-	-	-	
Service occupations:						
Protective service occupations:						
Police and detectives, public service	16.82	_	16.82	16.82	-	
Guards and police except public service	8.58	_	_	_	-	
	0.00					
Food service occupations:	2.79	2.79	_	_	-	
Food service occupations: Waiters and waitresses	Z./ M		1	1	1	
Waiters and waitresses			-	-	-	
	2.80	2.80 9.21		- 11.03		

 Table B-2. Mean hourly earnings<sup>1</sup> for selected occupations and levels<sup>2</sup>, all industries, private industry, State and local government, full-time and part-time workers, Springfield, MA, January 1999

Table B-2. Mean hourly earnings <sup>1</sup> for selected occupations and levels <sup>2</sup> , all industries, private
industry, State and local government, full-time and part-time workers, Springfield, MA, January 1999
- Continued

		All workers <sup>4</sup>	All industries		
Occupation <sup>3</sup> and level	All indus- tries	Private industry	State and local govern- ment	Full-time workers	Part-time workers
Service occupations: (-Continued) Food service occupations: (-Continued)					
Food preparation occupations, N.E.C.					
(-Continued)					
Level 1	\$7.92	-	_	_	\$7.81
Health service occupations:					
Health aides, except nursing	12.28	-	-	-	-
Nursing aides, orderlies and attendants	10.22	\$9.10	\$11.68	\$10.47	9.23
Level 2	10.31	9.20	-	10.39	-
Cleaning and building service occupations:					
Janitors and cleaners		8.56	12.07	11.08	-
Level 1		6.94	-	10.36	-
Level 2	11.00	-	-	11.00	-

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours.

by totaling the bay of hours. <sup>2</sup> Each occupation for which wage data are collected in an establishment is evaluated based on 10 factors, including knowledge, complexity, work environment, etc. Points are assigned based on the occupation's ranking within each factor. The points are summed to determine the overall level of the occupation. See technical note for more information

a classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

<sup>4</sup> All workers include full-time and part-time workers. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SUR-VEY, THE NONRESPONSE RATE FOR ALL INDUSTRIES AND PRIVATE INDUSTRY EXCEEDED REGULAR SURVEY STAN-DARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

Occupational group <sup>2</sup>	Full-time workers <sup>3</sup>	Part-time workers <sup>3</sup>	Union <sup>4</sup>	Nonunion <sup>4</sup>	Time <sup>5</sup>	Incentive <sup>5</sup>
All occupations	\$17.34	\$8.80	\$18.22	\$14.50	\$15.97	\$15.48
All occupations excluding sales	17.45	9.20	18.62	14.73	16.26	-
White-collar occupations	21.95	11.24	22.82	19.19	20.55	14.09
White-collar excluding sales	22.41	13.96	24.22	20.18	21.57	-
Professional specialty and technical occupations	26.34	17.17	29.99	21.60	25.34	_
Professional specialty occupations	27.89	18.65	31.11	22.88	27.03	-
Technical occupations	18.72	-	16.61	18.14	17.85	_
Executive, administrative, and managerial occupations	30.85	-	-	31.94	30.83	-
Sales occupations	12.76	6.77	-	10.46	8.42	13.22
Administrative support including clerical occupations	12.90	9.61	13.32	12.12	12.50	-
Blue-collar occupations	14.11	7.31	15.36	11.50	13.46	-
Precision production, craft, and repair occupations	18.16	-	18.88	16.05	18.16	-
Machine operators, assemblers, and inspectors	11.90	-	12.31	11.51	11.76	-
Transportation and material moving occupations	15.92	8.06	17.04	10.40	14.06	-
Handlers, equipment cleaners, helpers, and laborers	11.49	6.62	11.61	8.84	10.08	-
Service occupations	11.00	6.85	14.10	7.49	9.85	-

#### Table C-1. Mean hourly earnings<sup>1</sup> by occupational group and selected characteristics, all industries, Springfield, MA, January 1999

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay

of all workers and dividing by the number of workers, weighted by lotaning ine pay A classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are

classified into one of nine major occupational groups.  $^3$  Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule. <sup>4</sup> Union workers are those whose wages are determined through

