

CDC EMERGENCY COMMUNICATION SYSTEM CLINICIAN COMMUNICATION

www.emergency.cdc.gov/coca



The Centers for Disease Control and Prevention's (CDC) Emergency Communication System (ECS) currently employs several mechanisms to communicate with clinicians on topics of urgent concern and interest.

Clinician Outreach and Communication Activity (COCA)

COCA provides a number of valuable services to clinicians and public health partners.

- **E-mail updates** on new or updated CDC information on bioterrorism, natural disasters, emerging infectious diseases, and chemical or radiation emergencies.
- **Training announcements** on a variety of emergency preparedness and response topics.
- **Continuing education opportunities:** Interactive COCA Conference Call presentations conducted by CDC experts on various emerging health issues. CME, CNE, CHES, and CEU credits are available.

During emergencies, these activities are conducted more often to provide clinicians with the latest information and clinical guidance.

Two-Way Communication

To rapidly respond to inquiries from clinicians, ECS facilitates two-way communication via **e-mail to coca@cdc.gov**. Clinicians can also correspond with CDC experts during the Q&A portion of COCA Conference Calls.

Satellite and Web-based Broadcasts

ECS also presents satellite and web-based programs in which CDC and other experts present critical information on current health issues.

CDC INFO

800.CDC.INFO contact center is a resource for clinical information and material (posters, pamphlets, CD ROMs, etc.) covering CDC health-related topics. 800.CDC.INFO (800.232.4636) is a 24 hour, **toll-free telephone information system** for clinicians and the public to facilitate the rapid dissemination of information.

Please visit us at:

www.emergency.cdc.gov/coca

or you can e-mail us at:

coca@cdc.gov

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