

**Federal Parent Locator Service
Federal Case Registry (FCR)
FCR Release 07-01 Post-Implementation/ FCR Release 08-01
And Possible Future Enhancements
Multi-state Conference Call Notes
January 22 and January 24, 2008**

Participating States

Arizona	Indiana	Missouri	Oklahoma
Arkansas	Iowa	Nebraska	South Dakota
California	Kansas	Nevada	Utah
Delaware	Kentucky	New Hampshire	Virginia
Florida	Massachusetts	New Mexico	Washington
Hawaii	Michigan	New York	West Virginia
Idaho	Minnesota	North Dakota	Region 7
Illinois	Mississippi	Ohio	

Purpose of the call

On January 22 and January 24, 2008, the Federal Office of Child Support Enforcement (OCSE) facilitated conference calls with States to obtain their comments regarding FCR Release 07-01 and whether they have implemented the changes, and if they produced positive results. Also, the upcoming FCR Major Release 08-01 changes were reviewed with States to obtain their comments on programming for the changes and what barriers they have faced. In addition, several proposed changes were introduced to States to obtain feedback about whether the changes would be worthwhile to pursue. The meeting's discussion topics included:

- **FCR Minor Release 07- 01 Changes**
- **FCR Major Release 08- 01 Changes**
- **Potential Future Release Changes**
- **Questions and Answers**

FCR Minor Release 07-01 Changes

SVES Proactive Match

Prior to this release, States could only obtain SVES data by submitting an external locate request to SSA. Now States have the option of receiving SVES data proactively when they submit an Add Person or Change Person transaction to the FCR. In addition to the NCP, States have the option to receive SVES data

proactively on CPs and children. This change benefits States by ensuring that SVES data and benefit information is returned to States within a few days of the person being registered to the FCR. It also provides Title II benefit data about children to States that might not otherwise be able to request a 'child locate'. When a State is ready to accept SVES proactive matches, the SVES Proactive Match data election form must be completed and submitted to OCSE. Currently, 10 States have taken advantage of this option.

Filter Negative Locate Responses

The FCR was modified to provide States with the option of suppressing negative locate responses for Locate Response Type 'CS'. Benefits of this change are that it will reduce the CPU processing time and, most importantly, decrease the review of duplicative data. Currently, seven States have taken advantage of this option.

Some States reported that they are not using this enhancement because they already have their own filtering in place.

Provide Additional Identifying Information for the 'Other' Sponsor on the Defense Manpower Data Center (DMDC) Match

The FCR was modified to provide States with additional identifying information relating to the child's medical sponsor when the sponsor has been identified as 'Other' (not the NCP, PF, or CP). The benefit of this change is States will receive the information needed to conduct a review and adjustment.

Return Insurance Matches

The FCR was modified to provide States with positive matches between the obligors on the Federal offset file and participating insurance companies. Currently, the FCR is matching with Colorado and Wisconsin's Worker's Compensation Agencies with 15 States participating in the match.

Additional information about the match can be obtained by contacting Sherri Grigsby at (202) 401-6114 or sherri.grigsby@acf.hhs.gov.

FCR Major Release 08-01 Changes

Replace SSA 'E03' Response Record with SVES

The FCR will discontinue matching with the Master Beneficiary Record (MBR) when a State submits an external locate request to SSA. The 'E03' record provides information limited to address, Title II benefit amount, and date of death. With release 08-01, the 'E03' response will no longer be returned for 'CS' locate requests. All States that were non-SVES States have been converted to a SVES State for accessing Title II information. In addition, States will receive Title XVI and Prisoner information from SVES. SVES data provides more useful and

robust data. Currently, 43 States are receiving SVES data so this change will only impact the 11 remaining States and territories.

Provide SSA District Office Address in SVES Title II Responses

The FCR is being modified to provide States with the address of the SSA District Office handling the Title II claim. This change will assist States in automating the IWO for SVES Title II responses. Many State systems require an 'employer' address before an IWO can be issued. Few States have overcome this problem.

Title II Pending File Responses

The FCR is being modified to provide States with information from SSAs Title II pending file. As claims are added or changed on the SSA Title II pending file, the claimant's SSN will be compared to the FCR and if a match is found, that data will automatically be sent to States (provided the participant has a verified SSN, no Family Violence Indicator, and is in an open IV-D case). The benefit of this change is that States will be able to get an IWO to SSA while an application is still pending, and possibly receive a portion of the initial lump sum payment, before it is sent to the obligor.

Filter Redundant Proactive and Positive Locate Responses

The FCR is being modified so that States can opt to filter redundant and positive locate responses. Again, this will reduce the CPU processing time and decrease worker alerts saving valuable time from reviewing old data.

