

Information Numbers

This notice provides numbers to call for information on persons' certification status and for obtaining replacement EBT cards.

Mississippi:

To obtain information on a client's FSP certification status call 1-800-948-4060.
For help in obtaining a replacement EBT card call 1-866-449-9488.

Anyone needing to check on the FSP certification status of Mississippi clients or anyone needing help with getting a replacement EBT card for a Mississippi client can send an email request to:

mdhsdisaster@mdhs.state.ms.us

Alabama:

To obtain information on a client's FSP certification status or for help in obtaining a replacement EBT card call 1-866-465-2285.

Anyone needing to check on the FSP certification status of Alabama clients or anyone needing help with getting a replacement EBT card for an Alabama client can send an email request to:

fs@dhr.state.al.us

Louisiana:

To obtain information on a client's FSP certification status or for help in obtaining a replacement EBT card call 1-888-524-3578.

For help in obtaining a replacement EBT card call 1-866-334-8304, 1-888-997-1117, or 1-888-524-3578.

Revised 9/8/05