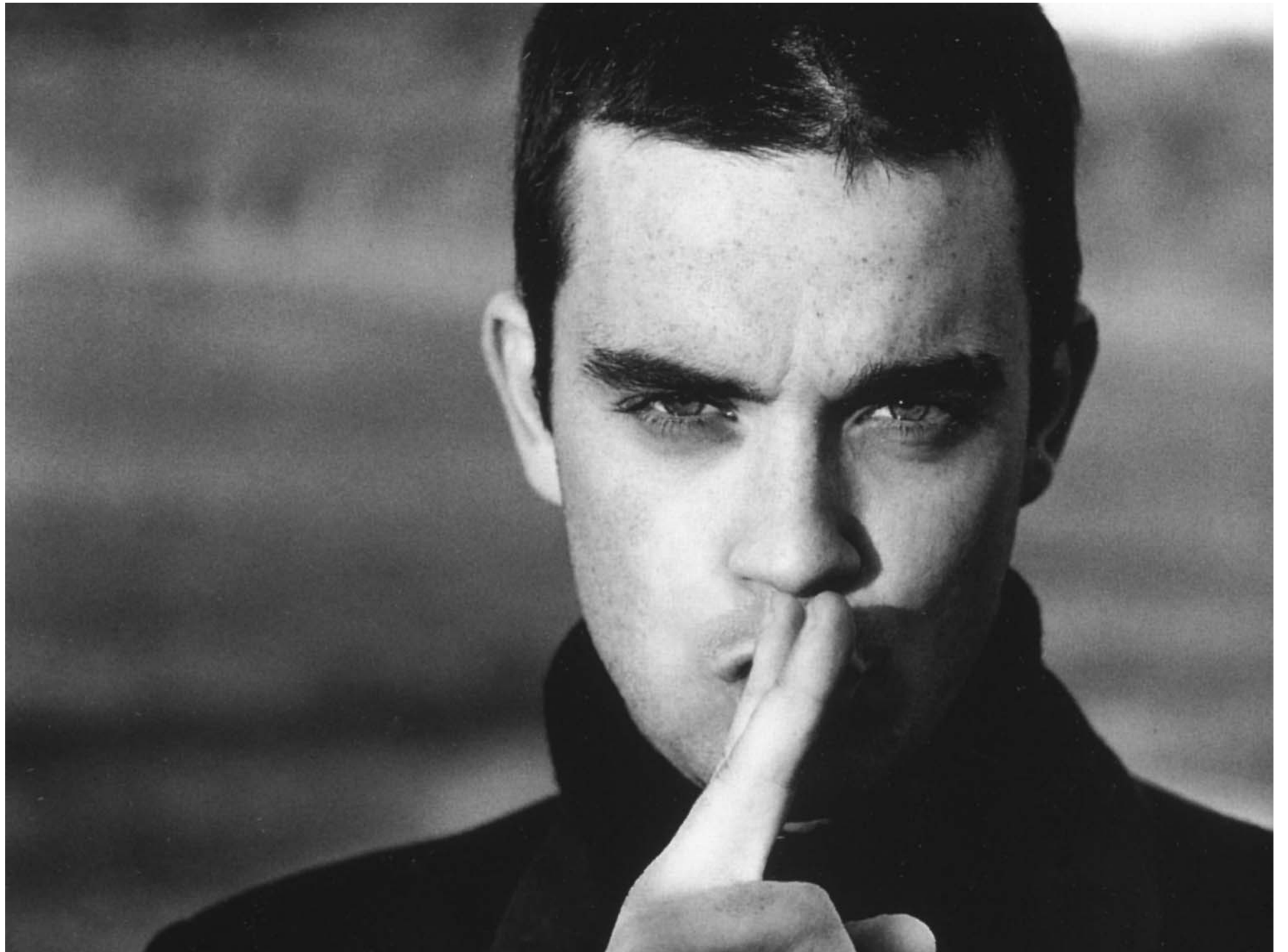


# London Business School

Eric Nicoli

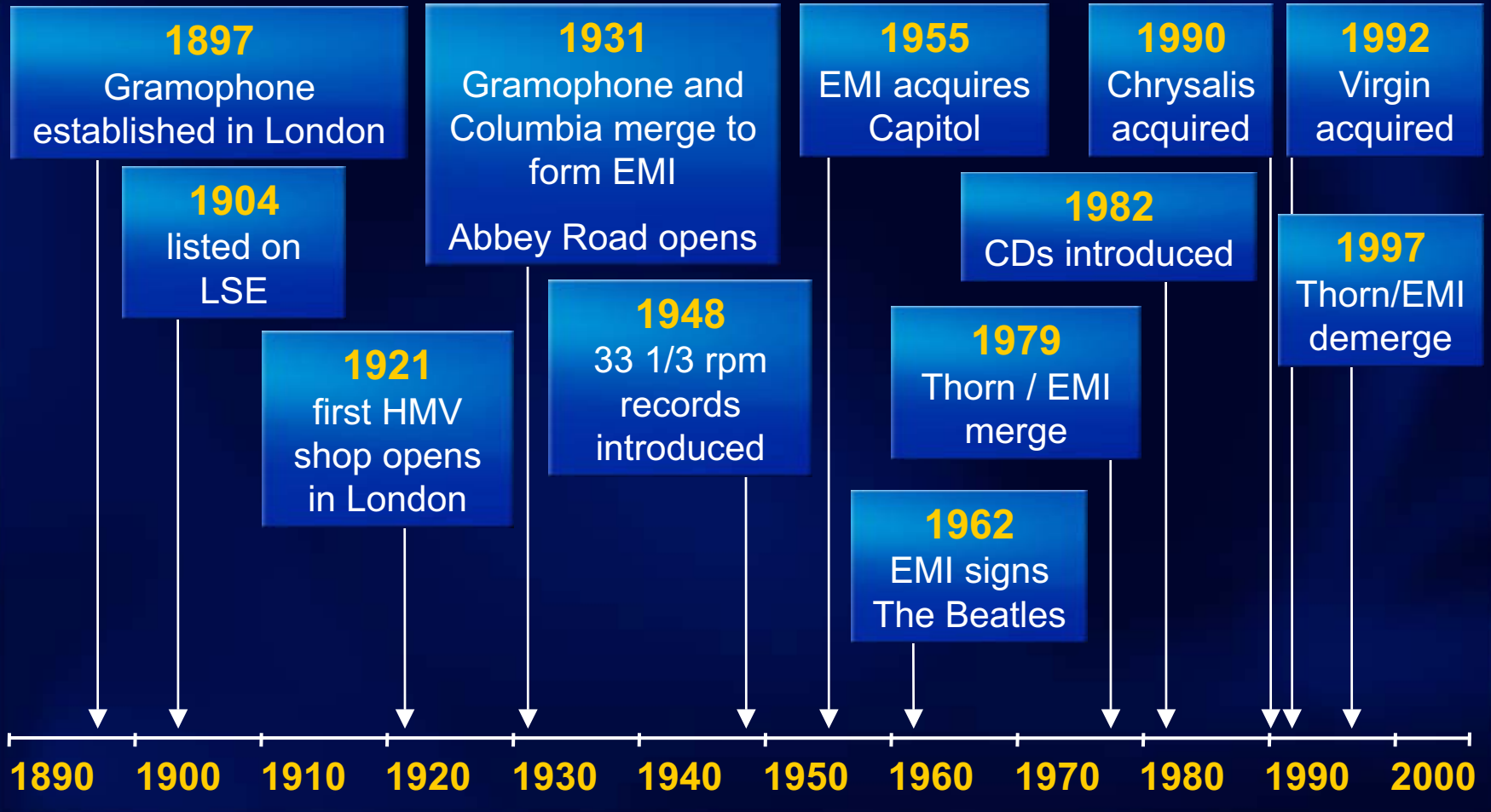
Chairman, EMI Group



*“The Long And Winding Road”*

**EMI and the music business**

# EMI – the first 100 years

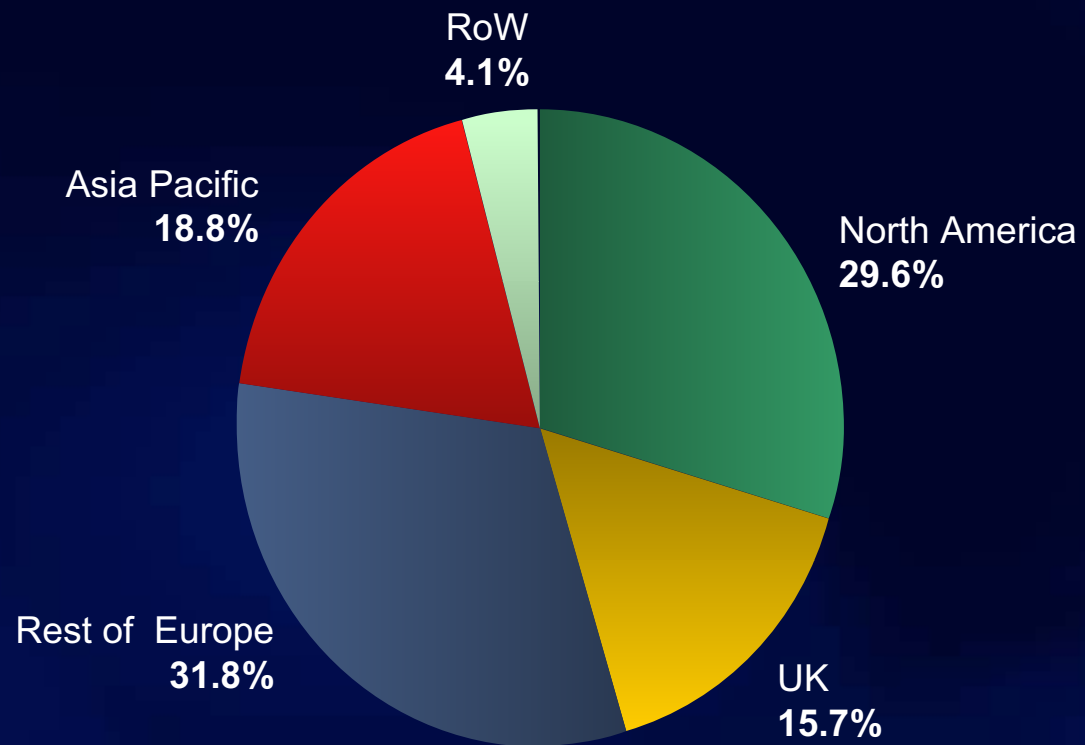


## **EMI today**

- Public company
- Market capitalisation £2 billion
- No.1 music publishing company
- No.3 recorded music company
- Operations in 48 countries on six continents
- 6,700 employees worldwide

# Geography

## Group revenue by origin



Source: EMI Group

# The EMI Group

## – a worldwide leader in music

**EMI** Music

An outstanding roster of recorded music stars and a rich catalogue of recordings



An exceptional catalogue of songs and a roster of elite songwriters

### Summary financials

	EMI Music	EMI Music Publishing	EMI Group
<b>Revenue</b>			
£m	1,600	401	2,001
\$m	2,944	738	3,682
<b>EBITA</b>			
£m	125	100	225
\$m	230	184	414
<b>Margin</b>	7.8%	24.9%	11.2%

Source : EMI Group, IFRS adjusted FY 04/05

**EMI**

# EMI Music Publishing

## An impressive catalogue

Ain't No Mountain High Enough • Angels • Bohemian Rhapsody •  
Can't Take My Eyes Off You • Dancing In The Moonlight •  
Daydream Believer • Every Breath You Take • Fields of Gold •  
Get Down On It • Have Yourself A Merry Little Christmas •  
How Sweet It Is "To Be Loved By You" •  
Hungry Like The Wolf • I Heard It Through  
The Grapevine • I'm Not In Love • Lady  
Marmalade • Let's Get It On • Mamma Mia  
Mony Mony • New York New York • Sexual  
Healing • Shout • Singin' In The Rain •  
Strangers In The Night • That's The Way (I Like It) • This Old  
Heart Of Mine • The James Bond Theme • The Loco-Motion  
Walking On Sunshine • We Gotta Get Out Of This Place •  
We Will Rock You • What's Going On • Wild Thing • You've  
Got A Friend • You've Lost That Lovin' Feeling •



Kanye West



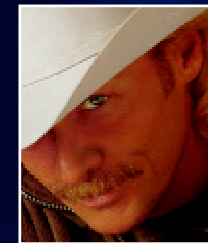
Eminem



Natasha Bedingfield



Usher



Alan Jackson



James Blunt



Scissor Sisters



# EMI Music: recorded music

An exciting roster of current recording artists



A rich back catalogue of recordings

Shirley Bassey • Beach Boys • Beastie Boys •  
The Beatles • Blondie • Marc Bolan • David  
Bowie • Kate Bush • Maria Callas • Enrico  
Caruso • Joe Cocker • Nat King Cole • Deep  
Purple • Fats Domino • Jacqueline du Pre •  
Duran Duran • Edward Elgar • Gracie Fields •  
George Formby • Hollies • Iron Maiden •  
Nigel Kennedy • Lenny Kravitz • Peggy Lee •  
John Lennon • Vera Lynn • Paul McCartney •  
Dean Martin • Massive Attack • Johnny  
Mercer • Steve Miller • N\*E\*R\*D • Mike  
Oldfield • Edith Piaf • Pink Floyd • Andre  
Previn • Queen • Simon Rattle • Cliff Richard •  
Rolling Stones • Simple Minds • Spandau  
Ballet • Spice Girls • Stranglers • Frank  
Sinatra • Tina Turner • UB40 • Fats Waller

