# The Processes CNEAF Follows To Assure Data Quality: The Case of Coal \*

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\* This is a working document prepared by the Energy Information Administration (EIA) in order to solicit advice and comment on statistical matters from the American Statistical Association Committee on Energy Statistics. This topic will be discussed at EIA's fall 2007 meeting with the Committee to be held October 18 and 19, 2007."



# IDC Deployment

<u>Survey</u>	Frame Size	Population	<u>Frequency</u>	<u>Deployed</u>	<u>Cycle</u>
EIA-6A	960	Distributors	Annually	12/04	2005
EIA-7A	1,540	Coal Mines	Annually	12/03	2003
EIA-3	2,000	Mnfg. Plants	Quarterly	03/04	2004 Q1
EIA-5	80	Coke Plants	Quarterly	03/04	2004 Q1



## Survey Response Rates

<u>Survey</u>	<u>Period</u>	<u>% of Frame</u>	<u>% IDC</u>	<u>% of Current</u> <u>Year</u> Production
EIA-7A	2002	-	0%	-
	2003	-	55%	-
	2004	90%	63%	98%
	2005	94%	75%	99%
	2006	94%	74%	99%
EIA-6A	2004	94%	0%	-
	2005	94%	53%	-
	2006	99%	64%	-
EIA-3	All Qs since 2004	100%	>95%	-



#### Frame Design & Maintenance

- Specify threshold
- Establish a base frame
- Revise frame
  - Births
  - Deaths



# Data Survey Forms

- Instructions
- User-friendly interface and flow to simplify process and minimize human error
  - For example, drop-down lists, standardized names
- Automated accounting checks
  - Respondents resolve imbalances
- Automated edit flag checks
  - Respondents resolve invalid data edit flags by entering correct value or an override comment



# Respondent Contact Record Tool (RCRT)

- Tracks unresolved edits & their resolution
- All forms with data edit flags are given a default "Pending" status
- Includes every IDC form submitted with an override comment
- Contractors review comment, perform "Fast Acceptance" or follow up with respondent by phone or e-mail
- Federal staff review "Fast Acceptance" cases and identify forms for recheck
- Survey closed when all RCRT statuses are "Completed"



## Level 3 Checks

- Survey data sorted by specific fields from lowest to highest value to identify outliers
- Example: Respondent reports 0.04 as sulfur value, value fails edit range check of 1<S<5, respondent enters override comment: "value as reported by lab," contractor and Federal staff accept comment as valid. The value should have been entered as 4, representing 4 percent.



## Level 3 Checks

- Data survey fields searched for "null" entries
- Page 1 page 2 comparables checked
  - Page 1 has total receipts
  - Page 2 has receipts at detailed level
  - Sum of page 2 receipts should equal page 1 receipts



## **QA Guidance Documents & Process**

- Checklist of all process steps, QA, etc.
  - Track progress of survey
  - Document issues & problems
  - Recommend changes
  - Sign-off at end of reporting cycle
  - Submit to CNEAF QA officer



## **QA Guidance Documents & Process**

- Weekly or bi-weekly status review
  - Response rate charts
  - Clean-up progress charts
- End-of-cycle wrap-up review
  - Review of what worked
  - Review of what didn't work
  - Review of what needs fine tuning



#### **EIA-3** Responses

EIA-3 Manufacturing Survey 2007 Q1



**Days Into Reporting Cycle** 



#### **EIA-7A** Responses

EIA-7A Coal Mine Survey 2006



**Days Into Reporting Cycle** 



#### **Edit Resolution in Practice**



# Micro Strategies to Improve Quality

- IDC enrollment > 95%
- Self-editing by respondent
  - Complete and balance data to progress through form
  - Data edits against past values and industry standards
- Fast compilations of edit flag status
- Fast review/resolution of pending edits
- Cross survey comparison



## Macro Strategies to Improve Quality

- Frame maintenance EIA3
  - Industry newsletters and reports (new coal users)
  - Inventories to implement environmental regulations
  - Cross reference to other surveys
- Aggregate Balance

Production + Imports + Stock Change = Consumption + Exports

OR

Supply = Demand

Challenge: Supply routinely exceeds demand



## Questions to ASA Committee

- What weaknesses do you see in our QA process?
- What can we learn about data survey methods from academic sources?
- Are there best practices we should know and follow?
- How can we assure continued quality improvement?

