



FLORIDA
PUBLIC
SERVICE
COMMISSION

STATEMENT OF
AGENCY
ORGANIZATION
& OPERATIONS

OCTOBER 2008

STATEMENT OF
AGENCY ORGANIZATION & OPERATIONS*

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* As required by Rule 28-101.001, Florida Administrative Code

STATEMENT OF AGENCY ORGANIZATION & OPERATIONS

COMMISSION MISSION STATEMENT

To facilitate the efficient provision of
safe and reliable utility services at fair prices.

COMMISSION GOALS

The Commission fulfills this mission by pursuing a number of goals:

GOALS FOR ECONOMIC REGULATION

- ◆ To the extent possible, streamline regulatory requirements to provide an open, accessible and efficient regulatory process that is fair and unbiased.
- ◆ Provide a regulatory process that results in fair and reasonable rates while offering rate base regulated utilities an opportunity to earn a fair return on their investments.
- ◆ Encourage efficiency and innovation among regulated utilities.
- ◆ Encourage and facilitate responsible use of resources and technology in the provision and consumption of utility services.

GOALS FOR REGULATORY OVERSIGHT

- ◆ Identify and address regulatory barriers that impede the development of competitive telecommunications markets, as directed by law.
- ◆ Provide appropriate regulatory oversight to protect consumers.
- ◆ Ensure that all entities providing utility services to consumers comply with all requirements subject to the Commission's jurisdiction.

GOALS FOR SERVICE REGULATION AND CONSUMER ASSISTANCE

- ◆ Facilitate safe utility services at levels of quality and reliability that comply with established industry standards and practices.
- ◆ Inform utility consumers about utility matters.
- ◆ Expedite resolution of disputes between consumers and utilities.

COMMISSION ORGANIZATION

The Commission consists of five members appointed by the Governor and confirmed by the Senate. Commissioners serve terms of four years, as determined in Chapter 350, Florida Statutes.

The Chairman is elected by a majority vote of the Commissioners to serve as chair for two years. The Chairman is the chief administrative officer of the Commission, presiding at all hearings and conferences when present, setting Commission hearings, and performing those duties prescribed by law. In the Chairman's absence, the senior member of the Commission panel presides.

A majority of any Commission panel constitutes a quorum, and the Commission cannot take formal action in the absence of a quorum. A majority vote of the quorum determines Commission action. Where only two Commissioners are assigned to a proceeding and they do not agree on a final decision, the Chairman of the Commission, after appropriate review of the record, shall cast the deciding vote. When the Chairman is one of a two-member panel and the panel does not agree on a final decision, the matter shall be referred to the full Commission for disposition. In such an event, the full Commission shall review the record as appropriate.

COMMISSION STAFF ORGANIZATION

The Commission carries on its work through two primary functional units: The Office of the Executive Director and the Office of the General Counsel. The Offices of the Executive Director and the General Counsel are charged with implementing Chapters 350, 364, 366, 367, 368 and 427, Florida Statutes, and Sections 403.064, 403.501-403.539, and 403.9401-403.9425, Florida Statutes.

I. OFFICE OF THE EXECUTIVE DIRECTOR

The **Office of the Executive Director** advises the Commission on all technical and policy matters under the Commission's jurisdiction and, in coordination with the Office of the General Counsel, serves as the Commission's liaison with federal and state agencies as well as the Florida Legislature. The Office of the Executive Director has authority over all divisions and offices, except the Office of the General Counsel, and directs activities, in part through a Deputy Executive Director.

A summary of the responsibilities of each division and office is provided below.

The **Division of Administrative Services** (ADM) oversees all financial transactions and maintains the Commission's accounting records. Other responsibilities include administering the human resources, budget management, purchasing, imaging/distribution services, and facilities management programs.

The **Division of Regulatory Compliance** (RCP) performs the audit functions for all industries, including financial, performance, compliance, billing, and verification audits and reviews. Financial audits are conducted in conjunction with utilities' requests for rate increases through rate cases or the annual cost recovery clauses to ensure ratepayers only pay for utility-related expenses. Performance or managerial audits are conducted to ensure the utilities have and follow efficient procedures and adequate safeguards to provide reliable and reasonably priced service.

