

NFIP NextGen Project

EDG Meeting Number 9 – WYO Co. & Vendor Involvement III

December 13, 2007 from 2 PM to 4 PM | Arlington, VA (Marriott Crystal Gateway)

Conference Call - 1.800.320.4330 (#822536)

Presentation Purpose: to effectively communicate WYO company and vendor upcoming NextGen Modernization for the new NFIP Bureau applications.

NextGen



NextGen Team

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-Ed Pasterick, EDG Facilitator - Edward.Pasterick@dhs.gov

-NextGen Pilot Coordinator - nextgen@ostglobal.com

SQANet

LOCATION
VALIDATION

ezClaims

FREE F₂M forms

AW-501

TRRP
DAILY CYCLE

Data
warehouse

EDG Meeting 9 Agenda

- Introduction, Welcome & Meeting Purpose
- MOU/ISA Instructions and Questions
- NextGen Production Dates and WYO Company Involvements by Application
- WYO Company Transition to Production Environment
 - Encryption
 - FTP Server
- Next Steps
- Next Meeting Date



Welcome, Introduction and Purpose

- **EDG Mission**

- Make informed decisions and direct optimal course for NextGen’s final development and production phases
- Maintain focus on technologically relevant procedures and operations, tabling items related to legislative and some programmatic areas

- **Meeting Purpose**

- Communicate NFIP IT System Plan, Timeframe and Stakeholder Involvement

NFIP Interconnection Security Agreement (ISA)

- ISA is Required for All WYO Companies, their Vendors and others Who Submit Data to the NFIP
- ISA Includes the Following
 - Identifies Systems Submitting Data to the NFIP Bureau
 - TRRP Cycle Data
 - Financial Data
 - Any NextGen a la carte Applications Data
 - Provides Primary Contact with Signatory Authority
 - Provides Technical Systems Descriptions
 - Describes the Security Environment
 - Security Policies
 - Security Controls

Due to FEMA by the end of May!



FEMA

NFIP Memorandum of Understanding (MOU)

- **MOU Primarily Defines Responsibilities for Parties Identified in the ISA and the Following**
 - Non-Technical Systems Descriptions
 - Authority by which the MOU is based
 - Interconnection Background
 - Communications Expectations
 - Security Compliance Confirmation
 - ISA/MOU Timeframes

Due to FEMA by the end of May!



FEMA

NextGen Stakeholder Applications

- NextGen Transaction Record Reporting and Processing (TRRP) Cycle
- Location Validation
- F2M (Flood Financial Management)
- FREE (Flood Rating Engine Environment)
- My Profile (Access Control)
- AW501 & RL Maintenance
- NFIPBureau.FEMA.Gov Web Portal
- SQANet (Simple and Quick Access Net)
- Company Profile
- ezClaims Company QuickClaims
- ezClaims Re-Inspections
- ezClaims Prelim Damage Assessment
- ezClaims Adjuster Console
- ezClaims Adjuster Lookup
- ezClaims Coordinating Office
- ezClaims Disaster Info
- NextGen Web Support (e.g., feedback forms, etc)
- Forms
- Admin Console (Access Control Workflow)



January 2008 Production Dates & WYO Co. Involvement

- **January 2, 2008 *Official NextGen BSA Applications***
 - *FREE*
 - *Location Validation*
 - *My Profile*
 - *Web Support*
 - *Forms*
 - *SAM (Internal system)*
- **WYO Company Stakeholder Involvement**
 - Get ready to meet ezClaims Company Claims (Formerly QuickClaims) Required for WYO Companies Starting February 1
 - Encryption Kickoff, Planning & Implementation
 - Kickoff Conference Calls begin January 5 with WYO Companies and Vendors
 - F2M Pilot Test 1: Initiate WYO Co. Mandatory F2M Pilot BSA Application for December TRRP Statistical Financial Data

NFIP IT Production Phase 1



FEMA

FREE – January Timeframe

- The FREE application is the single authoritative and centralized rating engine for the NFIP. FREE contains built-in underwriting workflow for BSA, WYO company, and vendor underwriting personnel. Authorized users will be able to both create flood insurance quotes and submit required BSA underwriting data, including required SFR packets.
- FREE replaces the current BSA SFR Expert System
- FREE generates quotes for the following flood insurance types.
 - NFIP Regular Program (Standard and RCBAP policy types)
 - NFIP Emergency Program
 - Submit-for-Rate (SFR)

Optional in January! New Business SFR Packet Submission will be required in May.



FREE quotes

Work List | New Quote | Underwriting Submission | Search | Back to NFIPBureau.FEMA.gov | Help | Logout

Welcome ngfemahq!

