

MAIN STUDY - ROUND 1
COMMUNITY COMPONENT
US. USUAL SOURCE OF CARE

US1. Is there a particular medical person or clinic (you/SP) usually (go/goes) to when (you are/he is/she is) sick or for advice about (your/his/her) health?

- PLACEPAR**
- YES 1 (US2)
 - NO 2 (US39)
 - DON'T KNOW -8 (**NEXT SECTION**)

US2. What kind of place (do you/does SP) usually go to when (you are/he is/she is) sick or for advice about (your/his/her) health -- is that an HMO, a clinic, a regular family doctor, a hospital or some other place?

IF CLINIC, ASK: Was it a hospital outpatient clinic or some other kind of clinic?
IF SOME OTHER PLACE, ASK: Where was this?

- PLACEKND**
- DOCTOR'S OFFICE OR GROUP PRACTICE 1 (US5)
 - DOCTOR'S CLINIC 2 (US3)
 - HMO 3 (US3)
 - NEIGHBORHOOD/FAMILY HEALTH CENTER ... 4 (US3)
 - FREESTANDING SURGICAL CENTER 5 (US3)
 - RURAL HEALTH CLINIC 6 (US3)
 - COMPANY CLINIC 7 (US3)
 - OTHER CLINIC 8 (US3)
 - WALK-IN URGENT CENTER 9 (US3)
 - DOCTOR COMES TO SP'S HOME 10 (US5)
 - HOSPITAL EMERGENCY ROOM 11 (US3)
 - HOSPITAL OUTPATIENT DEPARTMENT 12 (US3)
 - OTHER (SPECIFY) _____ 91 (US3)

US3. What is the complete name of the (RESPONSE IN US2/place) that (you go to/SP goes to)?
[RECORD ON PROVIDER ROSTER.]

NAME OF FACILITY: _____

US4. Is there a particular doctor (you usually see/SP usually sees) at this [(RESPONSE IN US2/place)]?

- USUALDOC**
- YES 1 (US5)
 - NO 2 **BOX US1**

US5. What is the complete name of that doctor?
[RECORD ON PROVIDER ROSTER.]

DOCTOR'S NAME: _____

US6. What is (US5 DOCTOR'S) specialty?
DISPLAY SPECIALTY CODE LIST. ALLOW "DON'T KNOW" AND "REFUSED."

BOX US1	US2 CODED "10" (DR. COMES TO SP HOME)1 (BOX US12) US2 CODED OTHER THAN "10"2 (US7)
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US7. Does [(US5 DOCTOR)/a doctor from (US3 PLACE)] make house calls?

USHOUSCL YES 1
NO 2

US8. How (do you/does SP) usually get to [(US5 DOCTOR'S) office/(US3 PLACE)]?

EXPLAIN IF NECESSARY: Do you get there by walking, driving, being driven by someone else, by ambulance, or other special vehicle for disabled people, by taxi, other public transportation, or some other way?

GETUSHOW Walking 1 (US9)
Driving 2 (US9)
Being driven 3 (US9)
Ambulance or other special vehicle 4 (US9)
Taxi 5 (US9)
Other public transportation 6 (US9)
DR. USUALLY COMES TO HOME 7 (**US12**)
GETUSOS Some other way (SPECIFY) _____ 91 (US9)

US9. About how long does it usually take for (you/SP) to get there?

HOURS ONLY 1 NUMBER OF HOURS _____
MINUTES ONLY 2 NUMBER OF MINUTES _____
HOURS AND MINUTES 3 **GETUSUNT**
REFUSED -7 **GETUSHRS**
DON'T KNOW -8 **GETUSMIN**

US10. (Do you/Does SP) usually have someone accompany (you/him/her) there?

ACCOMPUS YES 1 (US11)
NO 2 (US12)

US11. Who usually goes with (you/SP)?

DISPLAY PERSON ROSTER. RECORD OR SELECT PERSON FROM ROSTER. RECORD RELATIONSHIP IF NOT ALREADY DETERMINED.

US12. When Medicare pays for all or part of (your/SP's) bill from [(US5 DOCTOR)/(US3 PLACE)], who do they send the check to? Does Medicare send the check directly to [(US5 DOCTOR)/(US3 PLACE)] or does the check go to (you/SP)? **USMCCHEK**

- To SP 1 (US13)
- To Doctor 2 (US13)
- SP DOES NOT RECEIVE MEDICARE BENEFITS FOR DOCTORS' SERVICES..... 3 (US15)
- DON'T KNOW -8 (US13)

US13. After a person on Medicare meets the deductible of \$100 for the year, Medicare pays 80% of approved charges and the individual is responsible for the remaining 20%. If the doctor charges more than the amount Medicare approves, the individual may be responsible for the difference. (Have you/Has SP) ever paid (US5 DOCTOR/US3 PLACE) more than the amount Medicare approves?

