

Subject: EXTERIOR AND INTERIOR PHYSICAL SECURITY MEASURES

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7-01-00 DEFINITION AND SCOPE

As defined in chapter 7-00, physical security is that part of "security" that applies physical measures for the protection of personnel, facilities, materials, equipment, and documents against threats other than overt military action. This chapter delineates matters for consideration in addressing the exterior and interior security of buildings and facilities.

7-01-10 PURPOSE

The purpose of this chapter is to identify the steps necessary for determining exterior and interior protection requirements to prevent and/or control loss or damage to DHHS facilities, injury to DHHS employees, and to enhance the security of equipment, materials and documents.

7-01-20 RESPONSIBILITIES

Chapter 7-00 specifies the Physical Security Program responsibilities for officials of DHHS. This chapter does not add to those responsibilities but rather delineates in more detail the considerations that must be addressed by Physical Security Coordinators.

7-01-30 EXTERIOR PHYSICAL SECURITY MEASURES

Physical security surveys to determine the degree of protection required must be conducted for each DHHS facility/installation. The result of a survey may eventually become the Facility/Installation Security Plan. It is not feasible or necessary for each location to have the same degree of

protection. Some of the considerations for determining the degree of protection required are as follows:

- A. The value of that which is to be protected and the impact of its potential loss are significant factors.
- B. The need for guard patrolling of a facility or installation must be determined as an integral part of an overall plan. This protection method is costly. Automatic security and fire detection systems designed for continuous operation generally offer a higher degree of protection at less cost. The need for guards to protect against theft, intrusion and vandalism and to control admittance of personnel during or after normal business hours are key issues to be considered.
- C. Fire protection considerations are important. Statistically, most fires occur while a building is occupied. An effective fire prevention program should be a part of the Safety and Occupational Health Program covering each building. Facility-related fire protection features are normally the responsibility of the office charged with building and space management. Refer to the HHS Safety Management Manual, OSHA Standards and NFPA Codes for additional guidance to provide adequate fire protection for HHS facilities and buildings. It is also recommended that the local fire department be contacted for fire safety surveys and building familiarization.
- D. The matter of protecting critical or sensitive areas needs careful study. Major computer sites, telecommunications facilities and life support equipment such as power, water, gas and HVAC components need special protection. Consideration must be given to restricting access to these types of sites.
- E. Consideration must be given to installation and use of protective lighting which can discourage unauthorized entry or inappropriate activity outside a building.
- F. Consideration should be given to alarm systems as a means of communicating a warning of potential or present danger. Systems are available to protect against vandalism, burglary, fire and smoke and to control entry and exit.
- G. Consideration must be given to having the appropriate level of building entry control. Options should be studied for their cost-effectiveness. One or more of the following

means can be utilized:

- o Closing of all except absolutely necessary entrances.
- o Staffing of entrances with security guards or receptionists.
- o Controlling access through badging of employees and visitors. (See 7-01-50).
- o Controlling access through special locking and/or electronic or computerized recognition devices.
- o Inspecting packages and other materials entering or leaving the building.

7-01-40 INTERIOR PHYSICAL SECURITY MEASURES

The Facility/Installation Security Plan must address measures for interior physical security. Some of the considerations for determining the degree of protection necessary involve the following:

- A. Various special areas within a building will require special access controls such as special badging, special locking systems, etc. An analysis of the degree of protection required versus the cost of the protection must be made.
- B. Special steps must be taken for the protection of government checks, savings bonds, etc.
- C. Special protection must be given for controlled substances, dangerous drugs, narcotics, small arms, ammunition, dangerous chemicals and laboratory substances, etc.
- D. Consideration must be given to designing a key control system if key locks are one of the elements of a physical security system.
- E. Special physical security measures must be taken for locations where various types of classified documents are stored and/or used by staff. For these programs it is possible to get security consulting assistance from the Federal Emergency Management Agency. The provision of paper shredding equipment and the proper handling of waste shredded paper may become a factor.

- F. It may be necessary to install adequate lighting and/or intrusion detection systems in very sensitive areas.
- G. It will be necessary to develop and publish an Emergency Evacuation Plan for each building/facility. The plan must be definitive on a number of issues related to effective evacuation made necessary due to fire, bomb threat, or other disturbance. Special emphasis in these plans will be given to provisions for the evacuation of the handicapped.
- H. Consideration should be given to the possibility or necessity of x-raying incoming mail/packages as a part of mail handling security.

