

Health, Education, and Human Services Division Reports

February 1995

Health Education Employment Social Security Welfare Veterans

## **Preface**

The General Accounting Office (GAO), an arm of the Congress, was established to independently audit government agencies. GAO's Health, Education, and Human Services (HEHS) Division reviews the government's health, education, employment, social security, disability, welfare, and veterans programs administered in the Departments of Health and Human Services, Labor, Education, Veterans Affairs, and some other agencies.

This booklet lists the GAO products issued on these programs. It is divided into two major sections:

- Most Recent GAO Products: This section identifies reports and testimonies issued during the past 2 months and provides summaries for selected key products.
- Comprehensive 2-Year Listings: This section lists all products published in the last 2 years, organized chronologically by subject as shown in the table of contents. When appropriate, products may be included in more than one subject area.

You may obtain single copies of the products free of charge, by telephoning your request to (202) 512-6000 or faxing it to (301) 258-4066. Additional ordering details, as well as instructions for getting on GAO's mailing list, appear at the end of this booklet.

Janet L. Shikles

Assistant Comptroller General

Janet G. Shukles

## **Contents**

Preface		3
Most Recent GAO Products (December 1994 - January 1995)	Health Education Employment Social Security, Disability, and Welfare Veterans Affairs and Military Health	6 6 8 10 11 15
Health (Comprehensive 2-Year Listing)	Access and Infrastructure Employee and Retiree Health Benefits Financing Health Care Reform Related Issues HHS Public Health Service Agencies Long-Term Care Malpractice Managed Care Medicare and Medicaid Prescription Drugs Provider Issues Public Health and Education Quality and Practice Standards Substance Abuse and Drug Treatment Other Health Issues	17 17 17 17 19 20 21 22 23 23 27 28 29 30
Education (Comprehensive 2-Year Listing)	Department of Education Early Childhood Development Elementary and Secondary Education Higher Education School-To-Work Transition	32 32 32 33 35 36
Employment (Comprehensive 2-Year Listing)	Equal Employment Opportunities Labor and Management Relations Training and Employment Assistance Workplace Quality Other Employment Issues	38 38 39 39 41 42

Page 2 GAO/HEHS-95-77W

#### Contents

Social Security, Disability, and Welfare (Comprehensive 2-Year Listing)	Aging Children's Issues Pensions Social Security and Disability Welfare Other Products Related to Social Security, Disability, and Welfare	44 44 44 46 48 50
Veterans Affairs and Military Health (Comprehensive 2-Year Listing)	Military Health Care Veterans' Health Care Veterans' Benefits	54 54 55 58
Major Contributors		59
Order Form		61
Mailing List Request Form		63

#### **Abbreviations**

AFDC	Aid to Families with Dependent Children
AIDS	acquired immunodeficiency syndrome
CDC	Centers for Disease Control and Prevention
CDR	continuing disability review
CHAMPUS	Civilian Health and Medical Program of the Uniformed
	Services
CRS	Congressional Research Service, Library of Congress
DEA	Drug Enforcement Agency
DC	District of Columbia
DOD	Department of Defense
DOE	Department of Energy
EEO	Equal Employment Opportunity
EEOC	Equal Employment Opportunity Commission
ERISA	Employee Retirement Income Security Act of 1974
ESEA	Elementary and Secondary Education Act
FDA	Food and Drug Administration
GAO	General Accounting Office
HCFA	Health Care Financing Administration

#### Contents

HEAF Higher Education Assistance Foundation, Department of Education

HealthPASS Philadelphia Accessible Services System

HEHS Health, Education, and Human Services Division, GAO

HHS Department of Health and Human Services

HIV human immunodeficiency virus
HMO health maintenance organization
HRD Human Resources Division, GAO

INS Immigration and Naturalization Service

IRS Internal Revenue Service

JOBS Job Opportunities and Basic Skills program

JTPA Job Training Partnership Act

NAFTA North American Free Trade Agreement

NAGB National Assessment Governing Board, Department of

Education

OBRA Omnibus Budget Reconciliation Act of 1990

OCSE Office of Child Support Enforcement
PBGC Pension Benefit Guarantee Corporation

PATH Projects for Assistance in Transition from Homelessness

SBA Small Business Administration
SBHC school-based health center
SSA Social Security Administration
SSI Supplemental Security Income

UMWA United Mine Workers of America Combined Benefit Fund

UNM University of New Mexico
VA Department of Veterans Affairs

VHA Veterans Affairs Veterans Health Administration
WARN Worker Adjustment and Retraining Notification Act
WIC Special Supplemental Food Program for Women, Infants,

and Children

Page 4 GAO/HEHS-95-77W

	:			
···		 		
				·

Page 5 GAO/HEHS-95-77W

#### Health

#### Selected Summaries

Ryan White Care Act: Access to Services by Minorities, Women, and Substance Abusers (Report, 1/13/95, GAO/HEHS-95-49).

GAO found that minorities, women, and injection drug users generally use services at a rate that reflects their representation in the hiv-infected population in five locations visited: Baltimore, Denver, Los Angeles, Sacramento, and Maryland suburbs of Washington, D.C. Medical and support services providers and advocates of hiv-infected people told us, however, that barriers may limit access to services by certain groups. These barriers may include substance abuse, homelessness, lack of knowledge about and lack of motivation to seek services, lack of trust of the medical community, denial of the disease by some hiv-infected people, and a reluctance to obtain care from a provider of a certain racial or ethnic group or who primarily serves a different racial or ethnic group.

Health and Human Services: Opportunities to Realize Savings (Testimony, 1/12/95, GAO/T-HEHS-95-57).

With estimated outlays of over \$315 billion, the Department of Health and Human Services (hhs) is the largest department in the federal government. Hhs manages hundreds of programs that are important to the American public. With this responsibility, however, has come significant inefficiencies and questionable program results. GAO's work clearly points to opportunities to streamline, consolidate, or reconsider various hhs programs and the need to target cuts so that essential administrative activities remain.

Health Care: School-Based Health Centers Can Expand Access for Children (Report, 12/22/94, GAO/HEHS-95-35).

Communities are using school-based health centers (SBHC) to fill a niche in the nation's health care delivery system. SBHCS afford children easier access to needed health services by bringing providers to the children, furnishing free or low-cost services, and supplying the atmosphere of trust and confidentiality adolescents need. A lack of stable financing is a major concern for SBHCS, with some centers reporting insufficient funds to meet all children's service needs. In addition, SBHCS nationwide face other problems. Centers have difficulty recruiting and retaining appropriately

Page 6 GAO/HEHS-95-77W

trained nurse practitioners and physician assistants, who are their key primary care providers. Community debates over the appropriateness of providing reproductive health services in SBHCs have limited centers' ability to meet some adolescents' health needs. Communities lack access to information on establishing new centers and solving problems at existing ones.

German Health Reforms: Changes Result in Lower Health Costs in 1993 (Report, 12/16/94, GAO/HEHS-95-27).

During 1993, the strict budgets imposed on most sectors of the German Statutory Health Insurance System were generally successful in controlling the growth of health care costs. Outlays per member fell by more than 1 percent from 1992 levels, although the budgets permitted small increases. The rates of growth fell significantly from 1992 levels in all major sectors of the system. The most spectacular declines were registered in the categories of dentures, in which spending per member fell by almost 27 percent, and pharmaceuticals, where spending per member fell by nearly 20 percent.

#### Other Health Products

Hospital Costs: Cost Control Efforts at 17 Texas Hospitals (Report, 12/9/94, GAO/AIMD-95-21).

Medicare Part B: Regional Variation in Denial Rates for Medical Necessity (Report, 12/19/94, GAO/PEMD-95-10). Testimony on same topic (12/19/94, GAO/T-PEMD-95-11).

Health and Safety: Status of Federal Efforts to Disclose Cold War Radiation Experiments Involving Humans (Testimony, 12/01/94, GAO/T-RCED-95-40).

Breast Conservation versus Mastectomy: Patient Survival in Day-to-Day Practice and in Randomized Studies (Report, 11/15/94, GAO/PEMD-95-9).

Nuclear Health and Safety: Further Improvement Needed in the Hanford Tank Farm Maintenance Program (Report, 11/08/94, GAO/RCED-95-29).

Page 7 GAO/HEHS-95-77W

#### Education

#### Selected Summaries

Charter Schools: New Model for Public Schools Provides Opportunities and Challenges (Report, 1/18/95, GAO/HEHS-95-42). Testimony on same topic (1/19/95, GAO/T-HEHS-95-52).

As of January 1995, 134 charter schools had been approved in 9 of the 11 states with charter school laws. Charter schools' instructional programs reflect diversity and innovation. They include innovative approaches, such as instructing children of multiple ages in the same classroom—known as multiage grouping—or teaching subjects in the context of a common theme, such as citizenship—known as thematic instruction. Some charter schools emphasize specific subject areas, such as the arts or sciences; others target their instructional programs to specific student populations, such as those at risk of school failure or home-schooled students. They vary considerably in their autonomy. They also vary in how they plan to measure student performance and how specifically to state those plans. Charter schools pose new challenges for federal program administration.

Department of Education: Opportunities to Realize Savings (Testimony, 1/18/95, GAO/T-HEHS-95-56).

The Department of Education administers about 240 programs with a fiscal year 1995 budget totaling \$33.7 billion—\$25.1 billion in discretionary funds and \$8.6 billion in mandatory funds. This represents an increase of \$6.7 billion over the previous year's appropriations. Twenty-one of the 23 programs proposed for termination by Education that were not eliminated by the Congress should be reconsidered for elimination. Possible funding reduction opportunities may exist in higher education programs. Additional budgetary savings are possible in Education's employment training programs. These programs frequently target the same clients, share the same goals, and provide similar services, but maintain separate administrative bureaucracies at headquarters and regional offices. To the extent that reductions in Education formula grant programs—such as the Title I compensatory education program—are necessary, the Congress could consider ways to allocate reduced funding levels with the least negative impact on areas with the greatest need.

Page 8 GAO/HEHS-95-77W

Early Childhood Programs: Parent Education and Income Best Predict Participation (Report, 12/28/94, GAO/HEHS-95-47).

With Head Start funds reaching less than half the eligible 3- and 4-year-olds, GAO found that children living in low-income families are less likely to attend preschool than their middle-income counterparts. In addition, the education level of children's parents has a large influence on children's participation. After controlling for other characteristics, children whose most educated parent has not completed high school are less likely to go to preschool compared with those whose most educated parent has graduated from high school. Children in some risk groups appear about as likely to participate in preschool as those not at risk, after controlling for other characteristics. Black and Native American children are more likely than white children to attend preschool, after controlling for individual, family, and geographic characteristics. GAO found that demographics of the states account for less than half of the variability in preschool participation.

Early Childhood Programs: Local Perspectives on Barriers to Providing Head Start Services (Report, 12/21/94, GAO/HEHS-95-8).

Head Start program directors identified three barriers as significantly affecting their ability to provide services to children and families. Over 90 percent of the directors responding to our survey reported experiencing at least one of the following barriers: (1) insufficient qualified staff to meet the complex needs of the children and families, (2) a limited availability of health professionals in the community willing to help Head Start staff in providing services, and (3) difficulties getting suitable facilities at reasonable costs. Program directors reported trying a variety of techniques, sometimes involving Quality Improvement Funds, to help overcome or eliminate some of these barriers.

**Other Education Products** 

Multiple Youth Programs (Letter, 1/19/95, GAO/HEHS-95-60R).

Women's Educational Equity Act: A Review of Program Goals and Strategies Needed (Report, 12/27/94, GAO/PEMD-95-6).

### **Employment**

#### **Selected Summaries**

Department of Labor: Opportunities to Realize Savings (Testimony, 1/18/95, GAO/T-HEHS-95-55).

The U.S. Department of Labor has a fiscal year 1995 budget of about \$34.3 billion. Although about two-thirds of Labor's budget is composed of mandatory spending on income maintenance programs, several employment training programs might be candidates for budget review. These programs have either received increases in fiscal year 1995 funding, had some concerns raised about their effectiveness, or demonstrated difficulty in spending prior-year allocations. They represent sizable investments in socially laudable objectives, and the total funding for these programs is only a fraction of the resources necessary to serve the entire eligible population. Nevertheless, they may warrant review during these difficult budgetary times. In addition, other reductions may be considered through congressional deliberation on proposals to consolidate federal job training programs, repealing the Davis-Bacon and Service Contract Acts, not renewing the Total Jobs Tax Credit program, and implementing administrative changes for enforcing the Employee Retirement and Income Security Act (ERISA).

Multiple Employment Training Programs: Major Overhaul Needed to Reduce Costs, Streamline the Bureaucracy, and Improve Results (Testimony, 1/10/95, GAO/T-HEHS-95-53).

For more than 50 years, the federal government has invested considerable effort and resources to help people find productive employment. The result today is 163 programs scattered across 15 federal agencies providing employment training assistance. Collectively, the current system for providing employment training assistance suffers from a variety of problems that arise from the multitude of narrowly focused programs that often compete for clients and funds. While these programs frequently target the same clients, share the same goals, and provide similar services, each agency maintains its own separate administrative structure, devoting staff and other resources to administer, monitor, and review program implementation. The current patchwork of programs also confuses those seeking assistance and frustrates employers and administrators. Despite spending billions of dollars each year, most federal agencies do not know if their programs are really helping people find jobs.

