

# **General Procedures**

## Determining Eligibility for Certification

#### **Contents**

Introduction page 3-3-1

Eligibility Based on What the Commodity Is page 3-3-2

Eligibility Based on Origin and Destination page 3-3-4

Eligibility Based on Protected Status page 3-3-5

Determine Your Authority to Certify Protected Commodities for Export page 3-3-6

Designated CITES Ports Directory page 3-3-7

#### Introduction

The following tables will help the Authorized Certification Official (ACO) determine eligibility based on commodity type, origin, destination, and possible protected status.

## **Eligibility Based on What the Commodity Is**

Use **Table 3-3-1** on **page-3-3-2** to decide if you can certify the commodity based on what it is.

TABLE 3-3-1: Determine Eligibility for Certification Based on What the Commodity Is

| If the articles are:  | And they are:        | And they are:  | Then based on what the articles are:   |
|---|----------------------|--|--|
| Plants, parts<br>of plants, or<br>something<br>derived from<br>plants | Processed products   | Listed in EXCERPT<br>under Commodities<br>Eligible for a PPQ<br>Form 578   | CONSIDER eligible for PPQ     Form 578     Go to Eligibility Based on     Origin and Destination on     page 3-3-4 |
| (including<br>edible<br>mushrooms as<br>vegetables)                   |                      | Listed in EXCERPT<br>under Commodities<br>Ineligible for<br>Certification <sup>1</sup>   | CONSIDER <b>ineligible</b> for a certificate     EXIT this manual  |
|   |                      | Not on the<br>Commodities<br>Eligible for a PPQ<br>Form 578 list in<br>EXCERPT   | CONSIDER <b>ineligible</b> for a certificate     EXIT this manual  |
|   |                      | Listed in EXCERPT under Export Summary Inquiry, Product Requirements Information as eligible for certification and all conditions can be met | 1. CONSIDER eligible for a PPQ Form 577 or 579 2. GO to Eligibility Based on Origin and Destination on page 3-3-4  |
|   | Unprocessed products |  |  |
| Mushroom<br>spawn   |                      | -  | <ol> <li>CONSIDER eligible for PPQ<br/>Form 577 only</li> <li>GO to Table 3-3-2 on<br/>page-3-3-3</li> </ol>       |
| Neither plants<br>nor anything<br>derived from<br>plants              |                      | -  | CONSIDER <b>ineligible</b> for a certificate     EXIT this manual  |
| Mixture or<br>combination of<br>plant and<br>nonplant<br>materials    |                      | <b>&gt;</b>  | Follow the contact protocol in Table C-1-1 on page-C-1-2   |

<sup>1</sup> The Commodities Ineligible for Certification Menu is not all inclusive. Do not use this list to determine if a commodity is ELIGIBLE for certification – only that a commodity is INELIGIBLE.

TABLE 3-3-2: Determine Action to Take on Mushroom Spawn

| If:  | Then:  |
|--|--|
| The shipment meets the following conditions:   | 1. INSPECT the shipment, looking for   |
| ◆ Export Services (ES) has received official communication from the importing country that PPQ Form 577 is required and EXCERPT reflects that information¹ | insects 2. COMPLETE PPQ Form 577 (refer to Completing PPQ Forms 577 and 579 on page 3-8-1) |
| ◆ The intended use of the mushroom spawn is for propagation  | In Block 9, Name of Produce, enter<br>"Mushroom spawn"                                     |
| ◆ The mushroom spawn manufacturing facility is   | In Block 10, enter scientific name   |
| participating in the pilot Mushroom Spawn  | Do not enter an additional   |
| Facility Accreditation Program <sup>2</sup>  | declaration (AD) concerning the phytosanitary condition of the shipment <sup>3</sup>       |
| The shipment <b>does not</b> meet the above conditions   | CONSIDER ineligible for an export certificate  |
|  | 2. EXIT this manual  |

- 1 If an exporter presents an Import Permit (IP) from a country not listed in EXCERPT as requiring an export certificate, contact ES before providing any certification services.
- 2 ACOs **must** contact their Export Certification Specialist (ECS) or Regional Program Manager (RPM) using the approved contact protocol, **prior** to certification to determine which mushroom spawn manufacturing facilities are participating in the pilot program.
- $3\,\,$  The only ADs allowed are for referencing IPs or for replacing an export certificate.

