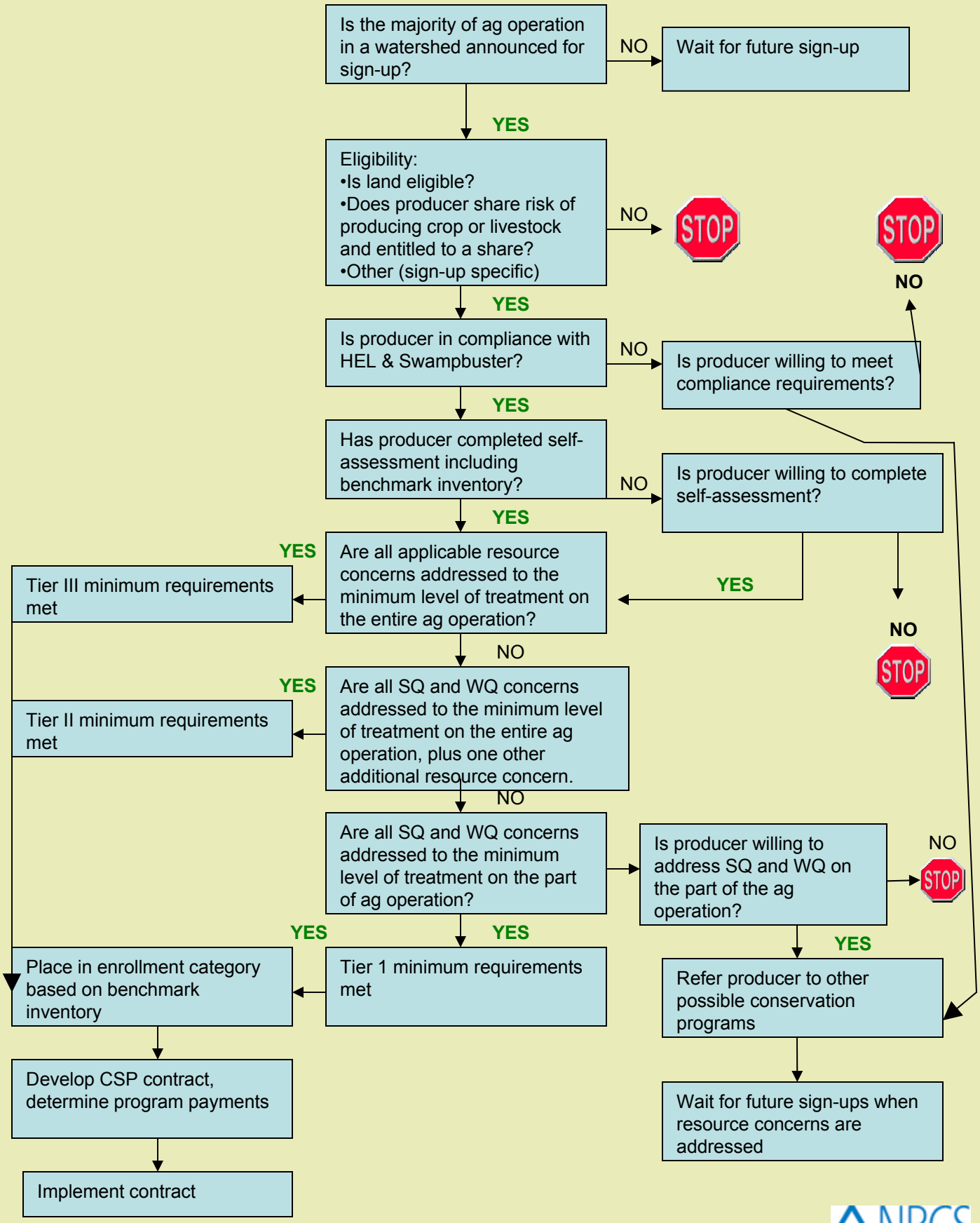CSP APPLICATION PROCESS