NFIP IT Services: FREE Application

National Flood Conference | May 2008

FREE (Flood Rating Engine Environment) allows users to securely generate a flood insurance quote for Submit-For-Rate, Emergency Program, and some Regular Program policy in seconds.



















FREE Agenda

- What is FREE?
- Getting Started!
 - Web Portal>FREE
 - Web Portal>Help
 - Accounts My Profile
 - FREE Application
- FREE Demo
 - Access Levels
 - Rating
 - SFR Packet Submission
 - Underwriting Submission
- Review of May 21 Underwriting Requirements
- Q&A





FREE Application

- Flood Rating Engine Environment (FREE)
 - FEMA Centralized Rating/Quoting Engine
 - Quotes and Validates TRRP Policy Edits for Flood Insurance Policy Types (including SFR policies)
 - Validates Upfront Edits for Pre-FIRM, Post-FIRM, Flood Proofing Credit Eligibility, Address, Community, Map Panel, Flood Zone and Repetitive Loss data elements
 - Generates and Saves Quotes, Geo-Codes, CRS Discounts and NFIP Flood Application and Worksheet Forms
- Back Rating to 2004
- AIS Rating Test Bed

FREE uses the same edits and validations as the TRRP.



FREE Features

- Web-Based Rating Application
- Authoritative NFIP Rules Engine
- Multiple Rules Engine Based on Effective Date
- e-SFR Packet Submission
- e-Underwriting Submission
- Built-In Submission, Tracking and Workflow
- Upfront Rating Related TRRP Edits
- Geo Coding (latitude/longitude)
- FREE is a Green Application
 - Less Paper
 - Green Energy-Efficient IT Servers



FREE Benefits

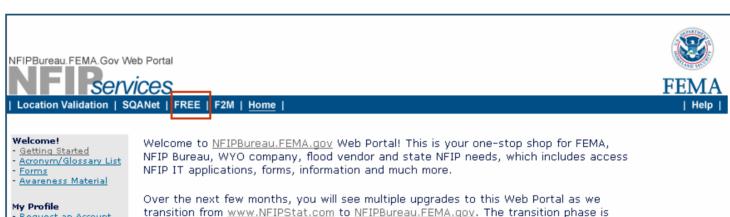
- Accountability
 - Viewable Underwriting Statuses via Work List
 - NFIP Data Warehouse Repository
- Underwriting Consistency
 - Authoritative NFIP Rules Engine
- Validations
 - Upfront Rating Related TRRP Edits (e.g., Address)
 - Upfront SRL, 1316, etc. Validations
- Underwriting Trending Data



Web Portal>FREE

www.NFIPBureau.FEMA.gov

www.nfipnextgen.com.



scheduled to start in January and end March 31, 2008. Come back often to see our

progress! The NFIP Bureau NextGen Pilot Website for testing purposes will remain

- Request an Account
- Edit My Profile
- Forgotten Password



- Executive Decision Group (EDG)

Pilot Applications

- AW-501
- SQANet - F2M

ezClaims

- Prelim Damage Assessment
- Adjuster Lookup
- Re-Inspections
- Disaster Info

NFIP Admin Only

- Admin Console

The NFIP Bureau Service production applications are listed below.

Location Validation allows NFIP stakeholders to standardize, validate, and geo-code an address. All addresses are validated by the US Postal Database, standardized based on NFIP standards, and system geo coded. Production Level 1.0 | January 2008

FREE (Flood Rating Engine Environment) allows users to generate a flood insurance quote for Submit-For-Rate, Emergency Program, and some Regular Program policy in seconds. Production Level 1.0 | January 2008

Forms allows users to complete online NFIP forms, for printing or downloading purposes. Production Level 1.0 | January 2008

My Profile allows users to modify their production user account online (i.e., change password, change contact information, request forgotten password). Production Level 1.0 | January 2008



Web Portal>QuickStarts

NFIPBureau.FEMA.Gov Web Portal



Location Validation | SQANet | FREE | F2M | Home |

Welcome!

