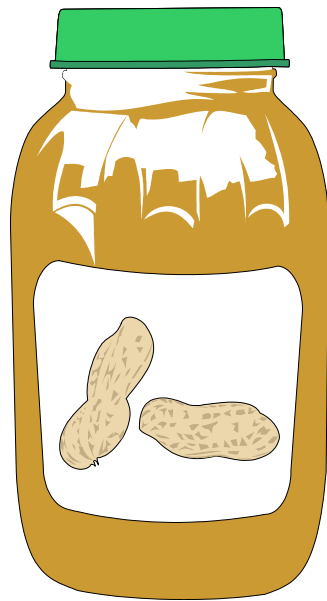
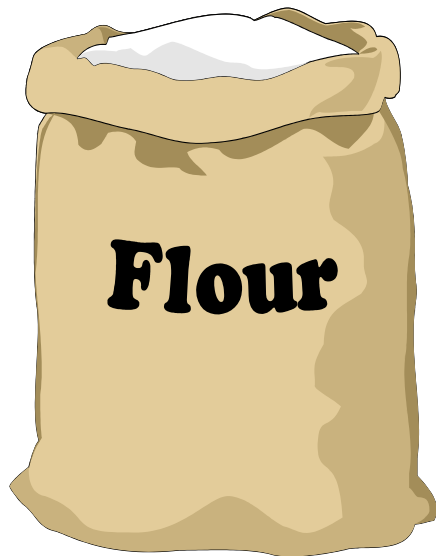


# COMMODITY SUPPLEMENTAL FOOD PROGRAM



*2004 Commodity Acceptability Progress (CAP) Report*  
*Commodity Supplemental Food Program (CSFP)*  
*Top Five Most Acceptable Commodities*  
*(20 States Responding)*

CATEGORY	COMMODITY	PERCENT OF RESPONDENTS
<b>MEATS</b>	Tuna 12 Chunk Light in Water	90%
	Beef Canned w/Natural Juices	85%
	Beef Stew Canned	85%
	Chicken Canned Boned	85%
	Pork Canned w/Natural Juices	50%
<b>MEAT ALTERNATES</b>	Peanut Butter Smooth 18	100%
	Cheese Processed 24	90%
	Beans Great Northern 2	65%
	Beans Pinto 2	60%
	Beans Light Red Kidney 2	30%
<b>FRUITS</b>	Fruit Cocktail	80%
	Peaches Cling 300	80%
	Apple Juice	75%
	Orange Juice	65%
	Applesauce 300	40%
<b>VEGETABLES</b>	Beans Green 300	95%
	Corn Kernel 300	95%
	Tomatoes 300	80%
	Peas 300	55%
	Sweet Potatoes 300	40%
<b>GRAINS</b>	Macaroni 1	80%
	Spaghetti 2 Enriched	80%
	Rice 2	55%
	Cereal Corn Flakes 18	55%
	Cereal Corn & Rice 12	45%
<b>OTHERS</b>	Milk Evaporated 24	75%
	Pudding Vanilla	65%
	Pudding Chocolate	65%
	Pudding Chocolate & Vanilla	50%
	Milk Instant 2 - Nonfat Dry	45%

*2004 Commodity Acceptability Progress (CAP) Report*  
*Commodity Supplemental Food Program*  
*Top Five Least Acceptable Commodities*  
*(20 States Responding)*