7-01-50 EMPLOYEE BADGING

- A. OPDIV, Regional and OS Headquarters policies issued in accordance with paragraph 7-00-40C of this manual will include directives for issuance of ID badges. This chapter does not speak to the necessity or issuance of identification papers or devices that are not also to be used for physical security purposes.
- B. Although OPDIVs, Regional and OS Headquarters are required to issue directives relating to ID/badging cards, it may not be necessary to make it mandatory that an ID/badging mechanism be used for all facilities or all employees. Rather, the application of ID/badging cards within the overall physical security plan is optional at the discretion of the OPDIV Head, Regional Director and OS Headquarters Manager. The responsible official may determine that other forms of physical security entry control are more cost-effective.
- C. All ID/badging systems used for physical security purposes within the Department are required to conform to the policy in this chapter no later than the beginning of fiscal year 1992. HHS Regional Offices and OS Headquarters elements will conform to this policy no later than the beginning of fiscal year 1991.
- D. When it is determined that a form of ID/badging cards is to be used either alone or as part of a more comprehensive employee identification and/or physical security system, the HHS Form 576 (Rev. 06/01/87) is the sole form authorized for use within the Department. Use of all other forms is to be discontinued by the dates mandated in paragraph 7-01-50A

above. With respect to the application of this form:

- o The form may be obtained in various background/print colors for general coding purposes though specific background/print colors will not be assigned to specific organizational elements. The cards may be ordered with provisions for magnetic strips and other forms of "reader" identification. The cards may also be ordered so as to be affixed via adhesive to other security/entry cards or devices.
- o The application of the form may be customized with respect to actual detailed design of locally added color sections, coding schemes, label data elements, etc.
- o Use of the color of solid red or blue labels on the standard light blue background on the front of the HHS Form 576 panel will be restricted on a Departmentwide basis to selected senior Departmental officials as assigned by the Division of Buildings Management and Telecommunication in the Office of the Secretary. Colors and other distinguishing design features selected by OPDIV Heads, Regional Directors, and the OS Headquarters Manager to customize their ID badges will be registered prior to the submission of an order for their customized version of the existing HHS Form 576 that heretofore was provided with only a standard light blue color background on the front panel. Similarly, other distinguishable features on the front of the HHS Form 576 that should be considered when custom designing and identified for registration purposes are:
 - o Badge background color
 - o Picture background design and color
 - o Border design and color
 - o Organization designation print on the front label

Registration and clearance for use of a customized HHS Form 576 will rest with the:

Division of Special Programs Coordination (DSPC)
Office of Management and Operations
Department of Health and Human Services
330 Independence Ave., S. W. - Room 4700
Washington, D. C. 20201
Telephone (202) 245-7426 or FTS 245-7426

- o The HHS Form 576 will be procured and the distribution controlled for the entire Department on a centralized basis by the Division of Administrative Services within the Office of the Secretary. The mailing address is the same as for DSPC. The telephone number is 245-6333.
- E. OPDIV, Regional and OS Headquarters policies issued regarding ID/badging systems will insure the following:
- o Badge/ID will be issued and controlled in such a way as to have a mandatory expiration time period not to exceed five years;
 - o Storage, distribution and utilization of blank copies of HHS Form 576 will be controlled at all levels throughout the organization to insure that blank forms do not fall into the hands of unauthorized personnel;
 - o Processing procedures for all personnel leaving employment or ending other relations (such as contract) with the organization will insure that badges are collected and destroyed. Physical Security Coordinators will insure that appropriate logs and controls are in place to insure compliance with this provision;
 - o Departmentwide acceptance of all badges issued on the HHS Form 576 for entry into general office space of any HHS organization where there are no unique or special security requirements.
- F. All HHS organizational elements are encouraged to make maximum use of "cross-servicing" arrangements with established administrative elements for issuance and control of badges so as to promote efficiency in administration of the system. (Example: OPDIV field elements may elect to have the Regional Office, Division of Administrative

Services provide badge/cards for their employees). This policy is not meant to imply that all field elements within any given region must use a single ID system; rather, OPDIV field elements will follow the badging/policy of their respective OPDIVs. Within a regional office proper, however, a single system will be utilized in accordance with the OS badging/ID policy.

- G. After issuance of an identification badge, in areas where there is any degree of physical security sensitivity or in buildings where it is necessary to have employees show their ID/badge, the ID badge must be worn visibly at all times by all employees. The visible wearing of badges by all employees under such circumstances is a significant deterrent to unauthorized entry and access to work areas.

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