- Getting Started
- Acronym/Glossary List
- Forms
- Awareness Material

My Profile

- Request an Account
- Edit My Profile
- Forgotten Password



 Executive Decision Group (EDG)

Pilot Applications

- AW-501
- SOANet
- F2M

ez Claims

- Prelim Damage
 Assessment
- Adjuster Lookup
- Re-Inspections

QuickStarts -

- FREE QuickStart for Quoting and Underwriting Submissions (PDF* 1,173KB or Text 80KB)
- SQANet QuickStart for Reporting (PDF 855KB or Text 21KB)
- Forms QuickStart for NFIP forms (PDF 490KB or Text 11KB)
- F2M QuickStart for WYO Co Flood Financial Submissions (PDF 1,096KB or Text 33KB)
- TRRP QuickStart for WYO Co Submissions (PDF 203KB or Text 19KB)
- Location Validation QuickStart for Address Validation (PDF 633KB or Text 35KB)
- AW-501 and RL Maintenance QuickStart (PDF 225KB)

* Adobe Reader 5.0 or better is required to view NFIP IT Services documentation and QuickStarts. Click to download Adobe Reader for free.

FAQuestions

General NFIP IT Services Questions

How do I got a ucorname and naceword?



Request An NFIP IT Services Account

my profile		
New Account Request • Update My	y Profile, Password & Account	Back to NFIPNextGen.com • Help • Logout —
1. Enter your information.		
First Name:	Last Name:	
Email:	Phone:	Second Phone:
Title:	Area of Expertise: - Select -	▼ Fax:
Employer: - Select -		
2. I am involved in (check all that a	apply.)	
□ твня		
☐ Coalition		
CRS Task Force	ż.	
☐ FISCAA		
🗆 Standards Comm	mittee	
Association of S	State Floodplain Management (ASFPM)	
□ Other		
3. I am interested in (check all tha	hat apply):	
NFIP Bureau Applica	cations	
	surance Quoting Engine	
-	l Insurance Reports	
	npany Flood Financial Management	
AW-501 and Re	epetitive Loss Maintenance (Access for States, Com	
ezClaims - Re-Ir	Inspection (Access for WYO Companies, Vendors, N	NFIP
ezClaims - Disas	aster Information (Access for WYO Companies, Ven	ndors all web-based applications.
ezClaims - Coord	rdinating Office (Access for Bureau ONLY)	Paguired for Web Agags
ezClaims - Dama	nage Assessment (Access for Adjusters, FEMA and B	Bure: -Required for Web Access
ezClaims - Adjus	uster Console (Access for Flood Certified Adjusters a	-Foundation for Admin Console
☐ Admin Profile (/	(Access for WYO Companies, Vendors, NFIP Servicin	ng Ag
Company Profile	le (Access for WYO Companies, Vendors, NFIP Servi	vicing Agent and Bureau ONLY)

NFIP IT Services Access Control

- NFIP IT Services Applications
 - Follows DHS Guidelines and Procedures
 - Single Sign On
 - Access Granted Based on User's Need and Role
- Features
 - Forgotten Password
 - Workflow Approval Process





Submitted

Submitted

Submitted

SFR Approved

SFR

SFR

Quote

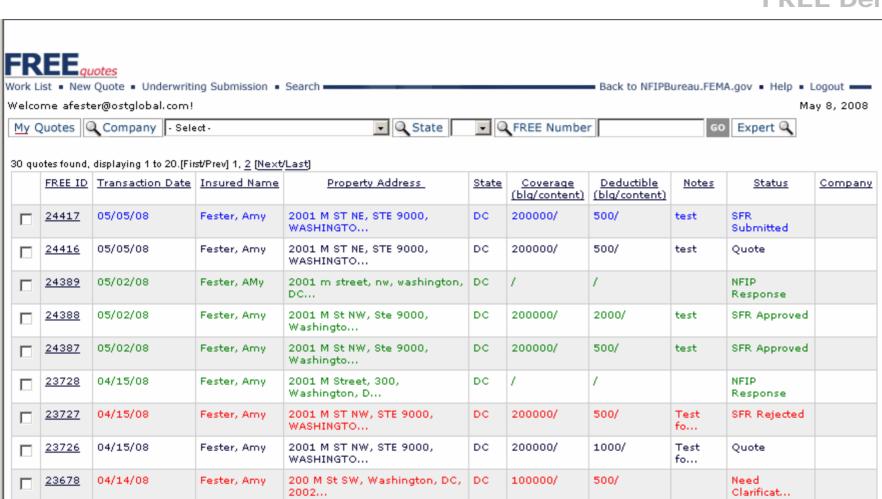
Test

Qu...

Test

Test

Demo



VA.

DC

DC

DC.

DC.

