



# **FD-101**

### Electronic Commodity Ordering System (ECOS) & Web Based Supply Chain Management (WBSCM)

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# Overview

- ECOS Update
  - 2007 Accomplishments
  - 2008 Accomplishments & Plans
  - 2009 Plans
- WBSCM Update
  - Project Overview
  - Progress 2007
  - Plans 2008 / 2009
  - Stakeholder Change Management
  - Stakeholder Involvement
- Questions







# ECOS 2007 Accomplishments

### • Architecture

- Migrated to USDA National Information Technology Center (NITC) hosting facility
- Upgraded all servers faster, more capacity
- Deployed & tested disaster recovery site
- Security
  - Completed Certification & Accreditation
    - Acceptance of Rules of Behavior
    - Government Computer Site warning







# ECOS 2007 Accomplishments

- Software Releases
  - 4 software maintenance releases
    - Reporting & data extracts
    - Recall and Complaint functions
    - National Warehouse distribution program support
    - Formal Co-Op structure introduced
    - Entitlement management enhancements







# **ECOS 2008 Accomplishments**

- Disaster Recovery testing completed
- Software maintenance release
  - Upgraded reports
  - Corrected issues
    - Notice to Deliver extract
    - Transfers with & without entitlement
  - Improved catalog function
    - Survey filter flag

National Warehouse distribution program support







# ECOS 2008 Plans

- Software maintenance releases
  - Slow the pace prepare for WBSCM
  - Limit the number and scope of changes
    - Fix issues, minor updates
    - New functions limited to business critical items
      - Hold & Recall notifications
      - National Warehouse distribution program
        - » Enhance Hold & Recall case management
        - » Complaints







# ECOS 2009 Plans

- End scheduled software maintenance releases
  - Resolve high impact production issues
- Prepare ECOS data for migration to WBSCM
- Disaster Recovery testing







# **WBSCM Project Overview**

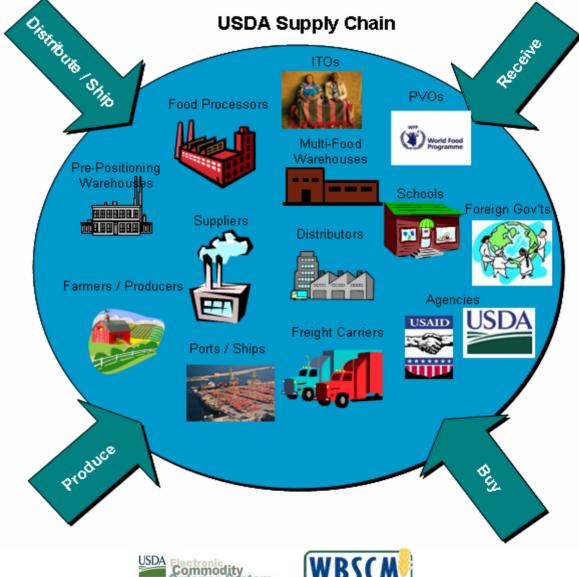
- Scope
  - Build an integrated system supporting domestic and international food assistance programs
    - Replace Processed Commodities Inventory Management System (PCIMS) and satellite systems
- Why do this?
  - Replace old architecture
  - Integrate applications supporting commodity programs
  - Standardize business processes
  - Streamline administration tasks and stakeholder interactions





