

United States General Accounting Office

Briefing Report to the Chairman, Subcommittee on Defense, Committee on Appropriations, House of Representatives

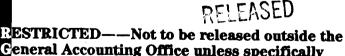
September 1990

ADP BUDGET

Potential Reductions to the Department of the Air Force's Budget Request







General Accounting Office unless specifically approved by the Office of Congressional Relations.



GAO/IMTEC-90-57BR

* ¢ ÷

GAO

United States General Accounting Office Washington, D.C. 20548

Information Management and Technology Division

B-241073

September 26, 1990

The Honorable John P. Murtha Chairman, Subcommittee on Defense Committee on Appropriations House of Representatives

Dear Mr. Chairman:

On September 5, 1989, you asked us to review the Department of Defense fiscal year 1991 budget request for automated data processing resources to assist the Subcommittee in its budget deliberations. On July 3, 1990, we briefed your office on our preliminary findings on eleven automation projects managed by the Air Force.

This report updates that briefing with information available when we completed our work in September 1990. This information includes background and budget data and, where appropriate, identifies funds requested for fiscal year 1991 that could be eliminated from the Air Force's budget requests. We have provided a separate report to you containing similiar information on the Department of the Navy.¹ We will also be providing a separate report to you containing similar information on selected automation projects managed by the Office of the Secretary of Defense, Defense agencies, and the Department of the Army.

We identified potential reductions of \$191.5 million to the Air Force's overall fiscal year 1991 Automated Information Systems budget. These potential reductions to specific Air Force appropriations include \$65.6 million from other procurement; \$86.4 million from operation and maintenance; \$26.3 million from research, development, test, and evaluation; and \$13.2 million from military construction. These potential reductions are based on our assessment of budget justifications, schedule slippages, and program changes for selected information systems. Details of these potential reductions are included in appendix I.

As requested by your office, we did not obtain official agency comments on this report. However, we discussed its contents with Department of Air Force officials and have incorporated their views where appropriate. Our work was conducted between April and September 1990.

Page 1 GAO/IMTEC-90-57BR Potential Reductions to the Air Force's Budget Request

¹ADP Budget: Potential Reductions to the Department of the Navy's Budget Request (GAO/ IMTEC-90-84BR, Sept. 17, 1990).

Details regarding the objective, scope, and methodology of our work are described in appendix II.

As agreed with your office, unless you publicly announce the contents of this report earlier, we plan no further distribution until 30 days from the date of this letter. At that time, we will send copies of this report to the Chairmen, House and Senate Committees on Appropriations; Chairmen, House and Senate Committees on Armed Services; Chairman, House Committee on Government Operations; Chairman, Senate Committee on Governmental Affairs; the Secretaries of Defense and the Air Force; and the Director, Office of Management and Budget. We also will make copies available to others upon request.

This report was prepared under the direction of Samuel W. Bowlin, Director, Defense and Security Information Systems, who can be reached at (202)275-4649. Other major contributors are listed in appendix III.

Sincerely yours,

Ralph V. Carlone Assistant Comptroller General

 ${\bf GAO}/{\bf IMTEC}\mbox{-}90\mbox{-}57 {\bf BR}$ Potential Reductions to the Air Force's Budget Request

¥

ŧ.

Contents

Letter		1
Appendix I Potential Reductions to Air Force Automated Information Systems	 Air Force Command and Control Systems (AFC2S) Air Force Equipment Management System (AFEMS) Automated Technical Order System (ATOS) Core Automated Maintenance System (CAMS) Combat Ammunition System (CAS) Contracting Data Management System (CDMS) Depot Maintenance Management Information System (DMMIS) Military Airlift Command, Command & Control Information Processing System (MAC C2 IPS) Reliability and Maintainability Information System (REMIS) Strategic War Planning System (SWPS) Tinker Air Force Base Military Construction Program 	6 6 7 9 11 12 13 16 18 20 22 24
Appendix II Objective, Scope, and Methodology		26
Appendix III Major Contributors to This Report		27
Tables	 Table I.1: Potential Reductions to Air Force Automated Information System Budget Table I.2: AFC2S Fiscal Year 1991 Budget Request Table I.3: AFEMS Fiscal Year 1991 Budget Request Table I.4: ATOS Fiscal Year 1991 Budget Request Table I.5: CAMS Fiscal Year 1991 Budget Request Table I.6: CAS Fiscal Year 1991 Budget Request Table I.7: CDMS Fiscal Year 1991 Budget Request and Prior Year Funding Table I.8: DMMIS Fiscal Year 1991 Budget Request Table I.9: MAC C2 IPS Fiscal Year 1991 Budget Request Table I.10: REMIS Fiscal Year 1991 Budget Request Table I.11: SWPS Fiscal Year 1991 Budget Request 	6 7 8 9 11 12 14 16 19 20 23

-

x

Table I.12: Tinker Air Force Base New ADP Facility Project Fiscal Year 1991 Budget Request

25

Abbreviations

ADP	automated data processing
AFC2S	Air Force Command and Control Systems
AFEMS	Air Force Equipment Management System
ATOS	Automated Technical Order System
CAMS	Core Automated Maintenance System
CAS	Combat Ammunition System
CDMS	Contracting Data Management System
CIM	Corporate Information Management
DLA	Defense Logistics Agency
DMMIS	Depot Maintenanace Management Information System
GAO	General Accounting Office
IMTEC	Information Management and Technology Division
JUSTIS	Joint Uniform Services Technical Information System
MAC C2 IPS	S Military Airlift Command, Command and Control Information
	Processing System
MAISRC	Major Automated Information System Review Committee
REMIS	Reliability and Maintability Information System
SWPS	Strategic War Planning System

Page 5 GAO/IMTEC-90-57BR Potential Reductions to the Air Force's Budget Request

Potential Reductions to Air Force Automated Information Systems

We identified a potential budget reduction of \$191.5 million from the Air Force's Automated Information Systems budget. Table I.1 shows the potential reductions to the programs.