200000/

200000/

200000/

200000/

500/

1000/

500/

500/

7807 Main St. alexander, VA.

2000 M ST NW, STE 300,

2001 M ST NW, STE 9000,

2001 M ST NW, STE 9000,

2001 M ST NW, STE 9000,

WASHINGTON...

WASHINGTO ...

WASHINGTO ...

WASHINGTO ...

2223...



П

П

23677

23657

23625

23623

23600

04/14/08

04/14/08

04/11/08

04/11/08

04/10/08

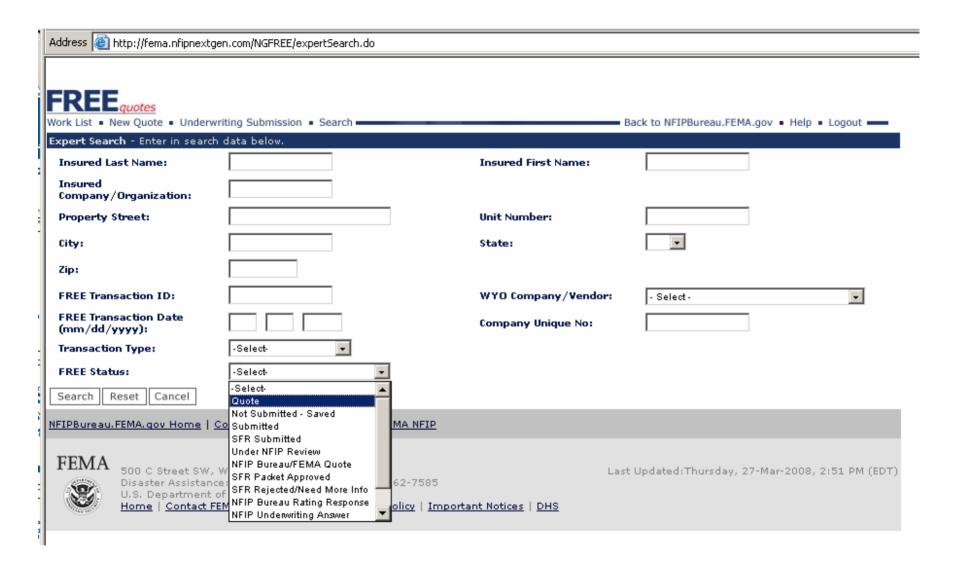
Fester, Amy

Fester, Amy

Fester, Amy

Fester, Amy

Fester, Amy





New Quote/Rating a SFR

Address 🙆 http://fema.i	nfipnextgen.com/NGFREE/newQuote.do	
FREE quotes Work List • New Quote •	Underwriting Submission ■ Search ■	Back to NFIPBureau.FEMA.gov • Help • Logout ——
PROPERTY LOCATI	ON	
	* Is Address Descriptive/Rural Address?	No ?
(Examp	Building Use: le: Guest House, Detached Garage, Primary Structure)	Main House
	* Address:	2001 M street ?
	Apartment, Suite, Floor, etc.:	
	City:	washington
	State:	DC
	Zip Code:	
POLICY HOLDER N	AME	
Insured Last Name:	Fester OR Ir	sured Company/Organization:
Insured First Name:	Amy	
POLICY TERM		
	*Policy Effective Date:	1 / 1 / 2007 MM/DD/YYYY (Example 2/28/2005) ?
Continue Reset		
NFIPBureau.FEMA.gov h	Home Contact Us Site Map Help FEMA NFIP	
Disaster A U.S. Depa	eet SW, Washington, D.C. 20472 Issistance: (800) 621-FEMA, TTY (800) 462-7585 Irtment of Homeland Security <u>ontact FEMA FOIA FirstGov</u> <u>Privacy Policy</u> <u>Importa</u>	Last Updated:Thursday, 27-Mar-2008, 2:51 PM (EDT)