The division has responsibility for the issues associated with emerging competitive telecommunications markets for consumers to have choice and protection while encouraging fair and effective competition. The division participates in formal and informal proceedings involving area code relief and number conservation plans; establishes policies and procedures governing intercompany contracts, arbitration of terms of intercompany contracts, and resolution of issues of contract interpretation; and has oversight over the Link-Up Florida and Lifeline Assistance Program and the Telecommunications Relay Service for the deaf and hard of hearing.

The division conducts investigations to ensure compliance with applicable rules, tariffs, and statutes and to identify and address anti-competitive activities.

The **Division of Economic Regulation** (ECR) participates in formal and informal proceedings relating to the rates and earnings of rate base regulated companies in the electric, natural gas, and water and wastewater industries. The division has primary responsibility for processing rate changes and conducting earnings surveillance to ensure that regulated utilities are not exceeding their authorized rates of return. Rate change requests involve both base rate proceedings and annual cost recovery proceedings. The annual cost recovery proceedings address cost changes associated with fuel, conservation, environmental, and nuclear issues.

The division is the official custodian for electric, natural gas, water, and wastewater tariffs and receives and maintains copies of annual financial reports and periodic surveillance reports for rate base regulated companies. It also participates in formal and informal proceedings relating to electric utility territorial matters and storm hardening plans.

The division additionally participates in formal and informal proceedings related to the Universal Service Fund, access charges, and arbitrations in the telecommunications industry.

The **Division of Service, Safety & Consumer Assistance** (SSC) evaluates electric and gas safety, evaluates the service quality of telecommunications companies and the relay provider, conducts compliance investigations, and responds to consumer complaints. The division oversees Commission processes and assists in responding to surveys and questionnaires.

The division resolves conflicts arising from changes in telecommunications service providers, and conducts periodic on-site inspections of electric and telecommunications facilities.

The safety functions are performed out of three district offices: Tallahassee, Miami, and Tampa, which conduct safety evaluations of natural gas pipeline operations and new electric construction in Florida. The division acts as the lead contact for the Commission's participation in the State's Emergency Operations Center (EOC) activities, gathering and disseminating information regarding electric utility and natural gas issues during an EOC activation.

The division receives, processes, and resolves customer complaints and informal disputes between consumers and utilities. Customers may file complaints through a toll-free telephone number to the bureau's call center or by mail, facsimile, or e-mail.

The **Office of Commission Clerk** (CLK) accepts official filings, maintains the official case files, coordinates the Commission's records management program, and issues all Commission orders and notices.

The **Office of Information Technology Services** (ITS) monitors and evaluates the information processing needs of the Commission, proposing enhancements to information processing resources to management and providing technical support services for the agency. The office also provides technical and administrative support services in imaging, duplicating, mail distribution, audio-visual, hearing and conference room operations, and telephones and fax systems.

The **Office of Public Information** (PIF) is the Commission's liaison with the public and the media. The office monitors the daily reporting activities of the state, regional, and national media outlets to ensure that timely, accurate information regarding Commission decisions is disseminated to the public. Maintaining a familiarity on a broad array of dockets, issues, and related activities affecting ratepayers or having media interest, the office also writes the agency's news releases and coordinates consumer outreach and media at customer meetings and service hearings.

PIF staff implement annual outreach events (National Consumer Protection Week, Lifeline Awareness Week, and Library Outreach) throughout the state to help inform consumers about available utility sources and how to make wise choices. This office additionally attends Lifeline events at senior centers, neighborhood meetings, and other venues; produces and edits a number of agency reports; manages the Commission's Resource Center; processes submissions to the Web site; and designs original artwork and layout for bulletins, brochures, reports, and special events.

The **Office of Strategic Analysis and Governmental Affairs** (SGA) is responsible for the Commission's long range program planning, including the critical assessment of the evolving utility industries and developing regulatory strategies which provide the greatest benefit to Florida's citizens. SGA conducts analysis of new and emerging program initiatives and coordinates Commission completion of legislatively mandated studies and special projects. Additionally, SGA assesses the status and progress of competition within the telecommunications industry and analyzes policy related to the adequacy, quality, and affordability of Florida's water resources.

SGA maintains official liaison with the Florida Legislature on all matters affecting the Commission's program areas and serves as a liaison with the Executive Office of the Governor, federal regulatory agencies, and other state agencies.