Dec 11, 2007

My Quotes | Company: - Select - | State: | Quote Number: | go | Expert

3,782 quotes found, displaying 1 to 20. [First/Prev] 1, 2, 3, 4, 5, 6, 7, 8 [Next/Last]

Quote #	Quote Date	Insured Name	Property Address	State	Coverage (blg/content)	Deductible (blg/content)	Notes	Status	Company
<input type="checkbox"/>	13943	12/10/07	test, test1	123 Park St, San Francisco, CA, 9...	CA	25000/10000	500/500	SFR Submitted	99997
<input type="checkbox"/>	13942	12/10/07	test, test1	123 Park St, San Francisco, CA, 9...	CA	25000/10000	500/500	Quote	99997
<input type="checkbox"/>	13941	12/10/07	test, test1	123 Park St, San Francisco, CA, 9...	CA	25000/10000	500/500	SFR Approved	99997
<input type="checkbox"/>	13940	12/10/07	test, test1	123 Park St, San Francisco, CA, 9...	CA	25000/10000	500/500	Quote	99997
<input type="checkbox"/>	13939	12/10/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13938	12/10/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13937	12/10/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13927	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13926	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13925	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13924	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13923	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13922	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13921	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13920	12/07/07	test, test1	123 Park St, San F					
<input type="checkbox"/>	13919	12/07/07		123 Park St, San F					
<input type="checkbox"/>	13918	12/07/07		123 Park St, San F					
<input type="checkbox"/>	13917	12/07/07		123 Park St, San F					
<input type="checkbox"/>	13916	12/07/07		123 Park St, San F					
<input type="checkbox"/>	13915	12/07/07		123 Park St, San F					

3,782 quotes found, displaying 1 to 20. [First/Prev] 1, 2, 3, 4, 5, 6, 7, 8 [Ne

FREE quotes

Work List | New Quote | Underwriting Submission | Search | Back to NFIPBureau.FEMA.gov | Help | Logout

Property Location: 123 Park St, San Francisco, CA, 94110-5835
 Valid NextGen Address: Yes - NextGen Validated
 Community Name/CID/CRS Discount: ORANGE COUNTY * / 060212 / .15
 Roof Top Longitude/Latitude: -122.423079 / 37.736682
 Insured Name: test1 test
 Policy Effective Date: Feb 02, 2008
 Quote Number and Date: 13942 | Dec 10, 2007

Determined Rates

COVERAGE	BASIC LIMITS			ADDITIONAL LIMITS (REGULAR PROGRAM ONLY)			DEDUCTIBLE	BASIC AND ADDITIONAL	TOTAL PREMIUM
	AMOUNT OF INSURANCE	RATE	ANNUAL PREMIUM	AMOUNT OF INSURANCE	RATE	ANNUAL PREMIUM			
BUILDING	25000.00	.85	213.00	.00	.19	.00	.00	25000.00	213.00
CONTENTS	10000.00	1.07	107.00	.00	.22	.00	.00	10000.00	107.00
								ANNUAL SUBTOTAL	320.00
								ICC PREMIUM	10.00
								SUBTOTAL	330.00
								CRS PREMIUM DISCOUNT	50.00
								SUBTOTAL	280.00
								PROBATION SURCHARGE	.00
								FEDERAL POLICY FEE	30.00
								TOTAL PREPAID AMOUNT	310.00

This is a "Submit-for-Rate" policy quote. Within 30-days of issuing this policy, you must submit a SFR packet to the NFIP Bureau, which includes SFR Worksheet (elevated); Flood Insurance Application; Elevation Certificate; Statement of Variance (if required); Building photos; Evaluation Form (if required); and Certificate of Breakaway Walls (if required).

A SFR Policy is an application type for flood insurance on a building for which no risk rate is published in the Flood Insurance Manual. Insurance coverage can be obtained only after the NFIP has approved the application and has established the risk premium rate.

Policy Type:	Submit For Rate	Building Coverage:	25000.00
Eligible for PRP (Non Repetitive Loss Property):	NA	Contents Coverage:	10000.00
Severe Repetitive Loss (SRL) Property:	NA	Building Deductible:	500.00
Program Type:	Regular	Content Deductible:	500.00
Community Status:	Participating	Deductible Factor:	1.000
Building Occupancy:	Single Family	Elevation Difference:	-2.0
Date of Construction:	Feb 02, 2000	Replacement Cost:	250000.00
Pre-FIRM or Post-FIRM:	Post-FIRM	Base Flood Elevation:	5.0
Map Panel - Suffix / Effective Date:	NA - NA / NA	Highest Adjacent Grade:	NA
Flood Zone:	AH (Not Validated)	Lowest Adjacent Grade:	3.0
Number of Floors:	Three Or More Floors	Bottom of Lowest Horizontal Structural Member:	NA
Condo Coverage/RCBAP:	NA / NA	Bottom of Slab/Enclosure Floor:	NA
Basement:	No Basement	Top of Bottom Floor:	3.0
Enclosure:	Unfinished Enclosure	Top of Lowest Elevated Floor/Top of Next Higher Floor:	15.0
Enclosure/Sub Grade Crawlspace Size (SQ FT):	NA	Building Flood Proofed / Eligible for Credit:	No / NA
Proper Openings (Enclosure/Garage/Sub Grade Crawlspace):	NA / NA / NA	Flood Proof Elevation:	NA
Attached Garage:	NA	Elevation of Machinery or Equipment:	NA
M/E in Garage:	NA		