## **Eligibility Based on Origin and Destination**

Use **Table 3-3-3** on **page-3-3-4** to decide if you can certify the commodity based on origin and destination.

TABLE 3-3-3: Determine Eligibility for Certification Based on Origin and Destination

| If the articles originated in:                | And the articles are being exported:  | Then:  |  |  |
|---|---|--|--|--|
| U.S., American Samoa,                         | To a foreign country  | 1. CONSIDER <b>eligible</b> for PPQ Form   |  |  |
| Guam, Northern<br>Mariana Islands,            | Interstate via Canada   | 577 or PPQ Form 578. A State export certificate may be used <b>only</b> if accepted by the U.Saffiliated island  |  |  |
| Puerto Rico, or the U.S. Virgin Islands, (St. | To the Marshall Islands   |  |  |  |
| Thomas, St. Croix, St. John)                  |   | Handle the shipment as a domestic-<br>origin shipment for export     Go to <i>Eligibility Based on Protected Status</i> on page 3-3-5                        |  |  |
|   |   |  |  |  |
|   | To U.S., American<br>Samoa, Guam, Northern  | CONSIDER <b>ineligible</b> for a certificate   |  |  |
|   | Mariana Islands, Puerto<br>Rico, or the U.S. Virgin<br>Islands (St. Thomas, St.<br>Croix, St. John) | REFER exporter to the State,<br>country, or affiliated island's plant<br>regulatory agency for certification<br>using a State export certificate             |  |  |
|   |   | 3. EXIT this manual  |  |  |
| A foreign country or the                      | To a foreign country  | 1. CONSIDER <b>eligible</b> for PPQ Form   |  |  |
| Marshall Islands (islands affiliated with     | Interstate via Canada   | 578 or PPQ Form 579  |  |  |
| the U.S.)                                     | To the Marshall Islands   | 2. HANDLE the shipment as a foreign-<br>origin shipment for reexport   |  |  |
|   |   | 3. GO to <i>Eligibility Based on Protected Status</i> on page 3-3-5  |  |  |
|   | To American Samoa,<br>Guam, Northern  | CONSIDER <b>ineligible</b> for a certificate   |  |  |
|   | Mariana Islands, Puerto<br>Rico, or the U.S. Virgin<br>Islands (St. Thomas, St.<br>Croix, St. John) | REFER exporter to the State, country, or affiliated island's plant regulatory agency for certification using a State export certificate     EXIT this manual |  |  |

#### **Eligibility Based on Protected Status**

PPQ is responsible for enforcing The Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) and The Endangered Species Act (ESA) for exporting and reexporting listed plants. Therefore, ACOs **must** identify whether the commodity is protected by CITES or ESA before confirming that it can meet the import requirements of the foreign country.

ACOs can use EXCERPT to determine if the plant name is a protected plant or plant part. The same listings can also be found at:

- ◆ CITES Web site address: <a href="http://www.CITES.org/">http://www.CITES.org/>
- ◆ ESA Web site address: <a href="http://www.fws.gov/endangered/wildlife.html">http://www.fws.gov/endangered/wildlife.html</a> (then click on the link for "Federal list of endangered and threatened wildlife and plants")

All protected plants are listed in EXCERPT, including genera in the families Cactaceae and Orchidaceae. Refer to *Characteristics of Cactaceae* on **page 4-15-5** and *Characteristics of Orchidaceae* on **page 4-15-5** to help visually identify commodities that may be regulated by CITES or ESA.

Use **Table 3-3-4** on **page-3-3-5** to decide if you can certify the commodity based on its protected status.

