- (1) Methods for informing staff of State policies, standards, procedures, and instructions; and
- (2) Systematic planned examination and evaluation of operations in local offices.

### § 400.23 Hearings.

- (a) A State must provide applicants for, and recipients of, assistance and services under the Act with an opportunity for a hearing to contest adverse determinations using hearing procedures set forth in §205.10(a) of this title for public assistance programs unless otherwise specified in this part.
- (b) If the issue is the date of entry into the United States of an applicant for or recipient of assistance or services, the State or its designee must provide for prompt resolution of the issue by inspection of the individual's documentation issued by the Immigration and Naturalization Service (INS) or by information obtained from INS, rather than by hearing.

[51 FR 3914, Jan. 30, 1986, as amended at 65 FR 15443, Mar. 22, 2000]

#### § 400.24 [Reserved]

### $\S 400.25$ Residency requirements.

A State may not impose requirements as to duration of residence as a condition of participation in the State's program for the provision of assistance or services.

### §400.26 [Reserved]

# § 400.27 Safeguarding and sharing of information.

- (a) Except for purposes directly connected with, and necessary to, the administration of the program, a State must ensure that no information about, or obtained from, an individual and in possession of any agency providing assistance or services to such individual under the plan, will be disclosed in a form identifiable with the individual without the individual's consent, or if the individual is a minor, the consent of his or her parent or guardian.
- (b) The provision by a State to a local resettlement agency or by a local resettlement agency to a State, of information as to whether an individual

has applied for or is receiving cash assistance and the individual's address and telephone number is to be considered undertaken for a purpose directly connected with, and necessary to, the administration of the program during the first 36 months after such individual's entry into the United States.

[51 FR 3914, Jan. 30, 1986, as amended at 54 FR 5476, Feb. 3, 1989; 65 FR 15443, Mar. 22, 2000]

## § 400.28 Maintenance of records and reports.

- (a) A State must provide for the maintenance of such operational records as are necessary for Federal monitoring of the State's refugee resettlement program in accordance with part 74, Subpart D, of this title. This recordkeeping must include:
- (1) Documentation of services and assistance provided, including identification of individuals receiving those services;
- (2) Records on the location, progress, and status of unaccompanied minor refugee children, including the last known address of parents; and
- (3) Documentation that necessary medical followup services and monitoring have been provided.
- (b) A State must submit statistical or programmatic information that the Director determines to be required to fulfill his or her responsibility under the Act on refugees who receive assistance and services which are provided, or the costs of which are reimbursed, under the Act.

(Approved by the Office of Management and Budget under control number 0960-0418)

# Subpart D—Immigration Status and Identification of Refugees

SOURCE: 51 FR 3915, Jan. 30, 1986, unless otherwise noted.

#### § 400.40 Scope.

This subpart sets forth requirements concerning the immigration status and identification of eligible applicants for assistance under title IV of the Act.

### § 400.41 Definitions

For purposes of this subpart—