# Resources for Technology-Based Small Businesses in the Midwest Region

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To request additional copies of this document, contact Argonne's Industrial Technology Development Division, (800/627-2596, <a href="mailto:partners@anl.gov">partners@anl.gov</a>). Some organizations included in this resource document are also accessible through links on Argonne's Technology Transfer web site (http://www.techtransfer.anl.gov).

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## **FOREWORD**

This resource directory is a compilation of organizations and programs helpful to small and medium-size companies in matters related to technology development, including research, technology development/transfer, technical assistance, and business development services. It is a "work in progress", and will be revised periodically as organizations are added.

Although Argonne National Laboratory enjoys an excellent working relationship with all of these organizations, their inclusion in this directory does not constitute an endorsement or a recommendation.

For further information on services provided, contact the organizations listed.

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# Resources for Technology-Based Small Businesses in the Midwest Region

## **NATIONAL RESOURCES**

## **Agencies and Organizations**

## **Association of Small Business Development Centers**

8990 Burke Lake Road Burke, Virginia 22015 703-764-9850 fax: 703-764-1234 info@asbdc-us.org http://www.asbdc-us.org

The mission of the Association of Small Business Development Centers is to represent the collective interest of our members by promoting, informing, supporting and continuously improving the SBDC network, which delivers nationwide educational assistance to strengthen small/medium business management, thereby contributing to the growth of local, state and national economies. Web site includes links to state/local centers and resources.

## Federal Laboratory Consortium (FLC)

950 N. Kings Highway, Suite 208 Cherry Hill, NJ 08034 856-667-7727, fax 856-667-8009 http://www.federallabs.org/index.html

The Federal Laboratory Consortium for Technology Transfer FLC) was organized in 1974 and formally chartered by the Federal Technology Transfer Act of 1986 to promote and to strengthen technology transfer nationwide. Today, more than 700 major federal laboratories and centers and their parent departments and agencies are FLC members. For industry and other technology seekers, the FLC Locator Network serves as a point of entry to federal laboratory expertise and technology. In meeting this need, the network also handles requests from other organizations working with the private sector. These organizations include NASA's Regional Technology Transfer Centers, the National Technology Transfer Center and state funded economic development centers. Through its network of representatives, the FLC puts a potential partner in contact with a federal laboratory with expertise and capability in a specific area of interest. Once the FLC identifies the contact, the arrangements for the technical exchange are between the user and the laboratory.

## National Technology Transfer Center (NTTC)

Wheeling Jesuit University 316 Washington Avenue Wheeling, WV 26003 800-678-6882 (NTTC), fax 304-243-2523 technology@nttc.edu http://www.nttc.edu

NTTC's task is to take technologies off laboratory shelves and put them to work in U.S. businesses and industries. Services include learning what federal laboratory scientists are researching, technology assessment, testing/prototyping of technology, training, and more.

# **U. S. Small Business Administration**

409 Third Street, S.W., Suite 7000Washington, D.C. 204161-800-818-5319 Fax: 703-684-0015 <a href="http://www.sba.gov">http://www.sba.gov</a>

Variety of small business information. Click on "Starting" to get to Small Business Development Centers. Click on "Starting" and "Start Up Guide" to get to Small Business Innovation Research/Small Business Technology Transfer (SBIR/STTR) information.

Illinois District Office 500 W. Madison Street, Suite 1250 Chicago, Illinois 60661-2511 312-353-4528, fax 312-886-5688

Springfield Branch Office 3330 Ginger Creek Road, Suite BSpringfield, Illinois 62711Telephone: (217) 793-5020Fax: (217) 793-5025

Indiana District Office 429 North Pennsylvania Street, Suite 100Indianapolis, IN 46204-1873(317) 226-7272

Michigan District Office 477 Michigan Avenue Suite 515, McNamara Building Detroit, Michigan 48226 313-226-6075, michigan@sba.gov

Ohio District Office--Cleveland 1350 Euclid Avenue, Suite 221 Cleveland, Ohio 44115 216-522-4180, TDD 216-522-8350 Fax: 216-522-2038

http://www.sba.gov/oh/

Ohio District Office--Columbus 2 Nationwide Plaza, Suite 1400 Columbus, OH 43215 614-469-6860 http://www.sba.gov/oh/cleveland/

Wisconsin District Office--Madison 740 Regent Street, Suite 100 Madison, WI 53715 608-441-5263, fax 608-441-5541 http://www.sba.gov/wi

Wisconsin District Office--Milwaukee 310 West Wisconsin Avenue, Suite 400 Milwaukee, WI 53203 414-297-3941, fax 414-297-1377 http://www.sba.gov/wi/

## **Funding Opportunities**

ResearchResearch (incorporationg ScienceWise.com)

## http://www.researchresearch.com/entry/entry.htm

Features include the Research section (register for funding opportunity e-mail alerts, find current grant announcements, or search the most cited research literature) and the Small Business Center (funding alerts, business and government resources, events calendar, more).