Address a http://fema.nfipnextgen.com/NGFREE/quoteAddressOutput.do	
FREE quotes Work List • New Quote • Underwriting Submission • Search	Back to NFIPBureau.FEMA.gov • Help • Logout ——
ADDRESS VALIDATION	
Your Address As Entered ②	
2001 M street, washington, DC, [Edit]	
NFIP Standardized & Valid Address	
Street Address:	2001 M ST NE [Edit]
Apartment, Suite, Floor, etc.:	STE 9000
City, State and Zip Code:	WASHINGTON DC 20002-2046
Roof-Top Latitude/Longitude:	38.905589/-76.974736
Centroid Latitude/Longitude:	
Record Type:	
Valid Mailing Address:	
Please note, choosing to override the suggested, standard address	may result in a policy containing errors.
Please Select to Continue	
C Continue rating using the standardized & valid address (suggested)	
O Continue rating using the entered, non-valid address (Note - this will yield	a TRRP address error)
COMMUNITY	
* CID:	110001 or DISTRICT OF COLUMBIA / 110001 . ?
Panel Number:	- Select - Not Listed DISTRICT OF COLUMBIA / 110001
Continue Cancel	FEDERAL LANDS OF THE U.S.A. / 111000
NFIPBureau.FEMA.gov Home Contact Us Site Map Help FEMA NFIP	
FEMA 500 C Street SW, Washington, D.C. 20472 Disaster Assistance: (800) 621-FEMA, TTY (800) 462-7585 U.S. Department of Homeland Security Home Contact FEMA FOIA FirstGov Privacy Policy Importa	Last Updated:Thursday, 27-Mar-2008, 2:51 PM (EDT)

FILL

FREEquotes	
Work List • New Quote • Underwriting Submission • Search	Back to NFIPBureau.FEMA.gov ■ Help ■ Logout ■
PROPERTY LOCATION & POLICY HOLDER NAME	
Property Address:	2001 M street, washington, DC, [Edit]
NFIP Valid Address:	No - Override
Roof Top Longitude/Latitude:	
Insured Name:	Fester, Amy [Edit]
POLICY TERM	
*Policy Effective Date:	1/ 1/ 2007 [Edit]
COMMUNITY	
Community Name/CID :	DISTRICT OF COLUMBIA / 110001 [Edit]
Map Panel/Suffix:	/ [Edit]
* Flood Insurance Rate Map Zone:	A5 ▼ ?
CONSTRUCTION DATA	
* All Buildings:	Construction Date ?
* Construction Date:	1 / 20 / 1990 MM/DD/YYYY (Example 2/28/2004)
BUILDING	
* Building Occupancy:	-Select ?
Number of Floors in Entire Building or Building Type: (Including Basement/Enclosed Area, if any)	-Select ?
Condo Coverage is for:	Not a Condominium 🔻 ?
Estimated Replacement Cost \$.00 ?
Is the Building Elevated?	-Select - ?
ELEVATION DATA	
Base Flood Elevation:	?
Lowest Adjacent Grade:	?
Top of Bottom Floor: (Including Basement or Enclosure)	
Building Floodproofed?	-Select 🔻
Elevation of Machinery or Equipment:	?
MACHINERY OR EQUIPMENT	
Value of Machinery or Equipment \$	-Select ?
COVERAGE TYPE	<u>-</u>
* Coverage Requested	-Select- ?
NOTES Notes:	<u> </u>
Quote Reset Cancel	
Quote Reset Calicel	



PROPERTY LOCATION & POLICY HOLDER NAME	
Property Address:	2001 M street, washington, DC, [Edit]
NFIP Valid Address:	No - Override
Roof Top Longitude/Latitude:	
Insured Name:	Fester, Amy [Edit]
POLICY TERM	
*Policy Effective Date:	1/ 1/ 2007 [Edit]
COMMUNITY	
Community Name/CID :	DISTRICT OF COLUMBIA / 110001 [Edit]
Map Panel/Suffix:	/ [<u>Edit</u>]
* Flood Insurance Rate Map Zone:	A5 • ?
CONSTRUCTION DATA	
* All Buildings:	Construction Date ?
* Construction Date:	1 / 20 / 1990 MM/DD/YYYY (Example 2/28/2004)
BUILDING	
* Building Occupancy:	Single Family ?
Number of Floors in Entire Building or Building Type: (Including Basement/Enclosed Area, if any)	Two Floors ?
Condo Coverage is for:	Not a Condominium 🔻 ?
Estimated Replacement Cost \$	200000 .00 ?
Is the Building Elevated?	Yes ▼ ?
ELEVATED BUILDING	
Building Over Water:	No ▼ ?
Enclosed Area Below an Elevated Building:	Finished Enclosure ?
Materials Used to Construct Enclosure:	Breakaway Walls ?
Estimate Size of Enclosed Area (in sq ft):	3001-5000 ?
Is the Enclosed Area Constructed with Openings (Excluding Doors) to Allow the Passage of Flood Waters Through the Enclosed Area?	No ?
Enclosure Used Solely for Parking, Building Access, and/or Storage?	No v
ELEVATION DATA	
Base Flood Elevation:	20 ?
Lowest Adjacent Grade:	21 ?
Top of Bottom Floor: (Including Basement or Enclosure)	25
Top of Lowest Elevated Floor/Top of Next Higher Floor:	30
Building Floodproofed?	-Select- ▼