TABLE 3-3-4: Determine Eligibility for Certification Based on CITES and ESA Status

| If the articles being exported are:   | And they are:                                       | Then:   |
|---------------------------------------|---|---|
| Neither protected by<br>CITES nor ESA | Domestic plants or unprocessed plant products       | CONSIDER eligible for PPQ Form 577     GO to Determining the Country's     Import Requirements on page 3-4-1          |
|                                       | Foreign-origin plants or unprocessed plant products | CONSIDER eligible for PPQ Form 579     GO to Determining the Country's     Import Requirements on page 3-4-1          |
|                                       | Eligible processed products listed in EXCERPT       | CONSIDER eligible for PPQ 578     GO to Determining the Country's     Import Requirements on page 3-4-1               |
| Protected by CITES or ESA             | -   | GO to <b>Table 3-3-5</b> on <b>page-3-3-6</b> to decide what action you can take for certifying protected commodities |

### **Determine Your Authority to Certify Protected Commodities for Export**

If the commodities are protected by CITES or ESA, go to **Table 3-3-5** on **page-3-3-6**.

**TABLE 3-3-5: Determine Authority to Certify Protected Commodities** 

| If you are:   | Then:   |
|---|---|
| Located at a designated CITES port (refer to Table 3-3-6 on page-3-3-7) | REFER to <i>Determining the Country's Import Requirements</i> on page <b>3-4-1</b> AND GO to <i>Overview of Processing Protected Commodities</i> on page <b>4-15-3</b>  |
| Not at a<br>designated<br>CITES port                                    | <ol> <li>CONTACT the nearest designated CITES port or a PPQ regional botanist (through proper channels) or Export Certification Specialist (ECS) for guidance to arrange to move the shipment to a designated port (at the owner's expense). Some designated CITES ports have established procedures for ACOs at interstate locations and non designated CITES ports to assist in inspecting and processing shipments of protected plants<sup>1</sup></li> <li>EXIT this manual. You are <b>not</b> authorized to complete a certificate for a commodity regulated by CITES or ESA</li> </ol> |

Some designated CITES ports have established procedures that allow State or county cooperators to attest that the plants are artificially propagated and to complete a State export certificate. The exporter sends the State export certificate, the invoice, and specified copies of the CITES or ESA documents to the designated CITES port for validation and endorsement. At some designated CITES ports, a blank export certificate **must be** obtained and partially completed by the exporter and sent back to the designated CITES port, along with the other paperwork.

Procedures have been established to allow PPQ Plant Health Safeguarding Specialists (PHSSs) at non-designated CITES ports to confirm that the exporter has PPQ Form 622, USDA General Permit, and proper CITES or ESA documents. The PHSS confirms that all the paperwork agrees with the shipment and has the exporter complete PPQ Form 572 and send along with specified copies of the invoice and CITES or ESA documents to the designated CITES port for validation and endorsement. If there's a concern about the shipment's validity, the shipment may be required to go through the designated CITES port.

## **Designated CITES Ports Directory**

Use this table to determine the nearest location for CITES certification.



Some locations can only certify specific CITES commodities. Contact the location in question before sending any commodity for certification.

**TABLE 3-3-6: Designated CITES Ports Directory** 

| State   | Address   | Plants  | Staff   |
|---|---|---|---|
| Alabama   | USDA, APHIS, PPQ<br>3737 Government Blvd., Ste.517<br>Mobile, AL 36693<br>Phone (251) 661-2742<br>Fax (251) 661-4381                            | Logs and<br>lumber  | Jeffrey Lasiter,<br>Plant Health<br>Safeguarding<br>Specialist (PHSS)   |
| Arizona   | USDA, APHIS, PPQ Plant Inspection Station 9 North Grand Avenue, Room 120 Nogales, AZ 85621 Phone (520) 287-6463 Fax (520) 397-0138              | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Allen Dawson,<br>Plant Pathologist<br>Jeff Conn, PHSS<br>Dan Walega, PHSS   |
| California  USDA, APHIS, PPQ Los Angeles Inspection Station 11840 S. La Cienega Blvd. Hawthorne, CA 90250 Phone (310) 725-1910 Fax (310) 725-1947 |   | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Jamal Al-Henaid,<br>Botanist<br>Andy Lee, Botanist<br>Kristen Kaser,<br>Botanist (in Long<br>Beach)<br>(562) 628-8900 |
|   | USDA, APHIS, PPQ Plant Inspection Station 9777 Via de la Amistad, Room 140 San Diego, CA 92154 Phone (619) 661-3316 Fax (619) 661-3047          | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Robert Fitch,<br>Officer in Charge<br>(OIC)   |
|   | USDA, APHIS, PPQ Plant Inspection Station 389 Oyster Point Blvd., Suite 2 South San Francisco, CA 94080 Phone (650) 876-9093 Fax (650) 876-9008 | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Tim Torbett, Botanist (CITES Specialist) Arthur Berlowitz, OIC  |