## **Federal Business Opportunities**

http://www.fedbizopps.gov/

FedBizOpps.gov is the signle government point-of-entry (GPE) for Federal government procurement opportunities over \$25,000. Government buyers are able to publicize their business opportunities by posting information directly to FedBizOpps via the Internet. Through one portal - FedBizOpps (FBO) - commercial vendors seeking Federal markets for their products and services can search, monitor and retrieve opportunities solicited by the entire Federal contracting community.

## **Commerce Business Daily Online**

http://cbdnet.gpo.gov

The Commerce Business Daily (CBD) lists notices of proposed government procurement actions, contract awards, sales of government property, and other procurement information. A new edition of the CBD is issued every business day. Each edition contains approximately 500-1,000 notices. Each notice appears in the CBD only once. The CBD databases online via GPO Access contain notices from December 2, 1996 forward.

## **Federal Register**

http://www.gpoaccess.gov/fr/index.html

The Federal Register is the official daily publication for Rules, Proposed Rules, and Notices of Federal agencies and organizations, as well as Executive Orders and other Presidential Documents. Online version includes Volumes 59-69 (1994-2004).

# **Broad Agency Announcement (BAA) Information Delivery System (BIDS)**

http://www.tswa.gov/tswa/home/home.htm

The primary mission of TSWG is to conduct rapid research, development, and prototyping for the National Inter-Agency Research and Development (R&D) Program. TSWG solicits proposals in specific mission areas as identified on this web site and as published in the Commerce Business Daily (CBD). The intent of the solicitation process is to identify technologies and approaches that may provide near, mid, and long term solutions that enhance current capabilities to critical multi-agency and future threat requirements.

## Strategic Environmental Research and Development Program (SERDP)

901 North Stuart Street, Suite 303 Arlington, Virginia 22203 Tel: (703) 696-2127

Fax: (703) 696-2114

http://www.serdp.org/funding/

SERDP funds environmental research and development through a competitive process. Because both government and private sector parties may compete for SERDP funds, there are two announcements for each solicitation: (1) a Broad Agency Announcement (BAA) for the private sector and (2) a Call For Proposals to the Federal Sector. There are two solicitations annually.

# **Department of Commerce/NIST Advanced Technology Program**

100 Bureau Drive, Stop 3460 Gaithersburg, MD 20899-3460 301-975-6478, TTY 301-975-8295 Email inquiries@nist.gov http://www.atp.nist.gov/

The Advanced Technology Program (ATP) bridges the gap between the research lab and the market place, stimulating prosperity through innovation. Through partnerships with the private sector, ATP's early stage investment is accelerating the development of innovative technologies that promise significant commercial payoffs and widespread benefits for the nation. Cost-sharing required. The ATP accepts proposals only in response to specific, published solicitations. Notices of ATP competitions are published in Commerce Business Daily. You may also request to be placed on a mailing list to receive notification of ATP competitions and other events by calling the ATP automated hotline (1-800-ATP-FUND) or by sending e-mail to atp@nist.gov.

# Small Business Innovation Research/ Small Business Technology Transfer (SBIR/STTR) Programs

U.S. Small Business Administration Office of Technology 409 Third Street, SW Washington, DC 20416 202-205-6450 (see page 2 for web site information)

National SBIR Program Resource Center Search Site for SBIR/STTR Related Data sponsored by the National Science Foundation. <a href="http://www.nsf.gov/eng/sbir/">http://www.nsf.gov/eng/sbir/</a>

## **REGIONAL RESOURCES**

## **Great Lakes Industrial Technology Center (GLITeC)**

20445 Emerald Parkway Drive, S.W.Suite 200Cleveland, Ohio 44135Phone: (216) 898-6400Fax: (216) 898-6550

http://www.battelle.org/glitecemail: GLITeC@battelle.org

GLITeC is one of six U.S. Regional Technology Transfer Centers (RTTCs). GLITeC provides technology and business assistance to industry in the Great Lakes region (Illinois, Indiana, Michigan, Minnesota, Ohio, Wisconsin) and works to commercialize NASA Glenn Research Center technologies throughout all 50 states.