# Major EMI labels

Parlophone

Virgin



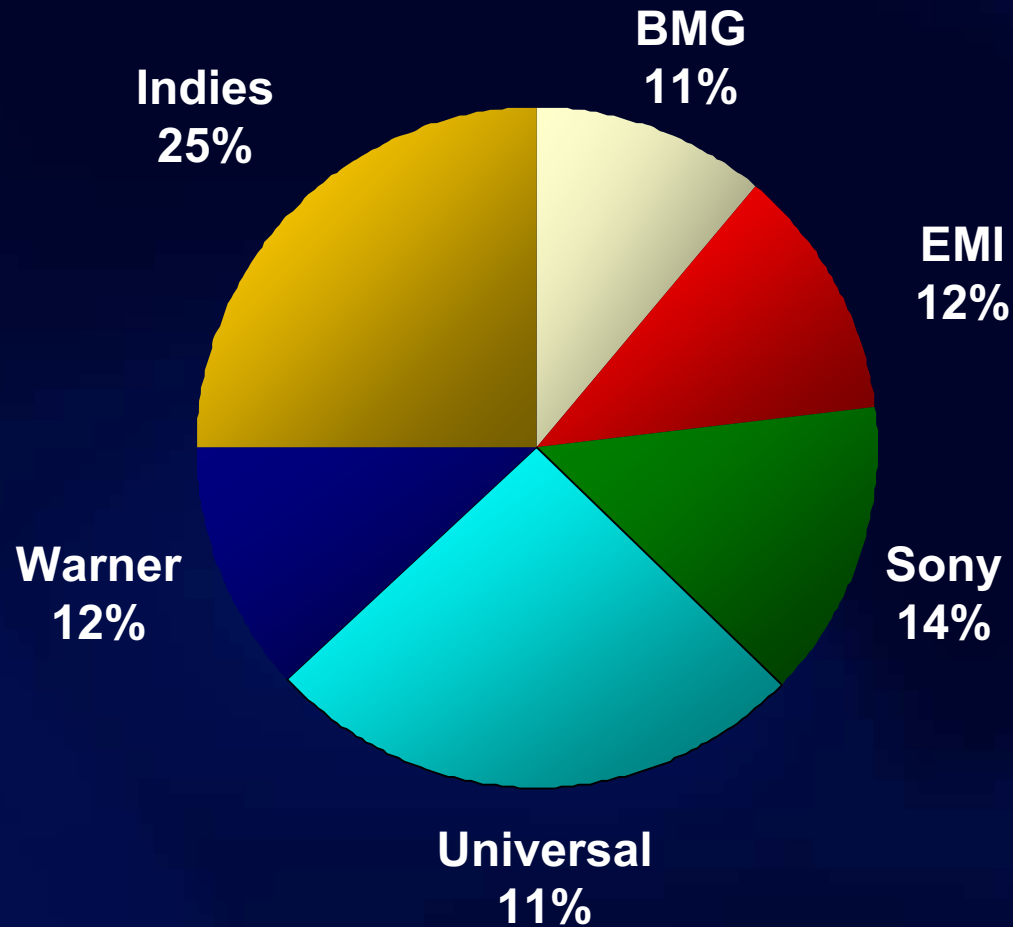
Chrysalis



# EMI's top selling albums worldwide 2005

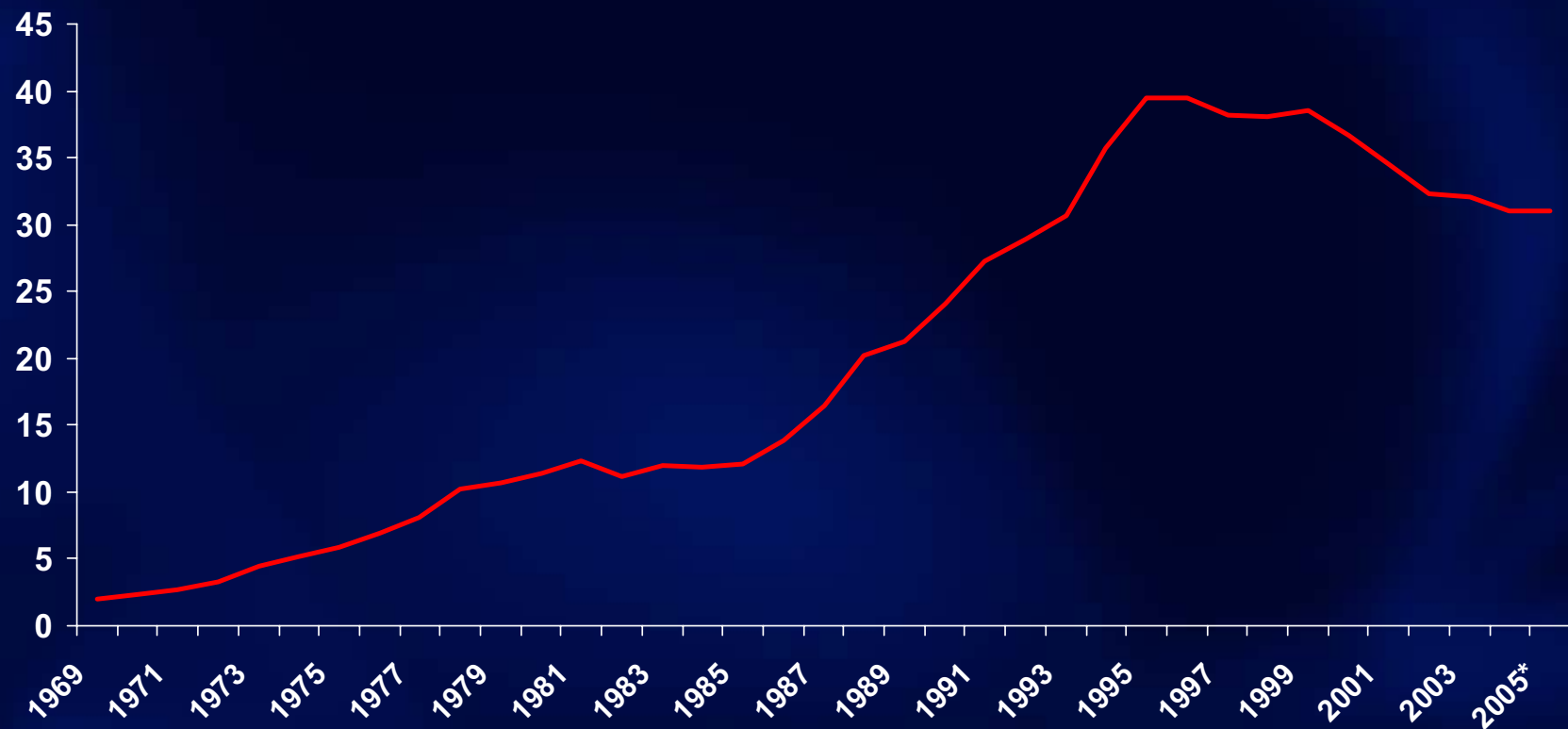
	<b>Artist</b>	<b>Title</b>
1	Coldplay	X & Y
2	Robbie Williams	Intensive Care
3	Gorillaz	Demon Days
4	The Rolling Stones	A Bigger Bang
5	Various	Now That's What I Call Music! Vol 19/20
6	Keith Urban	Be Here
7	Various	Now That's What I Call Music! 62
8	KT Tunstall	Eye To The Telescope
9	KORN	See You On The Other Side
10	RBD	Rebelde

# World recorded music market share



# Global recorded music sales 1969-2005

USD billions



Source: Enders Analysis

2004 & 2005 figures are estimates

**EMI**

# What do you do when your market takes a dive?

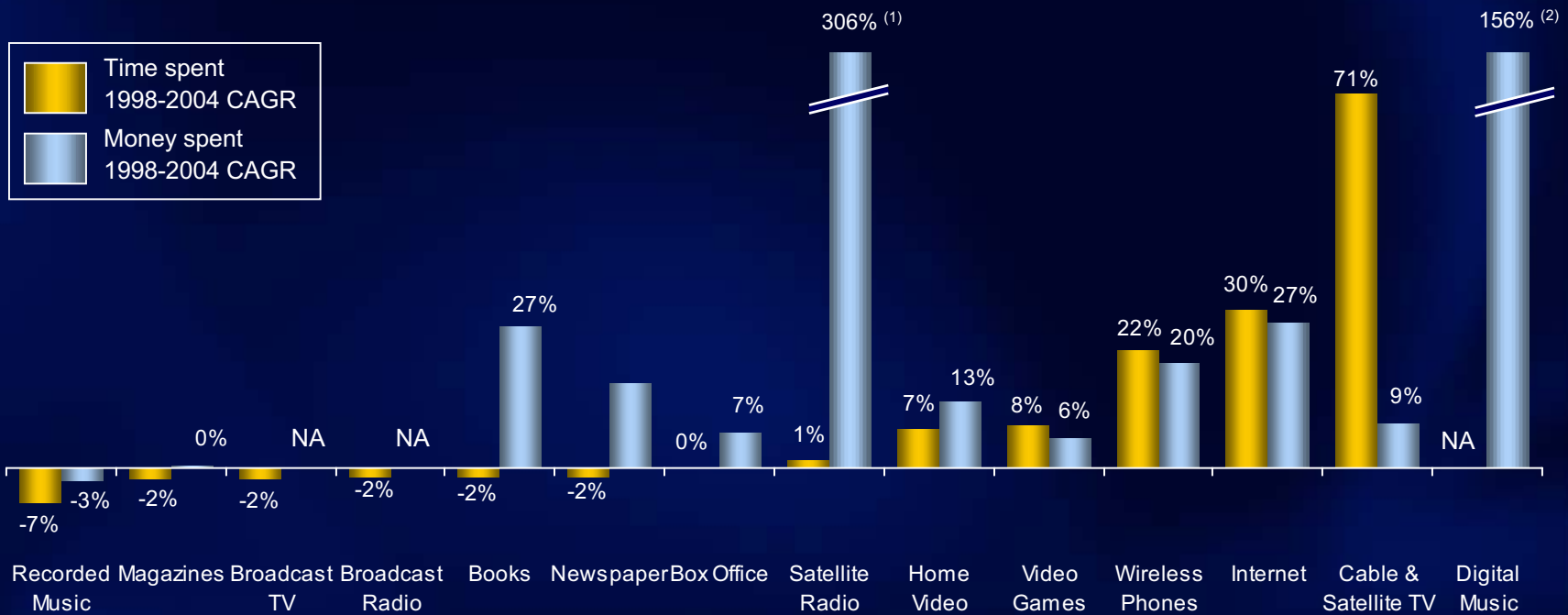
- Understand the root causes of decline
- Address the issues in your existing business
- Find new sources of income
- Redefine the business

# Root causes of market decline

- General economic conditions
- Growth in competing entertainment products
- Piracy
  - Physical piracy
  - Online piracy
- Quality of music

# Consumer spending is shifting away from traditional formats

## Change in media and entertainment spend



(1) CAGR for 2002-2004 only

(2) 2001-2004 only

Note: All per capita data based on total U.S. population of 296MM

Source: Veronis Suhler, Forrester, Arbitron, Booz Allen analysis



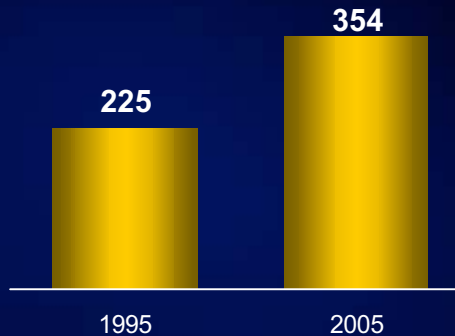


# The amount of media content competing for consumers' attention has increased significantly

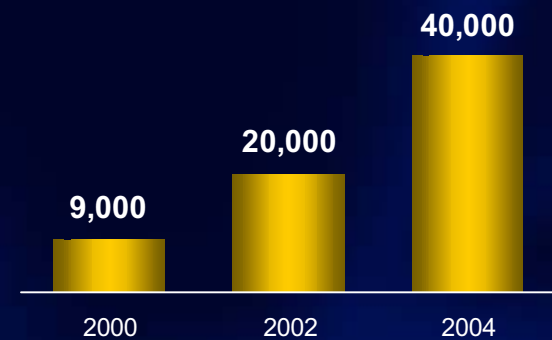
**Nationally available  
US cable programming  
channels  
(1998-2004)**