USDA United States Department of Agriculture Food and Nutrition Service

### Who Is Impacted?









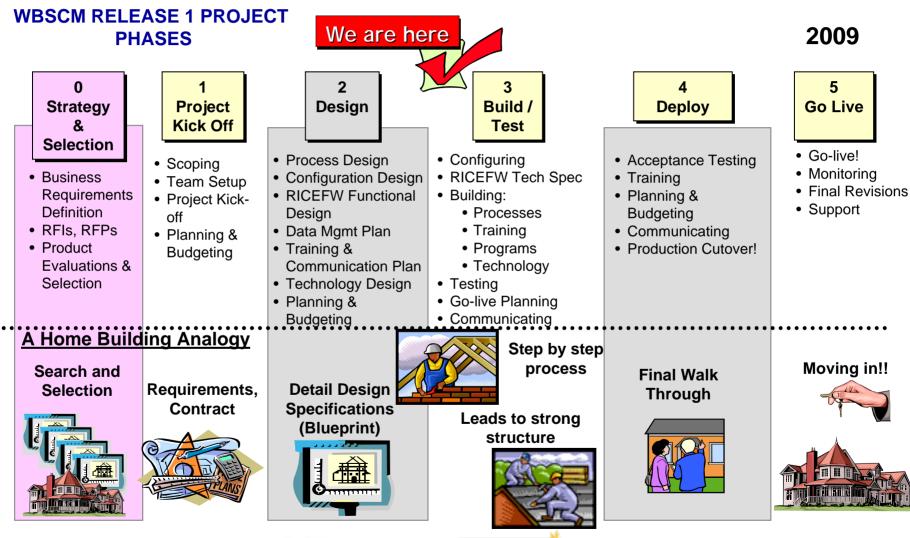
# **WBSCM Solution**

- Implement a Commercial Off The Shelf (COTS) Product
  - Provide Enterprise Resource Planning (ERP) & Supply Chain Management (SCM) capabilities
  - Implement COTS product best practices
- Phased deployment
  - Phase One fulfillment, finance and procurement
  - Phase Two planning and refinement of Phase One items





### How Are We Doing It?



04/06/2008







# WBSCM Progress 2007

- Validated requirements
- Selected the COTS Product
- Initiated design sessions
  - Define business scenarios
  - Identify RICEFW elements

Reports Interfaces Conversion Extensions Forms Workflow

- Identify cross-functional integration points
- Establish technical architecture

– Hardware, software and security







# WBSCM Plans 2008/2009

- Complete design sessions
- Establish data standards
  - Develop data management strategy
    - Implement and test data conversion, cleansing and migration
- COTS configuration and RICEFW development
- Develop system interfaces and file upload/download capabilities
  - Test format and transmission changes with partners
- Coordinate and validate external system changes







# WBSCM Plans 2008/2009

- Establish training strategy
  - Deliver training
- Convert existing data
  - Migrate to WBSCM transactional database
     And
  - Migrate to Business Intelligence (BI) warehouse
- Go-Live with Production WBSCM
- Decommission PCIMS, ECOS and other satellite systems – 2009





# **Our Expected Benefits**

#### For USDA

- One standardized, integrated, transparent, and efficient end-to-end process for U.S. supply chain management
- Built-in best practices for procurement, financial management, supply chain mgmt
- Automated, useful reports and easy generation of non-standard reports
- Single, authoritative, timely, easy-toaccess source of data
- Automated, paperless workflow with few manual processes and reduced hand-offs

#### For Our Stakeholders

- Enhanced reporting capabilities for standard and ad hoc reports
- Data elements streamlined (i.e., eliminate duplication)
- Access to real time transaction data. No delays awaiting batch updates.
- Shipping notices supplied by Vendors so Receivers will know product is on the way
- Shipment receipts will initiate Over/Short/Damaged processing
- Existing ECOS capabilities will be maintained or improved







### Order Entry - Customer Catalog

y Transactions Catalog	Transaction in Proces	Transaction in Process My Details Contact			Help SRS L
Product Catalog					
	Poultry / Eggs				
uick Search	Poultry / Eggs				
Extended Search	Overview			Product	
Extended Search	Quantity	Image	Product Number	Name	Price
ichools Corn Products Vegetable Oils +]Fruits	1 EA 💟 🕎		2	COOKED TURKEY ; CANNED 24/#300	2.45 USD
Cereal Products Cheese Flour Grains Meat/Fish		Ś	25	CHICKEN, CANNED 6/#10_	6.10 USC
Milk/Butter Misc Nut Products Oils Pasta					ha ha ha
Poultry / Eggs Vegetables	Products Per Page 5	Select /	All Cancel Select	ion Transfer Selection Compare Se	election
FAP DIR					







-

# Order Entry – Order Entry

ansaction	nsactions Catalog 🛛 🗐 1 Item(s) to the value of 0.00 USD			My Details	Contact Help	SRS Loc	
ly Transa	ctions Catalog						
'our Referen 'our Descripti	5 State 1				Total Net Price: Freight:		5 USD 0 USD
					Total Gross Price:	116.2	5 USD
efault Deliv	ery Settings For Items						
Deliver To: California1 Main StrSacrame			ento 🛛 🔽 🖬				
elivery Type	: standard	~					
equested De late:	elivery						
Item	Product	Quantity	Unit		Description	Total Price Unit Price	ð
- Item				1			
10	25	19	EA Y	BEANS, GREE	N, CANNED 6/#10	\$116.25 USD 0.00 USD / 1 EA	
10 10	25	19	EA M	BEANS, GREE	EN, CANNED 6/#10		
<ul> <li>10</li> <li>10</li> <li>10</li> </ul>	25	19		BEANS, GREE	EN, CANNED 6/#10		
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# Order Entry – Order Confirmation