#### STATE RESOURCES

### **ILLINOIS**

# **Department of Natural Resources (DNR)**

Illinois Waste Management Research Center One East Hazelwood Drive Champaign, IL 61820 217-333-8940 Fax, 217-333-8944 http://www.wmrc.uiuc.edu

The Waste Management and Research Center (WMRC) helps businesses and citizens reduce and manage solid and hazardous wastes released to air, water or land. Programs and services include research funding, laboratory support, pollution prevention assistance, technology evaluation, and compliance assistance.

# **Chicago Manufacturing Center (CMC)**

247 S. State Street, Suite 1000 Chicago, IL 60604 312-542-0500 or 866-2EMERGE, Fax, 312-922-8557 info@cmcusa.org http://www.cmcusa.org

The Chicago Manufacturing Center works with manufacturers to improve productivity, expand markets and create new jobs. Through CMC, companies can access a wealth of resources at universities, community colleges, research organizations, financial institutions and private consulting firms to help them overcome barriers to growth and productivity. CMC serves the six county Chicago metropolitan area.

## Illinois Department of Commerce and Community Affairs (DCCA)

 620 E. Adams
 100 West Randolph St., Suite 3-400

 Springfield, Illinois 62701
 Chicago, Illinois 60601

 217-782-7500
 312-814-7179

 800-785-6055 (TDD)
 800-419-0667 (TDD)

http://www.commerce.state.il.us/

DCCA provides a variety of programs to assist and support Illinois businesses, relating to both workforce development and technology. Web site includes links to other state business and technology resources.

# Illinois Department of Commerce and Economic Opportunity (DCEO)

http://www.illinoisbiz.biz/dceo

## College of DuPage Business and Professional Institute (BPI)

425 Fawell Boulevard, Building K, Room 151 Glen Ellyn, IL 60137-6599 630-942-2800 http://www.cod.edu/BPI BPI provides individuals and organizations with assistance and training support through customized contract training programs and business assistance programs. BPI can meet your training needs in either our modern facilities on campus or at your work site.

## **North Business and Industrial Council (NORBIC)**

5353 W. Armstrong Avenue Chicago, Illinois, 60646 773-594-9292.Fax 773-594-9416 info@norbic.org http://www.norbic.org/

NORBIC works at the behest and direction of its member companies to address an array of the issues - from those directly related to business operations (i.e., city services, financing, expansion) as well as those affecting the quality of life in Chicago, such as unemployment, crime, education, training, and transportation. In general, NORBIC serves as an advocate, advisor, resource and facilitator on behalf of its members in working with, or bringing together both public and private sectors These resources include several on-site Illinois Department of Commerce and Community Affairs business centers; a Small Business Development Center (SBDC), a Procurement Technical Assistance Center (PTAC), an International Trade Center (ITC), a NAFTA Opportunity Center (NOC), and an Environmental Assistance Center (NEAC). NORBIC is also a delegated Local Industrial Retention Initiative (LIRI) agency for Chicago's Department of Planning and Development.

## **Bradley University**

Business Technology Incubator and other centers and services 1501 W. Bradley Avenue 141 Jobst Hall Peoria, IL 61625 SBTRC, call (309) 677-2263 or e-mail us at sbtrc@bradley.edu. SBDC, call (309) 677-2992 or e-mail us at sbdc@bradley.edu. http://www.bradley.edu/turnercenter/sbdc.html

The Business Technology Incubator (BTI) has assisted many technology businesses in becoming successful by providing office space, business and technical assistance, access to university resources, and facility and administrative services on a shared-cost basis. By taking advantage of these services, start-up and early-stage businesses are better able to focus their resources on developing their products and new technologies. Companies are able to lease the space they need, as well as utilize conference rooms and other facility resources.