Table I.1: Potential Reductions to Air Force Automated Information System Budget

Dollars in millions					
	Fisca	Year 1991			
	Research, development,				
Air Force programs	Operation and maintenance p	Other rocurement	test, and evaluation co	Military nstruction	Total
AFC2S	\$10.6				\$10.6
AFEMS	12.2				12.2
ATOS	2.9				2.9
CAMS	11.2				11.2
CAS	4.9	\$10.8			15.7
CDMS	18.5				18.5
DMMIS		37.0	i		37.0
MAC IPS		14.3			14.3
REMIS	19.4		· ·		19.4
SWPS	6.7	3.5	\$26.3		36.5
Tinker				\$13.2	13.2
Total	\$86.4	\$65.6	\$26.3	\$13.2	\$191.5

Air Force Command and Control Systems (AFC2S)

Description of Program The AFC2S program is a modernization of multiple command and control automated information systems. The purpose of this program is to provide commanders with current, accurate information on the status of forces and support resources needed to efficiently and effectively allocate and employ combat and support forces. The program is part of an overall Air Force command and control systems upgrade. The functional areas supported by these systems are logistics, personnel, maintenance, operations, fuels, munitions, and supply. Table I.2 shows funds requested for fiscal year 1991 for AFC2S.

,

Table I.2: AFC2S Fiscal Year 1991 Budget Request			
	Dollars in millions		
	Source of funds	Fiscal Year 1991	
	Military personnel	\$2.9	
	Operation and maintenance	25.7	
	Other procurement	11.7	
	Total	\$40.3	
	Source: 43A-1 exhibit for AFC2S. ¹		
Results of Analysis	We identified a potential reduction of \$10.6 m fiscal year 1991 request for operation and m Force is requesting \$25.7 million for operation AFC2S, of which \$21.4 million is identified for gramming requirements. However, the Air Fo \$21.4 million identifies only \$10.8 million as The program office could not provide any ad remaining \$10.6 million. Consequently, the C sider reducing the Air Force's operation and by \$10.6 million.	aintenance funds. The Air on and maintenance for r systems analysis and pro- orce's justification for the needed for fiscal year 1991. Iditional justification for the Committee may wish to con-	
Air Force Equipment Management System (AFEMS)			
Description of Program	The AFEMS modernization program is intendet tool that equipment managers will use to but authorize and account for support equipment needs. AFEMS originated in 1986 and will repl with a single on-line system. In January 1990 firm-fixed-price contract valued at about \$70 As of June 1, 1990, the Air Force estimated A \$86 million and said full operational capabilit tember 1993. Table I.3 shows funds requester AFEMS.	dget, compute requirements, t assets, and forecast future lace 10 existing systems 0, the Air Force awarded a 0 million to develop AFEMS. AFEMS program costs at ity will be achieved by Sep-	

¹The budget exhibit 43A-1 is required by Office of Management and Budget Circular A-11 and provides a report of an agency's estimates for information technology activities.

.

٠

Table I.3: AFEMS Fiscal Year 1991 Budget Request		·····	
	Dollars in millions		
	Source of funds	Fiscal Year 1991	
	Operation and maintenance Total	\$12.2 \$12.2	
		\$12.2	
	Source: 43B-1 exhibit on Miscellaneous Development for AFEMS.		
Results of Analysis	The future and benefits of the AFEMS program and cussed below, the Air Force does not plan to pro- meet AFEMS requirements and contract obligation and beyond. Further, the Air Force has not adequire benefits of this program support its continued d two shortcomings are corrected, the Committee of AFEMS funding requested for fiscal year 1991.	wide sufficient funds to ns in fiscal year 1991 quately proven that the evelopment. Until these	
Future of AFEMS Is Not Certain	The Air Force's approved AFEMS funding for fisc fiscal year 1994 is significantly less than the pro- mated program funding needs. The projected shi is \$15.9 million. For fiscal year 1991, the deputy projected an \$8.1 million shortfall in operation a According to program officials, this will have a system development in that these funds are need development options covering activities from sy through production validation review. The prog these options must be exercised by December 19 the development contract. In fact, given the proj 1994 funding shortfalls, the future of completing planned is uncertain.	bgram manager's esti- ortfall during this period y program manager has and maintenance funds. dramatic impact on ded to exercise crucial stem design review ram manager said that 1900 to avoid terminating jected fiscal years 1991-	
	Therefore, before giving the Air Force its reques Committee may wish to direct the Air Force to p funding plan for AFEMS for fiscal year 1991 and not adequately justify Air Forces partial funding 1991, then the Committee may wish to withhold 1991 budget request of \$12.2 million.	provide a detailed beyond. If that plan does g for AFEMS in fiscal year	
Benefits of AFEMS Are Not Certain	In our December 1989 report, ² we stated that no expected benefits estimated by the Air Force we nomic analysis. To determine if continued develo	ere supported in its eco-	
	² Air Force ADP: Systems Funded Without Adequate Cost/Benefit A	Analyses (GAO/IMTEC-90-6, Dec.	