II. OFFICE OF THE GENERAL COUNSEL

The **Office of the General Counsel** provides legal counsel to the Commission on all matters under the Commission's jurisdiction and, in coordination with the Office of the Executive Director, serves as the Commission's liaison with federal and state agencies as well as the Florida Legislature and political subdivisions of the state. In evidentiary proceedings before the Commission, the Office of the General Counsel and its sections are responsible for presentations of staff positions in the proceedings, including cross examination of witnesses and presentation of staff testimony. In providing legal counsel to the Commission, the General Counsel's office employs three sections: Appeals, Rules, and Mediation; Economic Regulation; and Competitive Markets and Enforcement.

The Appeals, Rules, and Mediation Section has responsibility for rulemaking, mediation, and defending Commission orders on appeal or otherwise challenged before state and federal courts. The section also provides legal counsel to the Commission and to the Commissioners,

including the preparation of notices, recommendations, and orders. This section attends and conducts public hearings at the Commission's request, represents the Commission before state and federal courts, advises in the promulgation of rules, coordinates Commission filings with the Federal Communications Commission and the Federal Energy Regulatory Commission, and provides legal analysis of proposed legislation. The section reviews procurement contracts and provides counsel to the Commission on personnel, contracts, and other administrative legal matters.

The Economic Regulation Section has responsibility for the procedural and legal aspects of rate cases and other formal proceedings before the Commission or the Division of Administrative Hearings and for proceedings in civil courts on behalf of the Commission. This section prepares recommendations to the Commission and Commission orders in conjunction with technical staff.

The Competitive Markets and Enforcement Section has responsibility for the procedural and legal aspects of cases related to the development of competitive markets and other formal proceedings before the Commission or the Division of Administrative Hearings and for proceedings in civil courts on behalf of the Commission. This section prepares recommendations to the Commission and Commission orders in conjunction with technical staff.

III. OFFICE OF INSPECTOR GENERAL

The **Office of Inspector General** is established by law to provide a central point for coordinating activities that promote accountability, integrity, and efficiency in government. Reporting directly to the Chairman, the office conducts audits and internal investigations, assesses the validity of data and information produced by the Commission, and monitors corrective actions undertaken to address identified deficiencies. The office routinely reviews Commission programs to identify priorities for audit based on risk of fraud or nonperformance. Results of these audits are submitted to agency management to provide an objective basis for improving the efficiency and effectiveness of Commission operations toward achieving its mission and goals.

COMMISSION STAFF ORGANIZATION

PRINCIPAL OFFICE AND CONTACT INFORMATION

The principal office of the Commission is located in Tallahassee, Florida. Its address is 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850. Business hours are 8:00 a.m. to 5:00 p.m., Monday through Friday, except for legal holidays. The telephone number and Web site for information about how to obtain publications, documents, forms, applications for certificates, and other information are (850) 413-6100 and <http://www.floridapsc.com/about/contact/index.aspx>. The Public Service Commission provides a staff of information specialists who are available to answer questions from Florida consumers. To reach a staff consumer representative, consumers may call 1-800-342-3552, send a fax to 1-800-511-0809, or send an e-mail to contact@psc.state.fl.us.

DESIGNATION OF AGENCY CLERK

The Commission Clerk is responsible for accepting official filings at the following mailing address:

Florida Public Service Commission
Ann Cole, Commission Clerk
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Official filings may also be hand-delivered to the Office of Commission Clerk, Room 110 of the Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, Florida, or filed electronically (see Filing Documents Electronically on page 13 for complete instructions). The telephone number of the Commission Clerk's office is (850) 413-6770. Requests for information or changes to address information may be faxed to (850) 413-7118 or e-mailed to Clerk@psc.state.fl.us.

CONFERENCES

Anyone desiring a conference with the Commissioners or Commission staff with respect to matters over which the Commission has jurisdiction may request such a conference through the Commission Chairman, a Commissioner, the Office of Commission Clerk, the Executive Director, or the particular staff member involved. A written request concerning the purpose and anticipated duration of the conference should be furnished to avoid conflicts and facilitate the availability of staff members and records, if needed. In an emergency, the foregoing information may be communicated by telephone. Any conference with the Commissioners or Commission staff must comply with the prohibition against ex parte communications in pending cases to determine substantial interests.