# **Chicago Public Library**

400 South State Street
Chicago, Illinois 60605
312-747-4300
http://www.chipublib.org/008subject/002business/trade.html

The library has books on such subjects as small business management, venture capital, marketing, franchising, finance, accounting, human resources, and taxation. To complement these information sources, there are directories, bibliographies, pamphlets, indexes, periodicals, electronic databases and Internet

access. By using these various tools, one can get basic information on starting a business, find out what the outlook of a specific industry might be, get the names of other companies in the same market, and obtain the names of organizations and associations to contact for even more information.

# Governor's State (SBDC)

College of Business
Room C 3370
University Park, IL 60466

Phone 708/534-4929, Fax: 708/534-8457

E-mail: <u>SBDC@govst.edu</u> http://www.centerpointGSU.com

The SBDC will evaluate business needs, analyze manufacturing practices, provide general business plan assistance, review commercial and government loan packages, and assist small businesses in finding the experts their company needs. Any existing or potential business within the college's district that meets the U.S. Small Business Administration's size standard (less than 500 employees) is eligible for SBDC assistance and may receive assistance based on resources available to the SBDC. Direct services fo the SBDC (counseling, information dissemination and referral) are free of charge.

# **Greater North-Pulaski Development Corporation**

4054 W. North Avenue - 2nd Floor Chicago, Illinois 60639-5223 Phone: 773/384-7074, fax: 773/384-3850 Community Program Fax: 773/384-9120 <a href="http://www.gnpdc.org/sbdc.html">http://www.gnpdc.org/sbdc.html</a>

The Illinois Small Business Development Center (SBDC) at GNPDC offers free counseling to start-up and existing companies on such matters as, business plan preparation, marketing, procurement, international trade, industrial safety, environmental regulations, energy management, business succession, personnel training and financial issues. The SBDC specializes in financial counseling and credit assistance, linking start-ups and existing small businesses with numerous private, City, State and Federal funding agencies. With Center assistance, small businesses can get access to capital funds at affordable rates for extended terms. The SBDC also links start-up and small firms to initial pro bono or low-cost technical, legal and accounting assistance.

#### **ITT Research Institute**

10 West 35<sup>th</sup> Street Chicago, Illinois 60616 312/567-4859 800-421-0586 Fax: (312) 567-4021 email: LSGInfo@IITRI.org

http://www.IITRI.org/

The Life Sciences Group (LSG) at IITRI is a prominent contract service organization (CSO) providing safety assessment testing and advisement to pharmaceutical, chemical and biotechnology companies worldwide, as well as to the National Institutes of Health (NIH), Department of Defense (DOD), and other branches of the U.S. Federal government.

## **Illinois State Library**

Gwendolyn Brooks Building300 South 2nd StreetSpringfield, IL 62701-1796Phone: (217) 785-5600Within IL only: (800) 665-5576TDD: (800) 965-0748Patent Depository 217/782-5659 http://www.cyberdriveillinois.com/departments/library/home.html

The Illinois State Library is a patent and trademark depository library. Library staff will pursue information about new technologies, and will provide information on how to conduct a patent/trademark search.

### **Inventors Council**

431 South Dearborn, 705 Chicago, Illinois 60605 Don Moyer 312/939-3329

email: don@donmoyer.com

http://www.sabretechnical.com/donmoyer/index.html

An extensive list of documents, forms, navigation links, patents, technologies, money information, updates, and general information are listed on the web page. These links have not been updated since 2002, but still contain some useful information

## IVCC SBDC (Illinois Valley Community College, Small Business Development Center)

815 N. Orlando Smith Avenue Oglesby, Illinois 61348-9691 Bev Malooley Bev\_Malooley@ivcc.edu 815/224-0212 or 815-233-1740 http://www.ivcc.edu/ http://www.ivcc.edu/sbdc/

The IVCC SBDC is a government-sponsored agency that can assist those who are contemplating starting or buying a business, provide guidance and counseling to existing or potential businesses, provide training to small business owners, their employees and the general public. They can also provide technical assistance in product development, information and assistance in obtaining loans and capital information. They perform financial analysis, market analysis and forecasting. They assist businesses in working with the government and its various programs and improve the economy through the development of viable small businesses.

# Joliet Junior College SBDC

Small Business Development Center
City Center Campus, Room 400
214 North Ottawa Street
Joliet, IL 60432-4077
<a href="http://www.ijc.edu/catalog/courses/SBDC.html">http://www.ijc.edu/catalog/courses/SBDC.html</a>
<a href="http://www.ijc.cc.il.us/">http://www.ijc.cc.il.us/</a>

The SBDC will evaluate business needs, analyze manufacturing practices, provide general business plan

assistance, review commercial and government loan packages, and assist small businesses in finding the experts their company needs. Any existing or potential business within the college's district that meets the U.S. Small Business Administration's size standard (less than 500 employees) is eligible for SBDC assistance and may receive assistance based on resources available to the SBDC. Direct services of the SBDC (counseling, information dissemination and referral) are free of charge.