CATEGORY	COMMODITY	PERCENT OF RESPONDENTS
<b>MEATS</b>	Pork Canned w/Natural Juices	50%
	Beef Canned w/Natural Juices	30%
	Beef Stew Canned	25%
	Chicken Canned Boned	25%
	Tuna 12 Chunk Light in Water	25%
<b>MEAT ALTERNATES</b>	Egg Mix 6	55%
	Beans Blackeye Peas 2	40%
	Beans Light Red Kidney 2	40%
	Beans Baby Lima 2	35%
	Beans Pinto 2	35%
<b>FRUITS</b>	Grapefruit Juice	65%
	Plums 300	40%
	Grape Juice 46 Cartons	40%
	Apricots Halves 300	25%
	Fruit-Nut Mix 24	25%
<b>VEGETABLES</b>	Pumpkin 300	65%
	Spinach 300	55%
	Carrots 300	45%
	Potatoes Sliced White	45%
	Potatoes Dehydrated 12 Flakes	35%
<b>GRAINS</b>	Farina	45%
	Grits Corn White	25%
	Cereal Corn Squares 12	20%
	Cereal Oats 15 RTE	20%
	Oats 3 Rolled	20%
<b>OTHERS</b>	Milk Instant 2 - Nonfat Dry	65%
	Milk Evaporated 24	30%
	Pudding Chocolate	20%
	Pudding Vanilla	15%
	Pudding Chocolate & Vanilla	10%

# 2004 Commodity Acceptability Progress (CAP) Report

## Commodity Supplemental Food Program (CSFP)

### Product Improvement Comments

The following is a brief explanation of the problem found with each of the least acceptable products, as well as any other USDA donated commodities that CSFP participants would like to see improved.

<b>Problem Code Table</b>	
1.	<b>Overall Product Evaluation</b> – program recipients do not like; too labor intensive.
2.	<b>Nutrition</b> – too much fat, grease, salt/sodium, and/or sugar.
3.	<b>Quality</b> – bad taste/ flavor; poor texture; too tough; strong aroma/smell; cookability/meltability problems; or poor appearance.
4.	<b>Delivery/Timing</b> - damaged packages/products; timeliness of deliveries.
5.	<b>Packaging</b> - poor quality or wrapping; pack size too small; or pack size too large.
6.	<b>Other</b> (see “Additional Comments” block).

<u>Commodity</u>	<u>Problem Code</u>	<u>Total Respondents</u>	<u>Comments</u>
<b>A610 Beef Canned</b>	1,2,3,6	11	<ul style="list-style-type: none"> <li>•Do not use this product very often; is too fatty and smells.</li> <li>•Product has a bad taste, is very greasy, and needs to be in much smaller cans.</li> </ul>
<b>A630 Pork Canned</b>	1,2,3,5	11	<ul style="list-style-type: none"> <li>•Outside of cans are very greasy/oily.</li> <li>•Product has a very high sodium content.</li> <li>•Tastes fatty and has an undesirable smell.</li> <li>•Not sure how to use this product.</li> </ul>
<b>A590 Beef Stew Canned</b>	1,2,3,4,6	5	<ul style="list-style-type: none"> <li>•Product is too salty and bland.</li> <li>•Gravy tastes like dog food.</li> </ul>
<b>A743 Tuna Chunk Light Cnd</b>	1,2,3,6	6	<ul style="list-style-type: none"> <li>•Product has too much sodium.</li> <li>•Very seldomly use because of quality and medical reasons.</li> </ul>
<b>A562 Chicken Canned</b>	1,2,3,4,5	7	<ul style="list-style-type: none"> <li>•Product is too tough and smells.</li> <li>•Product is too stringy.</li> <li>•Would prefer to receive smaller cans of this product.</li> <li>•Do not like the taste and texture of product.</li> </ul>