AGENDA CONFERENCES

The Commission makes decisions and votes on docketed items at agenda conferences. Generally, agenda conferences take place on the first and third Tuesdays of each month at the Commission's office in Tallahassee. They may take place at other times and in other places as necessary. Agenda conferences are noticed in the *Florida Administrative Weekly* at least seven days in advance and are also announced on the Commission's Web site (select the **Agendas and Hearings** tab and then select **Schedule of Agenda Conferences**). Generally, the Commission conducts its public business at agenda conferences with advice, assistance, and recommendations from staff. With regard to proposed Commission action, the Commission may call upon others to answer questions or elicit information during agenda conferences.

INTERNAL AFFAIRS MEETINGS

Internal Affairs meetings are held to discuss matters that are not docketed and that relate to the Commission's organization, functions, management, operations, finances, intra- and intergovernmental affairs, and for special presentations. Notices of the meetings are published in the *Florida Administrative Weekly* and are also announced on the Commission's Web site (select the **Agendas & Hearings** tab and then select **Internal Affairs Agendas**).

COPIES OF AGENDAS AND STAFF RECOMMENDATIONS

(1) The agenda for meetings is prepared by the Commission so that a copy may be received at least seven days before the meeting by any person in the state who has requested a copy and who pays the reasonable cost of the copy.

(2) Copies of staff recommendations for items on the agenda may be obtained from the Office of Commission Clerk upon request and payment of the applicable copying fee. Parties to a proceeding are entitled to one copy of the staff recommendation filed in the proceeding at no cost.

(3) The agenda and staff recommendations may be viewed on the Commission's Web site at <http://www.floridapsc.com> by selecting the **Agendas & Hearings** tab and then selecting **Agendas of Commission Conferences**.

RECORD OF COMMISSION ACTIONS

All official actions of the Commission are recorded and maintained by the Office of Commission Clerk. The minutes are open to public inspection during regular office hours (8:00 a.m. to 5:00 p.m.) at the Commission's office in Tallahassee, Florida. Minutes of past agenda conferences are available from the Commission's Web site (select the **Agendas & Hearings** tab and then select **Schedule of Commission Conferences** and **Minutes of Past Agenda Conferences**).

COMMISSION ORDERS

All orders of the Commission are maintained by the Office of Commission Clerk. Commission orders are open to public inspection during regular office hours at the Commission's main office in Tallahassee, Florida. Orders may be viewed on the Commission's Web site at <http://www.floridapsc.com>, by selecting the **Dockets & Filings** tab, and then selecting **Orders**. Orders may also be found on the Commission's Web site by selecting **Dockets and Filings**, then **Dockets**, typing in the specific docket number and selecting **Search**, and then selecting the **Document Filing Index**.

NOTICING OF ADDRESS FILES

The Office of Commission Clerk maintains a main noticing address file for distributing Commission workshop and rulemaking notices and, where appropriate, other notices and orders. The office also keeps an individual noticing address file for each docket for distributing Commission notices and orders issued in that docket.

(1) Main File. The main noticing address file contains a single name, address, and telephone number for each utility subject to Commission jurisdiction, the Public Counsel, the clerk of each Board of County Commissioners, and the chief executive officer of each municipality. This file also contains a name, address, and telephone number for each person who requests in writing to be included in the file of one or more of the following mailing lists:

- a. Notices of Commission workshops
- b. Notices of proposed rulemaking
- c. Copies of Commission notices of hearings and orders initiating industry-wide nonrule proceedings. Any person seeking to be on this list shall state with specificity how his or her substantial interests may be affected by Commission action in the categories of interest. (For instance, a customer's rates or service may be affected, or a regulated utility's rates or service may be affected.) Absent such a showing, a person will not be included on this list.

(2) Industry Categories. The three lists described in (1) a. - c. are further subdivided into the following categories:

- ◆ Electric
- ◆ Natural Gas
- ◆ Telecommunications
- ◆ Water and Wastewater
- ◆ Practice and Procedure

(3) Noticing. Individuals seeking to be included in the main noticing address file must file a written request with the Office of Commission Clerk. The request must state the name, address, and telephone number to be included in the file, as well as the lists and categories in which the person desires to be included. Those individuals entitled to practice before the Commission under Rule 28-106.106, Florida Administrative Code, may request inclusion in the file as representatives of their client. A request for inclusion in the rulemaking list does not constitute a request for a notice of change to a proposed rule under Section 120.54(3)(d), Florida Statutes.