Page 10 GAO/HEHS-95-77W

## Other Employment Products

Discrimination Complaints: Monetary Awards in Federal EEO Cases (Report, 1/3/95, GAO/GGD-95-28FS).

Federal Personnel: Federal/Private Sector Pay Comparisons (Report, 12/14/94, GAO/OCE-95-1).

Managing DOE: Further Review Needed of Suspensions of Security Clearances for Minority Employees (Report, 12/8/94, GAO/RCED-95-15).

### Social Security, Disability, and Welfare

#### **Selected Summaries**

Child Care: Narrow Subsidy Programs Create Problems for Mothers Trying to Work (Testimony, 1/31/95, GAO/T-HEHS-95-69).

creates service gaps that diminish the likelihood that low-income mothers will work. The fragmented nature of the child care funding streams, with entitlements to some client categories, time limits on others, and activity limits on still others, produces unintended gaps in services, which limit the ability of low-income families to achieve self-sufficiency. In considering consolidation of these programs as a remedy for the service gaps that trouble mothers, child care providers, and program administrators alike, some important issues need deliberation. For example, trade-offs need to be weighed between state flexibility to determine whom to serve with subsidies and congressional interest in accountability for how federal money is spent and for positive program outcomes. Another issue involves how to dovetail the need for child care subsidies with the requirement for welfare clients to participate in job preparation and work, if child care loses its guaranteed status in a block grant.

Supplemental Security Income: Recent Growth in the Rolls Raises Fundamental Program Concerns (Testimony, 1/27/95, GAO/T-HEHS-95-67).

Last year, the Social Security Administration (SSA) paid nearly \$22 billion in federal benefit payments to about 6.3 million aged, blind, and disabled SSI recipients. Since 1986, benefit payments have increased by \$13.5 billion, more than doubling. Three groups—children, legal immigrants, and adults with mental impairments—accounted for nearly 90 percent of the caseload

growth. Before the mid-1980s, the number of all ssi recipients was relatively flat, and decreasing for the aged. Since 1986, the number of disabled ssi recipients under age 65 has increased an average of over 8 percent annually, adding nearly 2 million younger recipients to the rolls, while the number of aged and blind recipients has remained level. The trend toward younger beneficiaries receiving ssi, coupled with low exit rates from the program, means that costs will continue to burgeon in the near term. Without a slowing in the growth of this population, ssi will become even more costly in the long term.

Low-Income Families: Comparison of Incomes of AFDC and Working Poor Families (Testimony, 1/25/95, GAO/T-HEHS-95-63).

In 1993, the median monthly income of three-person families—a female head with two children—receiving Aid to Families with Dependent Children (AFDC) was below the poverty line, even when noncash benefits were added in. Working poor non-AFDC families' median income was higher—\$926 as compared with \$767 for AFDC families—but still below the poverty line. Moreover, low-wage workers may incur significant job-related costs, such as child care, which could increase the number of them financially worse off than some AFDC families. Two public supports available to low-income workers—child care subsidies and the Earned Income Tax Credit—can be important factors in helping women join and stay in the workforce. These supports may become more important under welfare reform as policymakers seek changes to move more welfare recipients from welfare to work.

Welfare to Work: AFDC Training Program Spends Billions, but Not Well Focused on Employment (Testimony, 1/10/95, GAO/T-HEHS-95-51). Report on same topic (12/19/94, GAO/HEHS-95-28).

The Job Opportunities and Basic Skills (Jobs) training program, created in 1988, is one of the largest of the many federal employment training programs and is specifically designed to provide AFDC parents with the help they need to avoid long-term dependency on welfare. Since its creation, federal and state governments have spent almost \$8 billion on this program. Jobs has not transformed AFDC into a transitional cash assistance program focused on employment. Few AFDC recipients are served in Jobs and some of those most at risk of long welfare stays, such as teen parents, have not been reached. In addition, Jobs is not well focused on the ultimate goal of employment. First, the number of Jobs participants who have become employed is not known. Second, federal performance

Page 12 GAO/HEHS-95-77W

standards generally reward states financially for placing AFDC recipients in education and training, but not for finding them jobs. Finally, the programs in most communities are not fully using the tools available to find and create jobs for their AFDC recipients.

Child Care: Child Care Subsidies Increase Likelihood That Low-Income Mothers Will Work (Report, 12/30/94, GAO/HEHS-95-20).

GAO's analysis predicts that reducing child care costs increases the likelihood that poor, near-poor, and nonpoor mother will work. This effect is strongest for the poor and near-poor mothers. More specifically, GAO's model predicts that providing a full subsidy to mothers who pay for child care could increase the proportion of poor mothers who work from 29 to 44 percent, and that of near-poor mothers who work from 43 to 57 percent. By comparison, the probability of nonpoor mothers working could increase from 55 to 65 percent. The results of our analysis suggest that affordable child care is a decisive factor in encouraging low-income mothers to seek and keep jobs.

Aging Issues: Related GAO Reports and Activities in Fiscal Year 1994 (Report, 12/29/94, GAO/HEHS-95-44).

GAO's work in aging reflects the continuing importance of federal programs for older Americans. Because the elderly are one of the fastest growing segments of today's society, the Congress faces many issues involving income security and health policy in which the federal government will play an important role. GAO's work during fiscal year 1994 covered a range of issues, including federal government activities in employment, health care, housing, income security, and veterans issues. This report describes four types of GAO activities that relate to older Americans: (1) reports on policies and programs directed primarily at older Americans, (2) reports on policies and programs that affect older Americans as one of several target groups, (3) congressional testimonies on issues related to older Americans.

District Pensions: Federal Options for Sharing Burden to Finance Unfunded Liability (Report, 12/28/94, GAO/HEHS-95-40).

With a total unfunded liability of about \$5 billion in 1993, three District of Columbia plans continued to be not as well funded as 24 comparable state and local governmental pension plans. Under the funding method proposed by H.R. 3728 and D.C. Act 10-239, about \$1 billion in value today

Page 13 GAO/HEHS-95-77W

of contributions that the District would make under the existing law would be shifted to federal payments of \$52.1 million escalating at 5 percent per year through 2035; this would also shift more of the burden for helping to eliminate the unfunded liability to future federal budgets and generations of federal taxpayers. In contrast, a constant annual federal payment of about \$102.1 billion would shift less of the burden to future federal budgets and taxpayers, cost the federal government a little less overall, and have the same effect as H.R. 3728 in stabilizing the District's contributions at about 45 percent of payroll while eliminating the liability.

Child Support Enforcement: Families Could Benefit From Stronger Enforcement Program (Report, 12/27/94, GAO/HEHS-95-24).

Greater federal leadership coupled with equally intensive state efforts could better position the national child support enforcement program to serve the families that depend on it. Dramatically increasing numbers of children needing support—the child support enforcement caseload grew 180 percent between 1980 and 1992—are focusing attention on federal and state efforts to enforce parents' responsibilities to support their children. However, these efforts have been hampered by management weaknesses that keep the Department of Health and Human Services' (HHS) Office of Child Support Enforcement (OCSE) from (1) effectively leading the program and the states, (2) judging how well the program is working, and (3) setting effective policies. Because of declining resources, ocse has diminished the level of technical assistance provided to state programs. While the federal role is substantial—most program funding is federal—child support enforcement is very much a state activity. States face common barriers such as increasing workloads that outpace resources, inadequate computer systems, and fragmented authority and unstandardized procedures, among others. Many welfare reform proposals would further expand child support enforcement. Unless ocse takes steps to strengthen its leadership and management of its current program, it may have difficulty implementing any new responsibilities.

Child Care: Promoting Quality in Family Child Care (Report, 12/7/94, GAO/HEHS-95-36). Testimony on same topic (12/9/94, GAO/T-HEHS-95-43).

Many initiatives nationwide seek to improve family child care quality. These initiatives are financed from both public and private sources, and many receive funding from more than one source. Federal support is provided through seven major funding streams that made approximately \$8 billion available in fiscal year 1993. Most of this \$8 billion went to

Page 14 GAO/HEHS-95-77W

subsidies to help parents pay for child care, but GAO estimates that approximately \$156 million was available for efforts to improve the quality of care. Our site visits showed that initiatives use money from a variety of private and public sources in an array of approaches to enhancing the quality of family child care. The two principal federal sources are the Child Care and Development Block Grant and the Child and Adult Care Food Program. The approaches include training providers; supplying them with equipment, educational materials, financial assistance, and other support; and linking them to resources and professional associations.

#### Other Social Security, Disability, and Welfare Products

SSA Services to Employers (Letter, 12/6/94, GAO/HEHS-95-38R).

### Veterans Affairs and Military Health

#### **Selected Summaries**

Veterans' Benefits: Better Assessments Needed to Guide Claims Processing Improvements (Report, 1/13/95, GAO/HEHS-95-25).

The Department of Veterans Affairs (VA) is taking steps it hopes will ensure that VA regional offices implement changes that will improve claims processing timeliness and overall service to veterans. A key effort focuses on implementing the recommendations of a Blue Ribbon Panel established to identify ways to improve processing timeliness in disability claims, generally considered the most difficult and time consuming in VA. VA has not developed adequate evaluation plans, however, to allow it to judge the relative merit of various initiatives or the circumstances under which they work best. Without such information, VA will not have a sound basis for determining what additional changes, if any, should be made and guiding future improvement efforts.

VA Health Care: Albuquerque Medical Center Not Recovering Full Costs of Lithotripsy Services (Report, 12/28/94, GAO/HEHS-95-19).

The Albuquerque va medical center's prices for lithotripsy services sold to the University of New Mexico (UNM) did not fully recover the center's costs. For example, the center charged \$1,469 for each basic lithotripsy procedure provided in 1993. This amount was considerably below costs,

Page 15 GAO/HEHS-95-77W

which GAO calculated to be about \$3,360. This price difference occurred primarily because the center's rate-setting process spread the recovery of fixed costs, such as equipment depreciation and maintenance, over an unrealistically high annual workload estimate of 882 procedures. Because the center performed significantly fewer procedures, it did not recover about \$91,000 of the costs for 48 contract procedures provided to UNM patients in 1993.

Veterans' Health Care: Veterans' Perceptions of va Services and va's Role in Health Care Reform (Report, 12/23/94, GAO/HEHS-95-14).

To obtain information on veterans' perceptions of the VA health care system and opinions about VA's future role in meeting their health care needs, GAO held 14 focus group discussions with a total of 127 veterans in different parts of the country. Focus group participants expressed views about the care provided by VA facilities and the role VA should play in a reformed health system that were as diverse as the population itself. Apprehension about change was a recurrent theme running through the focus groups. Veterans expressed concerns that (1) changes could diminish or eliminate veterans' health benefits, (2) allowing nonveterans to use VA facilities could detract from care for veterans, and (3) veterans who are dependent on VA would be hurt emotionally.

VA Health Care: Inadequate Planning in the Chesapeake Network (Report, 12/22/94, GAO/HEHS-95-6).

VA plans to add 133 nursing home beds in the Baltimore area at 2 separate locations (Loch Raven and Fort Howard). While vA is demolishing its former Loch Raven hospital to make room for a new nursing home, it plans to construct a replacement hospital building and nursing home at nearby Fort Howard. These construction projects are not based on sound planning. In part, this is because vA's Veterans Health Administration (VHA) Central Office did not issue adequate guidance to its regional offices and medical centers on how to change vA's facility-by-facility construction planning process into an integrated network planning process. In addition, VHA's Eastern Region did not always follow the guidance VHA provided. As a result of the weaknesses in its network planning, VA may have overstated its need to build additional extended-care capacity in the Chesapeake Network.

Page 16 GAO/HEHS-95-77W

#### Access and Infrastructure

Ryan White Care Act: Access to Services by Minorities, Women, and Substance Abusers (Report, 1/13/95, GAO/HEHS-95-49).

Health Care: Federal and State Antitrust Actions Concerning the Health Care Industry (Report, 8/5/94, GAO/HEHS-94-220).

Health Professions Education: Role of Title VII/VIII Programs in Improving Access to Care Is Unclear (Report, 7/8/94, GAO/HEHS-94-164).

Health Reform: Purchasing Cooperatives Have an Increasing Role in Providing Access to Insurance (Testimony, 6/30/94, GAO/T-HEHS-94-196). Report on same topic (5/31/94, GAO/HEHS-94-142).

Primary Care Physicians: Managing Supply in Canada, Germany, Sweden, and the United Kingdom (Report, 5/18/94, GAO/HEHS-94-111).

Health Care Access: Innovative Programs Using Nonphysicians (Report, 8/27/93, GAO/HRD-93-128).

Nonprofit Hospitals: For-Profit Ventures Pose Access and Capacity Problems (Report, 7/22/93, GAO/HRD-93-124).

Organ Transplants: Increased Effort Needed to Boost Supply and Ensure Equitable Distribution of Organs (Report, 4/22/93, GAO/HRD-93-56). Testimony on same topic (4/22/93, GAO/T-HRD-93-17).

Indian Health Service: Basic Services Mostly Available; Substance Abuse Problems Need Attention (Report, 4/9/93, GAO/HRD-93-48).

### Employee and Retiree Health Benefits

Early Retiree Health: Health Security Act Would Shift Billions in Costs to Federal Government (Report, 7/21/94, GAO/HEHS-94-203FS).

Retiree Health Plans: Health Benefits Not Secure Under Employer-Based System (Report, 7/9/93, GAO/HRD-93-125).