<u>Commodity</u>	<u>Problem Code</u>	<u>Total Respondents</u>	<u>Comments</u>
<b>A912 Beans Baby Lima</b>	1,4,5	4	<ul style="list-style-type: none"> <li>•Product package has weak end seams; clients prefer to receive other varieties.</li> </ul>
<b>A910 Beans Blackeye Pea</b>	1,3,5,6	7	<ul style="list-style-type: none"> <li>•Clients just do not like this product.</li> <li>•Product package has weak end seams; clients prefer to receive other varieties.</li> <li>•Product has a bad taste and is too labor intensive.</li> </ul>
<b>A570 Egg Mix</b>	1,3,5,6	11	<ul style="list-style-type: none"> <li>•Clients do not like this product.</li> <li>•Package leaks and attracts rodents/pests.</li> <li>•Product has a poor taste and texture.</li> <li>•Pack size is too large.</li> </ul>
<b>A474 Peanut Butter Smooth</b>	1,2,3,5	5	<ul style="list-style-type: none"> <li>•Prefer to receive low fat.</li> </ul>
<b>A914 Beans Pinto</b>	1,3,6	10	<ul style="list-style-type: none"> <li>•Product is too sweet.</li> <li>•Do not use this product very often.</li> <li>•Too labor intensive, especially for seniors.</li> </ul>
<b>A920 Beans Lt Red Kidney</b>	1,3,4	6	<ul style="list-style-type: none"> <li>•Clients do not like this product.</li> <li>•Product is too labor intensive.</li> </ul>
<b>A917 Beans, Great Northern</b>	1,2,3	4	<ul style="list-style-type: none"> <li>•Product is too labor intensive, especially for seniors.</li> </ul>
<b>A285 Grape Juice Canned</b>	1,2,3,5	6	<ul style="list-style-type: none"> <li>•Flavor of product is too strong; concerns about drinking with medication.</li> <li>•Product is too sweet and strong.</li> <li>•Product is too tart.</li> <li>•Prefer to receive white grape juice instead.</li> </ul>
<b>A280 Grapefruit Juice</b>	1,2,3,5,6	9	<ul style="list-style-type: none"> <li>•Product leaves an after taste; is too concentrated.</li> <li>•Product has really bad taste and appearance.</li> <li>•Elderly cannot have with medication.</li> <li>•Product has too much acidity.</li> </ul>

<u>Commodity</u>	<u>Problem Code</u>	<u>Total Respondents</u>	<u>Comments</u>
A353 Apricot Halves	1,3	4	•Product has a poor taste.
A279 Cranberry Apple Juice	1,2,3,5	5	•Product contains too much acid.
A282 Apple Juice	1,3	5	•No comments
A260 Fruit-Nut Mix	1,3	4	•No comments
A300 Orange Juice	1,2,3	4	•Product has a bitter and sour taste, can also taste the can.
A098 Carrots 300	1,3	6	•Product is mushy, and not as popular as other vegetables.
A196 Potatoes Dehydrated	1,3	6	•Product has a poor texture, and packages break easily.
A164 Pumpkin 300	1,2,3,4,5	7	•Product is not versatile; only useful around the holidays.
A240 Tomatoes 300	1,3	4	•Pack size is too small. •Clients do not like this product. •Would like to receive more nutrition education and recipes for this product.
A122 Corn Cream 300	2,3,5	5	•Product has a poor taste and appearance. •Product is too starchy.
A144 Peas 300	1,2,3	5	•No comments
A170 Potatoes Sliced White	1,2,3,6	6	•Would prefer to receive fresh potatoes instead. •Product is too tough and starchy.
A223 Sweet Potatoes 300	2,3	4	•Clients do not like this product. •Product is too starchy.
A167 Spinach 300	1,3,6	5	•Product has a bad taste. •Many clients do not like spinach. •Product is slimy and hard to drain.
A119 Corn Kernel 300	1,2,5	4	•Product is too starchy.
B853 Cereal Oats	3	4	•Product sticks to teeth and mouth. •Especially hard for seniors to chew. •Product has a poor taste.