**Number of UK  
radio stations  
(1995-2005)**

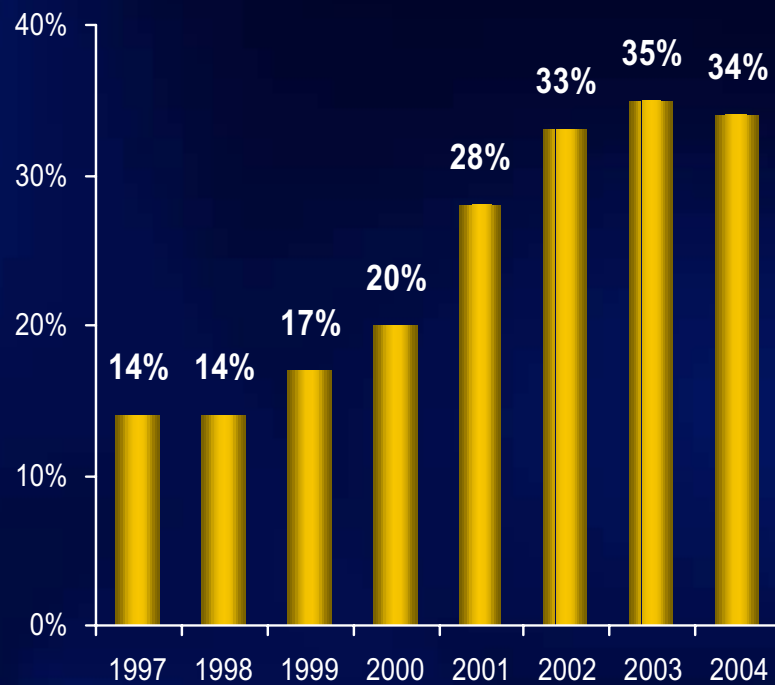


**Number of available  
US DVD titles  
(all formats: 2000-2004)**

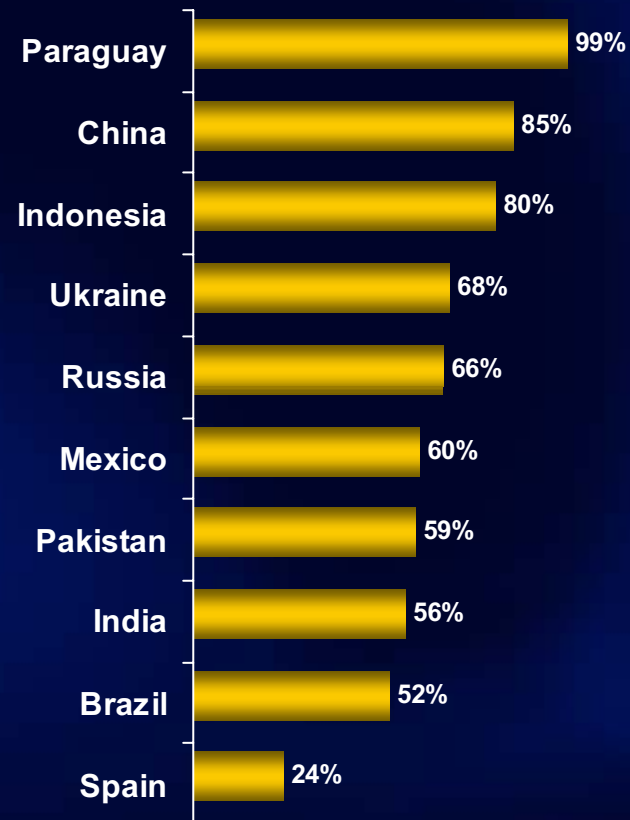


# Physical piracy: pervasive

## Worldwide % of CD albums sold that are pirate



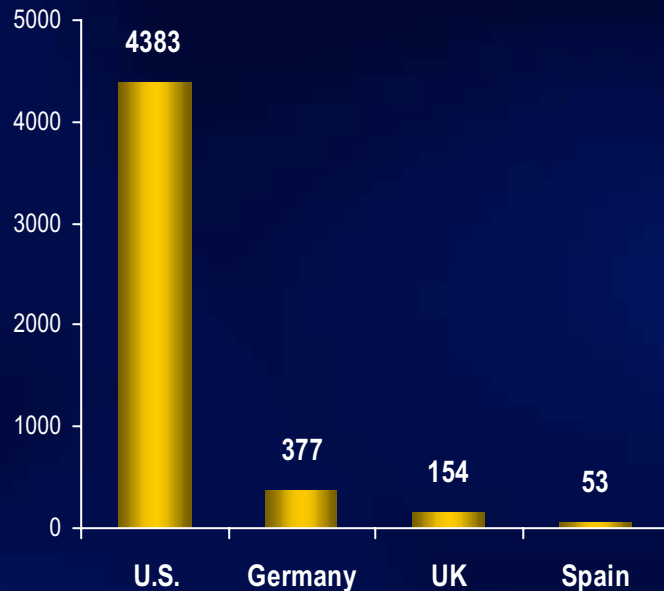
## Major pirate markets



# Digital piracy: in 2003, 80 million people were downloading music files from P2P networks

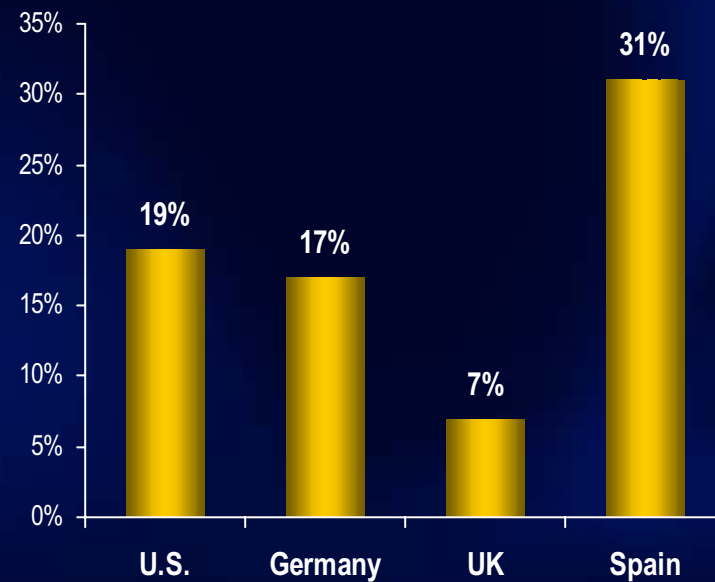
## Songs downloaded - P2P networks 2003

(millions)