28, 1989).

Page 8 GAO/IMTEC-90-57BR Potential Reductions to the Air Force's Budget Request

· · ·	Appendix I Potential Reductions to Air Force Automated Information Systems	
	recommended that the Air Force reevaluate th AFEMS by updating the cost/benefit analysis. Ir Audit Agency began validating the AFEMS cost/ according to an agency official, a report is not until March 1991. Until the Air Force Audit Ag fits expected from the AFEMS program, there is benefits will justify the expense needed to dev fore, the Committee may wish to consider with \$12.2 million fiscal year 1991 request until the validates the benefits. Further, if the Air Force does not support continued development, the O direct the Air Force to cancel this program.	a June 1990, the Air Force /benefit analysis and, expected to be issued gency validates the bene- no assurance the AFEMS relop the program. There- holding funding the e Air Force Audit Agency e's cost/benefit analysis
Automated Technical Order System (ATOS)		
Description of Program	ATOS is an Air Force Logistics Command initiation improve its ability to update technical orders, more cost effective, accurate, and timely. ATOS Logistics Command move from a paper-based of technical orders to a computerized system. The include information, instructions, and safety p operation, maintenance, inspection, modification systems and equipment. Air Force units that u of the five Air Logistics Centers and the Aeross Metrology Center. ATOS was initiated in 1982 and capability in 1987. The Air Force is paying about \$2.2 million for equipment maintenance, \$2.3 million for supplies. Table I.4 shows requested funding nance and miscellaneous data processing costs ATOS.	and to make this process was intended to help the method of changing its ese technical orders procedures needed for the on, and supply support of se ATOS are located at each space Guidance and nd achieved full operating out \$5 million annually— million for personnel, statives, and \$0.06 million g for hardware mainte-
Table I.4: ATOS Fiscal Year 1991 Budget Request		
	Dollars in millions Source of funds	Fiscal Year 1991
	Operation and maintenance	\$2.9
v	Total	\$2.9

•

Source: extracted from information provided by the program manager.

Page 9 GAO/IMTEC-90-57BR Potential Reductions to the Air Force's Budget Request

\$,0

We identified potential reductions of \$2.9 million to the fiscal year 1991 budget request for ATOS. Our analysis shows that continuing to fund ATOS is not cost effective since contractors can perform the same tasks at far less cost.

In our August 1990 report,³ we stated that the ATOS system, as it currently operates, is not cost effective and the additional funds needed to load technical data into ATOS are not justified. We based our conclusion on the following three reasons. First, ATOS is being used to make less than 3 percent of technical order revisions (most are done by contractors). Second, using ATOS to revise technical orders costs the Air Force over six times more than using contractors—\$74.46 per page compared to \$11.42 per page. Third, even if the Command invests another \$100 million to enable it to do a larger share of the work load, using ATOS would still cost three times more than using contractors.

The Air Force, acknowledging that using ATOS currently costs more than using contractors, contends that ATOS should continue because its technical order data base will eventually be used in a future, larger technical order management system—the Joint Uniform Services Technical Information System (JUSTIS). However, because JUSTIS is in the early planning stage and data needs have not yet been defined, any effort expended now to build a data base could be wasted. Therefore, we recommended that the Command discontinue building the ATOS data base and use contractors to make all technical order changes.

Consequently, the Committee may wish to not appropriate any of the \$2.9 million operation and maintenance funds requested in the ADP budget for ATOS in fiscal year 1991. However, since we did not determine the amount needed to "wind down" the use of the system and to pay for the additional contractor support, the Committee may wish to consider appropriating some of these funds for this purpose.

³Air Force ADP: Millions Can Be Saved If Technical Order System Is Discontinued (GAO/IMTEC-90-72, Aug. 23, 1990).

-

v

.

Core Automated Maintenance System (CAMS)		
Description of Program	CAMS is an Air Force standard base-level automa mation management system. The system will su ground-launched cruise missiles, communication port equipment maintenance activities at 111 A National Guard/Air Force Reserve sites, and sel Treaty Organization locations. CAMS replaces exi tion and work order systems by providing on-lin the standard Base-Level Computer system thron complexes. CAMS automates aircraft history, airc aircrew debriefing process, and provides a comm entering base-level maintenance data into other agement systems. Table I.5 shows funds request for CAMS.	apport all aircraft, n-electronics, and sup- ir Force sites, 153 Air lected North Atlantic isting manual data collec- ne terminals connected to ughout the maintenance craft scheduling, and the mon interface for standard logistics man-
Table I.5: CAMS Fiscal Year 1991 Budget		
Request	Dollars in millions	
	Source of funds	Fiscal Year 1991
	Operation and maintenance	\$18.9
	Other presurement	
	Other procurement	4.9
	Total	4.9 \$23.8