Family and Medical Leave Cost Estimate (Letter, 2/1/93, GAO/HRD-93-14R).

### Financing

German Health Reforms: Changes Result in Lower Health Costs in 1993 (Report, 12/16/94, GAO/HEHS-95-27).

Hospital Costs: Cost Control Efforts at 17 Texas Hospitals (Report, 12/9/94, GAO/AIMD-95-21).

Health Care: Employers Urge Hospitals to Battle Costs Using Performance Data Systems (Report, 10/3/94, GAO/HEHS-95-1).

Hospital Compensation: Nationally Representative Data on Chief Executives' Compensation (Report, 8/16/94, GAO/HEHS-94-189).

Health Insurance For The Elderly: Owning Duplicate Policies Is Costly and Unnecessary (Report, 8/3/94, GAO/HEHS-94-185).

Indian Health Service: Efforts to Recruit Health Care Professionals (Report, 7/7/94, GAO/HEHS-94-180FS).

Health Care: Antitrust Enforcement Under Maryland Hospital All-Payer System (Report, 4/27/94, GAO/HEHS-94-81).

Blue Cross and Blue Shield: Experiences of Weak Plans Underscore the Role of Effective State Oversight (Report, 4/13/94, GAO/HEHS-94-71).

Medigap Loss Ratios, First 2 Years (Letter, 4/4/94, GAO/HEHS-94-131R).

Medical Review Saving (Letter, 2/28/94, GAO/HEHS-94-93R).

Medigap Insurance: Insurers' Compliance With Federal Minimum Loss Ratio Standards, 1988-91 (Report, 2/7/94, GAO/HEHS-94-47).

Health Insurance Regulation: Wide Variation in States' Authority, Oversight, and Resources (Report, 12/27/93, GAO/HRD-94-26). Testimony on same topic (11/5/93, GAO/T-HRD-94-55).

Hospitals: Chief Executives' Compensation (Testimony, 12/7/93, GAO/T-HRD-94-70).

Health Insurance: California Public Employees' Alliance Has Reduced Recent Premium Growth (Report, 11/22/93, GAO/HRD-94-40).

1993 German Health Reforms: Initiatives Tighten Cost Controls (Testimony, 10/13/93, GAO/T-HRD-94-2). Report on same topic (7/7/93, GAO/HRD-93-103).

1993 German Health Reforms: New Cost Control Initiatives (Report, 7/7/93, GAO/HRD-93-103). Testimony on same topic (10/13/93, GAO/T-HRD-94-2).

Health Insurance: Remedies Needed to Reduce Losses From Fraud and Abuse (Testimony, 3/8/93, GAO/T-HRD-93-8).

Health Insurance: Legal and Resource Constraints Complicate Efforts to Curb Fraud and Abuse (Testimony, 2/4/93, GAO/T-HRD-93-3). Report on same topic (5/7/92, GAO/HRD-92-69). Testimony on same topic (5/7/92, GAO/T-HRD-92-29).

#### Health Care Reform Related Issues

Health Care Reform: "Report Cards" Are Useful but Significant Issues Need to Be Addressed (Report, 9/29/94, GAO/HEHS-94-219).

Health Care Reform: Considerations for Risk Adjustment Under Community Rating (Report, 9/22/94, GAO/HEHS-94-173).

Small Business: SBA's Health Care Reform Activities (Report, 9/6/94, GAO/RCED-94-240).

Early Retiree Health: Health Security Act Would Shift Billions in Costs to Federal Government (Report, 7/21/94, GAO/HEHS-94-203FS).

Health Security Act: Analysis of Veterans' Health Care Provisions (Report, 7/15/94, GAO/HEHS-94-205FS).

Health Care Reform: Potential Difficulties in Determining Eligibility for Low-Income People (Report, 7/11/94, GAO/HEHS-94-176).

Veterans' Health Care: Efforts to Make va Competitive May Create Significant Risks (Testimony, 6/29/94, GAO/T-HEHS-94-197).

Health Reform: Purchasing Cooperatives Have an Increasing Role in Providing Access to Insurance (Testimony, 6/30/94, GAO/T-HEHS-94-196). Report on same topic (5/31/94, GAO/HEHS-94-142).

Federal Administrative Costs Under Health Security Act (Letter, 6/15/94, GAO/HEHS-94-187R).

Health Care Reform: Proposals Have Potential to Reduce Administrative Costs (Report, 5/31/94, GAO/HEHS-94-158).

Page 19 GAO/HEHS-95-77W

Health Care Reform: School-Based Health Centers Can Promote Access to Care (Report, 5/13/94, GAO/HEHS-94-166).

VA and the Health Security Act (Letter, 5/9/94, GAO/HEHS-94-159R).

VA Health Care Reform: Financial Implications of the Proposed Health Security Act (Testimony, 5/5/94, GAO/T-HEHS-94-148).

Health Care Alliances: Issues Relating to Geographic Boundaries (Report, 4/8/94, GAO/HEHS-94-139). Testimony on same topic (2/24/94, GAO/T-HEHS-94-108).

Health Care Reform: How Proposals Address Fraud and Abuse (Testimony, 3/17/94, GAO/T-HEHS-94-124).

Health Care in Hawaii: Implications for National Reform (Testimony, 3/16/94, GAO/T-HEHS-94-123). Report on same topic (2/11/94, GAO/HEHS-94-68).

Health Care Reform: Supplemental and Long-Term Care Insurance (Testimony, 11/9/93, GAO/T-HRD-94-58).

Health Insurance: How Health Care Reform May Affect State Regulation (Testimony, 11/5/93, GAO/T-HRD-94-55).

Veterans' Health Care: Potential Effects of Health Financing Reforms on Demand for va Services (Testimony, 3/31/93, GAO/T-HRD-93-12).

Veterans' Health Care: Potential Effects of Health Reforms on VA Construction (Testimony, 3/3/93, GAO/T-HRD-93-7).

### HHS Public Health Service Agencies

Health and Human Services: Opportunities to Realize Savings (Testimony, 1/12/95, GAO/T-HEHS-95-57).

Food and Drug Administration: Carrageenan Food Additive From the Philippines Conforms to Regulations (Report, 8/2/94, GAO/HEHS-94-141).

FDA User Fees: Current Measures Not Sufficient for Evaluating Effect on Public Health (Report, 7/22/94, GAO/PEMD-94-26).

FDA Regulation: Compliance by Dietary Supplement and Conventional Food Establishments (Report, 6/13/94, GAO/HEHS-94-134).

Page 20 GAO/HEHS-95-77W

FDA Drug Enforcement Actions (Letter, 5/6/94, GAO/HEHS-94-136R).

Safe Medical Devices (Letter, 2/10/94, GAO/HEHS-94-86R).

FDA Safety Devices (Letter, 2/2/94, GAO/HEHS-94-90R).

CDC Activities Are Appropriate and Non-Duplicative (Letter, 8/30/93, GAO/HRD-93-32R).

FDA Regulation of Dietary Supplements (Letter, 7/2/93, GAO/HRD-93-28R).

Hospital Sterilants: Insufficient FDA Regulation May Pose a Public Health Risk (Report, 6/14/93, GAO/HRD-93-79).

Alleged Lobbying Activities: Office for Substance Abuse Prevention (Report, 5/4/93, GAO/HRD-93-100).

FDA Premarket Approval: Process of Approving Lodine as a Drug (Report, 4/12/93, GAO/HRD-93-81).

Public Health Service: Evaluation Set-Aside Has Not Realized Its Potential to Inform the Congress (Report, 4/8/93, GAO/PEMD-93-13).

## Long-Term Care

Long-Term Care: Diverse, Growing Population Includes Millions of Americans of All Ages (Report, 11/7/94, GAO/HEHS-95-26).

Long-Term Care Reform: States' Views on Key Elements of Well-Designed Programs for the Elderly (Report, 9/6/94, GAO/HEHS-94-227).

Long-Term Care: Other Countries Tighten Budgets While Seeking Better Access (Report, 8/30/94, GAO/HEHS-94-154).

Medicaid Long-Term Care: Successful State Efforts to Expand Home Services While Limiting Costs (Report, 8/11/94, GAO/HEHS-94-167).

Survey of Long-Term Care for the Elderly (Letter, 7/21/94, GAO/HEHS-94-214R).

Long-Term Care Reform: Program Eligibility, States' Service Capacity, and Federal Role in Reform Need More Consideration (Testimony, 4/14/94, GAO/T-HEHS-94-144).

Page 21 GAO/HEHS-95-77W

Long-Term Care: The Need for Geriatric Assessment in Publicly Funded Home and Community-Based Programs (Testimony, 4/14/94, GAO/T-PEMD-94-20).

Long-Term Care: Demography, Dollars, and Dissatisfaction Drive Reform (Testimony, 4/12/94, GAO/T-HEHS-94-140).

Long-Term Care: Status of Quality Assurance and Measurement in Home and Community Based Services (Report, 3/31/94, GAO/PEMD-94-19).

Long-Term Care: Support for Elder Care Could Benefit the Government Workplace and the Elderly (Report, 3/4/94, GAO/HEHS-94-64).

Long-Term Care: Private Sector Elder Care Could Yield Multiple Benefits (Report, 1/31/94, GAO/HEHS-94-60).

Health Care Reform: Supplemental and Long-Term Care Insurance (Testimony, 11/9/93, GAO/T-HRD-94-58).

Long-Term Care Insurance: High Percentage of Policyholders Drop Policies (Report, 8/25/93, GAO/HRD-93-129).

VA Health Care: Potential for Offsetting Long-Term Care Costs Through Estate Recovery (Report, 7/27/93, GAO/HRD-93-68).

Long-Term Care Forum (Discussion Paper, 7/13-14/93, GAO/HRD-93-1-SP).

Long-Term Care Insurance: Tax Preferences Reduce Costs More for Those in Higher Tax Brackets (Report, 6/22/93, GAO/GGD-93-110).

Massachusetts Long-Term Care (Letter, 5/17/93, GAO/HRD-93-22R).

Long-Term Care Case Management: State Experiences and Implications for Federal Policy (Report, 4/6/93, GAO/HRD-93-52).

### Malpractice

Medical Malpractice Insurance Options (Letter, 2/28/94, GAO/HEHS-94-105R).

Medical Malpractice: Maine's Use of Practice Guidelines to Reduce Costs (Report, 10/25/93, GAO/HRD-94-8).

Medical Malpractice: Estimated Savings and Costs of Federal Insurance at Health Centers (Report, 9/24/93, GAO/HRD-93-130).

Medical Malpractice: Medicare/Medicaid Beneficiaries Account for a Relatively Small Percentage of Malpractice Losses (Report, 8/11/93, GAO/HRD-93-126).

Medical Malpractice: Experience With Efforts to Address Problems (Testimony, 5/20/93, GAO/T-HRD-93-24).

### **Managed Care**

Managed Health Care: Effect on Employers' Costs Difficult to Measure (Testimony, 2/2/94, GAO/T-HEHS-94-91). Report on same topic (10/19/93, GAO/HRD-94-3).

Managed Health Care: Effect on Employers' Costs Difficult to Measure (Report, 10/19/93, GAO/HRD-94-3).

Medicaid Managed Care: Healthy Moms, Healthy Kids—A New Program for Chicago (Report, 9/7/93, GAO/HRD-93-121).

<u>Defense Health Care: Lessons Learned From Dod's Managed Health Care Initiative</u> (Testimony, 5/10/93, GAO/T-HRD-93-21).

Medicaid: HealthPASS—An Evaluation of a Managed Care Program for Certain Philadelphia Recipients (Report, 5/7/93, GAO/HRD-93-67).

Medicaid: States Turn to Managed Care to Improve Access and Control Costs (Report, 3/17/93, GAO/HRD-93-46). Testimony on same topic (3/17/93, GAO/T-HRD-93-10).

# Medicare and Medicaid

Medicare Part B: Regional Variation in Denial Rates for Medical Necessity (Report, 12/19/94, GAO/PEMD-95-10). Testimony on same topic (12/19/94, GAO/T-PEMD-95-11).

Veterans' Health Care: Use of va Services by Medicare-Eligible Veterans (Report, 10/24/94, GAO/HEHS-95-13).

Medicare: Referrals to Physician-Owned Imaging Facilities Warrant HCFA's Scrutiny (Report, 10/20/94, GAO/HEHS-95-2).

Medicare: Changes to HMO Rate Setting Method Are Needed to Reduce Program Costs (Report, 9/2/94, GAO/HEHS-94-119).

Medicaid: Changes in Best Price for Outpatient Drugs Purchased by HMOS and Hospitals (Report, 8/5/94, GAO/HEHS-94-194FS).

Medicaid Long-Term Care: Successful State Efforts to Expand Home Services While Limiting Costs (Report, 8/11/94, GAO/HEHS-94-167).

Medicare: HCFA's Contracting Authority for Processing Medicare Claims (Report, 8/2/94, GAO/HEHS-94-171).

Medicaid: States Use Illusory Approaches to Shift Program Costs to Federal Government (Report, 8/1/94, GAO/HEHS-94-133).

Medicare: Technology Assessment and Medical Coverage Decisions (Report, 7/20/94, GAO/HEHS-94-195FS).

Medicare Transportation Benefits (Letter, 7/8/94, GAO/HEHS-94-184R).