<sup>5</sup> Time workers' wages are based solely on an hourly rate or salary; incentive workers are those whose wages are at least partially based on productivity payments such as piece rates, commissions, and production

#### bonuses.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SURVEY, THE NONRESPONSE RATE FOR ALL INDUSTRIES AND PRIVATE INDUSTRY EXCEEDED REGULAR SUR-VEY STANDARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

Table C-2. Mean hourly earnings<sup>1</sup> by occupational group and industry division, private industry, all workers<sup>2</sup>, Springfield, MA, January 1999

		Good	ls-produc	ing indus	stries <sup>4</sup>	s	ervice-pr	oducing	industrie	s <sup>5</sup>
Occupational group <sup>3</sup>	All private industries	Total	Mining	Con- struc- tion	Manu- factur- ing	Total	Trans- port- ation and public utilities	Whole- sale and retail trade	Fin- ance, insur- ance, and real estate	Serv- ices
All occupations	\$14.37			_		_				_
All occupations excluding sales	14.71	_	-	_	-	_	-	_	_	_
White-collar occupations White-collar excluding sales	18.32 19.72									
Professional specialty and technical occupations	21.29	_	_	_	_	_	_	_	_	_
Professional specialty occupations	22.63	-	-	-	-	-	-	-	-	-
Technical occupations	17.74	-	-	-	-	-	-	-	-	-
Executive, administrative, and managerial occupations	31.63	-	-	-	-	-	-	-	-	-
Sales occupations	9.37	-	-	-	-	-	-	-	-	-
Administrative support, including clerical occupations	12.39	-	-	-	-	-	-	-	-	-
Blue-collar occupations	13.24	_	_	-	-	-	-	_	_	_
Precision production, craft, and repair occupations	19.03	-	-	-	-	-	-	-	-	-
Machine operators, assemblers, and inspectors	11.83	-	-	-	-	-	-	-	-	-
Transportation and material moving occupations	14.38	-	-	-	-	-	-	-	-	-
Handlers, equipment cleaners, helpers, and laborers	10.06	-	-	-	-	-	-	-	-	-
Service occupations	7.59	-	-	-	-	-	-	-	-	-

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers,

weighted by hours. <sup>2</sup> All workers include full-time and part-time workers. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be conconstruction. Interesting a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.  $\stackrel{3}{\rightarrow}$  A description of the schedule to be the schedule of the schedule to be schedule to be schedule.

A classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

Goods-producing industries include mining, construction, and manufacturing.
 Service-producing industries include transportation and public utilities; wholesale

and retail trade; finance, insurance, and real estate; and services.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SUR-VEY, THE NONRESPONSE RATE FOR ALL INDUSTRIES AND PRIVATE INDUSTRY EXCEEDED REGULAR SURVEY STANDARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

			100	workers or r	nore
Occupational group <sup>3</sup> All privindust worke		50 - 99 workers	Total	100 - 499 workers	500 workers or more
All occupations All occupations excluding sales		\$11.61 11.64	\$15.61 16.10	\$13.74 14.27	\$18.92 19.07
White-collar occupations White-collar excluding sales		15.29 16.04	19.30 20.86	17.23 19.17	23.00 23.39
Professional specialty and technical occupations Professional specialty occupations Technical occupations Executive, administrative, and managerial occupations Sales occupations	22.63 17.74 31.63	17.89 - - - 11.28	22.23 23.30 18.48 31.52 8.61	18.46 18.85 - 31.76 8.73	27.18 27.83 - 31.12
Administrative support, including clerical occupations	12.39	12.31	12.43	11.99	13.16
Blue-collar occupations Precision production, craft, and repair occupations Machine operators, assemblers, and inspectors Transportation and material moving occupations Handlers, equipment cleaners, helpers, and laborers	19.03 11.83 14.38	11.18 18.31 9.97 - 7.53	14.56 19.46 13.77 15.47 10.89	13.45 17.11 12.46 16.60 10.13	15.60 20.39 14.49 - 12.47
Service occupations	7.59	6.76	8.01	7.42	-