•

-

Combat Ammunition System (CAS)		
Description of Program	The CAS program was initiated in 1983 to auto Force munitions activities worldwide. By aut the Air Force expects to improve munitions n commanders accurate, timely information on bases, alternate storage locations, and transp also maintain base ammunition objectives and data. Initial operational capability was establ final operational capability is scheduled for N shows funds requested for fiscal year 1991 for	omating these activities, nanagement by providing the status of munitions at ortation resources. It will d ammunition expenditure lished in May 1988, and November 1995. Table I.6
Table I.6: CAS Fiscal Year 1991 Budget		
Request	Dollars in millions Source of funds	Fiscal Year 1991
	Operation and maintenance	Fiscal tear 199 \$15.2
	Other procurement	10.8
	Total	\$26.0
	Source: 43A-1 exhibit for CAS.	
Results of Analysis	We identified a potential reduction of \$15.7 m 1991 budget request—\$4.9 million in operation and \$10.8 million in other procurement funds gram determined that the management of this with Department of Defense life cycle manage gram has not been reviewed by the Office of the Air Force headquarters staff nor has the prog- cost/benefit analysis as required.	on and maintenance funds a. Our review of the CAS pro- s program has not complied ement policies. The pro- the Secretary of Defense or
	Neither the Office of the Secretary of Defense mation System Review Committee (MAISRC) ⁴ n mated Information System Review Council ha this program at established milestones, as rec tion. In June 1990, the Air Force estimated th will be about \$278 million. Program cost inch	or the Air Force's Auto- as reviewed or approved quired by Defense regula- nat the CAS program costs

	Appendix I Potential Beductions to Air Force Automated Information Systems
	from initation through implementation. Defense policy requires over- sight reviews if program costs for a system exceed \$25 million in 1 year or \$100 million total.
	A complete and independently verified economic analysis has not been prepared for the program. The previous CAS program manager said that the Navy did an economic analysis in 1981 for a similar system, Logis- tics Applications of Automated Marking and Reading Symbols, which showed that for that system, benefits were greater than the costs. Based on the results of the Navy's analysis, the Air Force deemed CAS to be cost effective. However, the CAS program element monitor ⁵ said that CAS func- tional requirements are far greater than those of the Navy's system.
	In summary, we determined that the CAS program has not been formally reviewed as required by Defense regulation or justified by a valid cost/ benefit analysis. The Air Force also needs to update its program cost estimates. Therefore, the Committee may wish to direct the MAISRC to hold a formal milestone review and validate the program's cost and ben- efits. The Committee may also wish to withhold the \$10.8 million in other procurement funds which is being requested for hardware and \$4.9 million in operation and maintenance funding which is being requested for site preparation and new development in fiscal year 1991 until the MAISRC reviews and validates program costs and benefits.
Contracting Data Management System (CDMS)	
Description of Program	CDMS is an automated information system being developed by the Air Force Logistics Command to support centralized wholesale contracting for spare parts, repairs, and maintenance services. It will automate the acquisition process from receipt of requirements through contract closeout. The program began in 1982 to: (1) improve the accuracy of contracting data, (2) automate contractual documents, (3) improve source and target price development, and (4) allow data exchange with other Department of Defense contract administration activities. In Sep- tember 1986, the Command awarded a cost-plus-fixed-fee contract

٠

Page 13 GAO/IMTEC-90-57BR Potential Reductions to the Air Force's Budget Request

valued at \$33.3 million for system development and implementation. At that time, the Command estimated the system would cost about \$49 million to develop and would achieve full operational capability by June 1990.

In early fiscal year 1988, the CDMS program was restructured to address software development problems. As a result, CDMS program costs increased \$24.8 million from \$49 million to \$73.8 million while the schedule slipped almost 4 years. As of June 30, 1990, the Command estimated the CDMS program would achieve full operational capability by March 1994 rather than June 1990. The latest life cycle cost estimate is \$205.7 million and, as of April 30, 1990, about \$46.4 million had been obligated for system development.

In July 1988, the Air Force briefed the MAISRC on the restructured program. Following this briefing, the MAISRC directed the Air Force to conduct a technical and cost revalidation for the program. In October 1988, the technical approach was revalidated by the Air Force Automated Information Systems Acquisition Review Council. However, because the Air Force had not prepared the required cost assessment, the MAISRC directed the Air Force to: (1) present the CDMS program for a Milestone I (i.e., concept approval decision) revalidation review by March 1990; (2) complete the cost assessment before the review; and (3) restrict program spending to the minimum prudent level until the assessment and MAISRC revalidation review are completed. As of July 12, 1990, this revalidation had not been conducted and has not been scheduled. Table I.7 shows prior year funding plus funds requested for fiscal year 1991 for CDMS.

Table I.7: CDMS Fiscal Year 1991 Budget Request and Prior Year Funding

	Fiscal Y	'ear
Source of funds	1991	1990
Operation and maintenance	\$13.5	\$13.3
Total	\$13.5	\$13.3

Source: 43A-1 exhibit for CDMS.