FREE quotes

Work List | New Quote | **Underwriting Submission** | Search | Back to NFIPBureau.FEMA.gov | Help | Logout

Start → FREE Quote/Request → **Submission** → FEMA/Bureau Review → Processed

1. Enter New/Update Submission Information

FREE Quote Number: 13940
Address: 123 Park St
Building Use:
City: San Francisco
State: CA
Zip Code: 94110 - 5835
Suite / Apt No:

Policyholder First Name: test1
Last Name: test

Submission Request: SFR Packet Submission
Request Type: New Business
WYO Company: - Select -

TRRP Policy Number:
Company Unique No:

Note:

Supporting Documentation:

2. Submit

New Business SFR Packet Submission will be required in May.



FEMA

Location Validation

- **NFIP Validated and Standardized Property Location**
 - Validates Address Components
 - Standardized Street, City and State Address
 - Nine Digit Zip Code
 - Unit Type and Description (e.g., apartment, building, etc.)
 - Urbanization Name (Puerto Rico only)
- **Roof-top or Centroid Latitude/Longitude**
- **Record Type (e.g., Street, PO Box, Rural Route, High Rise, Commercial or General Delivery)**
- **Directories**
 - NextGen's Address/Location Validation uses the USPS (Postal Standard), GeoCensus, Early Warning System (EWS) Directories. See the Location Validation QuickStart for additional information.

Optional in January! What happens online happens in the TRRP Cycle.



Location Validation

NextGen
NFIP Bureau & Statistical Agent Pilot Portal

U.S. DEPARTMENT OF HOMELAND SECURITY
FEMA

| Location Validation | SQANet | FREE | AW-501 | EZClaims | F2M | About NextGen | ISS | Home | | Help |

- Getting Started
- Pilot Signup
- SQANews
- Feedback
- Acronym/Glossary List
- Forms
- Admin Console
- Awareness Material

LOCATION VALIDATION

[Location Validation QuickStart](#)

Your Address As Entered ?
500 c street, sw, washington, dc,

NextGen Standardized & Valid Address ?

Street Address: 500 C St SW
Apartment, Suite, Floor, etc.:
City, State and Zip Code: Washington DC 20472-0001
Roof-Top Latitude/Longitude:
Centroid Latitude/Longitude: 38.885892/-077.018935
Record Type: Firm
Valid Mailing Address: Yes

Street Address:
Apartment, Suite, Floor, etc.:
City:
State:
Zip Code:

Note: NFIPNextGen.com scheduled system upgrades, patch management, and backups occur on Sundays from 10:00 a.m. to 2:30 p.m. The system may or may not be available during this timeframe. Please plan accordingly.

javascript:editAddress(document.addressCheckForm, 'outputEdit_MatchTable');



My Profile

The image shows a screenshot of a web application interface for updating a user profile. The main page is titled "my profile" and has a navigation bar with links for "New Account Request", "Update My Profile, Password & Account", "Back to NFIPNextGen.com", "Help", and "Logout".

The main content area is divided into three sections:

- 1. Enter your information.** This section contains several input fields: First Name, Last Name, Post Name (Sr., III), Email, Phone, Second Phone or Fax, Title, Area of Expertise (dropdown), Employer (dropdown), WYO Company (dropdown), Vendor (dropdown), FEMA, NFIP Bureau, State/Local, NFIP Community, and Other.
- 2. I am involved in (check all that apply.)** This section contains a list of checkboxes for various committees and organizations, including NFIP Standards Committee, IBHS, Association of State Floodplain Management (ASFPMA), and several "Committee" entries.
- 3. I am interested in (Check all that apply):** This section contains a list of checkboxes for various applications and services, including NFIP Bureau Applications, FREE - Flood Insurance Quoting Engine, SQANet - Flood Insurance Reports, F2M - WYO Company Flood Financials Management, AW501 and Repetitive Loss Maintenance (Access for WYO Company), ezClaims - Re-Inspection (Access for WYO Company), ezClaims - Disaster Information (Access for WYO Company), ezClaims - Coordinating Office (Access for Bureau Staff ONLY), ezClaims - Damage Assessment (Access for Adjusters ONLY), ezClaims - Adjuster Console (Access for Flood Certified Adjusters and Bureau Staff ONLY), Admin Profile (Access for WYO Company POC and Bureau Staff ONLY), and Company Profile (Access for WYO Company POC and Bureau Staff ONLY).

Below section 3, there are "Mailing Lists" with checkboxes for NFIP Bulletins, NFIP Bureau Clearinghouse, Watermark, National Flood Conference, SQANews, NFIP Agent Mailing Lists, and NFIP Adjuster Mailing Lists.

Section 4, "4. Enter your address.", contains input fields for Building Name/Suite, Street, and City.