Name Recognition Match Routine

The FCR is being modified to apply name recognition software that will accommodate variations in name spelling, recognize names phonetically and recognize common nicknames. This change was implemented as a result of numerous State requests to assist in validating SSNs using nicknames and alternate spellings of names. States will need to program their systems to accept the new validity code of 'N', which indicates that the Name/SSN combination was not verified, but did successfully pass the new name matching routine. Warning code TW103 "Unverified SSN/Name Combination with Probable Name Match" will be returned on the FCR Person/Locate Request Acknowledgement/Error Record. The Unverified SSN/Name Combination person records that successfully pass the name matching routine will be eligible for proactive matching and locate processes.

Family Violence Indicator (FVI) Technical Fix

The FCR is being modified so that intrastate FVIs will be tracked to the case that set the FVI, similar to the way interstate cases are handled. This change will mean that States will no longer need to remove the FVI prior to deleting the person in a case on the FCR. However, as long as a person has an FVI set on a

case in any State, no information will be disclosed for that person. This change was discussed in numerous calls with States where their processes for setting and removing the FVI were reviewed.

Potential Future Release Changes

Generate a Child Locate when a Positive SVES Title II Response is Received for an NCP

OCSE is proposing to generate a child locate request when a positive SVES Title II response has been found for the NCP. If a positive Title II match is found on a child, it will be returned to States, and this information can be used when establishing an order and in the review and adjustment process.

Many States responded positively to the change so we will continue to look into this change as a possibility.

Attempt Correction of 'Other' Sponsor SSNs Returned by DMDC that Do Not match to the FCR

OCSE is proposing to take the 'Other' sponsor SSNs returned by DMDC that do not match to the FCR, and submit them to SSA for an exact SSN/Name match. If SSA is not able to find exact SSN/Name matches, SSA will attempt to correct the SSN. Once corrected, OCSE would check to see if the 'Other' sponsors are on the FCR and, if matches are found, that information would be returned to the States.

States did not express an interest in this change.

Provide earned income wage amount in the SVES Title XVI 'E06' response

OCSE is proposing to provide States with the amount of the earned income that reduced the claimant's Title XVI benefit amount with the intention that this amount could be garnished for child support purposes.

Although there were several positive responses, the majority of States did not feel that this data would be useful.

National Change of Address (NCOA)

OCSE is planning to implement a match with NCOA. The FCR does not store participant addresses, so this change will require the State to send a new transaction providing the address of the CP, NCP or PF for OCSE to match with the NCOA. If the participant has a verified SSN and is on an open IV-D case but has no FVI, the address will be compared with the NCOA data. If a match is found, a new response record will be returned to States with the new address. This will be a weekly process.

Electronic Version of National Medical Support Notice (e-NMSN)

OCSE is proposing to allow States to transmit the NMSN electronically to employers instead of a hard copy. The State will need to create a flat file or XML schema and OCSE will pick up the file. This change will provide States substantial savings in postage and mail processing. Many States expressed an interest in the electronic medical support notice.

Questions and Answers

1. **Question:** Do States request proactive SVES matching on a single participant (NCP, CP, or Child) or does the FCR automatically return proactive matches for all persons?
Answer: If a State requests proactive matching, the FCR will automatically return matches only for the NCP; however, the State may also opt to receive proactive matches for CP's and children.
2. **Question:** What is the difference between OCSE generating a SVES child locate and the State requesting an FPLS/SVES locate on a child?
Answer: There is no difference. Currently, there are only 10 States that have identified their ability to request a child locate. By automatically generating a child locate when a child is added to the FCR, OCSE will be assisting those States that cannot yet process a locate request for a child, as well as ensuring that SVES information is returned to the State as quickly as possible.
3. **Question:** How many insurance agencies are participating in this match?
Answer: Currently, we are matching with the Colorado and Wisconsin Worker's Compensation Agencies. Also, we are working with State Farm Insurance as well as other insurance providers.
4. **Question:** What kind of quality control is being done for the insurance match?
Answer: We filter out exact duplicates and provide an indicator when we return a match that has been previously provided but has been updated by the insurers. We also edit the responses to ensure that the required fields (claimant name, SSN, insurance company name and address) are present before matches are returned to the States. .
5. **Question:** Did the 'E03' record only include current benefits or did it also include historical benefit data?
Answer: The 'E03' record contains current benefit information.
6. **Question:** Has OCSE distributed the file layouts for the Title II Pending File?
Answer: Yes, the record specifications were posted March 11, 2008. There will be a new record type and file layout for the Title II Pending File.

7. **Question:** Will the name recognition software assist States with the TW102 error (SSN/Name combination unverified)?

Answer: Yes

8. **Question:** How often will OCSE match with NCOA?

Answer: Weekly