Table C-3. Mean hourly earnings<sup>1</sup> by occupational group and establishment employment size, private industry, all workers<sup>2</sup>, Springfield, MA, January 1999

<sup>1</sup> Earnings are the straight-time hourly wages or salaries paid to employees. They include incentive pay, cost-of-living adjustments, and hazard pay. Excluded are premium pay for overtime, vacations, holidays, nonproduction bonuses, and tips. The mean is computed by totaling the pay of all workers and dividing by the number of workers, weighted by hours.
<sup>2</sup> All workers include full-time and part-time workers. Employees are descripted as workers of full-time and part-time workers.

<sup>2</sup> All workers include full-time and part-time workers. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.
<sup>3</sup> A classification system including about 480 individual

<sup>3</sup> A classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

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NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

		All workers	
Occupational group <sup>2</sup>	All industries	Private industry	State and local govern- ment
All occupations	139,940	103,820	36,120
All occupations excluding sales	130,771	94,651	36,120
White-collar occupations	68,601	46,652	21,949
White-collar excluding sales	59,432	37,483	21,949
Professional specialty and technical occupations	31,642	17,114	14,527
Professional specialty occupations	26,730	12,840	13,889
Technical occupations	4,912	4,274	
Executive, administrative, and managerial occupations	7,163	5,600	1,563
Sales occupations	9,169	9,169	
Administrative support including clerical occupations	20,628	14,768	5,860
Blue-collar occupations	30,762	27,671	3,090
Precision production, craft, and repair occupations	6,766	4,477	2,289
Machine operators, assemblers, and inspectors	11,864	11,864	-
Transportation and material moving occupations	6,488	5,709	-
Handlers, equipment cleaners, helpers, and laborers	5,643	5,622	-
Service occupations	40,577	29,497	11,080

## Table C-4. Number of workers<sup>1</sup> represented by occupational group, Springfield, MA, January 1999

<sup>1</sup> Both full-time and part-time workers were included in the survey. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another establishment, where a 40-hour week is the minimum full-time schedule

in another establishment, where a 40-hour week is the minimum full-time schedule. <sup>2</sup> A classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for

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NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

## **Appendix A: Technical Note**

This section provides basic information on the procedures and concepts used to produce the data contained in this bulletin. It is divided into three parts: Planning for the survey; data collection; and processing and analyzing the data. Although this section answers some questions commonly asked by data users, it is not a comprehensive description of all the steps required to produce the data.

#### Planning for the survey

The overall design of the survey includes questions of scope, frame, and sample selection.

#### Survey scope

This survey covered establishments employing 50 workers or more in goods-producing industries (mining, construction and manufacturing); service-producing industries (transportation, communications, electric, gas, and sanitary services; wholesale trade; retail trade; finance, insurance, and real estate; and services industries); and State and local governments. Agriculture, private households, and the Federal Government were excluded from the scope of the survey. For purposes of this survey an establishment was an economic unit which produces goods or services, a central administrative office, or an auxiliary unit providing support services to a company. For private industries in this survey, the establishment was usually at a single physical location. For State and local governments, an establishment was defined as all locations of a government entity.

The Springfield, MA, Metropolitan Area includes

- Town of Sunderland in Franklin County, MA.
- Cities of Agawam, Chicopee, Holyoke, Springfield and Westfield. Towns of East Longmeadow, Hampden, Longmeadow, Ludlow, Monson, Montgomery, Palmer, Russell, Southwick, West Springfield and Wilbraham in Hampden County, MA.
- City of Northampton and towns of Amherst, Belchertown, Easthampton, Granby, Hadley, Hatfield, Huntington, Southampton, South Hadley, Ware and Williamsburg in Hampshire County, MA.

#### Sampling frame

The list of establishments from which the survey sample was selected (sampling frame) was developed from State unemployment insurance reports. Due to the volatility of industries within the private sector, sampling frames were developed using the most recent month of reference available at the time the sample was selected. The sampling frame was reviewed prior to the survey and, when necessary, missing establishments were added, out-of-business and out-of-scope establishments were removed, and addresses, employment levels, industry classification, and other information were updated.