Results of Analysis

We identified potential reductions to CDMS in the Air Force's fiscal year 1991 budget request for operation and maintenance of \$13.5 million and another \$5 million from the overall Air Force operation and maintenance request for information technology. Our analysis shows that the Air Force plans to spend \$13.5 million of operation and maintenance

	Appendix I Potential Reductions to Air Force Automated Information Systems
	funds to continue developing CDMS when the program's future is uncer- tain and MAISRC has not approved the system concept. Further, we iden- tified another \$5 million of fiscal year 1990 appropriated funds for CDMS that were reprogrammed for another purpose.
	We identified \$13.5 million, requested for fiscal year 1991, that could be reduced because Defense plans call for consolidating all contract admin- istration services in the Defense Logistics Agency (DLA). In October 1989, the Deputy Secretary of Defense established a corporate informa- tion management (CIM) initiative to eliminate duplication of efforts in the development and maintenance of information systems designed to meet a single functional requirement. Under this initiative, CDMS is one of four systems being considered for standardizing wholesale con- tracting of spare parts, repairs, and maintenance services. The other systems are:
	Integrated Procurement System, Department of the Army Procurement Early Development, Department of the Navy DLA Pre-Award Contracting System, Defense Logistics Agency
	However, a CIM functional working group's May 15, 1990, draft report, entitled <u>Automated Procurement Systems in the Defense Logistics</u> <u>Agency and the Military Services</u> , stated that the Air Force's CDMS system is not a viable candidate for standardization. The group based its conclusion on its criteria that planned, but non-operational systems, are not appropriate for standardization or sharing. As stated above, CDMS is not expected to achieve full operational capability until March 1994. Consequently, funding of this program could be premature until the draft report of the CIM functional group is finalized.
	Our review also determined that the Air Force will not obligate about \$5 million of its appropriated fiscal year 1990 funds for CDMS. The pro- gram office had planned to obligate \$5.1 million of its appropriated \$13.3 million on a specific contract option relating to CDMS. However, program officials have now decided that it is too late in the fiscal year to exercise the contract option; they have declared \$5 million as excess and have subsequently reprogrammed these funds for use outside the CDMS program.
v	Since the MAISRC has not yet reviewed and approved the program's new scope, cost, and benefits, and because of the preliminary decision of the CIM functional working group, the Committee may wish to withhold \$13.5 million of the Air Force's operation and maintenance funding

 ${\rm GAO}/{\rm IMTEC}-90\text{-}57{\rm BR}$ Potential Reductions to the Air Force's Budget Request

Page 15

-

.

•

.

	request until the CIM functional group finalize reviews CDMS. Further, since the Air Force ha 1990 funds of about \$5 million to another pro also want to reduce the overall ADP operation for fiscal year 1991 by \$5 million.	is reprogrammed fiscal year ogram, the Committee may
Depot Maintenance Management Information System (DMMIS)		
Description of Program	DMMIS is an automated system being develope Command to improve the overall efficiency a depot maintenance operations. DMMIS is expect depots with on-line capability to forecast wor activities; track and control inventories; prog and other resources; and track and manage p mand plans to purchase hardware and adapt software, called Manufacturing Resources Pla product divisions at its six centers. DMMIS will tenance systems and will require about 2.5 m	and effectiveness of its cted to provide repair rk loads; schedule repair gram manpower, materials roduction costs. The Com- commercial off-the-shelf anning, for each of 19 l replace 29 existing main-
	In 1984, the Air Force estimated DMMIS's prog expected the system to be at full operating ca However, since its inception, the DMMIS progra development problems and significant cost an Air Force now estimates program cost at \$24 ating capability expected by September 1993 estimate is about \$575 million. As of June 30 had been obligated for system development. ' requested for fiscal year 1991 for DMMIS.	apability in February 1989. am has encountered major and schedule growth. The 2.4 million with full oper- . The latest life cycle cost , 1990, about \$68.5 million
Table I.8: DMMIS Fiscal Year 1991		
Budget Request	Dollars in millions	
	Source of Funds	Fiscal Year 1991
	Operation and Maintenance	\$8.6
~	Other Procurement	37.0
	Total	\$45.6

Source: 43A-1 exhibit for DMMIS.

We identified a potential reduction of \$37 million from the Air Force's fiscal year 1991 request in other procurement funds for DMMIS. Our analysis shows that the Air Force plans to continue spending funds on system development when it has not successfully completed its required milestone review. The Air Force also plans to spend about \$6.5 million of the \$37 million on developing DMMIS at several locations before testing its prototype system. In May 1990, we recommended⁶ that the Air Force complete its testing of the prototype prior to any new development.

In June 1989, the Defense Department's MAISRC expressed concerns about the risks affecting DMMIS development. Although the MAISRC revalidated the DMMIS Milestone I (Concept Development) decision, it deferred Milestone II (Definition and Design) approval pending completion of a risk management plan. In June 1989, the Air Force restructured the DMMIS program and is currently negotiating changes with its primary contractor that will significantly alter the DMMIS scope and implementation approach. In November 1989, the Command completed its risk management plan. As of July 1990, the MAISRC, however, has yet to schedule a Milestone II review and has not accepted Air Force's risk management plan.

Prior to restructuring, the Air Force intended to complete installation and testing of DMMIS for one product division—the Industrial Products and Landing Gear Division—at the Ogden site (currently scheduled for February 1991) before beginning work at additional sites. But, as a result of the restructuring, the Air Force began work at two other product divisions at the Ogden site and planned to begin system development and installation at two other locations in July 1990. Therefore, the Command will be developing DMMIS for five product divisions at three locations at the same time, before the system has been tested and proven to work anywhere.