## P2P penetration rate

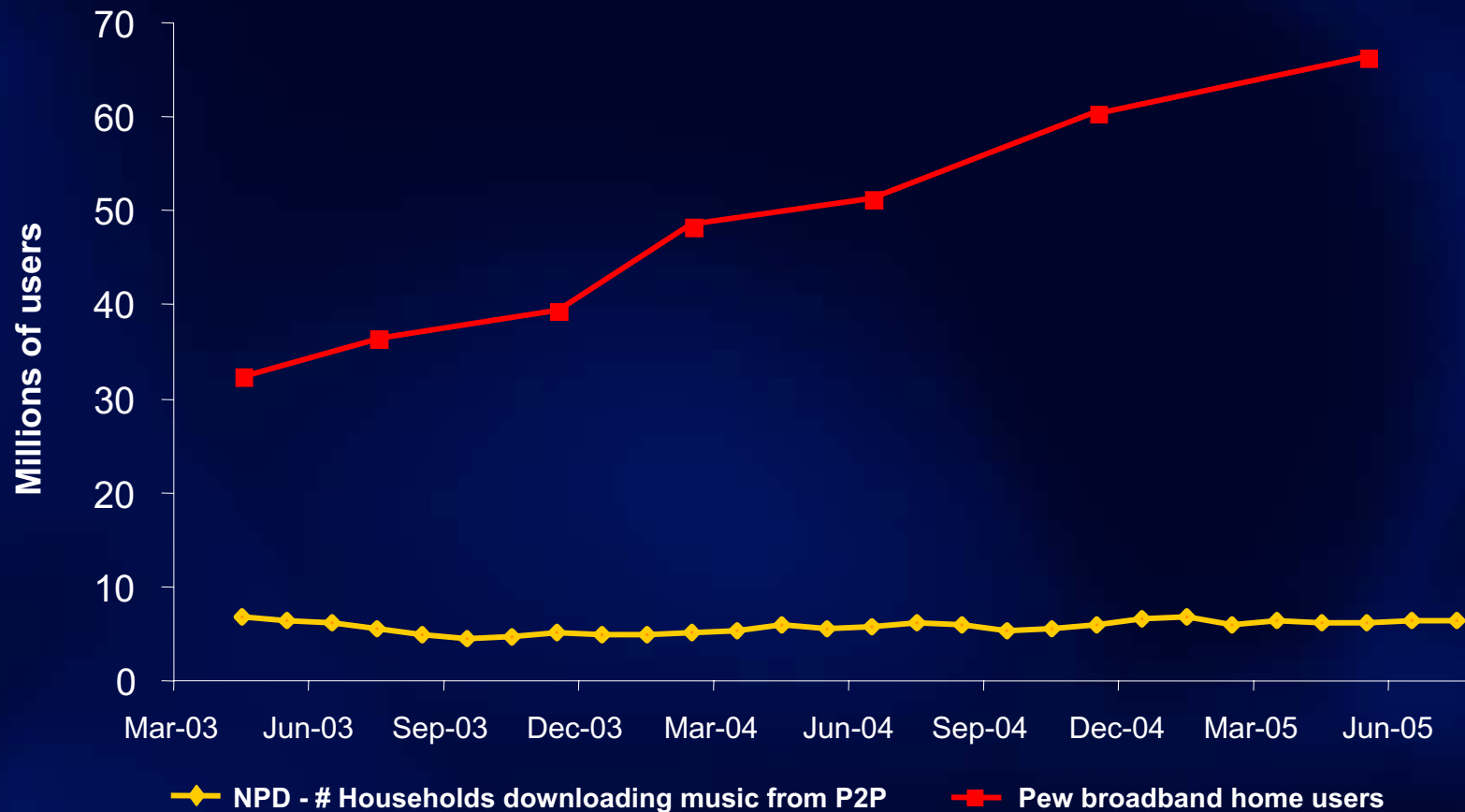
of internet users



Source: IT Innovations & Concepts, Aug 2004

**EMI**

# Number of illegal P2P users contained despite high broadband growth in US



# Progress in fight against piracy



- June 2005: Unanimous Supreme Court ruling in favour of the industry against Grokster
- September 2005: Australian Federal Court ruling in favour of industry against Kazaa
- Over 14,000 lawsuits filed against illegal file sharers to date

# EMI Music transformation

- October 2001 – new management team
- Implemented cost reduction and restructuring programmes
  - Europe: combined Virgin and Capitol back offices, rationalised country and label structures
  - US: centralised management and marketing and created shared services for back office, restructured Virgin
  - Outsourced manufacturing: Europe, North America, Japan
  - Centralised international marketing and priority systems

## **EMI Music transformation (contd)**

- Added or enhanced new business functions
  - created anti piracy/content protection team
  - established government affairs team in US, EU and UK
  - strengthened strategy team and consumer research capability
  - initiated comprehensive technology change programme
  - expanded management training and people development

## EMI Music transformation (contd)

- Through this re-sizing and re-shaping of the business, we
  - reduced fixed costs by c.£150m
  - reduced staff by c.35%
  - cut artist roster by c.35%
- Drove culture shift
  - balance of business discipline and creative initiative
  - innovation
  - sharp consumer focus



# **EMI: embracing digital music opportunity**

We want to enable consumers to find and consume...

