

United States General Accounting Office WASHINGTON, D C 20548

CIVIL DIVISION

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Degay Mr. Nunlist.

We have made a review of the work measurement system (WMS) of the Post Office Department (POD) Our review included an examination of POD policies, handbooks, reports, and discussions with responsible postal

Our review of the application of the WMS was made primarily at the Detroit Post Office, Detroit, Michigan In addition, we made limited studies of the WMS at post offices in Dearborn, Michigan, Lincoln Park, Michigan, Taylor, Michigan, and Flint, Michigan. We also interviewed officials of the Chicago Postal Regional Office and POD Headquarters. We have no plans at this time for expanding the review or issuing a detailed report on the results of our work. However, we contemplate using the information obtained during our review in connection with other assignments.

We wish to acknowledge the cooperation given to our representatives during the review.

A copy of this letter is being sent to Mr. William H. Snyder, Director, Executive Secretariat, Office of the Deputy Postmaster General

Sincerely yours,

5629 for M. A Neuwirth Associate Director, CD

The Honorable Frank J Nunlist Assistant Postmaster General Bureau of Operations

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