<u>Commodity</u>	<u>Problem Code</u>	<u>Total Respondents</u>	<u>Comments</u>
<b>B160 Farina</b>	1,3	6	<ul style="list-style-type: none"> <li>•Product is not very useful, unless you cook regularly.</li> <li>•Not sure how to use product.</li> <li>•Would prefer to receive product in resealable packages.</li> <li>•Do not like the taste and texture of product.</li> </ul>
<b>B445 Oats 3 Rolled</b>	1,3,5	4	<ul style="list-style-type: none"> <li>•Top seams of paper bags tear and product leaks out, but is a very popular product.</li> </ul>
<b>B510 Rice</b>	1,3,5	5	<ul style="list-style-type: none"> <li>•No comments</li> </ul>
<b>B846 Cereal Corn Squares</b>	1,2,3	4	<ul style="list-style-type: none"> <li>•Would not like to receive corn cereals in the future.</li> </ul>
<b>B425 Macaroni</b>	3,4,5,6	4	<ul style="list-style-type: none"> <li>•Would like to receive less of the product.</li> </ul>
<b>B095 Milk Inst 2 - Nonfat Dry</b>	1,2,3,5,6	11	<ul style="list-style-type: none"> <li>•Some clients do not like the taste of this product.</li> <li>•Not sure how to use product; would like to receive in smaller amounts.</li> <li>•Clients are not used to powdered milk.</li> <li>•Would not mind receiving product occasionally, but not often.</li> </ul>
<b>B117 Milk Evaporated</b>	1,2,3,5,6	5	<ul style="list-style-type: none"> <li>•Would like to receive less product to use in one month.</li> <li>•Not sure how to use, and clients do not like.</li> </ul>
<b>B880 Pudding Vanilla</b>	1,5,6	4	<ul style="list-style-type: none"> <li>•Clients just do not like this product.</li> </ul>
<b>B881 Pudding Chocolate</b>	3,5,6	4	<ul style="list-style-type: none"> <li>•Some clients do not like chocolate.</li> <li>•Some clients do not consume due to health reasons.</li> </ul>

*2004 Commodity Acceptability Progress (CAP) Report  
Commodity Supplemental Food Program (CSFP)  
New Products Requested  
(15 States Responding)*

CATEGORY	COMMODITY	PERCENT OF RESPONDENTS
<b>MEATS</b>	Beef (Frozen)	7%
	Salmon	13%
	Turkey Canned	13%
	Fresh Fish	13%
	T-Bone & New York Steaks	13%
	Spam/Sandwich Meat	7%
	Tuna*	7%
	Chicken/Chicken Breast	27%
	Frozen Meat	7%
	Pork Chops	7%
	Pork Roast	13%
<b>MEAT ALTERNATES</b>	Green Butter Beans	7%
	Cottage Cheese	7%
<b>FRUITS</b>	Dried Plums (Prunes)*	7%
	Unsweetened Applesauce*	7%
	Frozen Juice	7%
	Grape Juice Cartons*	7%
	Frozen Strawberries	7%
<b>VEGETABLES</b>	Asparagus Canned*	7%
	Fresh Vegetables	13%
	Spaghetti Sauce*	7%
	Mushrooms Canned	13%
	Mixed Vegetables*	13%
	Salads	13%
	Turnip Greens	7%
<b>GRAINS</b>	Special K Cereal	7%
	Cornmeal	13%
	Vermicelli (Very Thin Spaghetti)	7%
	Shredded Wheat Cereal	7%
	Egg Shell Noodles	7%
	Flour*	13%
	Bread	13%
Frozen Waffles	7%	



*2004 Commodity Acceptability Progress (CAP) Report  
 Commodity Supplemental Food Program (CSFP)  
 New Products Requested  
 (15 States Responding)*

CATEGORY	COMMODITY	PERCENT OF RESPONDENTS
<b>OTHERS</b>	Fresh Milk	7%
	Lard	7%
	Corn Oil	7%
	Vegetable Oil*	7%
	Cookie Mix	7%
	Cooking Oil	7%
	Ensure Type Beverage	7%
	Butterscotch Pudding	7%
	Rice Pudding	7%
	Splenda/Sweet & Low	13%
	Margarine	13%
	Butter	7%
	Tea Bags (Regular & Decaf)	13%
	Coffee (Regular & Decaf)	13%
	Sugar	7%
<b>PREPARED FOODS</b>	Soups	47%
	Cream Soups	13%
	Casseroles	13%
	Sandwiches	7%
	Chicken Soup	7%
	Ravioli	7%
	Minestrone Soup	7%
	Hamburger Helper	7%

**\*Items currently offered to CSFP recipients by USDA.**

# *2004 Commodity Acceptability Progress (CAP) Report*

## *Commodity Supplemental Food Program (CSFP)*

### *General Comments/Recommendations*

#### **MEATS**

- Many clients would like to get canned turkey for the winter holidays (we already give pumpkin and sweet potatoes).
- Would like to see more pork items.
- All canned meats have too much fat/grease and too much sodium.