**any music ...**

**... in any form ...**

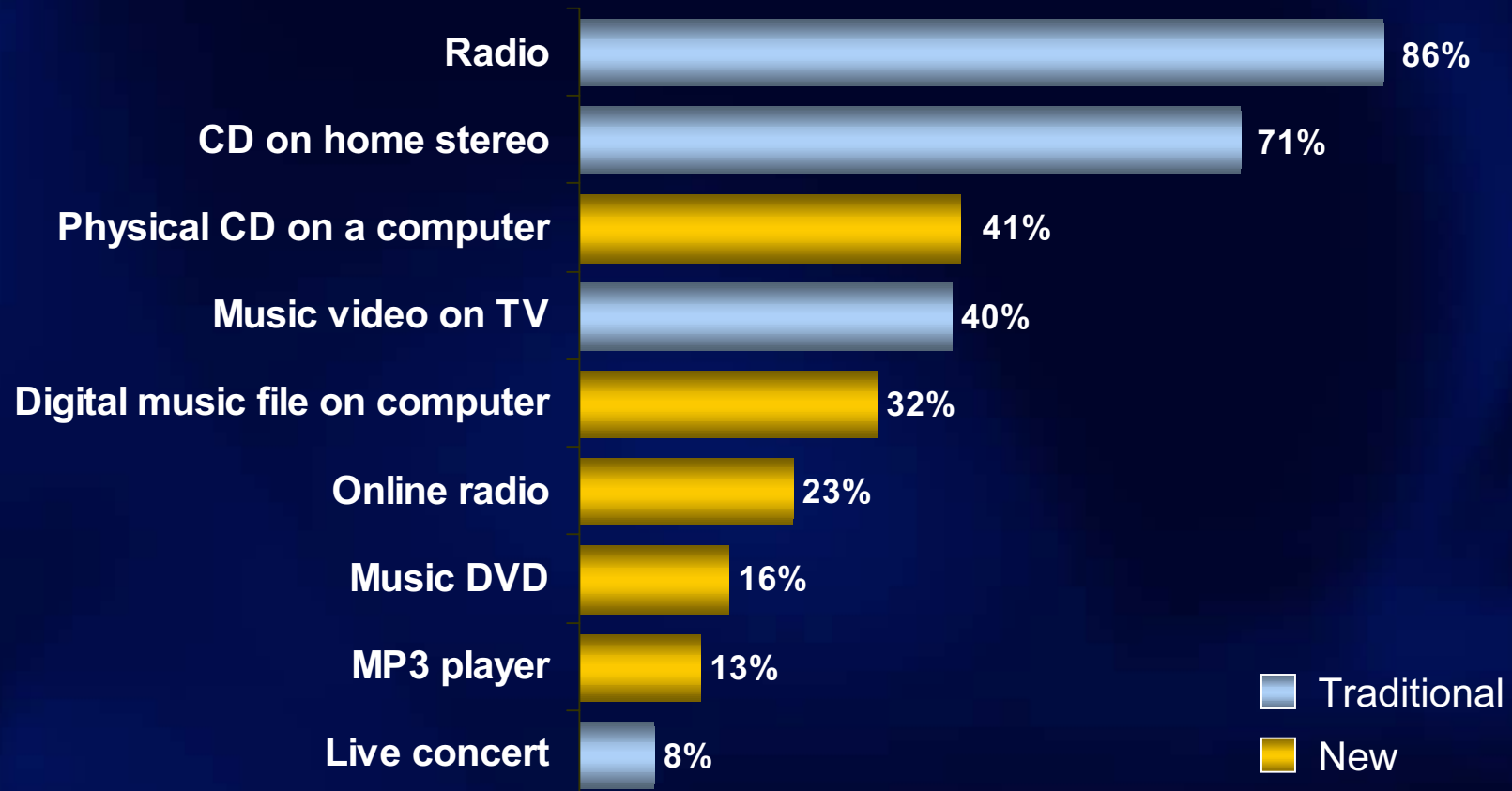
**... at any time ...**

**... in any place...**

It is all about taking our music to the consumer

# Consumers have been embracing new ways to listen to music

## Source of music listening in the US

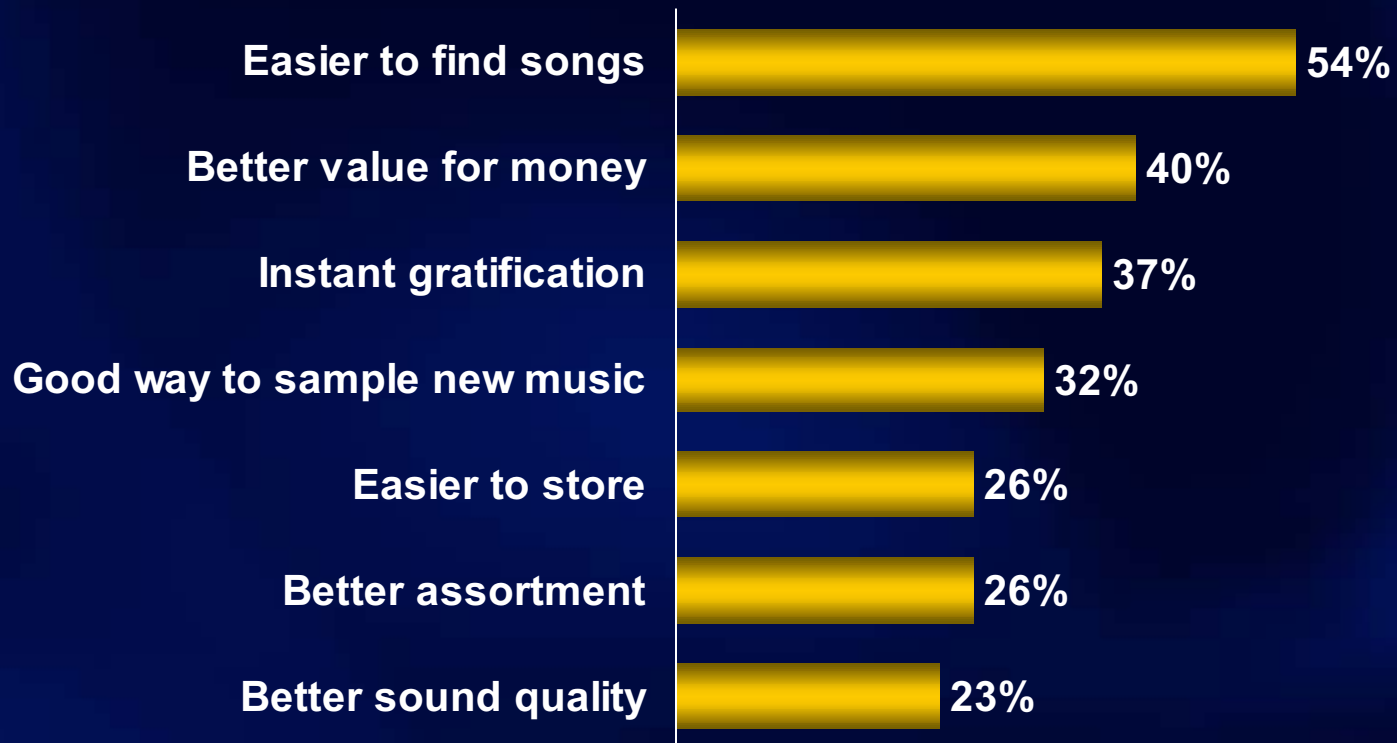


Source: NPD Music Lab, Online survey, February 2005, Ages 13+ n=4,700 Results projected to total U.S. population