Construction Date ?
1 / 20 / 1990 MM/DD/YYYY (Example 2/28/2004)
Single Family ?
Two Floors ?
Not a Condominium ?
200000 .00 ?
Yes ?
No ?
Finished Enclosure ?
Breakaway Walls ?
3001-5000 • ?
No ?
No 🔻
20 ?
21 ?
25
30
No •
35 ?
Less than \$5,000 🔻 ?
Building Only ?
200000 .00 ?
500 🔻
A Y



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Property Location:	2001 M street, washington, DC,
NFIP Valid Address :	No - Override
Community Name/CID/CRS Discount :	DISTRICT OF COLUMBIA / 110001 / .00
Roof Top Longitude/Latitude:	/
Insured Name:	Amy Fester
Policy Effective Date:	Jan 01, 2007
FREE ID and Date:	24469 May 08, 2008

COVERAGE BASIC LIMITS		ADDITION. (REGULAR PRO				DEDUCTIBLE	BASIC AND ADDITIONAL	TOTAL PREMIUM		
	AMOUNT OF INSURANCE	RATE	ANNUAL PREMIUM	AMOUNT OF INSURANCE		· ·	PREMIUM REDUCTION / INCREASE	TOTAL AMOUNT OF INSURANCE		
BUILDING	50,000.00	.24	120.00	150,000.00	.08	120.00	.00	200,000.0	240.00	
	<u>'</u>							ANNUAL SUBTOTAL	240.00	
								ICC PREMIUM	6.00	
								SUBTOTAL	246.00	
This quote is a regular program, manual quote, which means that the								CRS PREMIUM DISCOUN	г .00	
fully participates in the National Flood Insurance Program. Flood Insurance Rate Map (FIRM) is in effect and full limits of coverage are available under the Act.						SUBTOTAL	246.00			
								PROBATION SURCHARGE	.00	
								FEDERAL POLICY FEE	30.00	
								TOTAL PREPAID AMOUNT	276.00	
Policy Type:			Standard					Building Coverage:	200,000.00	
Eligible for PRP (Non Repetitive Loss Property):			NA					Contents Coverage:	NA	
Seve	ere Repetitive Loss (SRL) Prop	erty:	NA Building Deductible				Building Deductible:	500.00		
	Program [*]	Гуре:	Regular			Content Deductible:			NA	
	Community St	atus:	Participatio	Deductible Facto			Deductible Factor:	1.000		
	Building Occup	ancy:	Single Family							
Date of Construction:		Jan 20, 1990			Elevation Difference			5.0		
	Pre-FIRM or Post-F	IRM:	Post-FIRM		Replacement Cost			Replacement Cost:	200,000.00	
M	Map Panel - Suffix / Effective	Date:						Base Flood Elevation:	20.0	
	Flood	Zone:						Highest Adjacent Grade:	NA	
	Number of Fl	oors:	Two Floors					Lowest Adjacent Grade:	21.0	
	Condo Coverage/R(BAP:	NA / NA			Bottom	of Lowest Horiz	ontal Structural Member:	NA	
	Baser	nent:	No Basement			Bottom of Slab/Enclosure Floor:			NA	
Endosure:		Finished Enclosure			Top of Bottom Floor			25.0		
Enclosure/Sub Grade Crawlspace Size (SQ FT):		NA Top of Lowest Elevated Flo		levated Floor/T	ted Floor/Top of Next Higher Floor:					
Proper Openings (Enclosure/Garage/Sub Grade Crawlspace):		NA / NA Building Flood Proofe			ofed / Eligible for Credit:	No / NA				
Attached Garage:		NA			Flood Proof Elevation:					
	M/E in Ga	rage:	NA				Elevation of I	Machinery or Equipment:	35.0	
	M/E Value (dol	lars):	NA					Top of Garage Floor:	NA	
	Contents Loca	ation:	NA		Building Over Wate			Building Over Water:	NA	
	Appliance Pre	sent:	NA				Part of Support System In the Water:			
Location of Appliance:		NA	NFIP Condo Program				NFIP Condo Program:			