#### **MEAT ALTERNATES**

- Dried beans bags that are commercially labeled seem more sturdy than USDA generic bags.
- The most popular product is the cheese.
- Love the cheese.

#### **FRUITS**

- Many seniors want more than three cans of juice in their monthly packages.
  - The aseptic (carton) grape juice was damage-prone during all phases of food distribution.
  - Grape juice in cartons has better flavor. Grape juice in carton is excellent.
- All fruit juices should be in cartons.
- Allow more fruit and less fruit juices.
  - Juice cans are heavy and hard to manage.
  - Would like more fruit.

#### **VEGETABLES**

- Would like to receive canned mixed vegetables.
- All canned vegetables are too salty.

#### **GRAINS**

- Plastic bags for grits and oatmeal are greatly preferable to paper bags.
- Two boxes of cereal are too much each month.
- Would like to receive oatmeal (instant hot cereal).
- Some cereal boxes damaged.
- Would like to receive smaller boxes of cereal.
- Would Like to receive smaller pack size of grits.

#### **OTHERS**

- Many seniors want more than three cans of evaporated milk in the monthly packages.
- Almost all clients like the bonus chocolate and vanilla pudding.
- Some seniors are interested in an Ensure-type supplement in the package.
- Participants love the chocolate and vanilla puddings.
- Thank you for the pudding - it is wonderful.
- Love the pudding.
- Would like to receive more varieties of salad dressing.

#### **DoD FRESH PRODUCE**

- Some clients would like to receive fresh vegetables.
- Would like to receive fresh potatoes, fruits, and vegetables.

# *2004 Commodity Acceptability Progress (CAP) Report*

## *Commodity Supplemental Food Program (CSFP)*

### *General Comments/Recommendations*

#### **MISCELLANEOUS**

- Bonus items requested for return: asparagus; salmon; raisins (on order); trail mix (on order); dried plums (prunes).
- Some seniors have requested flour, butter, and corn meal in their packages.
- Don't stop the program- I don't know what we can do without it.
- Many responded how grateful they were because they are not eligible for food stamps.
- Increase caseload.
- Increase items in "box" to include meats, fruits, and vegetables.
- Increase monthly bonus items to two or three per month.
- People would be interested in receiving canned soups such as tomato, vegetable, chicken noodle, and small bottles of cooking oil.
- Seniors, like me, need to watch their diet, and some products have a lot of sugar in them.
- Glad for the food but need more variety.
- Too many cans of juice for me--I live alone.
- Everything is good and excellent.
- Clients like program, and want to thank everybody for being so helpful and nice.
- "Great program." "Can't live without it." "So glad to get the food. I feel very privileged."
- "Food boxes make our month"
- "Just wonderful to get food." "Happy and helpful to get through every month."
- "Very happy to get box, use everything."
- "Wonderful to get great food." "Helps the food budget." "Food is a God saver."
- "Helps me stretch food budget."
- "Keeps food in the house and I really need it." "So happy to get food - good quality."
- "Helps us out a lot."
- It is very difficult for the elderly, who are on a fixed income, to make ends meet. Unfortunately they are often faced with the problem of either buying food this month or buying their medicine this month. This is an unfortunate reality that the senior population of this country face every month.
- Overall participants love the program; not many complaints.
- Overall a majority of our clients are very satisfied with CSFP.
- The least favorite choices were a matter of taste. No problems with quality food items.
- Satisfied with all food we get.
- Very thankful for these commodities; it helps make the money stretch further.
- For the most part very good and always fresh and usable.
- Need more variety of veggies, fruits, and grains. Need more peanut butter.
- Really like the products - have seen much improvement in the last few years.
- Like the commercial labeling - keep it coming.
- Enjoy the variety of vegetables, fruits, and cereal.
- Overall a good program that I really like.
- Good variety.
- Nutritional content needs to be improved.
- The one unsatisfactory stated: "Need more nutritious products. Too much fat, salt, and too many calories in products."
- There have been many requests for fresh vegetables and meats.
- Would like to receive more varieties of soups.