# Consumers and legitimate music purchasing

## Motivation for legal digital music buying

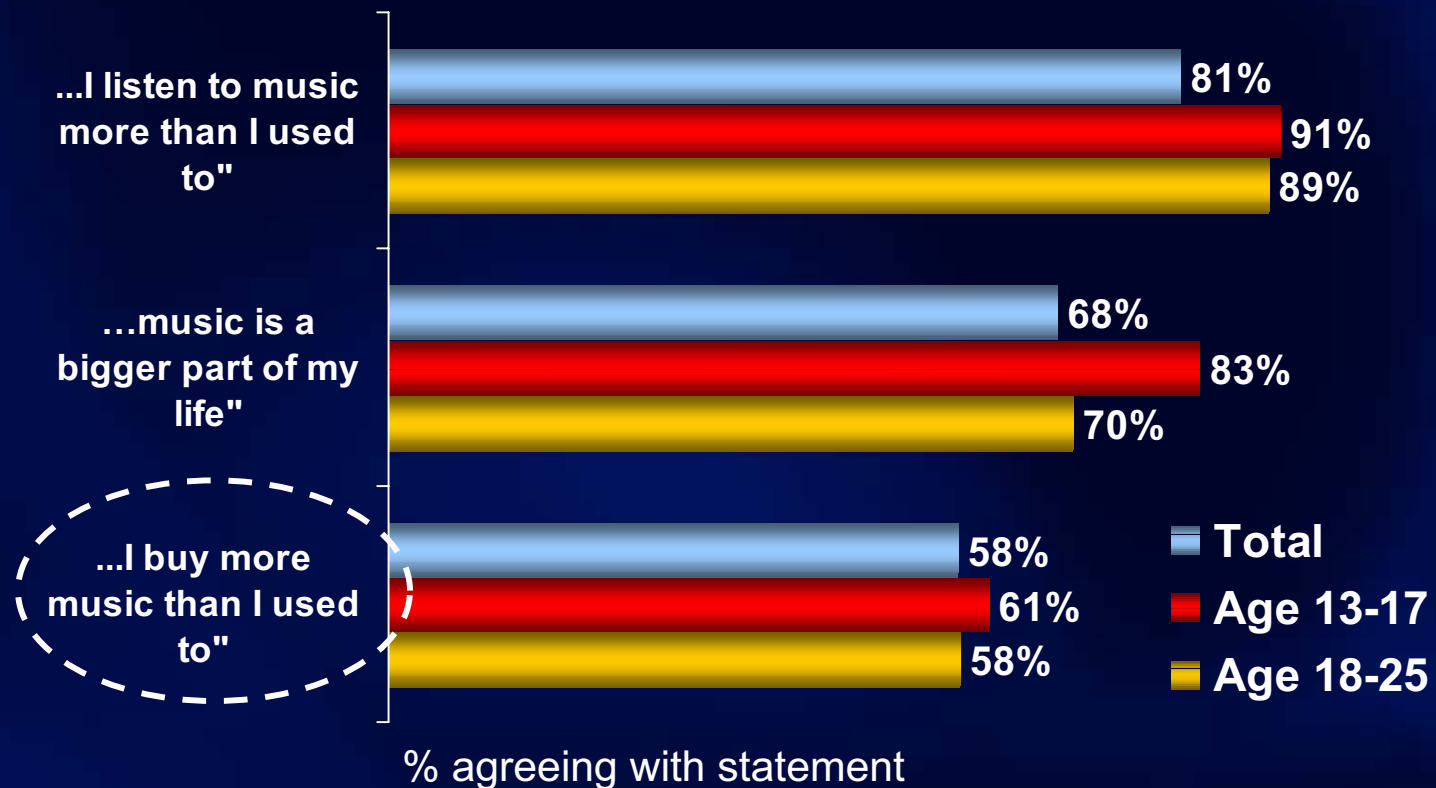


Source: NPD

**EMI**

# Digital buyers spend more

“Now that I own an iPod...”



Source: NPD MusicLab December 2005, EMI analysis Base: Own an iPod



# EMI is working with all major players in the digital space

YAHOO!



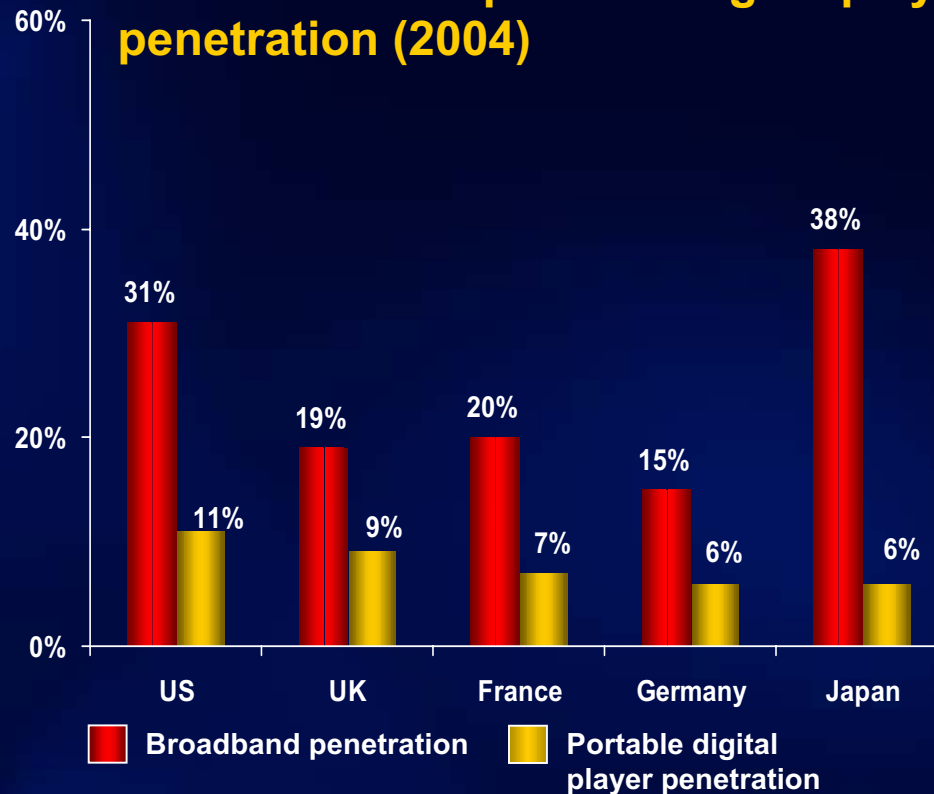
napster.