- PAIDMORE**
- YES 1 (US14)
 - NO 2 (US15)
 - NOT SURE OR DON'T KNOW -8 (US15)

US14. (Have you/Has SP) ever tried to find a doctor who accepts Medicare's approved charges as full payment for his or her services instead of going to (US5 DOCTOR/US3 PLACE)?

- USFINDMC**
- YES 1
 - NO 2
 - DON'T KNOW -8

US15. How long (have you/has SP) been [seeing (US5 DOCTOR)/going to (US3 PLACE)]?

- USHOWLNG**
- Less than 1 year 1 (US17)
 - 1 year to less than 3 years 2 **BOX US2**
 - 3 years to less than 5 years 3 **BOX US2**
 - 5 years to less than 10 years 4 **BOX US2**
 - 10 years or more 5 **BOX US2**
 - REFUSED -7 **BOX US2**
 - DON'T KNOW -8 (US16)

US16. Would you say it's been less than a year or a year or more?

- USONEYYY**
- LESS THAN 1 YEAR 1 (US17)
 - 1 YEAR OR MORE 2 **BOX US2**
 - DON'T KNOW -8 **BOX US2**

US17. Before (you/SP) started [seeing (U5 DOCTOR)/going to (U3 PLACE)], had (you/SP) usually been going to some other place or seeing some other doctor for medical care?

- PREVMEDC** YES 1 (US18)
- NO 2 **BOX US2**
- DON'T KNOW -8 **BOX US2**

US18. (Do you/Does SP) still see that other doctor or go to that other place?

- PREVSTIL** YES 1 (US22)
- NO 2 (US19)
- DON'T KNOW -8 (US22)

US19. Why (don't you/doesn't SP) see that previous doctor or go to that previous place anymore?

- PREVNOGO** PREVIOUS DOCTOR RETIRED 1 (US21)
 - PREVIOUS DOCTOR DIED..... 2 (US21)
 - PREVIOUS DOCTOR MOVED..... 3 (US21)
 - SP MOVED..... 4 (US21)
 - PREVIOUS DR/PLACE TOO FAR AWAY OR NOT CONVENIENT 5 (US21)
 - PREVIOUS DOCTOR OR PLACE CHARGED MORE THAN MEDICARE-APPROVED AMOUNT, THAT IS, DID NOT TAKE ASSIGNMENT..... 6 (US21)
 - DISSATISFIED WITH PREVIOUS DR/PLACE 7 (US20)
 - OTHER (SPECIFY) _____ 91 (US21)
- PREVNO1 PREVNO2 PREVNO3**

US20. Why (were you/was SP) dissatisfied with (your/his/her) previous doctor or place? RECORD VERBATIM

_____ **PREVSAT1**
 _____ **PREVSAT2**
 _____ **PREVSAT3**

US21. What would you say was the most important reason (you/SP) went to (US5 DOCTOR/US3 PLACE) instead of some other (doctor in that specialty/place)? RECORD VERBATIM.

- PREVREAS** REFERRED BY ANOTHER DOCTOR OR MEDICAL PERSON..... 1 (**US24**)
 - DOCTOR OR PLACE RECOMMENDED BY FRIEND OR FAMILY MEMBER..... 2 (**US24**)
 - OTHER (SPECIFY) _____ 91(**US24**)
- PREVROS1 PREVROS2 PREVROS3**

US22. (Were you/Was SP) referred to (US5 DOCTOR/US3 PLACE) by another doctor or medical person?

- REFERDOC** YES 1
- NO 2
- DON'T KNOW -8

US23. Did friends or family members recommend (US5 DOCTOR/US3 PLACE)?

- RECOMDOC** YES 1
 NO 2
 DON'T KNOW -8

US24. Before (you/SP) went to (US5 DOCTOR/US3 PLACE), did (you/SP) know whether (US5 DOCTOR/US3 PLACE) might sometimes charge more than the amount Medicare approves?

- USCHGMOR** YES 1
 NO 2
 DON'T KNOW -8

BOX US2	HI21 = 1 OR HI22 = 1 FOR ANY PRIVATE HEALTH INSURANCE PLAN, GO TO US25. OTHERWISE, GO TO US27.
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US25. Does (US5 DOCTOR/US3 PLACE) take care of the paper work and send in (your/SP's) private health insurance claims? **USPAPWRK**

- Yes 1 (US26)
 No..... 2 (US26)
 SOMETIMES 3 (US26)
 INSURANCE DOESN'T COVER DR..... 4 (INTRODUCTION ABOVE US27)

US26. When (your/SP's) health insurance claims are submitted, does the insurance company send checks to....

- (US5 DOCTOR/US3 PLACE) 1 **USHICHEK**
 (you/SP), or 2
 sometimes (US5 DOCTOR/US3 PLACE) and
 sometimes you/(SP)? 3
 DON'T KNOW -8

Now I am going to read some statements people have made about their medical care. Think about the care (you receive/SP receives) from (US5 DOCTOR/US3 PLACE). [SHOW CARD US.] For each statement, please tell me whether you strongly agree, agree, disagree, or strongly disagree. [PRESS ENTER TO CONTINUE.]