Medicare: Shared System Conversion Led to Disruptions in Processing Maryland Claims (Report, 5/23/94, GAO/HEHS-94-66).

Medicaid Prenatal Care: States Improve Access and Enhance Services, but Face New Challenges (Report, 5/10/94, GAO/HEHS-94-152BR).

Medicare/Medicaid: Data Bank Unlikely to Increase Collections From Other Insurers (Report, 5/6/94, GAO/HEHS-94-147). Testimony on same topic (5/6/94, GAO/T-HEHS-94-162).

Medicare: Graduate Medical Education Payment Policy Needs to be Reexamined (Report, 5/5/94, GAO/HEHS-94-33).

Medicare: Inadequate Review of Claims Payments Limits Ability to Control Spending (Report, 4/29/94, GAO/HEHS-94-42).

Medicare: Impact of OBRA-90's Dialysis Provision on Providers and Beneficiaries (Report, 4/25/94, GAO/HEHS-94-65).

Medicare Transaction System (Letter, 4/20/94, GAO/HEHS-94-143R).

Medicare: Beneficiary Liability for Certain Paramedic Services May Be Substantial (Report, 4/15/94, GAO/HEHS-94-122BR).

Medicare Diagnostic Imaging Rates (Letter, 4/5/94, GAO/HEHS-94-129R).

Medicare Part B: Inconsistent Denial Rates for Medical Necessity Across Six Carriers (Testimony, 3/29/94, GAO/T-PEMD-94-17).

Los Angeles County Medi-Cal (Letter, 3/18/94, GAO/HEHS-94-116R).

Medicare: Greater Investment in Claims Review Would Save Millions (Report, 3/2/94, GAO/HEHS-94-35).

Medicaid: A Program Highly Vulnerable to Fraud (Testimony, 2/25/94, GAO/T-HEHS-94-106).

Medicare: New Claims Processing System Benefits and Acquisition Risks (Report, 1/25/94, GAO/HEHS/AIMD-94-79).

Medicare and Medicaid: Many Eligible People Not Enrolled in Qualified Medicare Beneficiary Program (Report, 1/20/94, GAO/HEHS-94-52).

Medicare/Medicaid Data Bank Issues (Letter, 11/15/93, GAO/HRD-94-63R).

Medicare: Adequate Funding and Better Oversight Needed to Protect Benefit Dollars (Testimony, 11/12/93, GAO/T-HRD-94-59).

Medicare: Better Guidance Is Needed To Preclude Inappropriate General and Administrative Charges (Report, 10/15/93, GAO/NSIAD-94-13).

HCFA Payment Rate for Erythropoietin (Letter, 10/13/93, GAO/HRD-94-1R).

Psychiatric Fraud and Abuse: Increased Scrutiny of Hospital Stays is Needed for Federal Health Programs (Report, 9/17/93, GAO/HRD-93-92).

Medicaid Managed Care: Healthy Moms, Healthy Kids—A New Program for Chicago (Report, 9/7/93, GAO/HRD-93-121).

Medicaid: Alternatives for Improving the Distribution of Funds to States (Report, 8/20/93, GAO/HRD-93-112FS).

Page 25 GAO/HEHS-95-77W

Medical Malpractice: Medicare/Medicaid Beneficiaries Account for a Relatively Small Percentage of Malpractice Losses (Report, 8/11/93, GAO/HRD-93-126).

Medicare Part B: Reliability of Claims Processing Across Four Carriers (Report, 8/11/93, GAO/PEMD-93-27).

Medicaid Drug Fraud: Federal Leadership Needed to Reduce Program Vulnerabilities (Report, 8/2/93, GAO/HRD-93-118). Testimony on same topic (8/2/93, GAO/T-HRD-93-28).

Medicare: Separate Payment for Fitting Braces and Artificial Limbs Is Not Needed (Report, 7/21/93, GAO/HRD-93-98).

Medicare Physician Payment: Geographic Adjusters Appropriate But Could Be Improved With New Data (Report, 7/20/93, GAO/HRD-93-93).

Medicaid Estate Planning (Letter, 7/20/93, GAO/HRD-93-29R).

Overhead Costs: Unallowable and Questionable Costs Charged to Medicare by Hospital Corporation of America (Testimony, 6/23/93, GAO/T-NSIAD-93-16).

Medicare: Renal Facility Cost Reports Probably Overstate Costs of Patient Care (Report, 5/18/93, GAO/HRD-93-70).

Medicaid: Data Improvements Needed to Help Manage Health Care Program (Report, 5/13/93, GAO/IMTEC-93-18).

Medicaid: HealthPASS—An Evaluation of a Managed Care Program for Certain Philadelphia Recipients (Report, 5/7/93, GAO/HRD-93-67).

Medicaid: The Texas Disproportionate Share Program Favors Public Hospitals (Report, 4/30/93, GAO/HRD-93-86).

Screening Mammography: Higher Medicare Payments Could Increase Costs Without Increasing Use (Report, 4/22/93, GAO/HRD-93-50).

Medicare: Physicians Who Invest in Imaging Centers Refer More Patients for More Costly Services (Testimony, 4/20/93, GAO/T-HRD-93-14). Report on same topic (5/27/92, GAO/HRD-92-59).

Page 26 GAO/HEHS-95-77W

Medicare Secondary Payer Program: Identifying Beneficiaries With Other Insurance Coverage Is Difficult (Testimony, 4/2/93, GAO/T-HRD-93-13).

Medicaid Formula Alternatives (Letter, 3/31/93, GAO/HRD-93-18R). Letter on same topic (3/2/93, GAO/HRD-93-17R).

Medicaid: Outpatient Drug Costs and Reimbursements for Selected Pharmacies in Illinois and Maryland (Report, 3/18/93, GAO/HRD-93-55FS).

Medicaid: States Turn to Managed Care to Improve Access and Control Costs (Report, 3/17/93, GAO/HRD-93-46). Testimony on same topic (3/17/93, GAO/T-HRD-93-10).

Medicare: Funding and Management Problems Result in Unnecessary Expenditures (Testimony, 2/17/93, GAO/T-HRD-93-4).

### **Prescription Drugs**

Family Planning Clinics: Strain of Norplant's High Up-Front Costs Has Subsided (Report, 10/7/94, GAO/HEHS-95-7).

Prescription Drug Prices in France (Letter, 8/12/94, GAO/HEHS-94-200R).

Prescription Drugs: Automated Prospective Review Systems Offer Significant Potential Benefits for Medicaid (Report, 8/5/94, GAO/AIMD-94-130).

Medicaid: Changes in Best Price for Outpatient Drugs Purchased by HMOS and Hospitals (Report, 8/5/94, GAO/HEHS-94-194FS).

Immunosuppressant Drugs (Letter, 8/1/94, GAO/HEHS-94-207R).

Prescription Drugs: Prices and Regulation in Canada and Europe (Testimony, 7/27/94, GAO/T-HEHS-94-213). Reports on same topic (5/17/94, GAO/HEHS-94-30; 1/12/94, GAO/HEHS-94-29; and 9/30/92, GAO/HRD-92-110). Testimony on same topic (2/22/93, GAO/T-HRD-93-5).

Prescription Drugs: Spending Controls in Four European Countries (Report, 5/17/94, GAO/HEHS-94-30).

Prescription Drugs: Companies Typically Charge More in the United States Than in the United Kingdom (Report, 1/12/94, GAO/HEHS-94-29).

HCFA Payment Rate for Erythropoietin (Letter, 10/13/93, GAO/HRD-94-1R).

Page 27 GAO/HEHS-95-77W

Medicaid: Outpatient Drug Costs and Reimbursements for Selected Pharmacies in Illinois and Maryland (Report, 3/18/93, GAO/HRD-93-55FS).

Prescription Drugs: Companies Typically Charge More in the United States Than in Canada (Testimony, 2/22/93, GAO/T-HRD-93-5). Report with same title (9/30/92, GAO/HRD-92-110).

Prescription Drug Prices: Analysis of Canada's Patented Medicine Prices Review Board (Report, 2/17/93, GAO/HRD-93-51).

#### **Provider Issues**

Medical Education: Curriculum and Financing Strategies Need to Encourage Primary Care Training (Report, 10/21/94, GAO/HEHS-95-9).

Health Professions Education: Role of Title VII/VIII Programs in Improving Access to Care Is Unclear (Report, 7/8/94, GAO/HEHS-94-164).

Primary Care Physicians: Managing Supply in Canada, Germany, Sweden, and the United Kingdom (Report, 5/18/94, GAO/HEHS-94-111).

Student Loans: Millions Loaned Inappropriately to U.S. Nationals at Foreign Medical Schools (Report, 1/21/94, GAO/HEHS-94-28).

# Public Health and Education

Health Care: School-Based Health Centers Can Expand Access for Children (Report, 12/22/94, GAO/HEHS-95-35).

Vaccines for Children: Major Implementation Hurdles Remain (Testimony, 7/21/94, GAO/T-PEMD-94-29). Report on same topic (7/18/94, GAO/PEMD-94-28).

Public Health Services: Agencies Use Different Approaches to Protect Public Against Disease and Injury (Report, 4/29/94, GAO/HEHS-94-85BR).

Homelessness: Appropriate Controls Implemented for 1990 McKinney Amendments' PATH Program (Report, 2/22/94, GAO/HEHS-94-82).

Residential Care: Some High-Risk Youth Benefit, but More Study Needed (Report, 1/28/94, GAO/HEHS-94-56).

Breastfeeding: wic's Efforts to Promote Breastfeeding Have Increased (Report, 12/16/93, GAO/HRD-94-13).

Page 28 GAO/HEHS-95-77W

Preventive Health Care for Children: Experience From Selected Foreign Countries (Report, 8/4/93, GAO/HRD-93-62).

<u>Drug Education: Limited Progress in Program Evaluation</u> (Testimony, 3/31/93, GAO/T-PEMD-93-2).

Childhood Immunization: Opportunities to Improve Immunization Rates at Lower Cost (Report, 3/24/93, GAO/HRD-93-41). Testimony on same topic (6/1/92, GAO/T-HRD-92-36).

Community-Based Drug Prevention: Comprehensive Evaluations of Efforts Are Needed (Report, 3/24/93, GAO/GGD-93-75).

Needle Exchange Programs: Research Suggests Promise as an AIDS Prevention Strategy (Report, 3/23/93, GAO/HRD-93-60).

Childhood Immunizations (Letter, 2/8/93, GAO/HRD-93-12R).

## Quality and Practice Standards

Breast Conservation versus Mastectomy: Patient Survival in Day-to-Day Practice and in Randomized Studies (Report, 11/15/94, GAO/PEMD-95-9).

Health Care Quality: How Does the United States Compare With Other Countries on Cancer Survival and Access to Bone Marrow Transplantation? (Testimony, 4/14/94, GAO/T-PEMD-94-21).

Long-Term Care: Status of Quality Assurance and Measurement in Home and Community Based Services (Report, 3/31/94, GAO/PEMD-94-19).

Cancer Survival: An International Comparison of Outcomes (Report, 3/7/94, GAO/PEMD-94-5).

Bone Marrow Transplantation (Report, 3/7/94, GAO/PEMD-94-10).

Bureau of Prisons Health Care: Inmates' Access to Health Care Is Limited by Lack of Clinical Staff (Report, 2/10/94, GAO/HEHS-94-36).

<u>va Health Care: va Medical Centers Need to Improve Monitoring of High-Risk Patients (Report, 12/10/93, GAO/HRD-94-27).</u>

Psychiatric Fraud and Abuse: Increased Scrutiny of Hospital Stays is Needed for Federal Health Programs (Report, 9/17/93, GAO/HRD-93-92).

Medicaid: HealthPASS—An Evaluation of a Managed Care Program for Certain Philadelphia Recipients (Report, 5/7/93, GAO/HRD-93-67).

Cataract Surgery: Patient-Reported Data on Appropriateness and Outcomes (Testimony, 4/21/93, GAO/T-PEMD-93-3). Report on same topic (4/20/93, GAO/PEMD-93-14).

Indian Health Service: Basic Services Mostly Available; Substance Abuse Problems Need Attention (Report, 4/9/93, GAO/HRD-93-48).

# Substance Abuse and Drug Treatment

Drug Use Among Youth: No Simple Answers to Guide Prevention (Report, 12/29/93, GAO/HRD-94-24).

Drug Control: Reauthorization of the Office of National Drug Control Policy (Report, 9/29/93, GAO/GGD-93-144).

Drug Use Measurement: Strengths, Limitations, and Recommendations for Improvement (Report, 6/25/93, GAO/PEMD-93-18).

Indian Health Service: Basic Services Mostly Available; Substance Abuse Problems Need Attention (Report, 4/9/93, GAO/HRD-93-48).

<u>Drug Education: Limited Progress in Program Evaluation</u> (Testimony, 3/31/93, GAO/T-PEMD-93-2).

Community-Based Drug Prevention: Comprehensive Evaluations of Efforts Are Needed (Report, 3/24/93, GAO/GGD-93-75).

Needle Exchange Programs: Research Suggests Promise as an AIDS Prevention Strategy (Report, 3/23/93, GAO/HRD-93-60).

#### Other Health Issues

## Environmental Impact on Health

Health and Safety: Status of Federal Efforts to Disclose Cold War Radiation Experiments Involving Humans (Testimony, 12/01/94, GAO/T-RCED-95-40).

