



**INDICATOR NAME:**

Domestic Violence Indicator

**SETTING CRITERIA:**

IV-D --  
IV-D discretion  
Self-report (Written)

Non IV-D --  
Protection order

**ELIGIBLE PEOPLE:**

People Directly Protected --  
Victims

Others Protected --  
All household members involved in the victim's NH child support cases or orders with abuser (Automatic)  
Others, as needed (Manual)

**IMPACT:**

Sends FV Indicator to the FCR  
Shields address on IV-D generated documents

**DURATION:**

Indefinite

**REMOVAL CRITERIA:**

Victim request

**OVERRIDE:**

State-specific components not yet developed

**Materials**

New Hampshire has built the FV Indicator into several screens. For example, a new screen has been created to identify case participants with family violence concerns (see Screen #1 below). This screen -- the "Case Sensitive Information -- Inquiry/Update" screen (CSIS) -- alerts workers of the FV Indicator for SCR/FCR purposes. These fields are shown below in **bold** by "Domestic Violence" (DV), "Nondisclosure," or "Non-Cooperation" (Non-Coop) for Good Cause situations.

```

FUNCTION: CHANGE  SCRNR: CSIS    0      SUEF xxxx    xx/xx/xxxx:xx:xx

                CASE SENSITIVE INFORMATION -- INQUIRY/UPDATE

CASE ID = xxxxxxxxx  TYPE: A      STATUS: 0      WORKER: xxxxx  DO: IN
GOOD CAUSE DATE FILED:  DETERMINATION:      REVIEW DATE:
DOMESTIC VIOLENCE: Y  AS OF:          NON-DISCLOSURE: Y  AS OF:
IV-D NON-COOP:      AS OF:          NHT NON-COOP MED:  FIN:

REL MEMBER ID LAST NAME FIRST NAME MI      POSSIBLY      POTENTIAL      NON DIS-
DANGEROUS      DV-NHT      DV      CLOSURE

A  00111111  DOE      JOHN
C  00222222  DOE      JANE      N
D  00333333  DOE      MARY      N
D  00444444  DOE      JOE      K
                Y      Y
                Y      Y
                Y      Y
                Y      Y
    
```

**Materials**

If a CSIS has been completed, that fact appears on the "Case Members -- Inquiry/Update" screen (Screen #2, **bold CSIS** field). New Hampshire repeats the FV Indicator on this screen because it is the screen most frequently used by child support staff. When the worker sees the indicator on this screen, he or she should be prompted to investigate the CSIS before taking further action on the case.

```

FUNCTION: AUTOSKIP SCRNR: CMEM  0      SUEF xxxx    xx/xx/xxxx:xx:xx

                CASE MEMBERS -- INQUIRY/UPDATE

CASE ID = xxxxxxxxx  TYPE: A      STATUS: 0      WORKER: xxxxx  DO: IN  R/A STATUS: A
CSIS: Y              SEE FILE:

REL MEMBER ID LAST NAME FIRST NAME MI      DATE OF      SOCIAL      ST
BIRTH        SECURITY NO  CD
A  xxxxxxxx  DOE      JOHN      Q  xx xx xxxx  xxx xx xxxx  A
C  xxxxxxxx  DOE      JANE      Q  xx xx xxxx  xxx xx xxxx  A
D  xxxxxxxx  DOE      MICHAEL  xx xx xxxx  xxx xx xxxx  A
    
```

**Materials**

New Hampshire’s computer information system has a “Case Diary” screen, which sets out all recorded case activity (Screen #3). The system is designed so that this screen also indicates the existence of safety concerns for a participant. The “Activity Code” field as well as the “Reason -- Code” and “Reason -- Description” fields (in **bold** below) relay the domestic violence and nondisclosure information known by the Agency.

```

FUNCTION: AUTOSKIP SCRN: CASD  0      SUEF xxxx      xx/xx/xxxx:xx:xx

                                CASE DIARY

CASE IS = xxxxxxxxx  TYPE: A      STATUS: 0      WORKER: xxxxx      DO: IN
CLIENT: xxxxxxxxx   JANE          Q      DOE          DIST HOLD:
AP/PF: xxxxxxxxx    JOHN          Q      DOE
CASE LVL CMD:       DATE:          REASON CODE:    RA STATUS: A

DATE  ACTV  DATE  DATE          DATE  MEMBER          REASON
START CODE DUE  ENTERED  CMD  RESOLVED  ID  REL  CODE  DESCRIPTION
xx xx xx FAFPL          xx xx xx  COMP xx xx xx          FB  PAYEE AFDC L
xx xx xx DVYES          xx xx xx  COMP xx xx xx          DV  DOM-VIO IND
xx xx xx NDFIN        xx xx xx  COMP xx xx xx          ND  CTRL ORD DET
    
```