Overlaid on the right side of the main form is a modal window titled "Change Your Password." This modal has a "my profile" logo and navigation links. It includes a "Change/Update: Password | Account | Personal Info" link. The form fields in the modal are: "Your Username: Display Email on File", "Your Old Password:", "Your New Password:", "Retype Your New Password:", "Secret Question: - Select -", and "Secret Question Answer:". At the bottom of the modal are "Submit.", "Cancel", "Reset", and "Save" buttons.

*-Access Control and Monitoring for all web-based applications.
-Required for Web Access
-Foundation for Admin Console*

Forms

- Forms Production Release
 - 18 NFIP Forms
 - NFIP Claims and Underwriting Forms

forms
 FEMA NFIP Forms • QuickStart • Privacy Act Statement & Paperwork Burden Disclosure Notice Back to NFIPNextGen.com • Help • Logout

NATIONAL FLOOD INSURANCE PROGRAM PRELIMINARY REPORT | 81-57 | 1660-0005 | June 30, 2007
 THE NFIP REQUIRES THAT A PRELIMINARY REPORT BE RECEIVED WITHIN 15 DAYS OF ASSIGNMENT, AND AN INTERIM OR FINAL REPORT NOT LATER THAN 30 DAYS THEREAFTER.

Insured: First Name/Company: [] Last Name: [] Property Address: [] Policy Number: []
 City: [] State: -- select -- Zip Code: [] [] Date of Loss: [] [] []
 Mailing Address: [] City: [] State: -- select -- Catastrophe: []
 Zip Code: [] [] Insured Phone Number: Home: [] Work: [] Adjuster File: []
 Adjusting Company: [] Adjuster Address: [] City: [] Tax ID Number: []
 State: -- select -- Zip Code: [] [] Adjuster Phone: []
 Date Loss Assigned: [] [] [] (mm/dd/yyyy) Insured Contacted: [] [] [] (mm/dd/yyyy) Date Loss Inspected: [] [] [] (mm/dd/yyyy)

ENCLOSURES

Building Worksheets ([]) Photographs ([]) Proof of Loss Other []
 Contents Worksheets ([]) Narrative ([] pp) R/C Proof Other []

INSURANCE

Coverage Verified from: NFIP Agent's Daily Insured's Policy Program: Emergency Regu
 Term: [] [] [] to [] [] [] Form: --Select--
 RESERVES: Coverage Deductible
 Building \$ [] .00 \$ [] .00
 Contents \$ [] .00 \$ [] .00

Advance Payment Requested? No Yes: Building \$ [] .00 Contents \$ [] .00
 If Yes, Proof of Loss for Amount of Payment and Supporting Documentation must be Submitted With This Report.

RISK

Type of Building: --Select--
 If Mobile Home/Travel Trailer, then Enter the Following: Make: [] Model: [] Serial Number: []
 Occupancy: --Select-- Residency: --Select--
 Title Verified? Yes No Source of Verification: []
 Number of Floors in Building Including Basement: --Select-- Is Building a Split-Level? Yes No
 In Case of Multiple Occupancy, Indicate Floor(s) Occupied by Insured: Basement First Second and/or above Is Basement Floodproofed? Yes No
 Type of Basement: --Select-- Building Elevated? No Yes Foundation Area Enclosure? --Select--
 Is Risk Under Construction? --Select-- Prior Condition of: Building: --Select-- Content: []
 Foundation Structure: Piles: Concrete Wood Steel Piers: Reinforced Concrete Reinforced Block Unreinforced Block
 Walls: Reinforced Concrete Block Reinforced Concrete Shear Treated Plywood Brick Other Concrete Slab If "Other", then Enter: []
 Exterior Wall Structure: Reinf. Concrete Concrete Block Wood Stud Exterior Wall Surface Treatment: --Select--
 Steel and Glass Brick or stone If "Other", then Enter: [] If "Other", then Enter: []
 Contents are: Household Other than Household Contents Located In: Basement First floor Basement and first floor First floor and above

Always Optional!



FEMA

F2M

- Web-based financial management dashboard to streamline WYO Company monthly financial reporting to the Bureau
 - Initiate WYO Co. Mandatory F2M Pilot BSA Application for December TRRP Statistical Financial Data.
 - WYO Companies will submit monthly “financial” data
 - Maintain & Follow Current Submission Process
 - Login and Enter Data or Upload Spreadsheet in F2M (same spreadsheet for both processes)
 - ***TRRP Cycle for the entire month must be processed before Financials can be submitted in F2M, since statistical data is balanced with financial data.*
 - *Pilot December TRRP Financial Submission will need to be submitted using F2M between January 22 – February 21, 2008*
 - NextGen POC Dan Renfroe (drenfroe@ostglobal.com)

Mandatory Pilot Starts in January!



FEMA



- Welcome ngbfsc4
- I want to:
 - Submit Financials
 - View Financial Corner
 - Create a Report
 - Contact the Bureau
- F2M - Getting Started
 - What is F2M?
 - QuickStart
 - FAQs
- Administration
 - Change my Password
 - View My Account
- Bureau Access Only
 - Financial Maintenance

New F2M Entry

2 financial records found, displaying all financial records.

