

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-09 Medicare Contract Beneficiary and Provider Communications	Centers for Medicare & Medicaid Services (CMS)
Transmittal 19	Date: JUNE 29, 2007
	Change Request 5597

NOTE: Transmittal 19, dated June 29, 2007 is being rescinded and replaced by Transmittal 20, dated July 13, 2007. In chapter 3, sections 30.4.1 through 30.4.4 are deleted. The information has moved to new sections 30.5.1 through 30.5.4. In chapter 6, sections 80.4.1 through 80.4.4 are deleted. The information has moved to new sections 80.5.1 through 80.5.4. Additionally, in section 30.3.6.1 # 6 in chapter 6 the word “CSR” is replaced by “correspondent” and the word “QCM” is replaced by “QWCM.” In section 60.3.1 in chapter 6, the word “calls” in all three bullets, are replaced by “provider responses.”