

**Administration on Aging  
and  
Centers for Medicare & Medicaid Services**

**Aging and Disability Resource Center Grant Program**

**Organization Name:** North Carolina Department of Health and Human Services Office of Long Term Care

**Project Title:** North Carolina Aging and Disability Resource Center Program

**Total Project Period:** 7/1/2004 – 6/30/2007

**Total Award Amount:** \$800,000

**Project Contact:** Dennis Streets, (919) 733-8400

**Project's Overall Design:**

The North Carolina Resource Center program will construct a locally integrated, visible network of resources to provide uniform information and access for consumers in one urban and one rural county. The North Carolina Division of Aging will develop Resource Centers incorporating a new statewide Information and Assistance infrastructure, expanded use of volunteer benefits counselors, a modified version of NCOA's Benefits CheckUp, and the piloting of a uniform intake/screening tool. The Division of Medical Assistance will develop a Chronic Care Management Project in a regional hospital to compliment the Resource Centers by providing essential functions targeted to the most complex long term care populations reliant on public support. The Division of Medical Assistance will also pilot a simplified adult Medicaid mail-in application through the Resource Centers. The foundations for an integrated, computerized tracking management system to facilitate seamless access to services and to aid in planning, development and evaluation will be developed. Research Triangle Institute will conduct the program evaluation .

**Target Population:**

- Year One – Persons 60 and older
- Year Two and Three – Second target population will be selected by the local communities from the target groups of people with physical disabilities, mental illness, and/or MR/DD.

**Anticipated Outcomes:**

- The Community Resource Centers (CRC) in the participating counties will be visible and trusted sources of assistance that conform to standards necessary for statewide dissemination

- Seniors and younger persons with disabilities and their family caregivers in the target counties will receive information and assistance from CRCs that is relevant to their long term care needs
- Seniors and younger persons with disabilities in the target counties will be able to access long term care services with greater ease (less effort, less time)
- Seniors and younger persons with disabilities in the target counties will be able to access long term care supports that enable them to remain in the community as long as possible

**Involvement of Community Based Organizations and Other Stakeholders:**

- Advisory Committee: The North Carolina Real Choice Advisory Committee will serve as the Advisory Committee for the Resource Center program. The Long Term Care Cabinet will guide the State Leadership Team consisting of all state agencies involved in long term care services and will be expanded to include representatives from SHIP, State Assistive Technology Act Project, Housing Finance Agency, Transportation Council, and the Association of County Commissioners.
- Partners: Division of Aging, Division of Medical Assistance, Northwest Piedmont AAA, Research Triangle Institute and others.