**TABLE 3-3-6: Designated CITES Ports Directory (continued)** 

| State   | Address  | Plants  | Staff   |
|---------|--|---|---|
| Florida | USDA, APHIS, PPQ<br>1800 Eller Dr., Ste. 414<br>Fort Lauderdale, FL 33116<br>Phone (954) 356-7080<br>Fax (954) 356-7113                            | Logs and<br>lumber  | George Robinson,<br>PHSS  Dan Campese, PHSS  Sonia Hernandez, |
|         |  |   | PHSS  |
|         | USDA, APHIS, PPQ<br>2431 St. John's Bluff Rd., South<br>Ste. 119<br>Jacksonville, FL 32246   | Logs and<br>lumber  | L. Oscar Vazquez,<br>PHSS<br>Mike Mulligan,<br>PHSS           |
|         | Phone (904) 620-9501<br>Fax (904) 620-9496   |   | 71100   |
|         | USDA, APHIS, PPQ<br>Plant Inspection Station   | All CITES regulated   | Leo Castaneda,<br>Botanist                                    |
|         | 3500 NW 62nd Avenue<br>Miami, FL 33122<br>Regular Mail - P.O. Box 660520<br>Miami, FL 33266<br>Phone (305) 526-2825<br>Fax (305) 871-4205          | plants, plant<br>parts &<br>derivatives                           | Fred Zimmerman,<br>Plant Pathologist                          |
|         | USDA, APHIS, PPQ<br>Plant Inspection Station<br>3951 Centerport Street<br>Orlando, FL 32827<br>Phone (407) 825-4237<br>Fax (407) 825-4235          | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Metwaly Sheta,<br>Identifier                                  |
| Georgia | USDA, APHIS, PPQ Plant Inspection Station Hartsfield Perishable Complex 1270 Woolman PI. Atlanta, GA 30354 Phone (404) 765-3821 Fax (404) 763-7429 | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Carlos Perez, OIC   |
|         | USDA, APHIS, PPQ<br>5514 Export Blvd.<br>Garden City, GA 31408<br>Regular mail: P.O. Box 9268  | Logs and<br>lumber  | Stephen Davis,<br>OIC<br>Phil Boyd-                           |
|         | Savannah, GA 31412<br>Phone (912) 963-9936<br>Fax (912) 963-9975   |   | Robertson, PHSS Tim Brackney, PHSS                            |
|         | 1 an (012) 000-0010  |   | Wally Harrington,<br>PHSS                                     |
| Guam    | USDA, APHIS, PPQ Plant Inspection Station 905 East Sunset Blvd., Tiyan Barrigada, GU 96913 Phone (671) 475-1427 Fax (671) 477-9487                 | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives | Russell Campbell,<br>Entomologist                             |

