SECTION II: PROGRAM'S PERFORMANCE MEASUREMENT AND PROGRESS

SECTION IIA: REPORTING OF CORE PERFORMANCE MEASURES

MEASURE: Children's Access to Primary care Practitioners

The EQRO measured Children's Access to Primary Care Services for ages 0 months to 18 years in CY 2001 and ages 3 months to 18 years in CY 2002. For the denominator, a simple random sample was drawn from children who were continuously enrolled in an HMO for 12 months during the measurement year, allowing for one break in service not to exceed 31 days and enrolled without a break during December of the measurement year. The samples allowed for a 95% confidence level. The numerator counted the children in the denominator who accessed primary care services.

The average rates for CYs 2001 and 2002 were calculated by dividing the sum of the percentage for each HMO by the number of HMOs (5 HMOs).

CY 2001 (ages 0 months to 18 years): 340/5= 68%
CY 2002 (ages 3 months to 18 years): 280/5= 56%