#### Sample design

The sample for this survey area was selected using a two stage stratified design with probability proportional to employment sampling at each stage. The first stage of sample selection was a probability sample of establishments. The sample of establishments was drawn by first stratifying the sampling frame by industry and ownership. The number of sample establishments allocated to each stratum is approximately proportional to the stratum employment. Each sampled establishment is selected within a stratum with a probability proportional to its employment. Use of this technique means that the larger an establishment's employment, the greater its chance of selection. Weights were applied to each establishment when the data were tabulated so that it represents similar units (by industry and employment size) in the economy which were not selected for collection. See appendix table 1 for a count of establishments in the survey by employment size. The second stage of sample selection, detailed below, was a probability sample of occupations within a sampled establishment.

#### Data collection

The collection of data from survey respondents required detailed procedures. Collection was the responsibility of the field economists, working out of the Regional Office, who visited each establishment surveyed. Other contact methods, such as mail and telephone, were used to followup and update data.

#### **Occupational selection and classification**

Identification of the occupations for which wage data were to be collected was a multi-step process:

- 1. Probability-proportional-to-size selection of establishment jobs.
- 2. Classification of jobs into occupations based on the Census of Population system.
- 3. Characterization of jobs as full-time v. part-time, union v. nonunion, and time v. incentive.
- 4. Determination of the level of work of each job.

For each occupation, wage data were collected for those

workers who met all the criteria identified in the last three steps. Special procedures were developed for jobs for which a correct classification or level could not be determined.

In step one, the jobs to be sampled were selected at each establishment by the BLS field economist during a personal visit. A complete list of employees was used for sampling, with each selected worker representing a job within the establishment.

As with the selection of establishments, the selection of a job was based on probability proportional to its size in the establishment. The greater the number of people working in a job in the establishment, the greater its chance of selection.

The number of jobs collected in each establishment was based on an establishment's employment size as shown in the following schedule:

Number of employees	Number of selected jobs
50-99	8
100-249	10
250-999	12
1000-2,499	16
2,500+	20

The second step of the process entailed classifying the selected jobs into occupations based on their duties. The National Compensation Survey occupational classification system is based on the 1990 Census of Population. A selected job may fall into any one of about 480 occupational classifications, from accountant to wood lathe operator. In cases where a job's duties overlapped two or more census classification codes, the duties used to set the wage level were used to classify the job. Classification by primary duties was the fallback.

Each occupational classification is an element of a broader classification known as a major occupational group (MOG). Occupations can fall into any of the following MOGs:

- Professional specialty and technical
- Executive, administrative, and managerial
- Sales
- Administrative support including clerical
- Precision production, craft, and repair
- Machine operators, assemblers, and inspectors
- Transportation and material moving
- Handlers, equipment cleaners, helpers, and laborers
- Service occupations

Appendix B contains a complete list of all individual occupations, classified by the MOG to which they belong. In step three, certain other job characteristics of the chosen worker were identified. First, the worker was identified as holding either a full-time or part-time job, based on the establishment's definition of those terms. Then the worker was classified as having a time versus incentive job, depending on whether any part of pay was directly based on the actual production of the worker, rather than solely on hours worked. Finally, the worker was identified as being in a union job or a nonunion job. See the "Definition of Terms" section on the following page for more detail.

#### Generic leveling through point factor analysis

In the last step before wage data were collected, the work level of each selected job was determined using a "generic leveling" process. Generic leveling ranks and compares all occupations randomly selected in an establishment using the same criteria. This is a major departure from the method used in the past in the Bureau's Occupational Compensation Surveys which studied specifically defined occupations with leveling definitions unique to each occupation.