(4) Purging of Main Address File. No later than March 1 of every odd-numbered year, the Office of Commission Clerk transmits to all people listed in the main file under the lists described in (1) a. - c., a written request to confirm the name, address, and telephone number on file and the types of notices to be received. Anyone who fails to respond by April 30 is automatically purged from the list.

(5) Addresses of Regulated Companies. Each regulated company, as defined in Section 350.111, Florida Statutes, must, in writing, provide the office with a single official mailing address to be placed in the main noticing address file. Except in a docket where a company representative has previously provided an alternative address, the Commission is obliged only to transmit its orders, notices, and other documents (such as regulatory assessment fee notices and annual report forms) to the official address. The Commission may, solely as a courtesy, transmit documents to additional addresses. Initial pleadings served by parties shall be transmitted to the official address on file. When a regulated company has filed a document in a docket that shows the name and address of counsel or other official representative different from the official mailing address, the new address will replace the official address. All documents from that docket served on the regulated company will be transmitted to the new address. Official company representatives may request a modification to a regulated company's information by selecting **Utility Regulation** and **Change of Company Information** from the Commission's Web site. This completed form should be mailed or faxed to the Office of Commission Clerk.

(6) Docket File. Individual docket mailing address files are maintained as part of each docket file and contain the name, address, e-mail address, fax number, and telephone number of each party of record, or its representative, and each person requesting copies of notices and orders issued in that docket and qualifying under this subsection. A person, other than a party of record, who wants to be included in this file must file a written request with this office. The request should state the name, address, and telephone number the person seeks to have placed in the file and, except for rulemaking dockets, shall state specifically how his or her substantial interests may be affected by Commission action in that docket. (For instance, the docket may affect a customer's rates or service or may have a potential effect on other utilities in similar circumstances.) Without a sufficient explanation, a person will not be included in the docket noticing address file. Individuals entitled to represent other parties before the Commission under Rule 28-106.106, Florida Administrative Code, may request inclusion in the file as representatives of their client.

(7) Change of Name, Address, or Telephone Number. Each person included in the main noticing address file or in any docket noticing address file shall, in writing, notify the office (and any parties of record in a docketed matter) of any change in name, address, e-mail address, fax number, or telephone number. Any notice, order, or other document served on the name and address on file prior to the date of receipt of such written notification will be considered properly served.

(8) The Commission Clerk may grant that requests be placed in the main file under (1) c. or in a docket noticing address file. The Chairman will rule on all such requests that have been denied.

PARTIES

The Commission staff may participate as a party in any proceeding. Their primary duties are to represent the public interest and see that all relevant facts and issues are clearly brought before the Commission for consideration.

In cases assigned to the Division of Administrative Hearings (DOAH), the Commission staff represents the public interest and is neither in favor of nor against any particular party, unless the Commission is enforcing rules or statutes through a show cause or similar proceeding, or unless the Commission is a respondent at the Division of Administrative Hearings. Staff is not a party in interest and has no substantial interests that may be affected by the proceeding. The Commission staff's role is to assist in developing evidence to ensure a complete record so that all relevant facts and issues are presented to the fact finder. Any position that staff has prior to the hearing is preliminary; final positions are based upon review of the complete record.

When advocating a position, Commission staff may testify and offer exhibits, which are subject to cross-examination to the same extent as evidence offered by any other party.

ASSIGNMENT OF FORMAL PROCEEDINGS

(1) Formal proceedings may be assigned by the Chairman to panels of two, three, or five Commissioners; to DOAH; or to an individual Commissioner for hearings as provided in Section 350.01, Florida Statutes. The assignment of proceedings shall be accomplished at the earliest practicable time, but no later than 45 days after a case is docketed.

Assignment of cases to panels of two or three Commissioners shall be done randomly, unless the Chairman determines otherwise, for good cause shown, in a particular case. If a Commissioner becomes unavailable after assignment, that Commissioner must notify the Chairman, who shall reassign the case as soon as possible.

