

FEMA Updates:

- The file server transition is complete – we are pleased to announce no downtime since the transition completed in August and appreciate everyone’s patience
- Within the next few weeks the recommended file size limit for uploading on the MIP will increase from 300MB to 1GB. The MIP Team will send out communication when that change has been implemented.

Issue/Question	Answer
<p>I received a bypass on my auto review for prelim for certain checks, but now when I submit in post prelim, I fail on those same checks for the auto review. Is there an alternative to contacting MIP Help each time, to ensure those errors are bypassed?</p>	<p>Unfortunately there is currently no flag that can be set to bypass these checks without manual intervention. We recognize this is frustrating to the user to have to contact MIP Help each time to get the auto review bypass for these checks, and we are currently in the process to review and update the rules, but it does take time. In the meantime, continue to contact MIP Help and cc Michel Laudier as soon as you submit to intervene and reduce time delays.</p>
<p>Sometimes I submit for Prelim DFIRM and status doesn’t change from Data Revised, yet I see a passing report on the FAFS website. How should I proceed?</p>	<p>This is an issue the development team is aware of and actively working to fix. Currently the MIP, in certain cases, automatically changes the status to Data Revised after you submit to FAFS. FAFS will process the initial submission, but the MIP won’t display the results because it believes there is new data on the J drive that requires FAFS review. The MIP remains in Data Revised status</p> <p>If you have a passing report from the FAFS website, haven’t changed data in the J drive after your initial submission and the status continues to read Data Revised, contact MIP Help to process the results.</p> <p>The development team will continue to work on a fix and an emergency service pack will be scheduled as soon as possible.</p>
<p>I currently receive an input/output field width error and requested a bypass and submission has moved forward. Is there a way to fix something on our end so we don’t receive those errors?</p>	<p>It’s more of an error on the FAFS side that needs to be fixed and we are currently working with them to update the rules.</p>

<p>My technician just received the following error: 'Unable to save edits to database because... unable to flush database.' Is anyone aware of that error message? We recently received this error and will submit a MIP Help ticket.</p>	<p>This may be related to a known issue of running out of table space and we are looking to increase the table space size that may impact users receiving that error message. Submitting the MIP Help ticket will allow the team to research and determine the exact cause.</p>
<p>In the last few weeks our team has periodically had connection issues with MIP explorer and we get timed out. We receive an error message that J drive is unavailable. When trying to re-connect the user sees a message that says J drive is unavailable. Sometimes it will connect, other times they'll have to wait 15 – 20 minutes before being able to log back in. Is anyone aware of this issue?</p>	<p>The MIP team is not currently aware of the issue. Users should contact MIP Help when they encounter this problem.</p>