EMI

# Growth of broadband & MP3 player penetration will facilitate wider uptake of digital services

## Broadband and portable digital player penetration (2004)

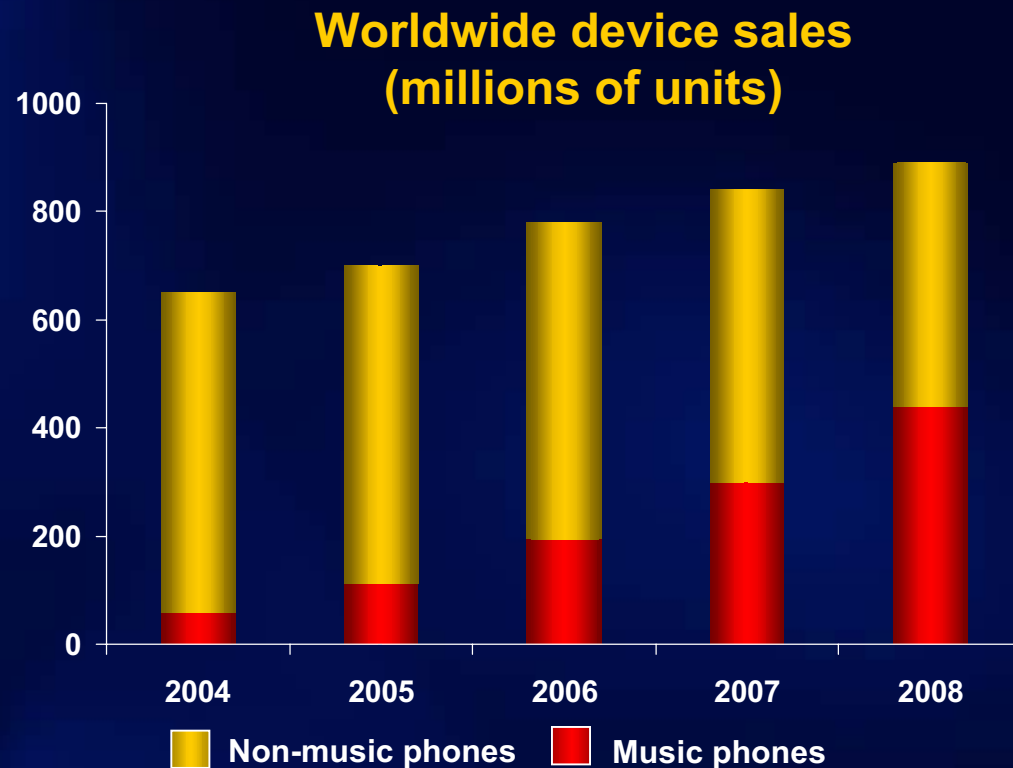


- External predictions show broadband penetration doubling in these countries over the next 4 years<sup>1</sup>
- Researchers forecast that the US market for portable MP3 players will treble between 2004 and 2008<sup>2</sup>
- **As the technology develops and becomes more widespread, digital music demand should continue to benefit**

Source: Understanding & Solutions, 2004. MP3 penetration % population. Broadband % homes

Notes: <sup>1</sup>Carat 2005 <sup>2</sup>Jupiter 2004

# The development of mobile phone technology provides significant new opportunities for music consumption

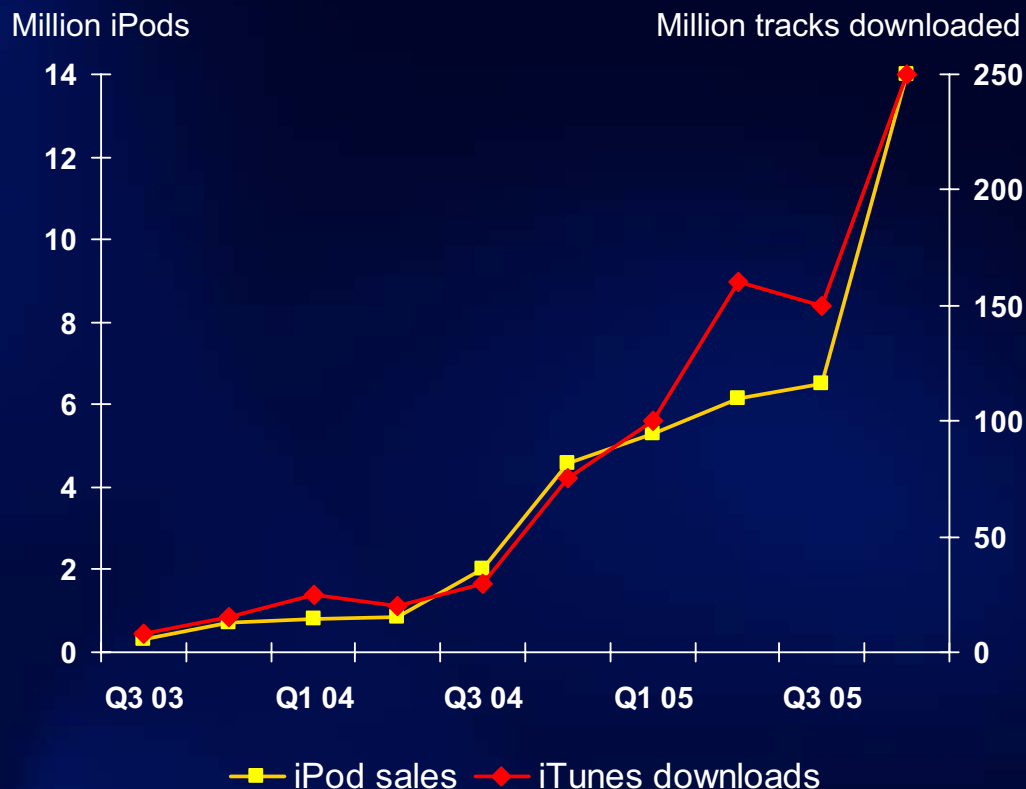


- Today, less than 10% of mobile phones are capable of playing music
- Forecast that 50% of mobile phones will be music phones in 2008
- The roll-out of 3G and wireless broadband technology will drive consumer uptake
- All major handset manufacturers and mobile service providers investing in mobile music opportunity

Source: Strategy Analytics

# Accelerating device sales – accelerating digital track sales

## iPod sales and iTunes tracks downloaded



- 14 million iPods were sold in Q4 05 – three times the number sold in the same period a year earlier
- Downloads on iTunes have been gathering pace – it will not be long before downloads reach 1 billion
- 42 million iPods shipped to date
- Over 12 million iTunes videos downloaded to date

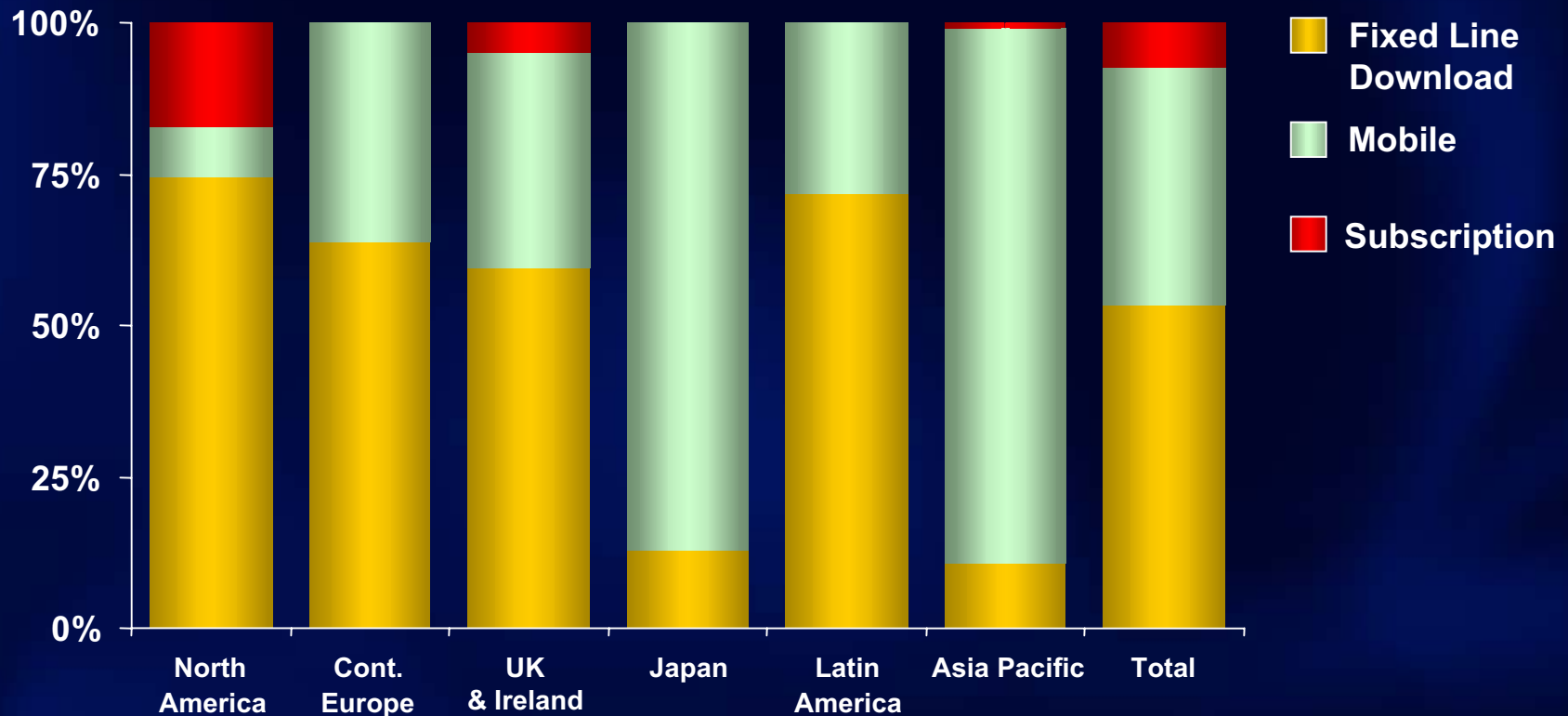
Source : Apple, EMI estimates





# Digital development varies by region

EMI Music's digital revenues by type and region (H1 05/06)