**B2B** Shop International

y Transa	actions	Catalog	國 <u>1 Item(s) to the value of 0.00 USD</u>	1,50	My Details Co	ntact Help Si	RS Log
Confirm	nation of	receipt					
Thank yo Your orde		ved and is being proce	ssed.				
Order:		5000187 from 02/28/	2008 17:16	Overall S	Status: Ope	n	
Your Ref Your Des	erence: scription:			Total Net	Price:	116.25 US	D
				Shipping	Costs:	0.00 US	D
				Total Gro	oss Price:	116.25 US	D
Default I	Delivery Se	ttings For Items					
Delivery '	Type:	standard					
dditiona	al Order Da	ita					
Order							
Incoter	ms:	Free on board Dest	nation				
Payme	ent Method						
Selecte Method	ed Payment	Invoice					
Item			Product: Description/Details	QTY	Total Price Unit Price	Status	
	25: BEANS	S, GREEN, CANNED 6/#		10	116.25 U	50	
10	Deliver To Requested	California1 Delivery:02/28/2008	Main StrSacramento	19 EA	6.10 USD / 1		
						Print	Close





### WBSCM Stakeholder Change Management <u>Terminology</u>

Current	New	
Requisition	Sales Quote	
Delivery Order	Sales Order	
Notice to Deliver	Purchase Order	
Commodity File	Item Master	
Entity	Ship To Location	





### WBSCM Stakeholder Change Management Data Conversion

Current	New
Assigned Commodity Code	System Generated Number
Axxx / Bxxx	33
Assigned Smart DO Number Axxx123J001	System Generated Sales Order Number 5000041
Assigned SDA Number	System Generated Customer Number
Assigned Entity Code Number	System Assigned Ship To Number





### WBSCM Stakeholder Change Management Data Conversion

- Data changes affect on stakeholder systems
  - Data characteristics
    - Alpha-numeric to numeric data
    - Data field lengths
  - Usage
    - Sorting, Grouping, Filtering & Reporting
  - Data extraction, cleansing, migration to conform with WBSCM
- Data change affects on stakeholders
  - Adapting to new terminology
  - Adapting to new data values





# WBSCM Stakeholder Change Management Interfaces

- WBSCM will support current data sharing
  - Data changes may impact existing usage
  - Data file definition may change
  - Extraction and upload process may change
- ECOS report CSV file format
  - SAP has similar function
  - Solution TBD





### WBSCM Stakeholder Change Management Reports

- Maximize use of SAP standard reports
  - Review and map existing reports
  - Utilize SAP data sharing capabilities for manipulation and analysis
- Interactive reports
  - Implement usage on a limited basis
  - Allow user to query database, make and save changes
- Ad hoc reporting capability
  - Great improvement over existing report capability
  - Some system performance risk
  - Data structure and relationship knowledge







# WBSCM Stakeholder Change Management Security

- Implement USDA eAuthentication IDs
  - Assessing WBSCM solution
    - Level One self registration
    - Level Two identity verification
  - eAuth ID mapped to WBSCM ID & roles
  - Logon will be validated with eAuth servers
    - eAuth ID allows access to all USDA sites
      - Provided they use eAuth services







# WBSCM Stakeholder Change Management

#### Training

- Establishing training strategy and schedule
  - Conducted within 3 months of go-live
    - Level of Effort
      - 300 SDA, ITO & Industry organizations
      - 4,000 RA organizations
      - 8,000 users
      - ... and growing
- Delivered by USDA to State & State to RA
  - Online training classes
  - WBSCM online reference tools
  - Lecture Style
  - Live Meeting presentations
  - Hands on with training server if best solution







# WBSCM Stakeholder Change Management <u>Training</u>

- WBSCM design similarity to ECOS
  - Focus on process and navigation differences
- SAP usage
  - Familiarize users with SAP characteristics
    - Presentation
    - Application button usage and function
    - Search / Selection / Confirmation / Cancellation actions







# WBSCM Stakeholder Involvement

- Time to engage
  - Request creation of ACDA committee for WBSCM communication & coordination
- Review needs for Stakeholder Systems & Processes
  - Identify impacts to existing plans & schedules
  - Identify data retention requirements
  - Establish data conversion strategy including testing period
  - Establish training timeline for your users







# WBSCM Stakeholder Involvement

- Communicate with FNS questions, concerns, issues
  - Todd Griffith FNS WBSCM Data Management & Interfaces Lead
    - 703-305-7506
    - todd.griffith@fns.usda.gov
  - Shirley Roberts WBSCM Fulfillment Functional Area Lead
    - 703-305-2653
    - shirley.roberts@fns.usda.gov
  - Dennis Sullivan FNS WBSCM Project Manager
    - 703-305-0188
    - dennis.sullivan@fns.usda.gov







# Questions?