# **McHenry County College SBDC**

8900 U.S. Highway 14 Crystal Lake, Illinois 60012 Catherine Jones 815/455-8593 or 815/455-6098 Sbdc@mchenry.edu

http://www.ccedtraining.mchenry.edu/sbdc.asp

Services include in-depth, high-quality assistance in areas including start-up entrepreneurship, business planning, personnel and other business management skills, access to capital/loans, marketing research and advertising, finance and accounting, regulation and taxation, production and operations, office automation and computers, economic and business data analysis, technology, and other areas of assistance required to promote small business growth. Free one-on-one counseling in the areas listed above, either directly, or through contractual agreement with recognized experts, or through referral to cooperative agencies. The current director is a Certified Business Consultant. Low-cost seminars, workshops, and courses in the areas listed above. Assistance on qualifying for local, state, and federal loan, grant and other business assistance programs. The SBDC has up-to-date information on availability and qualification, and both computer-modem capabilities and personal contact with authorized individuals at the state and federal levels. The current director is a Certified SBA Loan Preparer. "First Stop Center" location for start-up and regulatory information, SBA On-line, Illinois State on-line business assistance resources, Internet research and other business information resources.

## **Moraine Valley Community College**

10900 S. 88<sup>th</sup> Åvenue Palos Hills, IL 60465-9556 (708) 974-4300 http://www.morainevalley.edu/programs/general/1411.htm

The Small Business Management Program at MVCC explores the ins and outs of operating a small family business. You will learn about sales, management, marketing, legal issues, accounting, personnel and small business-related topics. This program includes an internship which allows you to gain work experience, meet others in the field and make employment contacts.

# **Rend Lake College**

468 N. Ken Gray Parkway Ina, Illinois 62846 618/437-5321

http://www.rlc.cc.il.us/

The Rend Lake College Small Business Development Center and the Center for Business and Industry provide assistance to all sectors of the local business community. Their mission is to assist small businesses in start-ups, expansions and purchases, while providing customized training programs, consultations and economic development assistance to larger industries. These programs utilize whatever college resources may be available in order to maximize cooperative efforts between industry and education.

### INDIANA

# Indiana Business Modernization and Technology Corporation (BMT)

10 W. Market Street, Suite 450 Indianapolis, IN 46204-2242 800-877-5182, or (317)635-3058 http://www.bmtadvantage.org

BMT is a full service resource providing business, manufacturing and technology assistance to small- and medium-sized Indiana businesses. With services designed to help companies improve their manufacturing processes, business management and planning, quality improvement, product design and development plus marketing assistance, BMT offers low-cost and no-cost business solutions to companies statewide.

## **Industrial Research Liaison Program**

Indiana University Research Park 107 S. Indiana Avenue Bloomington, IN 47405-7000 (812) 855-6294 http://advancing.indiana.edu/economy/etc.shtml

Provides outreach services through Indiana University and finds federal funding for businesses.

# **BIDC Purdue University**

W. Lafayette, Indiana Susan Grimes 800/787-2432 https://www.purdue.edu

BIDC is a satellite for SBDC, that provides help for startup and other small businesses at state level with business retention, and brings new businesses into the area. It is an information source for SBIR/STTR programs, maintains data lists, does searches and provides loan information.

# **Indiana SBDC**

401 E. Colfax Avenue, Suite 120 South Bend Indiana 46617 Jim Gregar 219/282-4350 http://www.sjchamber.org

email: info@sjchamber.org

The Indiana SBDC does one-on-one counseling and training.

# **Minority & Woman Business Development**

Chamber of Commerce St. Joseph County 401 E. Colfax Avenue, Suite 310 South Bend, Indiana 46617 574/234-0051 Fax 574/289-0358 http://www.sjchamber.org

email: info@sjchamber.org

# **MICHIGAN**

# Michigan Department of Environmental Quality Environmental Assistance Division

P.O. Box 30457 Lansing, MI 48909-7957 800-662-9278, fax 517 335-4729 http://www.michigan.gov/

click on "Business and Economic Development".