For this survey, the level of each occupation in an establishment was determined by an analysis of each of 10 leveling factors. Nine of these factors are drawn from the U.S. Government Office of Personnel Management's Factor Evaluation System, which is the underlying structure for evaluation of General Schedule Federal employees. The tenth factor, supervisory duties, attempts to account for the effect of supervisory duties. It is considered experimental. The 10 factors are:

- Knowledge
- Supervision received
- Guidelines
- Complexity
- Scope and effect
- Personal contacts
- Purpose of contacts
- Physical demands
- Work environment
- Supervisory duties

Each factor contains a number of levels and each level has an associated written description and point value. The number and range of points differ among the factors. For each factor, an occupation was assigned a level based on which written description best matched the job. Within each occupation, the points for 9 factors (supervisory duties was excluded) were recorded and totaled. The total determines the overall level of the occupation. Appendix table 3 presents average work levels for published occupational groups and selected occupations. A description of the levels for each factor is shown in appendix C.

Tabulations of levels of work for occupations in the survey follow the Federal Government's white-collar General Schedule. Point ranges for each of the 15 levels are shown in appendix D. It also includes an example of a leveled job and a guide to help data users evaluate jobs in their firm.

Wage data collected in prior surveys using the new generic leveling method were evaluated by BLS researchers using regression techniques. For each of the major occupational groups, wages were compared to the 10 generic level factors (and levels within those factors). The analysis showed that several of the generic level factors, most notably knowledge and supervision received, had strong explanatory power for wages. That is, as the levels within a given factor increased, the wages also increased. Detailed research continues in the area. The results of this research will be published by BLS in the future.

#### **Collection period**

The survey data were collected over several months. For each establishment in the survey, the data reflect the establishment's most recent information at the time of collection. The payroll reference month shown in the tables reflects the average date of this information for all sample units.

#### Earnings

Earnings were defined as regular payments from the employer to the employee as compensation for straight-time hourly work, or for any salaried work performed. The following components were included as part of earnings:

- Incentive pay, including commissions, production bonuses, and piece rates
- Cost-of-living allowances
- Hazard pay
- Payments of income deferred due to participation in a salary reduction plan
- Deadhead pay, defined as pay given to transportation workers returning in a vehicle without freight or passengers

The following forms of payments were *not* considered part of straight-time earnings:

- Shift differentials, defined as extra payment for working a schedule that varies from the norm, such as night or weekend work
- Premium pay for overtime, holidays, and weekends
- Bonuses not directly tied to production (e.g., Christmas bonuses, profit-sharing bonuses)
- Uniform and tool allowances
- Free room and board
- Payments made by third parties (e.g., tips, bonuses given by manufacturers to department store sales-people, referral incentives in real estate)
- On-call pay

In order to calculate earnings for various time periods (hourly, weekly, and annual), data on work schedules were also collected. For hourly workers, scheduled hours worked per day and per week, exclusive of overtime, were recorded. Annual weeks worked were determined. Because salaried workers, exempt from overtime provisions, often work beyond the assigned work schedule, their typical number of hours actually worked was collected.

#### **Definition of terms**

*Full-time worker*. Any employee that the employer considers to be full time.

*Incentive worker.* Any employee whose earnings are tied, at least in part, to commissions, piece rates, production bonuses, or other incentives based on production or sales.

*Level.* A ranking of an occupation based on the requirements of the position. (See the description in the technical note and the example for more details on the leveling process.)

*Nonunion worker.* An employee in an occupation not meeting the conditions for union coverage (see below).

*Part-time worker*. Any employee that the employer considers to be part-time.

*Straight-time*. Time worked at the standard rate of pay for the job.

*Time-based worker*. Any employee whose earnings are tied to an hourly rate or salary, and not to a specific level of production.

*Union worker.* Any employee is in a union occupation when all of the following conditions are met:

- A labor organization is recognized as the bargaining agent for all workers in the occupation
- Wage and salary rates are determined through collective bargaining or negotiations
- Settlement terms, which must include earnings provisions and may include benefit provisions, are embodied in a signed mutually binding collective bargaining agreement

#### Processing and analyzing the data

Data were processed and analyzed at the Bureau's National Office following collection.