Nuclear Health and Safety: Further Improvement Needed in the Hanford Tank Farm Maintenance Program (Report, 11/08/94, GAO/RCED-95-29).

Health and Safety: Protecting Workers and the Public Continues to Challenge DOE (Testimony, 9/22/94, GAO/T-RCED-94-283).

Nuclear Health and Safety: Consensus on Acceptable Radiation Risk to the Public Is Lacking (Report, 9/19/94, GAO/RCED-94-190).

Electromagnetic Fields: Federal Efforts to Determine Health Effects Are Behind Schedule (Report, 6/21/94, GAO/RCED-94-115).

Nuclear Health and Safety: Examples of Post World War II Radiation Releases at U.S. Nuclear Sites (Report, 11/24/93, GAO/RCED-94-51FS).

Environmental Tobacco Smoke (Letter, 2/8/93, GAO/RCED-93-77R).

#### Miscellaneous

Tax Policy: Pharmaceutical Industry's Use of the Research Tax Credit (Report, 5/13/94, GAO/GGD-94-139).

Health Care: Benefits and Barriers to Automated Medical Records (Testimony, 5/6/94, GAO/T-AIMD-94-117).

Tax Policy: Health Insurance Tax Credit Participation Rate Was Low (Report, 5/2/94, GAO/GGD-94-99).

Automating Medical Information (Letter, 10/22/93, GAO/AIMD-94-47R).

Medical Technology: Quality Assurance Systems and Global Markets (Report, 8/18/93, GAO/PEMD-93-15).

Federal Health Care: Increased Information Sharing Could Improve Service, Reduce Costs (Report, 6/29/93, GAO/IMTEC-93-33BR).

Automated Medical Records: Leadership Needed to Expedite Standards Development (Report, 4/30/93, GAO/IMTEC-93-17).

Page 31 GAO/HEHS-95-77W

# Department of Education

Department of Education: Opportunities to Realize Savings (Testimony, 1/18/95, GAO/T-HEHS-95-56).

Buyouts at the Department of Education (Letter, 8/17/94, GAO/GGD-94-197R).

Financial Audit: Federal Family Education Loan Program's Financial Statements for Fiscal Years 1993 and 1992 (Report, 6/30/94, GAO/AIMD-94-131).

Student Loans: Millions Loaned Inappropriately to U.S. Nationals at Foreign Medical Schools (Report, 1/21/94, GAO/HEHS-94-28).

HEAF 1992 Financial Condition (Letter, 6/18/93, GAO/HRD-93-21R).

Direct Student Loans: The Department of Education's Implementation of Direct Lending (Testimony, 6/10/93, GAO/T-HRD-93-26).

Financial Audit: Federal Family Education Loan Programs' Financial Statements (Report, 6/30/93, GAO/AIMD-93-4).

Department of Education: Long-Standing Management Problems Hamper Reforms (Report, 5/28/93, GAO/HRD-93-47).

Systemwide Education Reform: Federal Leadership Could Facilitate District-Level Efforts (Testimony, 5/4/93, GAO/T-HRD-93-20). Testimony on same topic (4/30/93, GAO/HRD-93-97).

## Early Childhood Development

Early Childhood Programs: Parent Education and Income Best Predict Participation (Report, 12/28/94, GAO/HEHS-95-47).

Early Childhood Programs: Local Perspectives on Barriers to Providing Head Start Services (Report, 12/21/94, GAO/HEHS-95-8).

Early Childhood Programs: Multiple Programs and Overlapping Target Groups (Report, 10/31/94, GAO/HEHS-95-4FS).

Early Childhood Programs: Many Poor Children and Strained Resources Challenge Head Start (Report, 5/17/94, GAO/HEHS-94-169BR).

Poor Preschool-Aged Children: Numbers Increase but Most Not in Preschool (Report, 7/21/93, GAO/HRD-93-111BR).

# Elementary and Secondary Education

Multiple Youth Programs (Letter, 1/19/95, GAO/HEHS-95-60R).

Charter Schools: New Model for Public Schools Provides Opportunities and Challenges (Report, 1/18/95, GAO/HEHS-95-42). Testimony on same topic (1/19/95, GAO/T-HEHS-95-52).

Health Care: School-Based Health Centers Can Expand Access for Children (Report, 12/22/94, GAO/HEHS-95-35).

Education Finance: Extent of Federal Funding in State Education Agencies (Report, 10/14/94, GAO/HEHS-95-3).

Precollege Math and Science Education: Department of Energy's Precollege Program Managed Ineffectively (Report, 9/13/94, GAO/HEHS-94-208).

Education Reform: School-Based Management Results in Changes in Instruction and Budgeting (Report, 8/23/94, GAO/HEHS-94-135).

Hispanics' Schooling: Risk Factors for Dropping Out and Barriers to Resuming Their Education (Report, 7/24/94, GAO/PEMD-94-24).

Title I Formula in S. 1513 (Letter, 6/7/94, GAO/HEHS-94-190R).

School-Age Children: Poverty and Diversity Challenge Schools Nationwide (Report, 4/29/94, GAO/HEHS-94-132). Testimony on same topic (3/16/94, GAO/T-HEHS-94-125).

Regulatory Flexibility in Schools: What Happens When Schools Are Allowed to Change the Rules (Report, 4/29/94, GAO/HEHS-94-102).

Special Education Reform: Districts Grapple With Inclusion Programs (Testimony, 4/28/94, GAO/T-HEHS-94-160).

Military Dependents' Education: Current Program Information and Potential Savings in DODDS (Testimony, 4/26/94, GAO/T-HEHS-94-155).

GAO Work Related to ESEA of 1965 (Letter, 4/26/94, GAO/HEHS-94-156R).

Immigrant Education: Federal Funding Has Not Kept Pace With Student Increases (Testimony, 4/14/94, GAO/T-HEHS-94-146).

Page 33 GAO/HEHS-95-77W

Hispanic Dropouts and Federal Programs (Letter, 4/6/94, GAO/PEMD-94-18R).

Total Quality Education (Letter, 2/10/94, GAO/HEHS-94-76R).

Elementary School Children: Many Change Schools Frequently, Harming Their Education (Report, 2/4/94, GAO/HEHS-94-45).

Limited English Proficiency: A Growing and Costly Educational Challenge Facing Many School Districts (Report, 1/28/94, GAO/HEHS-94-38).

Rural Children: Increasing Poverty Rates Pose Educational Challenges (Report, 1/11/94, GAO/HEHS-94-75BR).

School-Linked Human Services: A Comprehensive Strategy for Aiding Students at Risk of School Failure (Report, 12/30/93, GAO/HRD-94-21).

Food Assistance: Schools That Left the National School Lunch Program (Report, 12/3/93, GAO/RCED-94-36BR).

Food Assistance: Information on Meal Costs in the National School Lunch Program (Report, 12/1/93, GAO/RCED-94-32BR).

States' Regulatory Reform Efforts (Letter, 11/3/93, GAO/HRD-94-51R).

School Age Demographics: Recent Trends Pose New Educational Challenges (Report, 8/5/93, GAO/HRD-93-105BR).

Exchange Programs: Inventory of International Educational, Cultural and Training Programs (Report, 6/23/93, GAO/NSIAD-93-157BR).

Educational Achievement Standards: NAGB's Approach Yields Misleading Interpretations (Report, 6/23/93, GAO/PEMD-93-12).

Systemwide Education Reform: Federal Leadership Could Facilitate District-Level Efforts (Testimony, 5/4/93, GAO/T-HRD-93-20). Testimony on same topic (4/30/93, GAO/HRD-93-97).

Educational Testing: The Canadian Experience with Standards, Examinations, and Assessments (Report, 4/28/93, GAO/PEMD-93-11).

School Construction: Sallie Mae Financing Activities (Report, 4/13/93, GAO/HRD-93-61).

Page 34 GAO/HEHS-95-77W

Planning for Education Standards (Letter, 4/12/93, GAO/PEMD-93-21R).

Exiting Program Improvement (Letter, 3/30/93, GAO/HRD-93-2R).

Chapter 1 Accountability: Greater Focus on Program Goals Needed (Report, 3/29/93, GAO/HRD-93-69).

Exchange Programs: Observations on International, Educational, Cultural and Training Programs (Report, 3/23/93, GAO/NSIAD-93-7).

Compensatory Education: Difficulties in Measuring Comparability of Resources Within School Districts (Report, 3/11/93, GAO/HRD-93-37).

Compensatory Education: Additional Funds Help More Private School Students Receive Chapter 1 Services (Report, 2/26/93, GAO/HRD-93-65).

Student Achievement Standards and Testing (Testimony, 2/18/93, GAO/T-PEMD-93-1).

### **Higher Education**

Women's Educational Equity Act: A Review of Program Goals and Strategies Needed (Report, 12/27/94, GAO/PEMD-95-6).

College Savings Issues (Report, 11/4/94, GAO/HEHS-95-16R).

Motor Carrier Academy (Letter, 11/2/94, GAO/RCED-95-43R).

Pell Grant Costs (Letter, 9/28/94, GAO/HEHS-94-215R).

Pell Grants for Prison Inmates (Letter, 8/5/94, GAO/HEHS-94-224R).

Delta Teachers Academy (Letter, 5/19/94, GAO/RCED-94-213R).

Higher Education: Grants Effective at Increasing Minorities' Chances of Graduating (Testimony, 5/17/94, GAO/T-HEHS-94-168).

<u>Default Rates at Historically Black Colleges and Universities</u> (Letter, 3/9/94, GAO/HEHS-94-97R).

Peace Corps: Status of the Educational Assistance Grants Demonstration Program (Report, 2/25/94, GAO/NSIAD-94-89).

Education (Comprehensive 2-Year Listing)

Higher Education: Information on Minority-Targeted Scholarships (Report, 1/14/94, GAO/HEHS-94-77).

Deaf Education: Improved Oversight Needed for National Technical Institute for the Deaf (Report, 12/16/93, GAO/HRD-94-23).

Student Financial Aid Programs: Pell Grant Program Abuse (Testimony, 10/27/93, GAO/T-OSI-94-8).

Financial Management: Education's Student Loan Program Controls Over Lenders Need Improvement (Report, 9/9/93, GAO/AIMD-93-33).

Vocational Rehabilitation: Evidence for Federal Program's Effectiveness Is Mixed (Report, 8/27/93, GAO/PEMD-93-19).

Student Loans: Default Rates at Historically Black Colleges and Universities (Report, 8/19/93, GAO/HRD-93-117FS).

Direct Student Loan Savings (Letter, 7/15/93, GAO/HRD-93-25R).

HEAF 1992 Financial Condition (Letter, 6/18/93, GAO/HRD-93-21R).

Direct Student Loans: The Department of Education's Implementation of Direct Lending (Testimony, 6/10/93, GAO/T-HRD-93-26).

Department of Education: Long-Standing Management Problems Hamper Reforms (Report, 5/28/93, GAO/HRD-93-47).

Athletic Department Profiles (Letter, 5/21/93, GAO/HRD-93-24R).

Comments on CRS Direct Loan Report (Letter, 4/29/93, GAO/HRD-93-20R).

Financial Audit: Guaranteed Student Loan Program's Internal Controls and Structure Need Improvement (Report, 3/16/93, GAO/AFMD-93-20).

Direct Loan Debate (Letter, 2/8/93, GAO/HRD-93-15R).

## School-To-Work Transition

Youth Training (Letter, 9/6/94, GAO/PEMD-94-32R).

Education (Comprehensive 2-Year Listing)

Transition From School to Work: S. 1361 Addresses Components of Comprehensive Strategy (Testimony, 9/28/93, GAO/T-HRD-93-31). Report on same topic (9/7/93, GAO/HRD-93-139).

Vocational Education: Status in 2-Year Colleges in 1990-91 and Early Signs of Change (Report, 8/16/93, GAO/HRD-93-89).

School Age Demographics: Recent Trends Pose New Educational Challenges (Report, 8/5/93, GAO/HRD-93-105BR).

Vocational Education: Status in School Year 1990-91 and Early Signs of Change at Secondary Level (Report, 7/13/93, GAO/HRD-93-71).

Skill Standards: Experience in Certification Systems Shows Industry Involvement to Be Key (Report, 5/18/93, GAO/HRD-93-90). Testimony on same topic (5/14/93, GAO/T-HRD-93-23).

Systemwide Education Reform: Federal Leadership Could Facilitate District-Level Efforts (Testimony, 5/4/93, GAO/T-HRD-93-20). Testimony on same topic (4/30/93, GAO/HRD-93-97).

Page 37 GAO/HEHS-95-77W

## Equal Employment Opportunities

Discrimination Complaints: Monetary Awards in Federal EEO Cases (Report, 1/3/95, GAO/GGD-95-28FS).

Managing DOE: Further Review Needed of Suspensions of Security Clearances for Minority Employees (Report, 12/8/94, GAO/RCED-95-15).

Equal Employment Opportunity: Immigration and Naturalization Service's Equal Employment Opportunity Program (Testimony, 11/17/94, GAO/T-GGD-95-41).

Equal Employment Opportunity: Displacement Rates, Unemployment Spells, and Reemployment Wages by Race (Report, 9/16/94, GAO/HEHS-94-229FS).

Federal Affirmative Employment: Better Guidance Needed for Small Agencies (Report, 7/21/94, GAO/GGD-94-71).

Application of Laws: Comments on the Congressional Accountability Act—S. 2071 (Testimony, 6/29/94, GAO/T-OGC-94-2).

