PCC PURL Questionnaire Results

PCC Pilot Project for using OCLC Bibliographic PURL Service Renette Davis/vb April 1, 2003

- 1. Do you use the OCLC PCC PURL server?
 - yes 10 no - 17 N/A - 1
- 1a. If your answer is "no," then skip to 13
- 1b. If your answer is "yes," roughly how many PURLs do you create a month?
 - Under 5 4 5 to 10 - 1 Over 10 - 5
- 2. How much time does PURL creation add to your work? (check one)
 - a. Very little 10
 - b. Moderate 0
 - c. Significant amount, but worth it 0
 - d. Significant amount, not worth the time 0
- 3. How difficult is it to create the PURLs? (check one)
 - a. Very simple 9
 - b. Moderate 1
 - c. Difficult, but worth it 0
 - d. Difficult, not worth the time 0
- 4. How much time do you spend looking at the PURL Validation reports? (check one)
 - a. Very little 7
 - b. Moderate amount 1
 - c. Significant amount, but worth it 2
 - d. Significant amount, not worth the time 0
 - e. Not sure or haven't seen any validation reports yet 0
- 5. How difficult is it to modify PURLs? (check one)
 - a. Very simple 7
 - b. Moderate 1
 - c. Difficult, but worth it 0
 - d. Difficult, not worth the time 0
 - e. Not sure or haven't had to modify any yet 2
- 6. How much time do you spend modifying PURLs? (check one)
 - a. Very little 6
 - b. Moderate amount 2
 - c. Significant amount, but worth it 0
 - d. Significant amount, not worth the time 0

- e. Not sure or haven't had to modify any yet 2
- 7. Does your institution have a local URL checker?

 If your answer is "no" or "unsure," then skip to 9

yes - 8 no - 3

- 8. If yes, why are you using the PURL server? (check as many as apply)
 - a. Local URL checker doesn't help anyone else 5
 - b. Local URL checker too difficult to use 2
 - c. Local URL checker doesn't work 2
 - d. Other 4

Comments:

- PURL server also makes a shorter URL for complex URLs; also, the PURL server gives more frequent reports.
- We use the PURL server for freely available e-resources. We have a local URL checker for everything else.
- We use of the local (regional, actually) PURL server for licensed eresources; so it complements the OCLC PCC PURL server.
- CONSER PURL Server provides centralized cooperative efforts in maintenance of URLs.
- 9. Do you use the OCLC Connexion URL problem notification service? (please answer based on your own use rather than general use within your institution)

If your answer is "no" or "unsure," then skip to 11

yes - 1 no - 8 unsure - 1

- 10. If yes, why are you using the PURL server? (check as many as apply)
- a. Libraries which have already used the record still have to change their local records $\mathbf{1}$
 - b. Notification service is too difficult to use 0
 - c. Notification service doesn't work 0
 - d. Other 0
- 11. Would you be willing to help another library get started using the PURL server?

yes - 9 no - 0 n/a - 1

12. Additional comments?

Comments:

 \bullet The answers above apply only to our serials catalogers working with CONSER. Our BIBCO catalogers asked me to add that they do not use the

PCC server because we have a locally-maintained PURL server through our state library consortium. When that server was established, we agreed that it would be used for LOCAL free resources only. The free electronic resources they catalog generally *are* local. Our CONSER catalogers use the PCC PURL server for all free resources. We catalog a smaller relative proportion of local free resources, and by using the PCC PURL server, we need not keep track of logins, procedures, etc., for *two* PURL servers.

- It would be good if we were able to create PURLs for U.S. government documents. Alternatively, if there were a quick way to report resources to GPO for them to assign a PURL that we could use, that might be appealing to us too, if they were able to respond with a PURL quickly (within a day or two) of our request.
- With e-resources, PURLs are the easy part. The hard part is figuring out whether the bad links have been moved to some new location, temporarily out of commission, or permanently wdrawn. Too bad that eresource publishers don't have publishing standards.

If you are not using the OCLC PCC PURL Server (OCLC Bibliographic PURL Service), please respond to questions 13-16.

- 13. If you are not using the PURL server, why not? (check as many as apply)
 - a. I did not know about it 2
 - b. I did not think my administration would support it 2
 - c. I asked my administration and they said no 1
 - d. I thought it would take too much time 6
 - e. I thought it would be too difficult 4
 - f. We have our own PURL server 1
 - g. We have another system for persistent URIs (If so, which one?) 1

Comment:

- We have set up a handle server for local produced titles and we include those handles in our OCLC records.
- h. We have our own URL checker 10
- i. We use the URL notification service in Connexion 2
- j. We do not catalog free Internet resources that are not U.S. government documents 2
 - k. Other (If "Other," please explain) 5

Comments:

- Have no interest
- 1) We catalog very few free Internet resources that are not GovDocs. 2) Documentation available did not make it easy to understand how to implement and to which set(s) of electronic records the PPC Purl service would apply.
- We are brand new to BIBCO, just rec'd training and are not yet independent, assuming that is a requirement for using the PURL server (?).

- We don't catalog a lot of free Internet resources
- Due to the nature of our collection policy we catalog very few web resources
- Never investigated it. Don't currently have an OCLC authorization. Currently running Linkbot, supposedly will have a ULR checker in our system at some time. Experience with GPO purls is that many are broken and i have to report to GPO to fix which takes as much time as fixing it myself. Would be willing to investigate, however.
- Most of the free e-serials we catalog are for our Latin American Collection. When our own URL checker reports problems that we correct, we usually find that no other libraries have used the OCLC records in question, thus the likelihood that anyone other than us would be maintaining the PURLs is very small. We couldn't see the possibility of much, if any gain, from the extra steps of creating PURLs.
- 14. Would you be interested in having another library help you get started using the PURL server?

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yes - 1
no - 10
n/a - 5
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- 15. Which of the following features would make you consider using the PURL server? (check as many as apply)
 - a. ease of use 8
 - b. reliable link checking 9
 - c. less time consuming URL maintenance in local catalog and OCLC 11
 - d. batch creation of PURLs 6
 - e. batch modification of PURLs 5
 - f. shared maintenance of URLs 10
 - g. generating statistics for URL maintenance 3
- h. knowing that you are providing a service to the library community at large 5
 - i. other (if "other," please explain) 2

Comments:

- Since we already maintain our own PURL server, we would be very unlikely to use another, unless we determined that it would be simpler, cheaper and more effective to eliminate our own server.
- If our volume of cataloging these materials increases
- 16. Additional comments?

Comments:

 We are cataloging very few free Internet resources, but we hope to become more involved in this area

- The program looks good and there is interest here.
- NLM is investigating other types of persistent identifiers (e.g. handles or DOIs) to use with internal resources.
- We have had difficulties in the past using PURLs with our proxy server for off-campus use. This problem has been fixed here but it may be an issue for others. We do prefer PURLs for government documents. Am I correct that GPO has the responsibility for maintaining these?
- It never seemed to me that the PURLs were much use. In the older records that include them, they seem to be no more reliable than the basic URL--and they were a lot harder to read. I can sometimes find the change in a link by eliminating parts of it until I get a response and then searching for the exact file I wanted to catalog. I could never do that with PURLs, at least as they were originally constructed. I always had the distinct impression that as CORC (now CONNEXION) progressed, OCLC became less interested in supporting PURLs. The URL notification system works reasonably well, when I have the time to use it.
- Tried PURL in the past. It was terribly confusing and time consuming. Didn't know that any library adopted it except GPO