#### Weighting and nonresponse

Sample weights were calculated for each establishment and occupation in the survey. These weights reflected the relative size of the occupation within the establishment and of the establishment within the sample universe. Weights were used to aggregate the individual establishments or occupations into the various data series. Some of the establishments surveyed could not supply or refused to supply information. If data were not provided by a sample member, the weights of responding sample members in the same or similar "cells" were adjusted to account for the missing data. This technique assumes that the mean value of the nonrespondents equals the mean value of the respondents at some detailed "cell" level. Responding and nonresponding establishments were classified into these cells according to industry and employment size. Responding and nonresponding occupations within responding establishments were classified into cells that were additionally defined by major occupation group and job level.

Establishments that were determined to be out of business or outside the scope of the survey had their weights changed to zero. If only partial data were given by a sample establishment or occupation, or data were missing, the response was treated as a refusal.

Establish-

#### Survey response

	Lotaonon
	ments
Total in sample	127
Responding	79
Out of business or not in	
survey scope	7
Unable or refused to pro-	
vide data	41

Some surveys may have a high nonresponse rate for the all industries or private industry iterations. Such instances are noted in the bulletin table footnotes.

#### Estimation

The wage series in the tables are computed by combining the wages for individual establishment/occupations. Before being combined, individual wage rates are weighted by: number of workers; the sample weight adjusted for nonresponding establishments and other factors; and the occupation work schedule, varying depending on whether hourly, weekly, or annual rates are being calculated.

Not all series that were calculated met the criteria for publication. Before any series was published, it was reviewed to make sure that the number of observations underlying it was sufficient. This review prevented publishing a series that could have revealed information about a specific establishment.

The number of workers estimates represent the total in all establishments within the scope of the study and not the number actually surveyed. Because occupational structures among establishments differ, estimates of the number of workers obtained from the sample of establishments serve only to indicate the relative importance of the occupational groups studied.

#### **Data reliability**

The data in this bulletin are estimates from a scientifically selected probability sample. There are two types of errors possible in an estimate based on a sample survey, sampling and nonsampling.

*Sampling errors* occur because observations come only from a sample and not from an entire population. The sample used for this survey is one of a number of possible samples of the same size that could have been selected using the sample design. Estimates derived from the different samples would differ from each other.

A measure of the variation among these differing estimates is called the standard error or sampling error. It indicates the precision with which an estimate from a particular sample approximates the average result of all possible samples. The relative standard error (RSE) is the standard error divided by the estimate. Appendix table 2 contains RSE data for selected series in this bulletin. RSE data for all series in this bulletin are available on the Internet web site and by request to the BLS National Office.

The standard error can be used to calculate a "confidence interval" around a sample estimate. As an example, suppose table A-1 shows that mean hourly earnings for all workers was \$12.79 per hour, and appendix table 2 shows a relative standard error of 3.6 percent for this estimate. At the 90-percent level, the confidence interval for this estimate is \$13.55 to \$12.03 (\$12.79 plus and minus 1.645 times 3.6 percent times \$12.79). If all possible samples were selected to estimate the population value, the interval from each sample would include the true population value approximately 90 percent of the time.

*Nonsampling errors* also affect survey results. They can stem from many sources, such as inability to obtain information for some establishments, difficulties with survey definitions, inability of the respondents to provide correct information, or mistakes in recording or coding the data obtained. A Technical Reinterview Program done in all survey areas will be used in the development of a formal quality assessment process to help compute nonsampling error. Although they were not specifically measured, the nonsampling errors were expected to be minimal due to the extensive training of the field economists who gathered the survey data by personal visit, computer edits of the data, and detailed data review.

Appendix table 1. Number of establishments studied by industry division and establishment employment size, and number of establishments represented, Springfield, MA, January 1999

Industry	Number of establish- ments rep- resented	Number of establishments studied					
				100 workers or more			
			50 - 99 workers	Total	100 - 499 workers	500 workers or more	
All industries	801	79	20	59	39	20	
Private industry		64	19	45	32	13	
Goods-producing industries		19	6	13	6	7	
Construction		19	1	15	0		
Manufacturing	-	18	5	13	6	- 7	
Service-producing industries		45	13	32	26	6	
Tranportation and public utilities		45	13	32	20	0	
Wholesale and retail trade		13	5	8		- 1	
Finance, insurance and real estate	-	5	1	4		· ·	
Services		25	6	19	14		
State and local government		25 15	1	19		37	
State and local government	12	15	I	14	'	'	

NOTE: Dashes indicate that no data were reported. Overall industry and industry groups may include data for categories not shown separately.