1.000	veductible Factor:		Participating	Community Status:
			Single Family	Building Occupancy:
5.0	Elevation Difference:		Jan 20, 1990	Date of Construction:
200,000.00	Replacement Cost:		Post-FIRM	Pre-FIRM or Post-FIRM:
20.0	Base Flood Elevation:		NA - NA / NA	Map Panel - Suffix / Effective Date:
N.A	lighest Adjacent Grade:	H	A5 (Not Validated)	Flood Zone:
21.0	Lowest Adjacent Grade:		Two Floors	Number of Floors:
N.A	ntal Structural Member:	Bottom of Lowest Horizo	NA / NA	Condo Coverage/RCBAP:
N.A	of Slab/Enclosure Floor:	Bottom	No Basement	Basement:
25.0	Top of Bottom Floor:		Finished Enclosure	Endosure:
30.0	op of Next Higher Floor:	Top of Lowest Elevated Floor/To	NA	Enclosure/Sub Grade Crawlspace Size (SQ FT):
No / NA	fed / Eligible for Credit:	Building Flood Proo	NA / NA / NA	Proper Openings (Enclosure/Garage/Sub Grade Crawlspace):
N.A	Flood Proof Elevation:		NA	Attached Garage:
35.0	lachinery or Equipment:	Elevation of M	NA	M/E in Garage:
N.A	Top of Garage Floor:		NA	M/E Value (dollars):
N.A	Building Over Water:		NA	Contents Location:
N.A	rt System In the Water:	Part of Suppo	NA	Appliance Present:
	NFIP Condo Program:		NA	Location of Appliance:
	NFIP 1316:		NA	Number of Appliance Sets:
	NFIP Monroe County:			
DIFFERENCE	ELEVATION	AMOUNT		
5.00		.24	asic Start Rate:	Building I
5.00		e Loading: .00		En
15.00		.00	M/E Loading:	

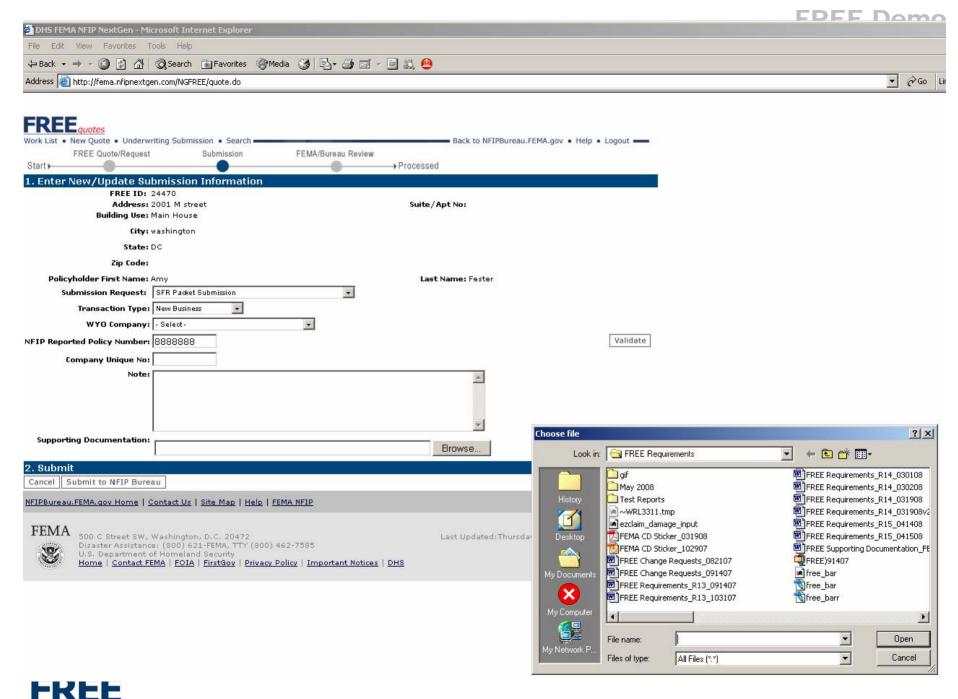
0.16.000		46:-	NETO	D	0.50	n1 4.	Submission
Submit	or view	this	METE	Bureau	SEK	Packet	Submission

Print Re-Rate

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Work List • New Quote • Underwriting Submission • Search -

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Welcome afester@ostglobal.com!