F2M No.	NAIC	Company Name	Month	Year	Status	Last Update	Submitter	Note
455	1278	CALIFORNIA STATE AUTOM. ASSOC.	Oct	2006	Under Bureau's Review	10-23-2007	ngcalstate	Does not show or calculate the expense allowance %...
452	25658	TRAVEL COMPAN						

2 financial records found, displaying all financial records.



Getting Started

* WYO Company:

* Period Cutoff:

* Spreadsheet (Optional):

* Supporting Documentation: ?

* Certification Statement: ?

Note: NFIPNextGen.com scheduled system upgrades, patch management, and backups occur on Sundays from 10:00 a.m. to 2:30 p.m. The system may or may not be available during this timeframe. Please plan accordingly.

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February 2008 Production Dates & WYO Co. Involvement

- **February 1, 2008 Official NextGen BSA Applications**
 - *ezClaims Adjuster Lookup*
 - *ezClaims Co QuickClaims*
 - *ezClaims PDA*
 - *ezClaims Disaster Info*
 - *ezClaims Adjuster Console (Info Portal)*
- **WYO Company Stakeholder Involvement**
 - Weekly ezClaims Company Claims (Formerly QuickClaims) Required for WYO Companies
 - Encryption Planning & Implementation
 - F2M Pilot Test 2: WYO Co. Mandatory F2M Pilot BSA Application for December TRRP Statistical Financial Data
 - ***TRRP Cycle for the entire month must be processed before Financials can be submitted in F2M, since statistical data is balanced with financial data.*
 - NextGen POC Dan Renfroe (drenfroe@ostglobal.com)



ezClaims Adjuster Lookup

The screenshot shows the 'NextGen NFIP Bureau & Statistical Agent Pilot Portal' interface. At the top right is the FEMA logo. A navigation bar includes links for 'Location Validation', 'SQANet', 'FREE', 'AW-501', 'EZClaims', 'F2M', 'About NextGen', 'ISS', 'Home', and 'Help'. On the left, there is a menu with links: 'Getting Started', 'Pilot Signup', 'SQANews', 'Feedback', 'Acronym/Glossary List', 'Forms', 'Admin Console', and 'Awareness Material'. Below this is the 'EDG' logo and a link to 'Executive Decision Group (EDG)'. The main content area is titled 'Independent Adjuster Lookup' and contains three input fields: 'Independent Adjuster First Name' (empty), 'Independent Adjuster Last Name' (filled with 'irons'), and 'FCN:' (filled with '05010098'). Below these fields are 'Search', 'Reset', and 'Cancel' buttons. The results section, titled 'Independent Adjuster Results', displays the following information: 'Independent Adjuster Full Name: DAVID IRONS', 'FCN: 05010098', 'Qualifications: Residential (Dwelling), Manufactured (Mobile) Home/Travel Trailer, Large Commercial (from \$100,001 to \$500,000)', and 'Contact Info: 1507 Chat, dria@c, (423)'. A note at the bottom left states: 'Note: NFIPNextGen.com scheduled system upgrades, patch manager to 2:30 p.m. The system may or may not be available during this time.'

-Independent Adjusters (FCN) Lookup Only.
-Must Know FCN and Last Name
-Always Optional!
-Displays Annual Status
-Adjuster Consent to Show Contact Info

ezClaims – Company Claims (QuickClaims)

- Submit ezClaims Company Claims (Formerly QuickClaims) Data
 - Weekly Data Submissions
 - Same Layout
 - New FTP Server, Account and Password
 - Required Submission to new FTP on February 1, 2008

QuickClaims only needs to be submitted up through May 5, 2007



FEMA

ezClaims Adjuster Console

- **NFIP Bureau One-Stop Shop for Adjusters**
 - Web-based gateway
 - Adjuster Corner
 - Adjuster Claims Workshops
 - Adjuster Certification Application
 - PDA
 - My Profile
 - Individual Work List

ezClaims FICO Bulletins can be looked up on SQANet!



FEMA

ezClaims Preliminary Damage Assessment

- Adjusters will be required to complete the ezClaims Preliminary Damage Assessment (PDA) form on all building claims that meet substantial damage criteria.
- Once an adjuster conducts an inspection, the form must be completed using the BSA NFIP IT ezClaims Adjuster Console – PDA application.
- The Console tracks and monitors all PDA submissions by each adjuster. Adjusters can log into the Console to retrieve and print any PDA forms they have created within ezClaims at any time in the future.
- WYO Companies can search, download and save PDA reports for their company using SQANet Lookup.

Required for All Adjusters!



FEMA

ezClaims Preliminary Damage Assessment

adjuster console
ezClaims
 Adjuster Console Home | Work List | **New PDA** | Back to NFIPBureau.FEMA.gov | Help | Logout

Potentially Substantially Damaged Building → **New PDA** → Lookup → Enter → View & Print → Completed PDA

1. NFIP Preliminary Damage Assessment Property Lookup - Enter in search data below.

WYO Company:

Insured Last Name:

Insured First Name:

Policy Number:

Property Street:

City:

Zip:

Note: NFIPNextGen.com scheduled system upgrades, part from 2:00 a.m. to 6:00 a.m. The system may or may not accordingly.