Employment Discrimination: How Registered Representatives Face Discrimination (Report, 3/30/94, GAO/HEHS-94-17).

Sex Discrimination: Agencies' Handling of Sexual Harassment and Related Complaints (Testimony, 3/8/94, GAO/T-OSI-94-22).

Sex Discrimination: DEA's Handling of Sexual Harassment and Other Complaints (Report, 3/4/94, GAO/OSI-94-10).

EEO at the National Park Service (Letter, 3/3/94, GAO/GGD-94-54R).

EEOC'S Expanding Workload: Increases in Age Discrimination and Other Charges Call for New Approach (Report, 2/9/94, GAO/HEHS-94-32).

Federal Personnel: The EEO Implications of Reductions-In-Force (Testimony, 2/1/94, GAO/T-GGD-94-87).

Pay Equity: Experiences of Canada and the Province of Ontario (Report, 11/2/93, GAO/GGD-94-27BR).

EEOC: An Overview (Testimony, 7/27/93, GAO/T-HRD-93-30).

Assessing EEO Progress at INS (Letter, 7/15/93, GAO/GGD-93-54R).

Legislative Employment: EEO Complaint Processing by the Office of Fair Employment Practices (Testimony, 5/27/93, GAO/T-GGD-93-30).

Federal Employment: Progress of Women and Minorities in Key Federal Jobs and Handling EEO Complaints at the Bureau of Arms, Tobacco, and Firearms (Testimony, 5/26/93, GAO/T-GGD-93-33).

Monetary Payments in Federal EEO Cases (Letter, 5/25/93, GAO/GGD-93-45R).

Information on Black Employment at INS (Letter, 5/17/93, GAO/GGD-93-44R).

## Labor and Management Relations

U.S. Postal Service: The State of Labor-Management Relations (Testimony, 11/30/94, GAO/T-GGD-95-46).

U.S. Postal Service: Labor-Management Problems Persist on the Workroom Floor (Volume I) (Report, 9/29/94, GAO/GGD-94-201A).

Workplace Regulation: Information on Selected Employer and Union Experiences (Report, 6/30/94, GAO/HEHS-94-138, vols. I and II).

Federal Trade Commission: Enforcement of the Trade Regulation Rule on Franchising (Report, 7/13/93, GAO/HRD-93-83).

## Training and Employment Assistance

Multiple Employment Training Programs: Major Overhaul Needed to Reduce Costs, Streamline the Bureaucracy, and Improve Results (Testimony, 1/10/95, GAO/T-HEHS-95-53).

Dislocated Workers: An Early Look at the NAFTA Transitional Adjustment Assistance Program (Report, 11/28/94, GAO/HEHS-95-31).

Multiple Employment Training Programs: Basic Program Data Often Missing (Testimony, 9/8/94, GAO/T-HEHS-94-239).

Multiple Employment Training Programs: How Legislative Proposals Address Concerns (Testimony, 8/4/94, GAO/T-HEHS-94-221).

Multiple Employment Training Programs: Overlap Among Programs Raises Questions About Efficiency (Report, 7/11/94, GAO/HEHS-94-193).

Multiple Employment Training Programs: Conflicting Requirements Underscore Need for Change (Testimony, 3/10/94, GAO/T-HEHS-94-120).

Job Training Partnership Act: Labor Title IV Could Improve Relations With Native Americans (Report, 3/4/94, GAO/HEHS-94-67).

Multiple Employment Training Programs: Major Overhaul is Needed (Testimony, 3/3/94, GAO/T-HEHS-94-109).

Multiple Employment Training Programs: Most Federal Agencies Do Not Know If Their Programs Are Working Effectively (Report, 3/2/94, GAO/HEHS-94-88).

Multiple Employment Training Programs: Overlapping Programs Can Add Unnecessary Administrative Costs (Report, 1/28/94, GAO/HEHS-94-80).

Multiple Employment Training Programs: Conflicting Requirements Hamper Delivery of Services (Report, 1/28/94, GAO/HEHS-94-78).

Military Downsizing: Persons Returning to Civilian Life Need More Help from DOD (Report, 1/21/94, GAO/HEHS-94-39).

Dislocated Workers: A Look Back at the Redwood Employment Training Programs (Report, 12/13/93, GAO/HRD-94-16BR).

Dislocated Workers: Proposed Re-employment Assistance Program (Report, 11/12/93, GAO/HRD-94-61).

Occupational Safety and Health: Changes Needed in the Combined Federal-State Approach (Testimony, 10/20/93, GAO/T-HRD-94-3).

Dislocated Workers: Trade Adjustment Assistance Program Flawed (Testimony, 10/19/93, GAO/T-HRD-94-4).

Transition From School to Work: S. 1361 Addresses Components of Comprehensive Strategy (Testimony, 9/28/93, GAO/T-HRD-93-31). Report on same topic (9/7/93, GAO/HRD-93-139).

Unemployment Insurance: Program's Ability to Meet Objectives Jeopardized (Report, 9/28/93, GAO/HRD-93-107).

Page 40

Vocational Rehabilitation: Evidence for Federal Programs Effectiveness is Mixed (Report, 8/27/93, GAO/PEMD-93-19).

Multiple Employment Programs: National Employment Training Strategy Needed (Testimony, 6/18/93, GAO/T-HRD-93-27).

Multiple Employment Programs (Letter, 6/15/93, GAO/HRD-93-26R).

Prisoner Labor: Perspectives on Paying the Federal Minimum Wage (Report, 5/20/93, GAO/GGD-93-98).

The Job Training Partnership Act: Potential for Program Improvements but National Job Training Strategy Needed (Testimony, 4/29/93, GAO/T-HRD-93-18).

Acquisition Management: Waivers to Acquisition Workforce Training, Education, and Experience Requirements (Report, 3/30/93, GAO/NSIAD-93-128).

Dislocated Workers: Implementation of the Worker Adjustment and Retraining Notification Act (WARN) (Testimony, 2/23/93, GAO/T-HRD-93-6). Report on same topic (2/23/93, GAO/HRD-93-18).

## Workplace Quality

Garment Industry: Efforts to Address the Prevalence and Conditions of Sweatshops (Report, 11/2/94, GAO/HEHS-95-29).

Health and Safety: Protecting Department of Energy Workers' Health and Safety (Testimony, 3/9/94, GAO/T-RCED-94-143).

Nuclear Health and Safety: Safety and Health Oversight at DOE Defense Nuclear Facilities (Testimony, 3/1/94, GAO/T-RCED-94-138).

Occupational Safety and Health: Changes Needed in the Combined Federal-State Approach (Report, 2/28/94, GAO/HEHS-94-10). Testimony on same topic (10/20/93, GAO/T-HRD-94-3).

Pesticides on Farms: Limited Capability Exists to Monitor Occupational Illnesses and Injuries (Letter Report, 12/15/93, GAO/PEMD-94-6).

Aviation Safety: FAA Can Better Prepare General Aviation Pilots for Mountain Flying Risks (Report, 12/9/93, GAO/RCED-94-15).

Page 41 GAO/HEHS-95-77W

Occupational Safety and Health: Differences Between Programs in the United States and Canada (Report, 12/6/93, GAO/HRD-94-15FS).

U.S.-Mexico Trade: The Work Environment at Eight U.S.-Owned Maquiladora Auto Parts Plants (Report, 11/1/93, GAO/GGD-94-22).

Toxic Substances: Information on Lead Hazards in Child Care Facilities and Schools is Limited (Testimony, 9/15/93, GAO/T-RCED-93-48).

Pesticide Reregistration May Not Be Completed Until 2006 (Report, 5/21/93, GAO/RCED-93-94).

Americans With Disabilities Act: Initial Accessibility Good but Important Barriers Remain (Report, 5/19/93, GAO/PEMD-93-16).

Safety and Health: Key Independent Oversight Program at DOE Needs Strengthening (Report, 5/17/93, GAO/RCED-93-85).

Nuclear Health and Safety: Corrective Actions on Tigers Teams' Findings Progressing Slower Than Planned (Report, 3/25/93, GAO/RCED-93-66).

Mine Safety and Health: Tampering Scandal Led to Improved Sampling Devices (Report, 2/25/93, GAO/HRD-93-63).

## Other Employment Issues

Department of Labor: Opportunities to Realize Savings (Testimony, 1/18/95, GAO/T-HEHS-95-55).

Federal Personnel: Federal/Private Sector Pay Comparisons (Report, 12/14/94, GAO/OCE-95-1).

The Public Service: Issues Confronting the Federal Civilian Workforce (Report, 8/25/94, GAO/GGD-94-157).

Federal Employment: H.R. 4361, Federal Employees Family Friendly Leave Act (Testimony, 5/18/94, GAO/T-GGD-94-152).

Federal Employment: Impact of the President's Budget on Federal Employees (Testimony, 3/10/94, GAO/T-GGD-94-108).

Department of Labor: Noncompetitive, Discretionary Grants (Report, 2/22/94, GAO/HEHS-94-9).

Page 42 GAO/HEHS-95-77W

Davis-Bacon Act (Letter, 2/7/94, GAO/HEHS-94-95R).

North American Free Trade Agreement: A Focus on the Substantive Issues (Testimony, 9/21/93, GAO/T-GGD-93-44). Report on same topic (9/9/93, GGD-93-137).

U.S.-Mexico Trade: The Maquiladora Industry and U.S. Employment (Report, 7/20/93, GAO/GGD-93-129).

The Public Service: Issues Confronting the Federal Civilian Workforce (Report, 3/16/93, GAO/GGD-93-53).

## Aging

Aging Issues: Related GAO Reports and Activities in Fiscal Year 1994 (Report, 12/29/94, GAO/HEHS-95-44).

Survey of Long-Term Care for the Elderly (Letter, 7/21/94, GAO/HEHS-94-214R).

Older Americans Act: Funding Formula Could Better Reflect State Needs (Report, 5/12/94, GAO/HEHS-94-41).

Older Americans Act: The National Eldercare Campaign (Report, 2/23/94, GAO/PEMD-94-7).

Older Americans Act: Title III Funds Not Distributed According to Statute (Report, 1/18/94, GAO/HEHS-94-37).

Aging Issues: Related GAO Reports and Activities in Fiscal Year 1993 (Report, 12/22/93, GAO/HRD-94-73).

Older Americans Act: Eldercare Partnerships Generate Few Additional Funds for Public Services (Testimony, 5/27/93, GAO/T-PEMD-93-4).

Older Americans Act: Eldercare Public-Private Partnerships (Report, 4/16/93, GAO/PEMD-93-20).

Rental Housing: Serving the Elderly Through the Section 8 Program (Report, 3/29/93, GAO/RCED-93-12FS).

## Children's Issues

## Child Support

Child Support Enforcement: Families Could Benefit From Stronger Enforcement Program (Report, 12/27/94, GAO/HEHS-95-24).

Child Support Enforcement: Federal Efforts Have Not Kept Pace With Expanding Program (Testimony, 7/20/94, GAO/T-HEHS-94-209).

Child Support Enforcement: Credit Bureau Reporting Shows Promise (Report, 6/3/94, GAO/HEHS-94-175).

Child Support Enforcement: States Proceed With Immediate Wage Withholding; More HHS Action Needed (Report, 6/15/93, GAO/HRD-93-99).

Page 44 GAO/HEHS-95-77W

#### Other Children's Issues

Child Care: Narrow Subsidy Programs Create Problems for Mothers Trying to Work (Testimony, 1/31/95, GAO/T-HEHS-95-69).

Low-Income Families: Comparison of Incomes of AFDC and Working Poor Families (Testimony, 1/25/95, GAO/T-HEHS-95-63).

Child Care: Child Care Subsidies Increase Likelihood That Low-Income Mothers Will Work (Report, 12/30/94, GAO/HEHS-95-20).

Child Care: Promoting Quality in Family Child Care (Report, 12/7/94, GAO/HEHS-95-36). Testimony on same topic (12/9/94, GAO/T-HEHS-95-43).

Child Care: Current System Could Undermine Goals of Welfare Reform (Testimony, 9/20/94, GAO/T-HEHS-94-238).

Dependent Exemption (Letter, 8/31/94, GAO/GGD-94-200R).

Child Welfare: HHS Begins to Assume Leadership to Implement National and State Systems (Report, 6/8/94, GAO/AIMD-94-37).

Lead-Based Paint Poisoning: Children in Section 8 Tenant-Based Housing Are Not Adequately Protected (Report, 5/13/94, GAO/RCED-94-137).

Child Care: Working Poor and Welfare Recipients Face Service Gaps (Report, 5/13/94, GAO/HEHS-94-87).

Infants and Toddlers: Dramatic Increases in Numbers Living in Poverty (Report, 4/7/94, GAO/HEHS-94-74).

Foster Care: Parental Drug Abuse Has Alarming Impact on Young Children (Report, 4/4/94, GAO/HEHS-94-89).

Child Care Quality: States' Difficulties Enforcing Standards Confront Welfare Reform Plans (Testimony, 2/11/94, GAO/T-HEHS-94-99).

Residential Care: Some High-Risk Youth Benefit, But More Study Needed (Report, 1/28/94, GAO/HEHS-94-56).

Foster Care: Federal Policy on Title IV-E Share of Training Costs (Report, 11/3/93, GAO/HRD-94-7).

Lead-Based Paint Poisoning: Children in Public Housing Are Not Adequately Protected (Report, 9/17/93, GAO/RCED-93-138).