The division's mission is to drive improvements in environmental quality for the protection of public health and natural resources to benefit current and future generations. This will be accomplished through effective administration of agency programs, providing for the use of innovative strategies, while helping to foster a strong and sustainable economy. The division conducts an array of environmental programs, and provides a variety of types of assistance.

# **Small Business Association of Michigan (SBAM)**

222 N. Washington Square, Suite 100 P.O. Box 16158 Lansing, Michigan 48901-6158 800-362-5461 or 517-482-8788, fax 517-482-4205 http://www.sbam.org/

SBAM's mission is to promote free enterprise and the interests of Michigan's small businesses through leadership and advocacy.

# **Ottawa County Economic Development Office**

6676 Lake Michigan Drive P.O.Box 539 Allendale, Michigan 49401 616/892-4120 Fax: 616/895-6670

http://www.ocedo.org/small.html

email: info@ocedo.com

Helps small business with obtaining funding and licenses, prepares business plans and writes up loan and grant applications.

# The Entrepreneur Network

Ann Arbor, Michigan 800/468-8871 or 734/663-8000 email: edzimmer@TENonline.org http://www.tenonline.org/

The Network's purpose is to provide information, contacts and counsel to inventors and entrepreneurs (pre-startup through early stage), with a focus on grass-root, "Just do it!" strategies.

# **Washtenaw Small Business Development Corp**

Washtenaw, Michigan 734/547-9170 http://www.umich.edu/~conduit/sils/WSBDC/intro.html

A member of the Michigan Small Business Development Center, the Washtenaw SBDC provides counseling, guidance, training, and seminars for small business clients. It also serves as a clearinghouse for information on business financing.

# **MI-SBDC State Headquarters**

Grand Valley State Univesity Seidman School of Business 510 W. Fulton Street Grand Rapids, MI 49504 616-331-7480 Fax: 616-331-7485

http://www.misbtdc.org/

This center supports 12 regional offices and over 60 satellite offices, each providing counsel and training to small business owners and entrepreneurs throughout the 83 counties of Michigan.

# Michigan Economic Development Corp.

(517) 373-9808 http://www.michigan.org

The Michigan Economic Development Corp. web site contains all the information needed to start a business. The Michigan Economic Development Corp. also has business start-up kits available that include the permits and licenses required to start a business.

## **MINNESOTA**

## Minnesota Department of Trade and Economic Development

500 Metro Square Building 121 East 7<sup>th</sup> Place, St. Paul, MN 55101-2146 651-297-5773 http://www.deed.state.mn.us/index.htm

## **Greater Minneapolis Chamber of Commerce**

81 South Ninth Street, Suite 200 Minneapolis, MN 55402 Phone: (612) 370-9100 Fax: (612) 370-9195

http://www.minneapolischamber.org

The Greater Minneapolis Chamber of Commerce is dedicated to addressing the issues and concerns of small business owners and employees. The GMCC focuses on providing useful information about e-commerce, worker retention and recruitment, and international trade through this Web site and small business-related programs and events.

## Minnesota Project Innovation, Inc.

100 Mill Place
111 Third Avenue South
Minneapolis, Minnesota 55401
612-338-3280, fax 612-349-2603
http://www.deed.state.mn.us/sbir/index.htm

Minnesota Project Innovation, Inc. (MPI) is a private, non-profit organization that assists Minnesota businesses in accessing federal research and development funding, securing government contracts, and improving their competitiveness through strategic marketing.

# Itasca Development Corp.

12 NW 3<sup>rd</sup> Street Grand Rapids, Minnesota 55744 218/326-9411 http://www.itascadv.org/

Specializes in small business development, counseling, business planning, market research and financing.

## The Collaborative

Minneapolis, Minnesota 10 South 5<sup>th</sup> Street, Suite 415 61612/331: 612.338.1876 info@collaborative.net

612/338-3828 Fax: 612-223-1876 www.collaborative-online.com

With more than 750 members, The Collaborative® is the largest membership organization in Minnesota serving growth-oriented, emerging market companies. Our mission is to stimulate company growth through the collective knowledge and experiences of our members—entrepreneurs, managers, investors and professionals.