Appendix table 2. Relative standard errors of mean hourly earnings<sup>1</sup> for selected occupations, all industries, private industry, and State and local government, all workers<sup>2</sup>, Springfield, MA, January 1999

(in percent)

Occupation <sup>3</sup>	All indus- tries	Private industry	State and local govern- ment
All occupations All occupations excluding sales	3.4 3.4	4.3 4.4	4.4 4.4
White-collar occupations White-collar occupations excluding sales	3.4 3.4	4.3 4.3	4.2 4.2
Professional specialty and technical occupations Professional specialty occupations Engineers, architects, and surveyors Mathematical and computer scientists Natural scientists Health related occupations Registered nurses Teachers, college and university	4.1 4.2 7.3 - 6.6 3.3 7.2	5.4 6.6 7.6 - 8.2 3.6 -	3.3 2.8 - - 1.4 1.4 -
Teachers, post secondary N.E.C. Teachers, except college and university Elementary school teachers Teachers, N.E.C. Librarians, archivists, and curators Social scientists and urban planners Social, recreation, and religious workers Lawyers and judges Writers, authors, entertainers, athletes, and	7.8 5.4 2.0 24.3 - 10.2 -	_ 9.9 _ 13.1 _ _ _ _ _ _	- 3.3 2.0 - - - - -
professionals, N.E.C	- 6.3 2.3 7.2 6.7 9.1 8.4 3.1 5.6 14.4 9.7 2.3 2.8 4.6 2.9 11.1 9.7 7.7 4.2	- 6.5 2.5 7.9 7.5 10.6 10.1 - 5.6 14.4 9.7 2.3 3.2 4.2 - 11.1 - 4.1 5.9	- 19.0 - 13.4 12.5 - - - - - - - - - - - - - - - - - - -
Teachers' aides	9.5 5.3 6.2 16.1 5.3 8.1 12.1 14.5 18.0 7.9 7.9 11.3 4.7 6.5 14.0 7.2 16.7 8.8 1.6	- 5.7 7.4 - 5.3 8.1 12.1 16.3 - 7.9 8.0 11.3 4.7 - - 7.6 1.6	9.5 11.1 9.9 - - - - - - - - - - - - -

Appendix table 2. Relative standard errors of mean hourly earnings<sup>1</sup> for selected occupations, all industries, private industry, and State and local government, all workers<sup>2</sup>, Springfield, MA, January 1999 — Continued

(in percent)

Occupation <sup>3</sup>	All indus- tries	Private industry	State and local govern- ment
Service occupations (-Continued) Food service occupations (-Continued) Food preparation occupations, N.E.C. Health service occupations Health aides, except nursing Nursing aides, orderlies and attendants Cleaning and building service occupations Janitors and cleaners Personal service occupations	3.5 3.7 7.2 7.1	- 3.7 - 2.2 7.3 8.7 -	4.3 2.2 - 2.2 5.1 5.2 -

<sup>1</sup> The relative standard error is the standard error expressed as a percent of the estimate. Hourly earnings for these occupations are presented in Tables A-1 and A-2. Reliable relative standard errors could not be determined for all occupations. <sup>2</sup> All workers include full-time and part-time

<sup>2</sup> All workers include full-time and part-time workers. Employees are classified as working either a full-time or a part-time schedule based on the definition used by each establishment. Therefore, a worker with a 35-hour-per-week schedule might be considered a full-time employee in one establishment, but classified as part-time in another firm, where a 40-hour week is the minimum full-time schedule.

the minimum full-time schedule. <sup>3</sup> A classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups.

NOTE: Dashes indicate that no data were reported or

that data did not meet publication criteria. Overall occupational groups and occupational levels may include data for categories not shown separately. N.E.C. means not elsewhere classified. IN THIS SUR-VEY, THE NONRESPONSE RATE FOR ALL INDUS-TRIES AND PRIVATE INDUSTRY EXCEEDED REG-ULAR SURVEY STANDARDS FOR PUBLICATION. ACCORDINGLY, USERS SHOULD INTERPRET THESE RESULTS WITH THIS LIMITATION IN MIND.