Toxic Substances: The Extent of Lead Hazards in Child Care Facilities and Schools Is Unknown (Report, 9/14/93, GAO/RCED-93-197). Testimony on same topic (9/15/93, GAO/T-RCED-93-48).

Foster Care: Services to Prevent Out-of-Home Placements Are Limited by Funding Barriers (Report, 6/29/93, GAO/HRD-93-76).

Intercountry Adoption: Procedures Are Reasonable, but Sometimes Inefficiently Administered (Report, 4/26/93, GAO/NSIAD-93-83).

Lead-Based Paint Poisoning: Children Not Fully Protected When Federal Agencies Sell Homes to Public (Report, 4/5/93, GAO/RCED-93-38).

Foster Care: State Agencies Other Than Child Welfare Can Access Title IV-E Funds (Report, 2/9/93, GAO/HRD-93-6).

#### **Pensions**

#### Pension Benefit Guaranty Corporation

Management Letter: Pension Benefit Guaranty Corporation's Accounting Procedures (Report, 8/29/94, AIMD-94-168ML).

Proposal to Strengthen H.R. 3396 (Letter, 6/24/94, GAO/HEHS-94-181R). Testimony on same topic (6/15/94, GAO/T-HEHS-94-191), and 4/19/94, GAO/T-HEHS-94-149).

Financial Audit: Pension Benefit Guaranty Corporation's 1993 and 1992 Financial Statements (Report, 5/4/94, GAO/AIMD-94-109).

Underfunded Pension Plans: Stronger Funding Rules Needed to Reduce Federal Government's Growing Exposure (Testimony, 6/15/94, GAO/T-HEHS-94-191). Testimony on same topic (4/19/94, GAO/T-HEHS-94-149).

Financial Audit: Pension Benefit Guaranty Corporation's 1992 and 1991 Financial Statements (Report, 9/29/93, GAO/AIMD-93-21).

## Public and Private Pension Issues

District Pensions: Federal Options for Sharing Burden to Finance Unfunded Liability (Report, 12/28/94, GAO/HEHS-95-40).

Private Pensions: Funding Rule Change Needed to Reduce PBGC's Multibillion Dollar Exposure (Report, 10/5/94, GAO/HEHS-95-5).

Pension Plans: Stronger Labor ERISA Enforcement Should Better Protect Plan Participants (Report, 8/8/94, GAO/HEHS-94-157).

Early Retiree Health: Health Security Act Would Shift Billions in Costs to Federal Government (Report, 7/21/94, GAO/HEHS-94-203FS).

D.C. Pensions: Plans Consuming Growing Share of District Budget (Testimony, 6/14/94, GAO/T-HEHS-94-192).

D.C. Pension Benefits (Report, 11/4/93, GAO/HRD-94-18).

ERISA Targeting (Letter, 9/30/93, GAO/HRD-93-34R).

Federal Personnel: Employment Policy Challenges Created by an Aging Workforce (Report, 9/23/93, GAO/GGD-93-138).

Army Materiel Command: Providing Early Retirement Incentives in 1990 Could Have Saved Money (Report, 8/24/93, GAO/NSIAD-93-233).

Financial Management: Estimate of Interest on Selected Benefits Received by Postal Service Retirees (Report, 7/29/93, GAO/AIMD-93-11).

Small Pension Plans: Concerns About the IRS Actuarial Audit Program (Report, 6/30/93, GAO/HRD-93-64).

Private Pensions: Most Underfunded Plan Sponsors Are Not Making Additional Contributions (Testimony, 4/20/93, GAO/T-HRD-93-16).

Private Pensions: Protections for Retirees' Insurance Annuities Can Be Strengthened (Report, 3/31/93, GAO/HRD-93-29).

District's Workforce: Annual Report Required by the District of Columbia Retirement Reform Act (Report, 3/31/93, GAO/GGD-93-81).

Pension Plans: Labor Should Not Ignore Some Small Plans That Report Violations (Report, 3/26/93, GAO/HRD-93-45).

Page 47 GAO/HEHS-95-77W

The Public Service: Issues Confronting the Federal Civilian Workforce (Report, 3/16/93, GAO/GGD-93-53).

## Social Security and Disability

#### Disability

Supplemental Security Income: Recent Growth in the Rolls Raises Fundamental Program Concerns (Testimony, 1/27/95, GAO/T-HEHS-95-67).

Social Security: Rapid Rise in Children on SSI Disability Rolls Follows New Regulations (Report, 9/9/94, GAO/HEHS-94-225).

CDR Process Could Be Enhanced (Letter, 7/29/94, GAO/HEHS-94-212R).

Social Security: New Continuing Disability Review Process Could Be Enhanced (Report, 6/27/94, GAO/HEHS-94-118).

Disability Benefits for Addicts (Letter, 6/8/94, GAO/HEHS-94-178R).

Social Security Disability: SSA Quality Assurance Improvements Can Produce More Accurate Payments (Report, 6/3/94, GAO/HEHS-94-107).

Social Security Disability: Most of Gender Difference Explained (Report, 5/27/94, GAO/HEHS-94-94).

Social Security: Major Changes Needed for Disability Benefits for Addicts (Report, 5/13/94, GAO/HEHS-94-128). Testimony on same topic (2/10/94, GAO/T-HEHS-94-101).

Social Security: Continuing Disability Review Process Improved, But More Targeted Reviews Needed (Testimony, 3/10/94, GAO/T-HEHS-94-121). Report on same topic (7/8/93, GAO/HRD-93-109).

Social Security: Disability Rolls Keep Growing, While Explanations Remain Elusive (Report, 2/8/94, GAO/HEHS-94-34).

Social Security: Increasing Number of Disability Claims and Deteriorating Service (Report, 11/10/93, GAO/HRD-94-11). Testimony on same topic (3/25/93, GAO/T-HRD-93-11).

Page 48 GAO/HEHS-95-77W

Social Security Disability: ssa Needs to Improve Continuing Disability Review Program (Report, 7/8/93, GAO/HRD-93-109).

Social Security: Rising Disability Rolls Raise Questions That Must Be Answered (Testimony, 4/22/93, GAO/T-HRD-93-15).

Social Security: SSA's Processing of Continuing Disability Reviews (Testimony, 3/9/93, GAO/T-HRD-93-9).

#### Social Security Administration

SSA Services to Employers (Letter, 12/6/94, GAO/HEHS-95-38R).

Accuracy of Form SSA 1099 (Letter, 9/26/94, GAO/HEHS-94-234R).

Social Security Administration: Risks Associated With Information Technology Investment Continue (Report, 9/19/94, GAO/AIMD-94-143).

Social Security: Trust Funds Can Be More Accurately Funded (Report, 9/2/94, GAO/HEHS-94-48).

Social Security: Most Social Security Death Information Accurate But Improvements Possible (Report, 8/29/94, GAO/HEHS-94-211).

Social Security Administration: Major Changes in ssa's Business Processes Are Imperative (Testimony, 4/14/94, GAO/T-AIMD-94-106).

Social Security Administration: Many Letters Difficult to Understand (Testimony, 3/22/94, GAO/T-HEHS-94-126).

Social Security: Sustained Effort Needed to Improve Management and Prepare for the Future (Report, 10/27/93, GAO/HRD-94-22). Testimony on same topic (10/28/93, GAO/T-HRD-94-46).

Social Security Administration as an Independent Agency (Testimony, 9/14/93, GAO/T-HRD-93-31).

Status of Agency Use of SSA Death Information (Letter, 7/20/93, GAO/HRD-93-31R).

Social Security: Need to Improve Postentitlement Service to the Public (Report, 5/7/93, GAO/HRD-93-21).

Page 49 GAO/HEHS-95-77W

Social Security: IRS Tax Identity Data Can Help Improve SSA Earnings Records (Report, 3/29/93, GAO/HRD-93-42).

Social Security: Telephone Busy Signal Rates at Local SSA Field Offices (Report, 3/4/93, GAO/HRD-93-49).

## Other Social Security Programs

Social Security: GAO's Analysis of the Notch Issue (Testimony, 9/16/94, GAO/T-HEHS-94-236).

Social Security Retirement Accounts (Letter, 8/12/94, GAO/HEHS-94-226R).

#### Welfare

Welfare to Work: AFDC Training Program Spends Billions, but Not Well Focused on Employment (Testimony, 1/10/95, GAO/T-HEHS-95-51). Report on same topic (12/19/94, GAO/HEHS-95-28).

Child Care: Current System Could Undermine Goals of Welfare Reform (Testimony, 9/20/94, GAO/T-HEHS-94-238).

JOBS and JTPA: Tracking Spending Outcomes and Program Performance (Report, 7/15/94, GAO/HEHS-94-177).

Efforts to Assist the Homeless in Baltimore (Letter, 7/11/94, GAO/RCED-94-239R).

Efforts to Assist the Homeless in St. Louis (Letter, 7/11/94, GAO/RCED-94-97R).

Efforts to Assist the Homeless in San Antonio (Letter, 7/11/94, GAO/RCED-94-238R).

Efforts to Assist the Homeless in Seattle (Letter, 7/11/94, GAO/RCED-94-237R).

Welfare to Work: JOBS Automated Systems Do Not Focus on Program's Employment Objective (Report, 6/8/94, GAO/AIMD-94-44).

Families on Welfare: Teenage Mothers Least Likely to Become Self-Sufficient (Report, 5/31/94, GAO/HEHS-94-115).

Families on Welfare: Focus on Teenage Mothers Could Enhance Welfare Reform Efforts (Report, 5/31/94, GAO/HEHS-94-112).

Page 50 GAO/HEHS-95-77W

Families on Welfare: Sharp Rise in Never-Married Women Reflects Societal Trend (Report, 5/31/94, GAO/HEHS-94-92).

Child Care: Working Poor and Welfare Recipients Face Service Gaps (Report, 5/13/94, GAO/HEHS-94-87).

Homelessness: McKinney Act Programs Provide Assistance but Are Not Designed to Be the Solution (Report, 5/94, GAO/RCED-94-37).

Automated Welfare Systems: Historical Costs and Projections (Report, 2/25/94, GAO/AIMD-94-52FS).

Tax Policy: Earned Income Tax Credit: Design and Administration Could Be Improved (Report, 9/24/93, GAO/GGD-93-145).

Homelessness: Information on and Barriers to Assistance Programs Providing Foreclosed Property (Report, 9/30/93, GAO/RCED-93-182).

Self-Sufficiency: Opportunities and Disincentives on the Road to Economic Independence (Report, 8/6/93, GAO/HRD-93-23).

Public Housing: Low-Income Housing Tax Credit as an Alternative Development Method (Report, 7/16/93, GAO/RCED-93-31).

Welfare to Work: States Move Unevenly to Serve Teen Parents in JOBS (Report, 7/7/93, GAO/HRD-93-74).

Welfare to Work: Jobs Participation Rate Data Unreliable for Assessing States' Performance (Report, 5/5/93, GAO/HRD-93-73).

Earned Income Tax Credit: Effectiveness of Design and Administration (Testimony, 3/30/93, GAO/T-GGD-93-20).

Other Products
Related to Social
Security, Disability,
and Welfare

Health and Human Services: Opportunities to Realize Savings (Testimony, 1/12/95, GAO/T-HEHS-95-57).

Illegal Aliens: Assessing Estimates of Financial Burden on California (Report, 11/28/94, GAO/HEHS-95-22).

Financial Audit: House Child Care Center—Fiscal Years Ended 9-30-93, 9-30-92, and Month Ended 9-30-91 (Report, 10/14/94, GAO/AIMD-95-2).

UMWA'S Combined Fund Finances (Letter, 6/30/94, GAO/HEHS-94-201R).

Americans with Disabilities Act: Effects of the Law on Access to Goods and Services (Report, 6/21/94, GAO/PEMD-94-14).

Federal Aid: Revising Poverty Statistics Affects Fairness of Allocation Formulas (Report, 5/18/94, GAO/HEHS-94-165).

Local Tax Abatement (Letter, 4/21/94, GAO/HEHS-94-84R).

Quality Assurance Independence (Letter, 4/28/94, GAO/HEHS-94-151R).

Federal Mandates: Unfunded Requirements Concern State and Local Officials (Letter, 4/5/94, GAO/HEHS-94-110R).

Vietnamese Amerasian Resettlement: Education, Employment, and Family Outcomes in the United States (Report, 3/31/94, GAO/PEMD-94-15).

Grant Administration: CDC Oversight of Grantees' Activities Needs Improvement (Report, 12/10/93, GAO/HRD-94-12).

Refugee Resettlement: Unused Federal Funds in 1991 and 1992 (Report, 12/7/93, GAO/HRD-94-44).

State and Local Finances: Some Jurisdictions Confronted by Short- and Long-Term Problems (Report, 10/6/93, GAO/HRD-94-1). Testimony on same topic (10/6/93, GAO/T-HRD-94-1).

Benefits for Illegal Aliens: Some Program Costs Increasing, But Total Costs Unknown (Testimony, 9/29/93, GAO/T-HRD-93-33).

Federal Personnel: Employment Policy Challenges Created by an Aging Workforce (Report, 9/23/93, GAO/GGD-93-138).

Illegal Aliens: Despite Data Limitations, Current Methods Provide Better Population Estimates (Report, 8/5/93, GAO/PEMD-93-25).