(2) When a case is assigned for hearing to a panel of Commissioners, the hearing and deciding panels are identical unless a Commissioner becomes unavailable. If a Commissioner

becomes unavailable, the Chairman makes a reassignment. If a case is assigned to a DOAH Administrative Law Judge or an individual Commissioner for a hearing, the case must be assigned to the full Commission for decision.

(3) If a proceeding is assigned for hearing to a panel of two or three Commissioners, to a DOAH Administrative Law Judge, or to an individual Commissioner, upon motion of a Commissioner or upon petition of those individuals described in Section 350.01(6), Florida Statutes, a majority of the Commission may decide that the full Commission should hear the case.

(4) Petitions seeking to have the full Commission sit in a particular case may be filed, as authorized by Section 350.01(6), Florida Statutes.

Applicants, petitioners, or eligible parties filing a pleading and desiring a hearing before the full Commission must specify so in their initial pleading.

Other individuals eligible to make such a request must do so within 15 days from the notice of filing of the application or petition or rendition of an order suspending proposed rates or of an order initiating a proceeding, whichever occurs first. In each case, these petitions or requests shall be disposed of by a majority of the Commission. Failure to file pleadings timely and in the manner specified may be considered just cause for denial.

(5) In cases filed pursuant to the provisions of Sections 364.05(5), 366.06(3), or 367.081(6), Florida Statutes, the initial decision whether to suspend all or part of the rates as filed will be made by the full Commission before determining whether a hearing is required.

(6) Assigning a proceeding to a panel does not prevent delegation of prehearing conferences or similar procedural matters to a single member of the panel.

COMMISSION NOTICE OF PUBLIC UTILITY HEARINGS AND
PROPOSED AGENCY ACTION

(1) Notice of public hearings other than rulemaking hearings are given by the Commission to the clerk of the Board of County Commissioners of each county affected, the chief executive officer of each municipality in the area affected, all parties of record, and all individuals who have requested notice of the proceedings.

(2) A notice of hearing and a summary of the subject matter is published by the Commission in the *Florida Administrative Weekly*. The summary is drawn and notice given as required by the provisions of the statute under which relief is sought, if applicable, but is not published less than 14 days prior to the hearing.

(3) When the Commission determines that the health, safety, or welfare of the public requires an emergency hearing, notice may be given to those parties listed in Subsection (1) by any procedure that is fair under the circumstances and necessary to protect the public interest.

(4) The Commission may publish notice of its proposed agency action in the *Florida Administrative Weekly* or newspapers of general circulation in the area affected by its action. Any such publication may be used in establishing the date of receiving notice.

VARIANCES AND WAIVERS OF COMMISSION RULES

To obtain information about variances and waivers of Commission rules, contact Ann Cole, Director, Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850; telephone number (850) 413-6770.

Petitions seeking such variances or waivers must be filed with the Commission Clerk in the manner set forth in Rule 28-104.002, Florida Administrative Code.

FILING DOCUMENTS ELECTRONICALLY

Filings by electronic transmission are accepted in accordance with the Commission's Electronic Filing Requirements. The current requirements can be accessed on the Commission's Web site at <http://www.floridapsc.com/dockets/e-filings/index.aspx>.

Questions concerning the requirements and/or requests for a copy of the current requirements can be directed to the Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850; telephone number (850) 413-6770.

The party submitting a document for filing by electronic transmission acknowledges and agrees:

- a. The original physically signed document will be retained by that party for the duration of the proceeding and of any subsequent appeal or subsequent proceeding in that cause, and that the party will produce it upon request by the Commission or other parties.
- b. The party submitting the filing is responsible for any delay, disruption, or interruption of the electronic signals and accepts the full risk that the document may not be properly filed with the office as a result.
- c. The filing date for an electronically transmitted document will be the date the office receives the complete document. A document received on a non-business day, or after 5:00 p.m. on a business day, will be considered filed as of 8:00 a.m. on the following business day.

- d. The Commission does not have the authority to grant an extension of time for certain jurisdictional filings, including motions for reconsideration and notices of appeal.
- e. The official copy of an electronically filed document is the copy printed by the office upon receipt, document-stamped, and filed in the docket.
- f. All electronically filed documents are public records and will be published on the Commission's local area network and its Internet Web site. Confidentiality is waived for any information in documents submitted for e-filing. The Commission does not accept filings submitted by facsimile (fax) transmission.