As we reported in May 1990, this new approach adds risk to an already risky program. We recommended that the Secretary of Defense direct the Secretary of the Air Force to complete the prototype system at the Ogden Industrial Products and Landing Gear Division before committing resources to develop DMMIS at other product divisions. However, in its proposed fiscal year 1991 budget, the Air Force plans to spend at least \$6.5 million for system development at other product divisions.

⁶Air Force ADP: Depot Maintenance System Development Risks Are High (GAO/IMTEC-90-46, May 25, 1990).

	Appendix I , Potential Reductions to Air Force Automated Information Systems
	The Committee may wish to withhold \$37 million requested for other procurement until the Air Force successfully completes its MAISRC review.
Military Airlift Command, Command & Control Information Processing System (MAC C2 IPS)	
Description of Program	The Information Processing System is intended to automate airlift infor- mation to show data such as aircraft and cargo locations, scheduling of aircraft flights, and maintenance status. The Air Force estimates pro- gram costs at \$237 million and life cycle costs at \$917 million. However, these estimates are being revised. The system will be installed at 158 locations worldwide. Each location is expected to have communications processors, up to 40 workstations, and a local area network. In addition to communicating with other IPS locations, the system is expected to connect to other systems through a variety of Defense communication networks such as satellite communi-
	cations, dedicated circuits, and the Defense Data Network. Although program officials plan to use commercial off-the-shelf software packages wherever possible, the majority of the program's mission applications are being developed using the ADA programming language. A fixed-price-plus-incentive-fee contract for up to \$37 million was awarded in December 1988 for this software development.
v	The IPS will be implemented in three increments. The first increment is currently being developed and tested and is expected to be ready for implementation in fiscal year 1991. Increment 2 is expected to start development during fiscal year 1992 and be completed in March 1993. Increment 3 is scheduled to start in fiscal year 1993 and be completed in November 1994. However, software development on increment 1 has slipped 9 months. According to the program office, this slippage was due to the contractor miscalculating the effort required to develop software

-

in the ADA programming language. Table I.9 shows funds requested for fiscal year 1991 for MAC C2 IPS.

Table I.9: MAC C2 IPS Fiscal Year 1991 Budget Request

Source of Funds	Fiscal Year 1991
Military personnel	\$4.0
Research, development, test, and evaluation	11.6
Operation and maintenance	3.3
Other procurement	14.3
Total	\$33.2

Source: 43A-1 exhibit for MAC C2 IPS.

Results of Analysis

We identified potential reductions of \$14.3 million in other procurement funds requested by the Air Force for the MAC C2 IPS program in its fiscal year 1991 budget request. Our analysis shows that the Air Force plans to procure \$14.3 million of hardware without having justified its procurement with a cost/benefit analysis and without successfully completing its prototype testing.

Additionally, the program office has decided to conduct developmental test and evaluation, initial operational test and evaluation, and certification of initial operational capability within 4 months from August 1990 to December 1990. We believe this is a high-risk schedule since these milestones are too compressed to adequately test increment 1 and make an informed decision on its initial operating capability. Furthermore, as reported in the program's latest quarterly report to Defense management, critical design issues remain unresolved. These issues were identified as problems with workstation performance and user system interface. The report also noted that testing will be delayed until these problems are resolved, but the Air Force expects to resolve these problems by the time its oversight review is scheduled in December 1990.

The Committee may want to withhold \$14.3 million in other procurement funds requested for this program until the Air Force (1) develops updated estimates of program and life cycle cost, (2) completes and independently validates an economic analysis, and (3) certifies to the MAISRC that initial operational capability for all increment 1 requirements have been met.

•

.....

Reliability and Maintainability Information System (REMIS)	
Description of Program	REMIS is an automated system that is intended to provide the Air Force with the capability to receive, process, store, and retrieve performance information on Air Force weapon systems and equipment. REMIS is expected to replace 26 existing systems with a single on-line system. The program began in 1984 and the development contract was awarded in September 1986 to incrementally develop four computer software sub- systems. At that time, the Air Force estimated the system would cost about \$86.1 million to develop and would achieve full operational capa- bility by January 1990.
	In November 1987, the Air Force stopped work on three of the four sub- systems because of a \$13.3 million shortfall in fiscal year 1988 opera- tion and maintenance funds. The REMIS program was subsequently restructured, which dramatically affected its costs and schedule. In December 1989, the Air Force increased its estimate of acquisition costs \$50.3 million from \$86.1 to \$136.4 million and extended the schedule over 4 years. It now expects to achieve full operational capability in April 1994 rather than January 1990.
	Because acquisition costs now exceed \$100 million, REMIS is subject to review and oversight by the MAISRC. As of July 11, 1990, REMIS had not been scheduled for a MAISRC review. Table I.10 shows funds requested for fiscal year 1991 for REMIS.
Table I.10: REMIS Fiscal Year 1991	
Budget Request	Dollars in millions
	Source of fundsFiscal Year 1991Operation and maintenance\$19.4
	Total \$19.4
	Source: 43A-1 exhibit for REMIS.
Results of Analysis	We identified potential reductions of \$19.4 million in operation and maintenance funds requested for REMIS. Our analysis shows that this request is not adequately supported by a cost/benefit analysis. Also, the
	Page 20 GAO/IMTEC-90-57BR Potential Reductions to the Air Force's Budget Request

5

Appendix I Potential Reductions to Air Force Automated Information Systems

Air Force Audit Agency could not determine whether expected benefits exceed costs.