Refugee Resettlement: Initial Reception and Placement Assistance (Report, 6/18/93, GAO/NSIAD-93-193BR).

Rural Disaster Assistance (Letter, 6/14/93, GAO/RCED-93-170R).

Puerto Rico: Confusion Over Applicability of the Electoral Law to Referendum Process (Report, 5/28/93, GAO/HRD-93-84).

Tax Abatement (Letter, 5/21/93, GAO/HRD-93-27R).

Income Security: Reports Issued During 1990-92 and Testimonies Delivered in 1992 (Bibliography, 3/93, GAO/HRD-93-80).

Legal Services Corporation: National Support Center Grantees' Activities (Report, 2/5/93, GAO/HRD-93-9).

## Military Health Care

VA/DOD Health Care: More Guidance Needed to Implement CHAMPUS-Funded Sharing Agreements (Report, 10/28/94, GAO/HEHS-95-15).

Operation Desert Storm: Questions Remain on Possible Exposure to Reproductive Toxicants (Report, 8/5/94, GAO/PEMD-94-30). Testimony on same topic (8/5/94, GAO/T-PEMD-94-31).

Defense Health Care: Uniformed Services Treatment Facility Health Care Program (Report, 6/2/94, GAO/HEHS-94-174).

Medical Records Control (Letter, 5/4/94, GAO/HEHS-94-161R).

Defense Health Care: Challenges Facing DOD in Implementing Nationwide Managed Care (Testimony, 4/19/94, GAO/T-HEHS-94-145).

Reserve Forces: DOD Policies Do Not Ensure That Personnel Meet Medical and Physical Fitness Standards (Report, 3/23/94, GAO/NSIAD-94-36).

Defense Health Care: Expansion of CHAMPUS Reform Initiative Into DOD'S Region 6 (Report, 2/9/94, GAO/HEHS-94-100).

Defense Health Care: Expansion of the CHAMPUS Reform Initiative Into Washington and Oregon (Report, 9/20/93, GAO/HRD-93-149).

Psychiatric Fraud and Abuse: Increased Scrutiny of Hospital Stays is Needed for Federal Health Programs (Report, 9/17/93, GAO/HRD-93-92).

Operation Desert Storm: Army Medical Supply Issues (Report, 8/11/93, GAO/NSIAD-93-206).

Operation Desert Storm: Improvements Required in the Navy's Wartime Medical Care Program (Report, 7/28/93, GAO/NSIAD-93-189).

Medical Readiness Training: Limited Participation by Army Medical Personnel (Report, 6/30/93, GAO/NSIAD-93-205).

DOD Health Care: Further Testing and Evaluation of Case-Managed Home Care Is Needed (Report, 5/21/93, GAO/HRD-93-59).

Defense Health Care: Lessons Learned From DOD's Managed Health Care Initiative (Testimony, 5/10/93, GAO/T-HRD-93-21).

Page 54 GAO/HEHS-95-77W

Defense Health Care: Additional Improvements Needed to CHAMPUS'S Mental Health Program (Report, 5/6/93, GAO/HRD-93-34).

DOD Mental Health Review Efforts (Letter, 3/31/93, GAO/HRD-93-19R).

### Veterans' Health Care

VA Health Care: Albuquerque Medical Center Not Recovering Full Costs of Lithotripsy Services (Report, 12/28/94, GAO/HEHS-95-19).

Veterans' Health Care: Veterans' Perceptions of va Services and va's Role in Health Care Reform (Report, 12/23/94, GAO/HEHS-95-14).

VA Health Care: Inadequate Planning in the Chesapeake Network (Report, 12/22/94, GAO/HEHS-95-6).

VA Health Care: Purchases of Safer Devices Should Be Based on Risk of Injury (Report, 11/17/94, GAO/HEHS-95-12).

VA/DOD Health Care: More Guidance Needed to Implement CHAMPUS-Funded Sharing Agreements (Report, 10/28/94, GAO/HEHS-95-15).

Veterans' Health Care: Use of va Services by Medicare-Eligible Veterans (Report, 10/24/94, GAO/HEHS-95-13).

Veterans Health Care: Implications of Other Countries' Reforms for the United States (Report, 9/27/94, GAO/HEHS-94-210BR).

Veterans' Health Care: A Profile of Married Veterans Using va Medical Centers (Report, 8/26/94, GAO/HEHS-94-223FS).

Health Security Act: Analysis of Veterans' Health Care Provisions (Report, 7/15/94, GAO/HEHS-94-205FS).

Universal Health Care: Effects on Military Systems in Other Countries and the United States (Report, 7/11/94, GAO/HEHS-94-182BR).

Veterans' Health Care: Efforts to Make va Competitive May Create Significant Risks (Testimony, 6/29/94, GAO/T-HEHS-94-197).

<u>VA Health Care: Delays in Awarding Major Construction Contracts</u> (Report, 6/17/94, GAO/HEHS-94-170).

Page 55 GAO/HEHS-95-77W

VA and the Health Security Act (Letter, 5/9/94, GAO/HEHS-94-159R).

<u>VA Health Care Reform: Financial Implications of the Proposed Health Security Act</u> (Testimony, 5/5/94, GAO/T-HEHS-94-148).

Medical Records Control (Letter, 5/4/94, GAO/HEHS-94-161R).

Veterans' Health Care: Most Care Provided Through Non-va Programs (Report, 4/25/94, GAO/HEHS-94-104BR).

Veterans' Health Care: Veterans' Perceptions of va Services and Its Role in Health Care Reform (Testimony, 4/20/94, GAO/T-HEHS-94-150).

VA Health Care: A Profile of Veterans Using va Medical Centers in 1991 (Report, 3/29/94, GAO/HEHS-94-113FS).

VA Appropriations (Letter, 3/29/94, GAO/HEHS-94-127R).

va Health Care For Women: In Need of Continued va Attention (Testimony, 3/9/94, GAO/T-HEHS-94-114). Testimony on same topic (7/2/92, GAO/T-HRD-92-33, and 7/19/92, GAO/T-HRD-92-42). Report on same topic (1/23/92, GAO/HRD-92-23).

Homelessness: Demand for Services to Homeless Veterans Exceeds va Program Capacity (Report, 2/23/94, GAO/HEHS-94-98).

<u>va Health Care: va Medical Centers Need to Improve Monitoring of High-Risk Patients</u> (Report, 12/10/93, GAO/HRD-94-27).

VA Appropriations (Letter, 12/10/93, GAO/HRD-94-72R).

Department of Veterans Affairs Appropriation (Letter, 11/12/93, GAO/HRD-94-57R).

va Health Care: Tuberculosis Control Receiving Greater Emphasis at va Medical Centers (Report, 11/9/93, GAO/HRD-94-5).

Veterans Affairs: Service Delays at va Outpatient Facilities (Testimony, 10/27/93, GAO/T-HRD-94-5). Testimony on same topic (7/21/93, GAO/T-HRD-93-29). Report on same topic (10/15/93, GAO/HRD-94-4).

va Health Care: Restructuring Ambulatory Care System Would Improve Services to Veterans (Report, 10/15/93, GAO/HRD-94-4).

va Health Care: Medical Care Cost Recovery Activities Improperly Funded (Report, 10/12/93, GAO/HRD-94-2)

VA Health Care: Labor Management and Quality-of-Care Issues at the Salem VA Medical Center (Report, 9/23/93, GAO/HRD-93-108).

va Health Care: Comparison of va Benefits With Other Public and Private Programs (Report, 7/29/93, GAO/HRD-93-94).

VA Health Care: Potential for Offsetting Long-Term Care Costs Through Estate Recovery (Report, 7/27/93, GAO/HRD-93-68).

Veterans Affairs: Accessibility of Outpatient Care at va Medical Centers (Testimony, 7/21/93, GAO/T-HRD-93-29).

va Health Care: Variabilities in Outpatient Care Eligibility and Rationing Decisions (Report, 7/16/93, GAO/HRD-93-106).

<u>Va Health Care: Veterans' Efforts to Obtain Outpatient Care From Alternative Sources (Report, 7/14/93, GAO/HRD-93-123).</u>

va Health Care: Delays in Awarding Major Construction Contracts (Report, 5/26/93, GAO/HRD-93-101).

va Health Care: Problems in Implementing Locality Pay for Nurses Not Fully Addressed (Report, 5/21/93, GAO/HRD-93-54).

va Health Care: Enforcement of Federal Ethics Requirements at va Medical Centers (Testimony, 5/19/93, GAO/T-HRD-93-22). Reports on same topic (5/12/93, GAO/HRD-93-39) and (4/30/93, GAO/HRD-93-39).

Veterans' Health Care: Potential Effects of Health Care Reforms on va's Major Construction Program (Testimony, 5/6/93, GAO/T-HRD-93-19).

Veterans' Affairs: Establishing Patient Smoking Areas at VA Facilities (Report, 5/3/93, GAO/HRD-93-104).

Veterans' Health Care: Potential Effects of Health Financing Reforms on Demand for va Services (Testimony, 3/31/93, GAO/T-HRD-93-12).

Management of va.: Improved Human Resource Planning Needed to Achieve Strategic Goals (Report, 3/18/93, GAO/HRD-93-10).

Veterans' Health Care: Potential Effects of Health Reforms on VA Construction (Testimony, 3/3/93, GAO/T-HRD-93-7).

<u>VA Health Care: Selection of a Planned Medical Center in East Central Florida (Report, 3/1/93, GAO/HRD-93-77). Letter on same topic (6/2/93, GAO/HRD-93-23R).</u>

<u>va Health Care: Actions Needed to Control Major Construction Costs</u> (Report, 2/26/93, GAO/HRD-93-75).

Veterans Disability: Information From Military May Help va Assess Claims Related to Secret Tests (Report, 2/18/93, GAO/NSIAD-93-89).

### Veterans' Benefits

Veterans' Benefits: Better Assessments Needed to Guide Claims Processing Improvements (Report, 1/13/95, GAO/HEHS-95-25).

Veterans' Benefits: Lack of Timeliness, Poor Communication Cause Customer Dissatisfaction (Report, 9/20/94, GAO/HEHS-94-179).

Veterans' Benefits: Status of Claims Processing Initiative in va's New York Regional Office (Report, 6/17/94, GAO/HEHS-94-183BR).

Military Downsizing: Persons Returning to Civilian Life Need More Help From DOD (Report, 1/21/94, GAO/HEHS-94-39).

Veterans Benefits: Redirected Modernization Shows Promise (Report, 12/9/93, GAO/AIMD-94-26).

Disabled Veterans Programs: U.S. Eligibility and Benefit Types Compared With Five Other Countries (Report, 11/24/93, GAO/HRD-94-6).

Armed Forces Retirement Home (Letter, 11/3/93, GAO/HRD-94-49R).

DOD Military Disability Retirement (Report, 11/3/93, (GAO/HRD-94-50R).

Homeownership: Appropriations Made to Finance va's Housing Program May Be Overestimated (Report, 9/8/93, GAO/RCED-93-173).

Veterans' Compensation: Premature Closing of va Office in the Philippines Could Be Costly (Report, 7/15/93, GAO/HRD-93-96).

## Major Contributors

David W. Bieritz Susan Y. Higgins James L. Kirkman Stephen F. Palincsar Tara J. Tolivar

Page 59 GAO/HEHS-95-77W

N	Aajor Contributors		

Page 60 GAO/HEHS-95-77W

#### **United States General Accounting Office**

## **Order Form**

U.S. General Accounting Office

P.O. Box 6015

For ordering single copies only.

(No Cover Page Required)

Gaithersburg, MD 20884-6015 Fax Number (301) 258-4066 Telephone Number (202) 512-6000

8 Digit Customer ID* (top of mailing label)	or your full mailing address below:*
Name	
Organization	
Address	
Address	
City, State and ZIP	
Sample Order* (to order GAO/HEHS-94-83W	GAO/HEHS -94-83W
*Note: Please fill the blanks as shown in this example without touching the sides of the box.	G A O /
	G A O /
	G A O /
	G A O /

Order Form		

Page 62 GAO/HEHS-95-77W

## Mailing List Request Form

Address Information	To receive this booklet each month, check here:					
	Name: Organization: Address:					
Areas of Interest	To receive future reports and testimonies, check your area(s) of interest.					
	HEALTH Access and Infrastructure Employee and Retiree Benefits Financing Health Care Reform HHS Public Health Service Long-Term Care Malpractice Managed Care Medicare and Medicaid Prescription Drugs Provider Issues Public Health and Education Quality and Practice Standards Substance Abuse and Treatment Other Health Issues  EDUCATION Department of Education Early Childhood Development Armed Forces Elementary and Secondary Higher Education School-to-Work Transition	EMPLOYMENT  Equal Employment Opportunities  High Performance Workplaces  Labor and Management Relations  Training and Employment  Assistance  Workplace Quality  Other Employment Issues  SOCIAL SECURITY, DISABILITY,  & WELFARE  Aging  Children's Issues  Pensions  Social Security & Disability  Welfare  Other Social Security, Disability,  & Welfare Issues  VETERANS AFFAIRS & MILITARY  HEALTH  Military Health  Veterans' Health Care  Veterans' Benefits				
Mail or Fax To:	Fo:  Janet Shikles, Assistant Comptroller General Health, Education, and Human Services Division, NGB/ACG U.S. General Accounting Office 441 G Street, N.W. Washington, D.C. 20548 Fax Number (202) 512-5806					

Page 63