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 This page last

adjuster console
ezClaims
 Adjuster Console Home | Work List | **New PDA** | Back to NFIPBureau.FEMA.gov | Help | Logout

Potentially Substantially Damaged Building → Lookup → **Enter** → View & Print → Completed PDA

3. Adjuster Preliminary Damage Assessment Form - Enter in data below.

Adjuster Name: Test Adjuster

FCN, Status & Level: 767627 | Active | Small Commercial; Residential

WYO Company | NAIC Number: AIG NATIONAL INSURANCE COMPANY | 36587

Insured Name: 1527 N RIVERSIDE DR LLC

Policy Number: 9902941082

Property Address: 1561 EMBER LN

City, State, Zip: Tarpon Springs, FL 34689

Date of Loss: February | 2 | 2007

FICO Number | Type: Not Available

Probable Repair Cost*: \$900 .00

Building Replacement Cost Value: \$0 .00

Building Actual Cash Value: \$990 .00

Adjuster's Notes:

* This is an estimate of the cost to repair the building to its pre-flood condition.

This form is to be used for advisory purposes in helping FEMA and communities identify potential substantially damaged buildings. The adjuster will use ? replacement cost? when completing this form; however, the community is required under the National Flood Insurance Program to use ?market value? in determining substantial damage.



ezClaims Disaster Info


- NFIP IT ezClaims Disaster Info is a secure, Web-based, and self-service module
 - NFIP Bureau users will enter in storm and FICO Information (February Release)
 - Authorized WYO company users to enter their company's catastrophe (CAT) or disaster response information (March Release/Mandatory in May)
 - WYO company CAT information will be utilized to coordinate assistance for flood disaster victims. CAT information will be retained within the NFIP Data Warehouse to facilitate activation notification to FEMA and to meet increasing coordination requirements.

ezClaims FICO Bulletins can be looked up on SQANet!



FEMA

February 2008 - ezClaims Disaster Info



[Work List](#) | [FICO Lookup](#) | [Reports](#)

Welcome to ezClaims Disaster Info! ngfemahq


I want to...
[-Lookup a FICO](#)
[-View a Report](#)

Link to...
[-Re-Inspections](#)
[-Adjuster Lookup](#)

Administration
[-Change my Password](#)
[-View My Account](#)

Bureau Only
[-New/Update FICO](#)
[-Enter Named Storms](#)

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[Work List](#) | [FICO Lookup](#) | [Reports](#)

[Back to NFIPNextGen.com](#) | [Help](#) | [Logout](#)

1. Enter New/Update FICO Information

FICO Number: 5001
Event Type: Named Storm
Named Storm: Andrea
State: Colorado

Communities:

- Select -
- Not Listed
- ADAMS COUNTY * / 80001
- AGUILAR, TOWN OF / 80229
- AKRON, TOWN OF / 80177
- ALAMOSA COUNTY * / 80009
- ALAMOSA, CITY OF / 80010
- ANTONIO, CITY OF / 80230
- ARAPAHOE COUNTY * / 80011
- ARCHULETA COUNTY * / 80273
- ARRIBA, CITY OF / 80303
- ARVADA, CITY OF / 80572
- ASPEN, CITY OF / 80143
- AULT, TOWN OF / 80179**
- AURORA, CITY OF / 80002
- AVON, TOWN OF / 80308
- BACA COUNTY * / 80274
- BASALT, TOWN OF / 80052**
- BAYFIELD, TOWN OF / 80098
- BENNETT, TOWN OF / 80003
- BENT COUNTY * / 80271
- BERTHOD, TOWN OF / 80231
- BERTHOUD, TOWN OF / 80296
- BLACK HAWK, CITY OF / 80076
- BLANCA TOWN, TOWN OF / 80208
- BONANZA, TOWN OF / 80162
- BOONE, TOWN OF / 80148
- BOULDER COUNTY * / 80023
- BOULDER, CITY OF / 80024
- BOW MAR, TOWN OF / 80232
- BRECKENRIDGE, TOWN OF / 80172
- BRIGHTON, CITY OF / 80004
- BROOKSIDE, TOWN OF / 80032
- BROOMFIELD, CITY AND COUNTY OF / 85073
- BRUSH, CITY OF / 80130
- BUENA VISTA, TOWN OF / 80030
- BURLINGTON, TOWN OF / 80233
- CALHAN, TOWN OF / 80192
- CAMPO, TOWN OF / 80209
- CANON CITY, CITY OF / 80068
- CARBONDALE, CITY OF / 80234
- CASTLE ROCK, TOWN OF / 80060
- CEDAREDEGE, TOWN OF / 80304
- CENTENNIAL, CITY OF / 80315
- CENTER, TOWN OF / 80235
- CENTRAL CITY, CITY OF / 80077
- CHAFFEE COUNTY * / 80269
- CHERRY HILLS VILLAGE, CITY OF / 80013
- CHEYENNE COUNTY * / 80275
- CHEYENNE WELLS, CITY OF / 80301