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.

Occupation <sup>1</sup>	All workers	Full-time workers	Part-time workers
All occupations	5	6	3
All occupations excluding sales		6	3
White-collar occupations		7	3
White-collar occupations excluding sales	7	7	4
Professional specialty and technical occupations		8	6
Professional specialty occupations		9	6
Engineers, architects, and surveyors Mathematical and computer scientists	-	9	_
Natural scientists	1	-	-
Health related occupations		9	9
Registered nurses		9	9
Teachers, college and university			-
Teachers, post secondary N.E.C.		11	-
Teachers, except college and university Elementary school teachers		8	5
Teachers, N.E.C.		0	_
Librarians, archivists, and curators		_	_
Social scientists and urban planners		_	_
Social, recreation, and religious workers		_	_
Lawyers and judges		-	-
Writers, authors, entertainers, athletes, and professionals, N.E.C.	_	_	_
Technical occupations	5	6	-
Licensed practical nurses		-	-
Executive, administrative, and managerial occupations		10	-
Executives, administrators, and managers		11	-
Managers and administrators, N.E.C.	12	12	-
Management related occupations		8	-
Accountants and auditors		7	-
Management related occupations, N.E.C.		9 4	2
Sales occupations Sales workers, other commodities		4	3
Cashiers			1
Administrative support occupations, including clerical		4	2
Secretaries		5	_
Bookkeepers, accounting and auditing clerks		_	-
Traffic, shipping and receiving clerks	4	-	-
Stock and inventory clerks		3	-
Investigators and adjusters except insurance		-	-
General office clerks Teachers' aides	3	3	2
Blue-collar occupations Precision production, craft, and repair occupations	4	4	1
Mechanics and repairers, N.E.C.		6	_
Electricians		7	_
Machine operators, assemblers, and inspectors	1	3	_
Extruding and forming machine operators		3	_
Miscellaneous machine operators, N.E.C.	3	3	_
Transportation and material moving occupations	3	4	1
Truck drivers	4	-	-
Industrial truck and tractor equipment operators	3	3	-
Handlers, equipment cleaners, helpers, and laborers		2	1
Stock handlers and baggers	1	-	-
Laborers except construction, N.E.C.		_	_
Service occupations		3	2
Protective service occupations		6	3
Police and detectives, public service		6	_
Guards and police except public service Food service occupations		2	2
Waiters and waitresses			<u> </u>
Cooks	1	3	_
Food preparation occupations, N.E.C.	1	_	1
Health service occupations	3	3	3
Health aides, except nursing		-	-
Nursing aides, orderlies and attendants	3	3	3
Cleaning and building service occupations	2	2	- 1

# Appendix table 3. Average work levels for selected occupations, all workers, full-time and part-time workers, Springfield, MA, January 1999

Appendix table 3. Average work levels for selected occupations, all workers, full-time and part-time workers, Springfield, MA, January 1999 — Continued				
	A 11	E all Alan a	Dent tim	

Occupation <sup>1</sup>		Full-time workers	Part-time workers
Service occupations (-Continued) Cleaning and building service occupations (-Continued) Janitors and cleaners Personal service occupations	2 -	2 -	

<sup>1</sup> A classification system including about 480 individual occupations is used to cover all workers in the civilian economy. Individual occupations are classified into one of nine major occupational groups. The occupations titled authors, musicians, actors, painters, photographers, dancers, artists, athletes, and legislators cannot be assigned a work level.

NOTE: Dashes indicate that no data were reported or that data did not meet publication criteria. Overall occupational groups and occupational levels may

include data for categories not shown separately. N.E.C. means "not elsewhere classified."

NOTE: Individual and average wage rates were collected in this update survey. A procedure was put into place to "move" the positional statistics where averages were collected. This procedure compares current locality survey data-at the quote level-with the same quote from the prior survey. Individual rates from the prior survey are moved by the average change in mean wages for the occupation.