Source: EMI Group



## From where to here ...

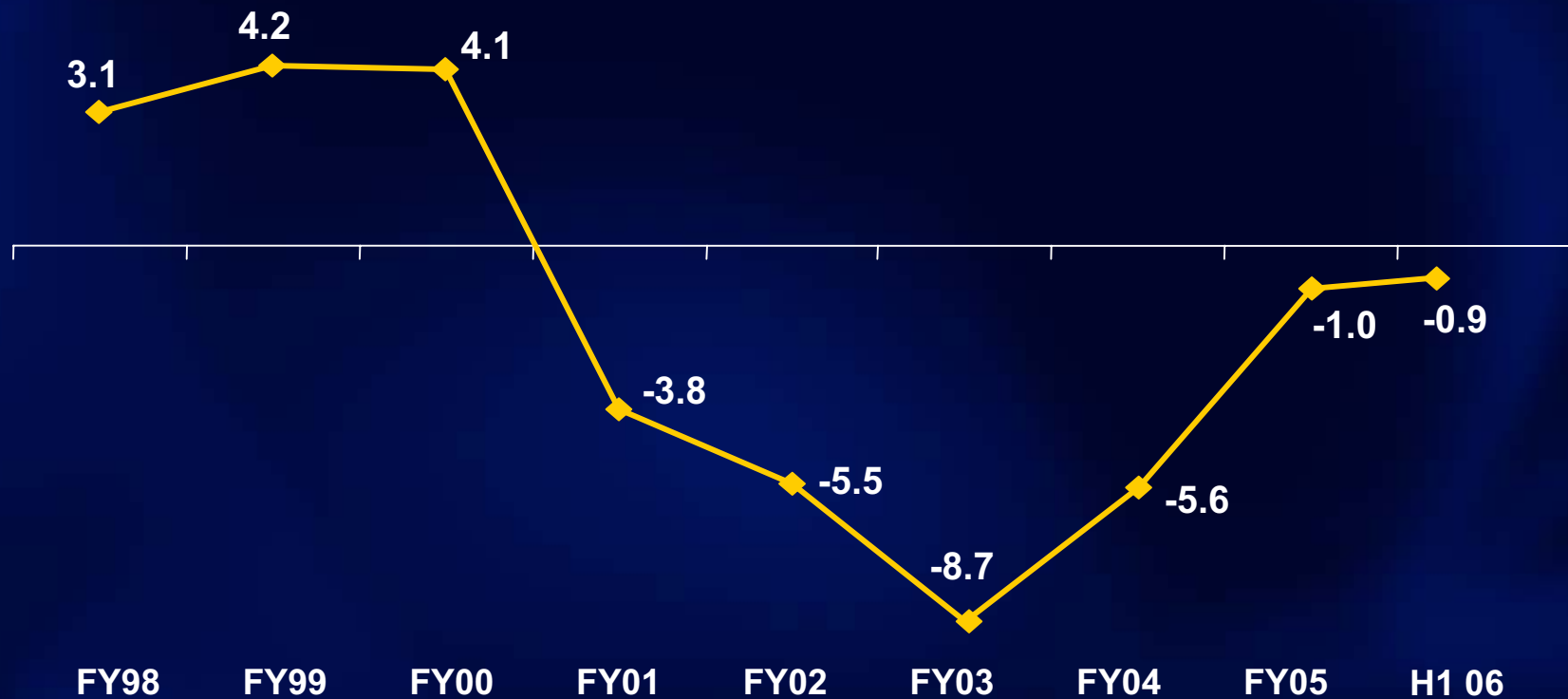
- Over five years of significant industry challenges
  - technology fuelling explosion in piracy
  - rise in competing products
  - declining shelf space at retail
  - new business models slow to emerge
- We saw the threats – and the opportunities – and took action
  - radical restructuring of our global operations
  - increased investment in IT/systems, strategy, consumer research and anti piracy efforts
  - continued to focus on the music
  - embracing digital music – new products, new partners, new models

## **... and moving forward**

- Industry prospects improving
  - piracy growth being contained
  - continued increase in new digital products and services
  - growth in broadband and mobile phone capabilities will spur consumer uptake of digital music and lead to even greater product expansion

# Digital sales drive further market trend improvement

% change in value of global music market



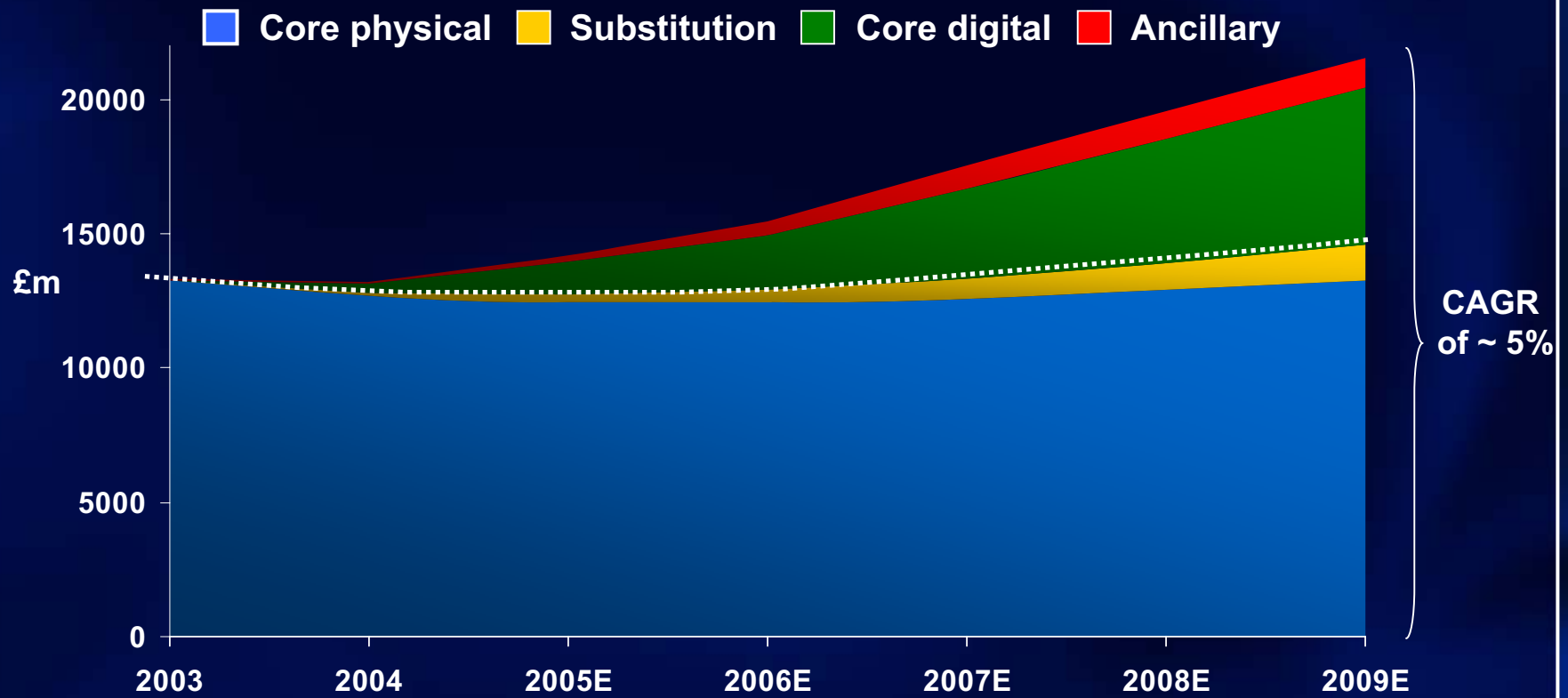
Source: Based on EMI Group estimates  
Note: FY04 and H1 05 include digital sales



# The future potential from digital is significant

- Digital sales are an appreciable contributor to revenues already
- Significant advances in broadband, music phone and portable MP3 penetration are still to come
- Digital could represent up to 25% of the global music industry by 2010
- Driving 5% CAGR in industry sales by 2010

# Potential growth of the global wholesale recorded music market



**Digital could represent approximately 25% of music industry in 5 years**

# **London Business School**

Eric Nicoli

Chairman, EMI Group