May 8, 2008

My Quotes Q Company - Select-

State FREE Number

GO Expert Q

30 quotes found, displaying 1 to 20. [First/Prev] 1, 2 [Next/Last]

FREE ID	<u>Transaction Date</u>	<u>Insured Name</u>	Property Address	State	Coverage (blg/content)	<u>Deductible</u> (blg/content)	<u>Notes</u>	<u>Status</u>	Company
24417	05/05/08	Fester, Amy	2001 M ST NE, STE 9000, WASHINGTO	DC	200000/	500/	test	SFR Submitted	
24416	05/05/08	Fester, Amy	2001 M ST NE, STE 9000, WASHINGTO	DC	200000/	500/	test	Quote	
24389	05/02/08	Fester, AMy	2001 m street, nw, washington, DC	DC	/	/		NFIP Response	
24388	05/02/08	Fester, Amy	2001 M St NW, Ste 9000, Washingto	DC	200000/	2000/	test	SFR Approved	
24387	05/02/08	Fester, Amy	2001 M St NW, Ste 9000, Washingto	DC	200000/	500/	test	SFR Approved	
23728	04/15/08	Fester, Amy	2001 M Street, 300, Washington, D	DC	/	/		NFIP Response	
23727	04/15/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	500/	Test fo	SFR Rejected	
23726	04/15/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	1000/	Test fo	Quote	
23678	04/14/08	Fester, Amy	200 M St SW, Washington, DC, 2002	DC	100000/	500/		Need Clarificat	
23677	04/14/08	Fester, Amy	7807 Main St, alexander, VA, 2223	VA	/	/		Submitted	
23657	04/14/08	Fester, Amy	2000 M ST NW, STE 300, WASHINGTON	DC	200000/	500/	Test Qu	SFR Submitted	
23625	04/11/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	1000/	Test	SFR Submitted	
23623	04/11/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	500/	Test	Quote	
23600	04/10/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	500/	Demo	SFR Approved	



NFIP Bureau Compliance

- Compliance SFR Packet Review
 - Complete SFR Packet
 - Photos, Elevation Certificate, etc
 - Accurate Data Entered in FREE
 - Underwriting Review
- Compliance Evaluation
 - Approved SFR Packet (green)
 - Need More Info (red)
 - Rejected (red)

Same guidance applies for today – companies have 30-days to resubmit an corrections/files.



,_	
Policyholder First Name: Amy	Last Name: Fester
Submission Request: NFIP Underwriting Quest	ion
Transaction Type:	
WYO Company:	
NFIP Reported Policy Number: Company Unique No:	
Note:	A
	<u>▼</u>
Supporting Documentation:	
4. Compliance Review & Response	
Submission Timestamp	·
	r: afester@ostglobal.com
Submission Reques	t: NFIP Underwriting Question
SFR Packet Incomplete Supporting Documentation: (s	elect what is missing from WYO Company SFR Supporting Documents)
Incomplete Supporting Documentation	n:
	☐ Flood Insurance Application (if not quoted using FREE)
	\square SFR Worksheet Elevated (if not quoted using FREE)
	\square SFR Worksheet Non-Elevated (if not quoted using FREE)
	☐ Elevation Certificate
	Recent Building Photo(s) Front and Back
	☐ Elevated Building Determination Form
	Certificate of Breakaway Walls (if required)
	\square Local Community/Statement of Variance (if required)
	Structure Plans (if required)
	\square Replacement Cost Documentation (if required)
	☐ Enclosure Statement (if required)
	Other, List in Note Section
NFIP Underwriting Reference Documentation	: Browse
NFIP Underwriting Reference Type	Select-
Note	2:
5. Undate Workflow Status & Save	
5. Update Workflow Status & Save	EDEE Compliance Status Save Potain Course Chabus
Update	FREE Compliance Status: Save Retain Current Status 🔻
	FREE Compliance Status: Save Retain Current Status



Work List • New Quote • Underwriting Submission • Search -

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May 8, 2008

My Quotes Q Company - Select-

State FREE Number

GO Expert Q

30 quotes found, displaying 1 to 20. [First/Prev] 1, 2 [Next/Last]