Date Range (Start to End in MM/DD/YYYY): 12 / 11 / 2007 To 12 / 20 / 2007

Presidential Declared Disaster: Yes


Estimated Number of Losses by Range: -Select-

Recommend FRD Opening?: -Select-

Recommend NFIP Servicing Agent to Open a FICO?: -Select-

Recommend FCO Opening?: -Select-

If yes, Enter 4 digit Number: 2345

 Done



March 31, 2008 Production Dates & WYO Co. Involvement

- *All NextGen Applications are Official BSA Applications - January 2008 Applications including*
 - *TRRP Cycle*
 - *F2M*
 - *AW501&RL Maintenance*
 - *NFIPBureau.FEMA.gov web portal*
 - *SQANet*
 - *Company Profile*
 - *ezClaims CCO*
 - *Admin Console*
 - *BIIMS*
 - *ISS/TSS*
 - *Data Warehouse*
 - *NFIP IT Infrastructures and Security Components*

NFIP IT Production Phase 3: New NFIP IT Systems will become the System of Record



TRRP Cycle

- The underlying TRRP Cycle technology has changed, but the NFIP IT daily TRRP adheres to the standards set in the legacy TRRP Plan and the TRRP Edit Specifications for the WYO Program.
- As a result, the layout of the TRRP records submitted by WYO companies and vendors will not need to be altered, except to add a header, reconciliation section and footer to the existing file layout (starting with daily processing). The TRRP process will continue to operate in a batch mode, similar to current TRRP operations.
- New FTP Site
- New Naming Convention

Note: February TRRP Cycle will be official on the CSC mainframe system; March on NFIP IT NextGen



TRRP Cycle Testing Results – September Cycle

- WYO Company TRRP Cycle Parallel Processing
 - New NextGen TRRP Cycle is Running in Parallel with the current mainframe TRRP Cycle
 - Comparison is conducted at multiple levels, such as record counts, TRRP errors raised (526 Possible TRRP Cycle Errors)
- September TRRP Cycle Test Set = 1,0618,114 Records
- Results Based on TRRP Cycle Error (526)
 - Consistent Edits Not Raised: 263
 - Perfect Matches: 29
 - Technical Matches: 207 (statistically significant ~.0025%)
 - Inconsistent Results: 24 (4.56%)
 - 5 Address Related
 - 17 Rating Related

TRRP Cycle will conduct to run in Parallel until System of Record. Numbers should improve each month as inconsistent results are analyzed and resolved.



Independent Adjuster Certification Application

- Each Adjuster Certification Application is reviewed by the BSA claims staff to ensure applicants meet NFIP Adjuster Claims Manual requirements. An independent adjuster who meets required qualifications is approved as a Certified Flood Adjuster in conjunction with a loss category type (e.g., Residential). The May 2008 changes include the following modifications to this process.
 - Adjuster Certification Application submissions must be submitted via the BSA NFIP IT ezClaims Adjuster Console application as of May 1, 2008. The Adjuster Console provides a self-service process for adjuster requests and qualification requirements throughout the certification lifecycle.
 - Certified Flood Adjusters will have a certification status (i.e., Active, Non-Active) that will be valid for 1 year (May 1 – April 30). An adjuster who is certified and takes a FEMA-approved flood workshop will be classified as an Active Flood Certified Adjuster. Each year, FEMA-approved flood workshop attendance information must be entered by an adjuster in the Adjuster Console to maintain an active status. If workshop credits are not submitted, an adjuster's status will automatically convert to Non-Active.
 - Flood Certification Number (FCN) Cards will be available for printing on demand by adjusters via the secure BSA NFIP IT ezClaims Adjuster Console. FCN Cards will be valid for one year. The FCN Card will display the adjuster's name, address, FCN, status, certification category, and certification expiration date.

Only Required for Independent Flood Adjusters!



FEMA

SQANet Dashboard

Address <http://pilot.nfipnextgen.com/sqanet/iFrameReports.jsp>

SQANet
Dashboard | Logout

Welcome ngfematester!

Links

- Reports Corner
- QuickStart
- Report Catalog
- NFIPBureau.FEMA.gov

Reports

- ▼ Claims
 - Claims Range of Loss
 - Claims Workbench
 - ICC General Report
 - WYO Basic Claims Screen
 - WYO Claims Expense Screen
 - WYO Recovery Screen
 - WYO Reserve Report
- Community
- Lookup
- Policies
- ▼ RL
 - Pending Non-Residential Properties
 - Pending SRL Properties
 - Post-FIRM RL Properties in the US
 - RL Community Lookup by Zipcode
 - RL Historical Growth
 - RL Properties with non matching community
 - Validated Non-Residential Properties
 - Validated SRL Properties
- WYO Company
- WYO TRRP

Policies-in force in top 5 States

TEXAS, CALIFORNIA, NEW JERSEY, FLORIDA, LOUISIANA

Policies-in force in top 2 States

FLORIDA, TEXAS

Legend: CALIFORNIA, FLORIDA, LOUISIANA, NEW JERSEY, TEXAS

Welcome to SQANet! The SQANet "dashboard" is a simple web-portal concept, where you can securely get NFIP data from the Bureau and Statistical Agent. Just click on a report folder on the left to get started. SQANet Users are allowed to access the data they, and only they, are authorized to access.