# **UMD Center for Economic Development (University of Minnesota-Duluth)**

11 East Superior Street, Suite210 Duliuth, Minnesota 55802 218-726-7298

http://www.umdced.com/library/

http://www.umdced.com/programs/sbdc.html

http://www.umdced.com/

The BBER (Bureau of Business and Economic Research) has three major functions. First, the Bureau has a service function to the region and the state to collect, analyze and disseminate information regarding Duluth, Northeast Minnesota and the State of Minnesota economy. Second, it provides specific research to identify important business and economic problems and opportunities in Minnesota. Third, the Bureau is a catalyst to help generate research from faculty, staff and students in the UMD School of Business & Economics. The Bureau of Business & Economic Research is funded by a special appropriation of the Minnesota Legislature, private contracts and research grants.

## OHIO

See listing of Small Business Development Centers (page 2). See also Great Lakes Industrial Technology Center (page 4).

## Ohio SBDC at Youngstown State University

One University Plaza Youngstown, Ohio 44555 330/746-3350 fax: 330/746-3324

www.ohiosbdc-ysu.com

Its mission, is to provide professional, in-depth consulting and training to existing and new business ventures, and to foster a strong and successful business community.

## **Department of Development**

77 S. High StreetP.O. Box 1001Columbus, OH 43216-1001Ph: 800/848-1300 or 614/466-2711 http://www.odod.state.OH.us

The program's mission is provide professional, in-depth counseling and training to entrepreneurs and to foster a strong climate for small business growth. The Ohio Department of Development's SBDC program has established over 60 community partnerships to create a statewide integrated system of small business service, advocacy and awareness. Today, these federal state and local partnerships contribute cash and inkind resources of over \$10 million dollars in support of small business development.

## Lake Erie MEP/EISC

2600 Dorr Street
Toledo, Ohio 43607-3237
419/535-6000 1-877-668-3472. Fax: 419.531.8465
toll free 877/668-3472
http://www.eisc.org

Center for Innovative Food Technology (CIFT)2600 Dorr Street Toledo, OH 43607-3237419.534.3710 Toll-free: 1.877.668.3472 (EISC)FAX: 419.531.8465CIFT/Ohio State University Department of Food Science & Technology110 Parker Food Science & Technology Building Columbus, OH 43210-1007614.247.6819FAX: 614.292.0218

EISC, Inc. (formerly Edison Industrial Systems Center) is a leading resource for advanced manufacturing technology and best practices. With an expert staff of engineers, technicians and consultants, and a comprehensive network of service providers, EISC helps companies to benchmark their operations and development and implement plans for improving quality, productivity and profitability. Services cover a broad range of contemporary manufacturing issues including: ISO/QS-9000 implementation; lean manufacturing; product and process development; workforce development and training; environmental management systems, including ISO-14000; food manufacturing technologies; information technology and e-business and business management services. EISC is the host organization for the Lake Erie Manufacturing Extension Partnership, a program of the National Institute of Standards and Technology, which is part of the US Department of Commerce.

# **National Business Incubation Association**

20 E. Circle Drive, #37198 Athens, Ohio 45701-3571 740/593-4331 Fax: 740/593-1996 http://www.nbia.org

The National Business Incubation Association (NBIA) is the world's leading organization advancing business incubation and entrepreneurship. It provides thousands of professionals with the information, education, advocacy and networking resources to bring excellence to the process of assisting early-stage companies.

# **Toledo/Lucas County Public Library**

Toledo, Ohio 419/259-5212 www.toledolibrary.org

Provides market research, demographics, business plan info, specifications, licensing, etc. It also offers packets of information including a bibliography of books on various small business topics available through the library. The Library does no counseling or advising but can help customers locate people who can assist with specific types of advice, i.e. legal, financial, etc.

## **WISCONSIN**

## **Wisconsin Department of Commerce**

201 W, Washington Avenue, 5<sup>th</sup> floor P.O. Box 7970 Madison, WI 53703 608/266-1018 Fax: 608/264-6151

http://www.commerce.state.wi.us email: ED@commerce.state.wi.us

The Wisconsin Department of Commerce is the state's primary agency for delivery of integrated services to businesses. Its purpose is to foster the retention and creation of new jobs and investment opportunities in Wisconsin; foster and promote economic business, export, and community development; and promote the public health, safety, and welfare through effective and efficient regulations, education, and enforcement.