In our December 1989 report,⁷ we reported that none of the \$5 billion in expected benefits estimated by the Air Force were supported in its cost/ benefit analysis. Further, the Air Force Audit Agency told us that its independent review showed some operational improvements would probably result from REMIS, but none of the \$5 billion in projected benefits could be supported. In fact, the Air Force Audit Agency found that some of these benefits had already been claimed to justify another logistics system development project.

The audit agency identified about \$106 million in other benefits for REMIS; namely, fewer systems analysts, the elimination of additional data systems, and reduced communications costs, none of which were included in the original cost/benefit analysis. However, according to an audit agency official, the benefits claimed for REMIS will be significantly reduced if the system is not in full operation in 1990. As stated above, REMIS is not expected to achieve full operational capability for at least another 4 years. Further, while the audit agency identified about \$106 million in benefits, the expected cost of REMIS is now about \$136 million. The Air Force is currently updating its REMIS cost/benefit analysis; the estimated completion date is unknown.

Therefore, the Committee may wish to withhold the funding of the fiscal year 1991 request for \$19.4 million in operation and maintenance funds for REMIS until the Air Force completes an independent, validated cost/ benefit analysis which supports the REMIS program. Further, the Committee may wish to direct the MAISRC to review and validate this program prior to the release of any funds for its continued development.

⁷Air Force ADP: Systems Funded Without Adequate Cost/Benefit Analyses (GAO/IMTEC-90-6, Dec. 28, 1989).

• •

....

Strategic War Planning System (SWPS)	
Description of Program	SWPS is an automated system used by the Strategic Air Command to plan, disseminate, and implement strategic war plans. It has four objec- tives: (1) maintaining strategic war plans; (2) integrating new weapon systems into the war planning process; (3) increasing the responsiveness of the war planning process by adapting it to real-time operations; and (4) establishing a survivable capability using fixed and mobile units.
	According to Air Force documentation, SWPS is considered operational and has achieved about 85 percent of its first objective. The remaining three objectives are planned enhancements or modernization of the operational system. The Air Force has requested funding for only objec- tives one and two.
	In January 1990, the Air Force's Automated Information System Review Council asked the swPs program office to: (1) clearly identify the cost of maintaining the swPs program separate from the cost of the ongoing enhancements and developments currently underway, (2) quantify the cost/benefits of planned upgrades and new development projects, and (3) provide a current funding profile which is consistent with Exhibit 43A-1 and the quarterly reports provided to the Department of Defense Deputy Comptroller for Information Resources Management. In its response the program office identified some but not all development costs and did not quantify the cost/benefits of the program. Addition- ally, we found that the program office has not been consistent in identi- fying the amount of research, development, test and evaluation funds being justified for swPs for fiscal year 1991. Table I.11 shows funds requested for fiscal year 1991 for swPs.

v

.

۳

Table I.11: SWPS Fiscal Year 1991		
Budget Request	Dollars in millions	
	Source of funds	Fiscal Year 1991
	Military personnel	\$13.3
	Research, development, test, and evaluation	26.3
	Operation and maintenance	45.0
	Other procurement	23.7
	Total	\$108.3
	Source: 43A-1 exhibit; Air Force funding data sheet dated May 18, 1990; and quarterly report dated June 30, 1990, to the Deputy Comptroller for Information Resources Management, Department of Defense.	
Results of Analysis	We identified potential reductions of \$36.6 million to	the fiscal year
	1991 Air Force budget request for swps. Our analysis	shows that
	\$6.7 million of operation and maintenance funds, \$3.	
	procurement funds, and \$26.3 million of research, de	
	and evaluation funds are being requested without the	
	fying of benefits that will justify the cost of continue	d modernization. It
	also does not follow current Defense life cycle manag	ement policies.
·	SWPS is currently identified as an operational system under life cycle management policies; however, we es \$36.6 million of its over \$100 million fiscal year 1991 enhancements and modernization. Current Defense li ment policies require that any automated information more that \$25 million for development in 1 year be so review. However, according to MAISRC staff, they do n this program.	stimate that about l request is for ife cycle manage- n system expending ubject to MAISRC
	In January 1990, Air Force management asked the sy for a clear distinction between day-to-day maintenan enhancements and modernization and directed it to e for the system. They also asked for justification supp tinued modernization efforts, i.e., benefits versus the 1990, the program office had not provided this distin- its justification.	ice and upgrades/ establish a baseline porting these con- e cost. As of August
	The program office has also been inconsistent in report research, development, test, and evaluation funds be swps for fiscal year 1991. For example, since Decemb terly reports presented to the Department of Defense troller for Information Resources Management, the A	ing justified for per 1989, in quar- e Deputy Comp-

Appendix I		
Potential Reductions	to Air Force	Automated
Information Systems		

consistently identified \$26.3 million for swps. However, the 43A-1
exhibit on swps, dated February 1990, that supports the President's
1991 budget request, shows no research, development, test, and evalua-
tion funds being requested for SWPS. Nevertheless, in our exit conference
the program element monitor for swps acknowleged that funds are being
requested for swps in fiscal year 1991, but maintains it is only
\$14.9 million.