Note: Please be patient as reports load, we are in the process of fine-tuning the NFIP data warehouse to improve performance. The data in these reports is primarily for testing purposes. If you identify inconsistency in the data please contact the NextGen team through the [feedback link](#).

Lookup

Address http://pilot.nfipnextgen.com/sqanet/IFrameReports.jsp

SQANet
Dashboard | Logout

Welcome ngfematester!

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 - RL Properties with non matching community
 - Validated Non-Residential Properties
 - Validated SRL Properties
- WYO Company
- WYO TRRP

Lookup

Lookup Type: Policies

First Name:

Last Name:

Address1:

Address2:

City:

Zipcode:

State: ALABAMA

Community: ABBEVILLE, CITY OF / 10259

Company: STATE FARM FIRE & CAS. INS. / 25143

Policy Number:

RL Number:

Show Matching: 500 Records

Date from: (MM/DD/YYYY) / / to / /

Report Description: [more info](#)

Target User(s):

Note:

Done Internet

INFLAND SECURITY Internet

NFIP NEXTGEN PROJECT

WYO Company May 2008 Requirements

32	TRRP Cycle and Daily Process Ramp-up (Full Month of March 2008 TRRP Data by Apr 21*). Note: February TRRP Cycle will be official on the NG system.	Monday, April 21, 2008	BSA/NG/WYO Co and Vendors
33	March TRRP Financials (1 month of data) by April 21 (*TRRP Cycle can be submitted earlier to meet Financial Deadlines.)	Monday, April 21, 2008	WYO Co and Vendors
34	TRRP Cycle (Full Month of April 2008 TRRP Data by May 2*)	Friday, May 02, 2008	WYO Co and Vendors
35	Daily TRRP (daily data) within 3 days of transaction date starting Monday, May 5, 2008 (Requires enhanced TRRP layout including Header, Footer and Reconciliation sections). Submit Daily TRRP Cycle with New Enhanced Layout Starting for May Data .	Monday, May 5, 2008	WYO Co and Vendors
36	Enter and Maintain All Company Profile Data	Monday, May 5, 2008	WYO Co and Vendors
37	New May TRRP Edit Specifications Enforced	Monday, May 5, 2008	FEMA/BSA/NG
38	Enter and Maintain Disaster Info via ezClaims – Disaster Info	Monday, May 5, 2008	WYO Co and Vendors
39	Submit SFR Packets for New Business via FREE	Monday, May 5, 2008	WYO Co and Vendors
40	Require Re-Inspections Claims Files submission via ezClaims Re-Inspections	Monday, May 5, 2008	WYO Co and Vendors
41	Appeals submissions required via NFIP IT Company Profile/Appeals Application	Monday, May 5, 2008	WYO Co and Vendors
42	Manage and Control WYO Company Users via Admin Console Application	Monday, May 5, 2008	WYO Co and Vendors
43	Receive Signed MOU and ISA from All WYO Companies and Vendors	Monday, May 5, 2008	FEMA/WYO Co and Vendors
44	Encryption Implementation for all WYO Companies and Vendors	Monday, May 5, 2008	BSA/NG/WYO Co and Vendors
45	F2M April TRRP Financial and Reconciliation Submission Due	Latest May 21, 2008	WYO Co and Vendors
46	F2M May TRRP Financial and Reconciliation Submission Due	Latest June 21, 2008	WYO Co and Vendors
47	F2M June TRRP Financial and Reconciliation Submission Due	Latest July 21, 2008	WYO Co and Vendors



WYO Co. Transition to Production Environment

- Each WYO Co or Vendor will have a security conference call with FEMA ISSO and NextGen Security POC
 - Encryption
 - Kick off Conference Calls Starts January 4, 2008
 - Overview
 - Create Action Plan
 - Implement & Test
 - FTP Server
 - Conference Call to Receive FTP URL, Password and Login
 - FEMA ISSO Must Conduct Mini Security Awareness to Receive FTP Information
 - Review FTP Structure

Send email today to Jack Way or Amy Fester to schedule your conference call!



Next Steps

- WYO Company or Vendor Change Management Conference Calls (about 1 hour)
 - Send Email to Jack Way or Amy Fester to Schedule
 - December 19-21, 2007; January 2-9, 2008
- Schedule Security Conference Call for Encryption and FTP
 - Send Email to Jack Way to Schedule
 - January 2-31, 2008