

## **Commodity Credit Corporation Checks:**

The Farm Service Agency, Financial Services Center, Payment Management Office, Payment Operations Group (POG) in Kansas City, Missouri is responsible for resolving payment exceptions.

A payment exception includes the following:

- Issues involving the non-receipt of a payment (Check and ACH Direct Deposit)
- Checks that have been lost, stolen, or destroyed
- Responding to requests for copies of negotiated checks
- Verifying the status of CCC or Treasury issued checks
- Processing replacement payments, when appropriate

Customers can call:

- 1-866-856-1448 for assistance

You may choose from the following phone options:

- ACH Direct Deposit Inquiries
- Check Payment Inquiries (both CCC and Treasury Issued)
- Request Copy of Paid Checks (both CCC and Treasury Issued)
- ACH Direct Deposit Enrollment Information (for CCC Vendors )
- IRS 1099 Reporting Information

For issues or concerns not covered above contact:

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Phone: (816) 926-6772  
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