**TABLE 3-3-6: Designated CITES Ports Directory (continued)** 

| State       | Address  | Plants   | Staff   |
|-------------|--|--|---|
| Hawaii      | USDA/APHIS/PPQ<br>Hilo International Airport<br>Hilo, HI 96720<br>Phone (808) 933-6930<br>Fax (808) 933-6932   | Orchids (for<br>exports and<br>re-exports<br>only)                             | Ron Tom, Port Director Trudy Hanohano, OIC Lloyd Yoshina, PHSS      |
|             | USDA, APHIS, PPQ<br>Honolulu Inspection Station<br>Honolulu International Airport<br>300 Rodgers Blvd., #58<br>Honolulu, HI 96819<br>Phone (808) 861-8494<br>Fax (808) 861-8500                    | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives              | Mark Towata,<br>Botanist  |
| Illinois    | USDA, APHIS, PPQ<br>2300 E. Devon, Ste. 222<br>Des Plaines, IL 60018<br>Phone (847) 699-2400<br>Fax (847) 699-2429   | Orchids (for<br>exports and<br>re-exports<br>only), ginseng,<br>and goldenseal | Rick Gammons,<br>PHSS<br>Scot Saiki, PHSS                           |
| Louisiana   | USDA, APHIS, PPQ Plant Inspection Station Mail: P.O. Box 20114 New Orleans, LA 70141-0114 Deliveries: 900 East Airline Hwy. Service Rd. A Kenner, LA 70063 Phone (504) 464-0430 Fax (504) 465-0968 | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives              | Tony Di Vittorio,<br>Identifier<br>Eric White,<br>Entomologist      |
| Maryland    | USDA, APHIS, PPQ<br>2200 Broening Highway, Room 140<br>Baltimore, MD 21224<br>Phone (410) 631-0073<br>Fax (410) 631-0069   | Ginseng and<br>goldenseal;<br>logs and<br>lumber                               | C. Frederic Mann,<br>SPHD   |
| Michigan    | USDA, APHIS, PPQ<br>11200 Metro Airport Center Dr.<br>Ste. 140<br>Romlulus, MI 48174<br>(Exports via Detroit & Port Huron)<br>Phone (734) 942-9005<br>Fax (734) 942-7691                           | All CITES regulated plants, plant parts & derivatives destined to Canada       | David Dehn, PHSS<br>Sarah Clore, PHSS                               |
| Mississippi | USDA, APHIS, PPQ<br>3505 25TH Ave.<br>Bldg. 16, Rooms 1-4<br>Gulfport, MS 39501<br>Phone (228) 822-3136<br>Fax (228) 822-3132  | Logs and<br>lumber   | Pam Strecker,<br>PHSS<br>Don Haynes, PHSS<br>Beth Ann Lotz,<br>PHSS |
| Missouri    | USDA, APHIS, PPQ<br>500 Northwest Plaza, Suite 919<br>St. Ann, MO 63074<br>Phone (314) 291-8773<br>Fax (314) 344-0660  | Ginseng and goldenseal   | Brenda Hutchins,<br>PHSS  |

**TABLE 3-3-6: Designated CITES Ports Directory (continued)** 

| State             | Address  | Plants   | Staff   |
|-------------------|--|--|---|
| New Jersey        | USDA, APHIS, PPQ Frances Krim Memorial Inspection Station 2500 Brunswick Avenue, Building G Linden, NJ 07036 Phone (908) 862-2012 Fax (908) 862-2095 (covers the Port of New York; Elizabeth and Newark, NJ) | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives        | Martin Feinstein,<br>Plant Pathologist                                      |
| New York          | USDA, APHIS, PPQ<br>500 New Karner Road<br>Albany, New York 12205<br>(Exports via Champlain)<br>Phone (518) 218-7515<br>Fax (518) 218-7518   | All CITES regulated plants, plant parts & derivatives destined to Canada | Bruce McDowell,<br>ECS  |
|                   | USDA, APHIS, PPQ<br>23 Elizabeth Dr.<br>Lockport, NY 14094<br>(Exports via Buffalo)<br>Phone (716) 433-6482 x200<br>Fax (716) 433-6593   | All CITES regulated plants, plant parts & derivatives destined to Canada | Jacqueline Klahn,<br>PHSS   |
|                   | USDA, APHIS, PPQ Plant Inspection Station 230-59 International Airport Centers Boulevard Building C-Suite 100-Room 109 Jamaica, NY 11413 Phone (718) 553-1732 Fax (718) 553-0060                             | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives        | John Arcery,<br>Botanist (CITES<br>Specialist)<br>Keith Clancy,<br>Botanist |
| North<br>Carolina | USDA, APHIS, PPQ<br>1809-C Associates Lane<br>Charlotte, NC 28217<br>Phone (704) 424-1014<br>Fax (704) 357-1667  | Ginseng and goldenseal   | William O. Torres,<br>PHSS<br>Timothy J.<br>Bergstrom, PHSS                 |
|                   | USDA, APHIS, PPQ<br>1815 Gardner Drive<br>Wilmington, NC 28405<br>Phone (910) 815-4678<br>Fax (910) 815-4652   | Logs and<br>lumber; Venus<br>flytrap                                     | Darlene Brown,<br>PHSS<br>Timothy Stevens,<br>PHSS                          |
| Oregon            | USDA, APHIS, PPQ<br>6135 NE 80th Ave., Ste. A-5<br>Portland, OR 97218<br>(Also handles Vancouver, WA)<br>Phone (503) 326-2140<br>Fax (503) 326-2969  | Logs and<br>lumber   | Ken Ball, Plant<br>Pathologist  |
| Pennsylvania      | USDA, APHIS, PPQ<br>4900 S. Broad St.<br>Philadelphia, PA 19112<br>Phone (215) 334-0300<br>Fax (215) 334-9799  | Logs and<br>lumber   | Stacey Boyd,<br>Entomologist  |