We were unable to validate the amount of research, development, test, and evaluation funds that the Air Force is requesting for SWPS in fiscal year 1991. However, we believe the quarterly reports reflect the more accurate request for research, development, test, and evaluation funds because (1) these reports are updated more frequently than the 43A-1 exhibit and (2) these reports are certified by the program manager and reviewed by Air staff and MAISRC staff.

Therefore, the Committee may wish to withhold \$6.7 million of operation and maintenance funds, \$3.5 million of other procurement funds, and \$26.3 million of research, development, test, and evaluation funds until the Air Force: (1) establishes a baseline for SWPS that clearly separates the cost of maintaining the program's current capabilities from planned upgrades and new developments, and (2) measures the benefits to be derived versus the cost to develop each new enhancement or new requirement. The Committee may also wish to withhold the approval of this funding until the MAISRC reviews this program in accordance with established Defense policy.

Tinker Air Force Base Military Construction Program

Description of Program In fiscal year 1991, the Air Force plans to purchase 10 acres of land and construct a new automated data processing facility which is planned for completion in early fall 1993. This facility will accommodate current and future computer equipment, personnel, and support functions. Currently, the automation support is housed in two separate locations on Tinker Air Force Base. Table I.12 shows funds requested for fiscal year 1991 for construction of a new ADP facility at Tinker Air Force Base. •

v

-

Table I.12: Tinker Air Force Base New		
ADP Facility Project Fiscal Year 1991 Budget Request	Source of funds	Fiscal Year 1991
	Military construction	\$13.2
	Total	\$13.2
	Source: fiscal year 1991 military construction data sheet for Tinker Air Force Base.	
Results of Analysis	The Air Force is requesting \$13.2 million for this program in fiscal yea 1991. However, the Department of Defense, as part of a Defense Man- agement Review Decision, is currently studying consolidation of maint nance depots and ADP operation centers. Consequently, we believe any construction at this time for an ADP operation center, particularly at a maintenance depot, would be questionable until these consolidation studies are complete. Therefore, the Committee may wish to reduce the military construction requested amount by \$13.2 million.	

Appendix II Objective, Scope, and Methodology

At the request of the Chairman, Subcommittee on Defense, House Committee on Appropriations, our objective was to review the Department of the Air Force's fiscal year 1991 budget request for selected generalpurpose automated information systems and to provide information on these systems to the Subcommittee to assist it in determining whether the systems should be funded in the amounts requested.

We performed our work in the Washington, D.C. area; Gunter Air Force Base, Alabama; Hanscom Air Force Base, Massachusetts; Offutt Air Force Base, Nebraska; Scott Air Force Base, Illinois; and Wright-Patterson Air Force Base, Ohio; between April 1990 and September 1990.

To obtain budget request information, we examined the <u>Procurement</u> <u>Programs (P-1) Department of Defense Budget for Fiscal Year 1991</u>, as well as the Department of the Air Force's procurement backup book, which contains information on equipment, contracts, and schedules (including Department of Defense forms P-22 and P-40). We also examined the Department of the Air Force's information technology systems budget (which contains exhibits 43A-E) and documents used to prepare both the information technology systems budget and the automated data processing portions of the Air Force's procurement and operation and maintenance budgets.

We met with officials from the Air Force's Directorate of Command, Control, and Mission Support Systems; Directorate of Programs and Air Force Budget Matters; Logistics Command; Military Airlift Command; Strategic Air Command; Electronic Systems Division; Computer Acquisition Center; and Standard System Center to obtain additional information on the 11 automated data processing projects covered in this report.

We discussed issues covered in this report with officials from the Air Force and have incorporated their comments where appropriate. As requested, we did not obtain official agency comments on this report. We conducted our work in accordance with generally accepted government auditing standards.

Appendix III Major Contributors to This Report

Information Management and Technology Division, Washington, D.C.	Joseph T. McDermott, Assistant Director Joseph A. DeBrosse, Evaluator-in-Charge
Atlanta Regional Office	Christopher Brannon, Staff Evaluator Jodi A. McDade, Staff Evaluator
Boston Regional Office	Lloyd J. Miller, Staff Evaluator Martin F. Lobo, Staff Evaluator
Cincinnati Regional Office	Steven M. Hunter, Senior Evaluator Frederick J. Naas, Staff Evaluator Robert G. Preston, Staff Evaluator Melanie Hubbs, Staff Evaluator

٣,

v

Ordering Information

ł

The first five copies of each GAO report are free. Additional copies are \$2 each. Orders should be sent to the following address, accompanied by a check or money order made out to the Superintendent of Documents, when necessary. Orders for 100 or more copies to be mailed to a single address are discounted 25 percent.

U.S. General Accounting Office P.O. Box 6015 Gaithersburg, MD 20877

Orders may also be placed by calling (202) 275-6241.

United States General Accounting Office Washington, D.C. 20548

Official Business Penalty for Private Use \$300 First-Class Mail Postage & Fees Paid GAO Permit No. G100

•