FREE ID	<u>Transaction Date</u>	<u>Insured Name</u>	Property Address	State	Coverage (blg/content)	<u>Deductible</u> (blg/content)	<u>Notes</u>	<u>Status</u>	Company
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23657	04/14/08	Fester, Amy	2000 M ST NW, STE 300, WASHINGTON	DC	200000/	500/	Test Qu	SFR Submitted	
23625	04/11/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	1000/	Test	SFR Submitted	
23623	04/11/08	Fester, Amy	2001 M ST NW, STE 9000, WASHINGTO	DC	200000/	500/	Test	Quote	
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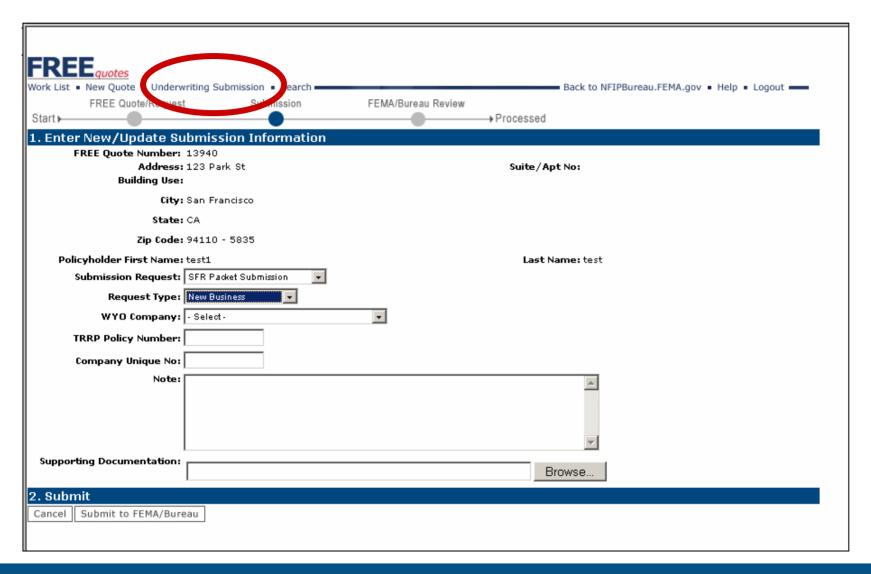


May 21, 2008 FREE Requirements

- Electronic Submission of all SFR New Business (11A) within 30-days
 - FREE Rating
 - FREE SFR Packet Submission



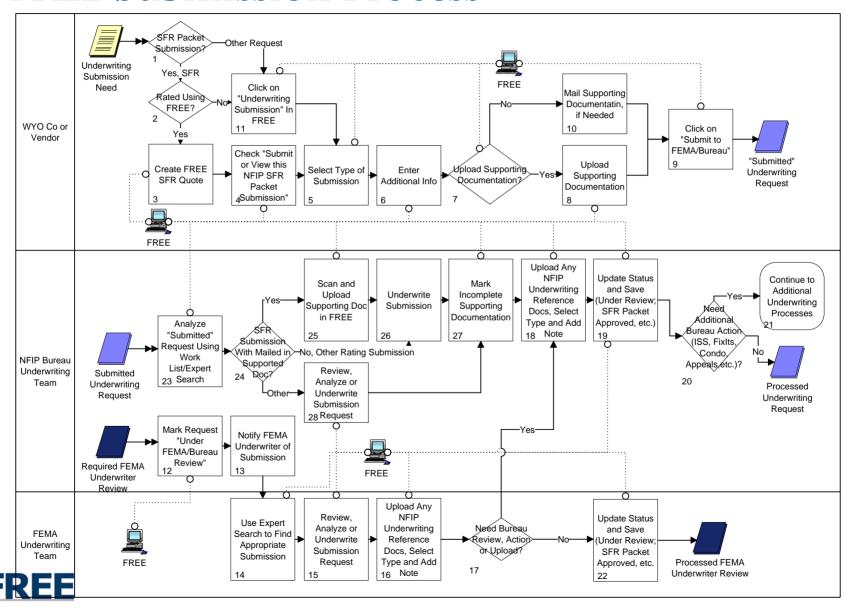
Other Underwriting Submissions



New Business SFR Packet Submission will be required in May 21.



FREE Submission Process



- Live Demo
 - Portal
 - FREE
- Q&A
 - Questions?