**TABLE 3-3-6: Designated CITES Ports Directory (continued)** 

| State             | Address   | Plants   | Staff  |
|-------------------|---|--|--|
| Puerto Rico       | USDA, APHIS, PPQ Plant Inspection Station 150 Central Sector Bldg. C2, Warehouse #3 Carolina, PR 00979 Phone (787) 253-7850 Fax (787) 253-4514        | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives        | Lionel Pagan,<br>Entomologist<br>Wilfredo Garcia,<br>Plant Pathologist |
| South<br>Carolina | USDA, APHIS, PPQ<br>4600 Goer Dr., Ste. 104<br>North Charleston, SC 29406<br>Phone (843) 746-2950, ext. 101<br>Fax (843) 746-2954                     | Logs and<br>lumber   | Mary Douglass,<br>OIC  |
| Texas             | USDA, APHIS, PPQ Plant Inspection Station 19581 Lee Road Humble, TX 77338 Phone (281) 443-2063 Fax (281) 443-7643                                     | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives        | Norma Diaz,<br>Botanist<br>Eric McDonald,<br>Entomologist              |
|                   | USDA, APHIS, PPQ<br>120 San Francisco<br>Bridge II Complex<br>Building 5, Room 505<br>Laredo , TX 78040<br>Phone (956) 726-2225<br>Fax (956) 726-2322 | Logs and<br>lumber   | Willis Gentry,<br>Botanist<br>William Graves,<br>Plant Pathologist     |
|                   | USDA, APHIS, PPQ Plant Inspection Station P. O. Drawer Box 399 100 Los Indios Boulevard Los Indios, TX 78567 Phone (956) 399-2085 Fax (956) 399-4001  | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives        | Guadalupe Gracia,<br>PHSS  |
| Virginia          | USDA, APHIS, PPQ<br>200 Granby St., Rm. 331<br>Norfolk, VA 23510-1811<br>Phone (757)-441-3211<br>Fax (757) 441-9646                                   | Logs and<br>lumber   | Karen Williams,<br>OIC   |
| Washington        | USDA, APHIS, PPQ<br>100 Peace Portal Dr.<br>Peach Arch Border Stn., Rm. 222<br>Blaine, WA 98230<br>Phone (360) 332-1766<br>Fax (360) 332-1395         | All CITES regulated plants, plant parts & derivatives destined to Canada | William Carlson,<br>PHSS<br>Stacey Herron,<br>PHSS                     |
|                   | USDA, APHIS, PPQ<br>Plant Inspection Station<br>835 South 192nd St., Suite 1600<br>SeaTac, WA 98148<br>Phone (206) 878-6600<br>Fax (206) 870-8043     | All CITES<br>regulated<br>plants, plant<br>parts &<br>derivatives        | Margaret<br>Smither-Kopperl,<br>Botanist                               |

**General Procedures:** Determining Eligibility for Certification

Designated CITES Ports Directory

**TABLE 3-3-6: Designated CITES Ports Directory (continued)** 

| State     | Address   | Plants                 | Staff                  |
|-----------|---|------------------------|------------------------|
| Wisconsin | USDA, APHIS, PPQ<br>4369 South Howell Ave., Ste. 201<br>Milwaukee, WI 53207<br>Phone (414) 744-6601<br>Fax (414) 744-6662 | Ginseng and goldenseal | Alecia Marson,<br>PHSS |