e-IWO Development to Implementation Timeline for Massachusetts

Date	Event	Description
08/05	Employer Symposium	MA CSE Senior management first saw the presentation for e-IWO
09/02/05 - present	OCSE conference calls	□ Systems staff began attending OCSE's conference calls.
09/05 – 09/13/06	Management Prioritization / Assessment of needs	 Management prioritization of project Several large projects were going on at the same time so we had to wait for resources. Began to assess what changes needed to be made to compliment eIWO on our system. Need to limit update access to our Employer table to specific staff Clean up of multiple/erroneous entries for DFAS on our Employer Table
05/01/06 09/07/06	Requirement Design document	 The requirements gathering expanded to include other changes so requirements took a little longer. Made forms changes for IWO and Income Levy process Removal of several forms from packages and use the IWO for original, amended and termination of orders Modification to Income Levy criteria Ability to print IWO / Levy forms to specific areas within CSE: locally, centrally, overnight batch or immediately.
10/05/06 - 12/13/06	Solution Design document	More detailed than a Requirement Document phase and identified areas needing further clarification of changes being requested
12/13/06 - 02/23/07	Technical Specifications document	☐ Technical description of how changes were to be done
02/23/07 – 05/14/07	Programming / Coding	 We began testing with DFAS on 3/28, which allowed us to identify and correct additional issues found during the exchange of files. We had some environment issues, which caused additional delays.
05/14/07 – 06/08/07	Systems / QA testing	Additional testing for all other changes made during this project.
	June 13, 2007 -	Implementation!!
Post production mo	onitoring 06/13 – 07/13	Identified issues with forms generation and a billing issue.

1

Massachusetts Monthly Statistics e-IWO's sent to DFAS Numbers as of 8/14/07

	405
	0
7. Term 0 3 3 6 6	တ
Income Levy Org Amd Term 0 4 0 0 18 3 0 7 6	58
Org 0 0	0
ment Term 2 2 4	∞
Income Assignment Org Amd Term 9 66 2 14 194 2 3 73 4	333
Org 9 14 3	5 8
June July August September	Total