US27. [(Your/SP's) doctor is/The doctors at (US3 PLACE) are] very careful to check everything when examining (you/him/her).

SHOW
CARD
US

- USCKEVRY**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

US28. [(Your/SP's) doctor is/The doctors at (US3 PLACE) are] competent and well-trained.

SHOW
CARD
US

- USCOMPET**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

US29. [(Your/SP's) doctor has/The doctors at (US3 PLACE) have] a good understanding of (your/her/his) medical history.

SHOW
CARD
US

- USUNHIST**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

US30. [(Your/SP's) doctor has/The doctors at (US3 PLACE) have] a complete understanding of the things that are wrong with (you/him/her).

SHOW
CARD
US

- USUNWRNG**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

US31. [(Your/SP's) doctor/The doctors at (US3 PLACE)] often seem(s) to be in a hurry.

SHOW CARD US	USHURRY	STRONGLY AGREE	1
		AGREE	2
		DISAGREE	3
		STRONGLY DISAGREE	4
		NOT APPLICABLE	5

US32. [(Your/SP's) doctor/The doctors at (US3 PLACE)] often (does/do) not explain (your/his/her) medical problems to (you/him/her).

SHOW CARD US	USEXPPRB	STRONGLY AGREE	1
		AGREE	2
		DISAGREE	3
		STRONGLY DISAGREE	4
		NOT APPLICABLE	5

US33. (You/SP) often (have/has) health problems that should be discussed but are not.

SHOW CARD US	USDISCUS	STRONGLY AGREE	1
		AGREE	2
		DISAGREE	3
		STRONGLY DISAGREE	4
		NOT APPLICABLE	5

US34. [(Your/SP's) doctor/The doctors at (US3 PLACE)] often act(s) as though (he/she was/they were) doing (you/SP) a favor by talking to (you/her/him).

SHOW CARD US	USFAVOR	STRONGLY AGREE	1
		AGREE	2
		DISAGREE	3
		STRONGLY DISAGREE	4
		NOT APPLICABLE	5

US35. [(Your/SP's) doctor/The doctors at (US3 PLACE)] tell(s) (you/him/her) all (you/she/he) want(s) to know about (your/his/her) condition and treatment.

SHOW CARD US	USTELALL	STRONGLY AGREE	1
		AGREE	2
		DISAGREE	3
		STRONGLY DISAGREE	4
		NOT APPLICABLE	5

US36. [(Your/SP's) doctor/The doctors at (US3 PLACE)] answer(s) all (your/her/his) questions.

SHOW CARD US

- USANSQUX**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

US37. (You have/SP has) great confidence in [(your/his/her) doctor/the doctors at (US3 PLACE)].

SHOW CARD US

- USCONFID**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

US38. (You/SP) depend(s) on [(your/his/her)doctor/the doctors at (US3 PLACE)] in order to feel better both physically and emotionally.

SHOW CARD US

- USDEPEND**
- STRONGLY AGREE 1
 - AGREE 2
 - DISAGREE 3
 - STRONGLY DISAGREE 4
 - NOT APPLICABLE 5

I am going to read some reasons that people have given for not having a usual source of medical care. For each one, please tell me whether or not it is a reason (you do/SP does) not have a usual place for medical care.

US39. There is no reason to have a usual source of medical care because (you/SP) seldom or never gets sick. [Is that a reason (you do/SP does) not have a usual source of medical care?]

- YES 1 **NUSNOTSK**
- NO 2

US40. (You/SP) recently moved into the area. [Is that a reason (you do/SP does) not have a usual source of medical care?]

- YES 1 **NUSMOVIN**
- NO 2

US41. (Your/SP's) usual source of medical care in this area is no longer available. [Is that a reason (you do/SP does) not have a usual source of medical care?]

- YES 1 (US42) **NUSAVAIL**
- NO 2 (US43)

US42. Why is (your/SP's) usual source of medical care no longer available?

- PREVIOUS DOCTOR RETIRED 1 **USWHYNAV**
- PREVIOUS DOCTOR DIED..... 2
- PREVIOUS DOCTOR MOVED..... 3
- SP MOVED..... 4
- PREVIOUS DR/PLACE TOO FAR AWAY 5
- OTHER (SPECIFY)_____ 91
- USWHYNO1 USWHYNO2 USWHYNO3

US43. Thinking about other possible reasons that people have for not having a usual source of medical care, please tell me if this statement applies to (you/SP):

(You like/SP likes) to go to different places for different health care needs. [Is that a reason (you do/SP does) not have a usual source of medical care?]

- YES 1 **NUSDIFFP**
- NO 2

US44. The places where (you/SP) can receive medical care are too far away. [Is that a reason (you do/SP does) not have a usual source of medical care?]

- YES 1 **NUSTOOFR**
- NO 2

US45. The cost of medical care is too expensive. [Is that a reason (you do/SP does) not have a usual source of medical care?]

- YES 1 **NUSTOOEX**
- NO 2