## **Wisconsin Procurement Institute**

756 North Milwaukee Street Milwaukee, WI 53202 414-270-3600, fax 414-270-3610 http://www.wispro.org

The Wisconsin Procurement Institute is a nonprofit organization established to help Wisconsin companies through professional government procurement specialists; links to government buyers of goods/services; experience with local, state and federal rules; focused business/technical seminars and workshops; and partnership in state-wide economic development.

# **Wisconsin Business Innovation Corporation**

1400 South River Street Spooner, Wisconsin 54801 715/635-2197 fax: 715-695-7262

www.nwrpc.com

Wisconsin Business Innovation Corporation (WBIC) was formed to provide technical assistance to businesses in the State of Wisconsin. The mission of WBIC is to foster the creation, growth and expansion of business enterprises with an emphasis on innovative and technology-based businesses.

# **Wisconsin Innovation Service Center**

Whitewater, Wisconsin

262/472-1365 fax: 262-472-1600

http://academics.uww.edu/BUSINESS/innovate/

innovate@mail.uww.edu

The Wisconsin Innovation Service Center specializes in new product feasibility assessments and market expansion opportunities for small manufacturers, technology businesses and independent inventors. Since 1980, WISC has researched the viability of nearly 5,000 projects. WISC takes pride in an extremely high rate of client satisfaction, and in the fact that nearly 75 percent of clients are referred by former clients and professionals.

# **University of Wisconsin-Whitewater**

402 McCutchan Hall Whitewater, Wisconsin 53190 262-472-3217 fax: 262-472-1600

Whitewater, WI 53190

http://www.uwwsbdc.com/welcome.html

http://www.wisconsinsbdc.org/

The University of Wisconsin-Whitewater Small Business Development Center/Business Outreach is a

nonprofit organization. It provides educational seminars and free counseling to aid small businesses in the UW-W service area. This service area includes the six counties of Rock, Green, Jefferson, Dodge, Walworth, and Waukesha. The seminars are fee-based, are specifically designed for owners and managers of businesses, and are taught by UW-W faculty or instructors who have experience and knowledge about the problems of owning and operating a business. The UW-W SBDC specializes in government procurement and international trade seminars. Counselors are available to assist in a wide range of areas. The Small Business Development Center is a federal program. Its goal is to provide counseling to help the small business owners or managers improve their businesses. SBDC can provide guidance and counseling, and increase the chances for a successful business. Types of counseling available; starting a business, preparing business plans, advertising and promotion, computer information, managing employees, financing a business, accounting procedures, marketing products or services, personnel systems and procurement.

## **Small Business Development Center**

P. B. Box 4004 210 Water Street Eau Claire, WI 54702-4004(715) 836-3636 or (715) 836-5811 http://www.uwec.edu/ce/sbdc.htm

The Center provides information, training and counseling to Wisconsin entrepreneurs and small business owners and managers located in Barron, Chippewa, Clark, Dunn, Eau Claire, Pepin, Rusk, and Taylor counties. Its mission is to marshal the resources of the University of Wisconsin to benefit the small business community. The Center offers services in cooperation with UW-Stout, UW Center-Barron Campus and county UW-Extension offices.

# **Wisconsin Small Business Development Center**

http://www.wisconsinsbdc.org/

The Wisconsin Small Business Development Center (WSBDC) exists to serve the people of the State of Wisconsin. It does so by helping to ensure the state's economic health and stability through formative business education by counseling, technology and information transfer, and instruction. The USBDC has served the people of the state primarily by developing and conveying knowledge of small business activities. The Wisconsin SBDC has become well known for its national leadership in this area. The SBDC consists of the Lead Center or State Office, which is administered by the unit of Business and Manufacturing Extension at UW-Extension, and a network of service centers located at 12 of the four-year UW institutions. It is a unique partnership between the University of Wisconsin-Extension and the business schools and departments of the UW System, providing an array of programs, counseling, special initiatives, research and publications. Business management education programs are offered at an affordable fee. Counseling, to address individual business needs, is available without cost to the small business client. The SBDC program is funded by the U.S. Small Business Administration, the State of Wisconsin, the University of Wisconsin-Extension, economic development partners and user fees.

## **UW-Madison, Small Business Development Center**

975 University Ave, #3260 Madison, WI 53706 Phone: 608-263-7680 Fax: 608-263-0818

Small Business Development center, University of Wisconsin,

Madison, Wisconsin <a href="http://uwsbdc.org/">http://uwsbdc.org/</a>