

Problem Gambling Services (PGS) Meeting
September 14, 2007
10:00 am – 12:00 am
Salem

Attendees: John Benassu; Cascadia Residential; Rick Berman, Cascadia BHC; Kristin Bezdek, ADAPT; Angela Brooks, Mid Columbia; Andy Cartmill, Washington County; Carol Chism, CCMH; Amber Chytka, Polk County; Greta Coe; AMH; Arlenia Elmore-Jeggli, AMH; Hubert Evans, Lifeworks NW PCR; Ron Fisher, AMH; Carole Hardy, Oregon Lottery; Wendy Hausotter, AMH; Stephanie House, Linn-Benton County; Julie Hynes, Lane County; Jackie Kasten, OHSU BHC; Yvonne Kays, Marion County; Jean Linck, Options for Southern Oregon; Jeff Marotta, Problem Gambling Solutions; Bob Miller, AMH; Marcy Nichols, Linn County MH; Janese Olalde, AMH; John Pearson, Multnomah County; Wendy Robinson, TFCC; Karen Rutherford, Polk County; Alyssa Siegel, OHSU BHC; Naiya Singh, Linn County; Michele Tantriella-Modell, Emergence; Jeff Taylor, Tillamook County; Tom Ten Eyck; Sharon Williams, Cascadia BHC.

Introductions

Announcements & in the news

- Youth Video won Aurora award for script writing, and is up for another possible award
- New certifications – Greta Coe and Julie Hynes-prevention certification; Angela Brooks, 3 providers in Marion County and 1 from Options—treatment certification.
- Marcy Nichols requested training for hospital staff based on a request she received; Rick Berman will follow-up.

Featured Research

Lane County did a survey of U of O college students which can be seen at: <http://www.lanecounty.org/prevention/gambling/> . For other featured research see attached document.

Focus Groups – AMH and Oregon Lottery are conducting focus groups the week of September 16-24 in the Portland metro area. The first night will be a random sampling and the 2nd night will be gamblers, 3rd night will be

problem gamblers, 4th night is for significant others. If you know of anyone who would want to be in the focus group contact Jeff Marotta at problemgamblingsolutions@comcast.net.

Manager's update

AMH is in the process of developing a contract with NARA to provide services to Native Americans.

Klamath County: AMH will contract directly with Klamath Tribe/KADA because the County decided not to remain involved in problem gambling services.

Clackamas County chose not to provide problem gambling services, so an RFP was issued and Cascadia was selected as the provider for the County. Contract is in process.

InAct, a new provider in Multnomah County, has extensive experience in drug courts, which will be an interesting addition to our group. Linn/Benton County and Mid-Columbia also have drug court affiliations.

Ron Fisher and Bob Miller will be doing a presentation to the Drug Court Conference. Sometime in the future there may be an option for running a pilot project for a Gambling Court.

The hiring process for the New Problem Gambling Manager is going slowly, partly due to the fact that the position is being reviewed for reclassification at a higher level. The position will be advertised nationwide.

AMH would like to put together a work group, including the new manager and stake holders, to review certification requirements. If you have ideas or opinions regarding this let us know. For now we will continue to work under the system that is in place; a variance can be requested if needed. No further work on this until new manager is hired.

Discussion of PGS meeting frequency resulted in decision to continue current schedule.

The Nightline video that was viewed at the last PGS meeting was purchased and sent to treatment staff.

Site Review Process Update

One round of the whole state of site reviews has been done. The second round will involve reviewing the encounter data only unless the program has been notified otherwise and the process will be simplified.

The possibility was discussed of having a discussion about the advantages and disadvantages of the SOGS vs the NODS.

Bob Miller discussed how we review the files. If in past reviews there was no encounter data in the file, programs were permitted to add missing data. However, from this point forward if documentation is missing the claim will be rejected. This is the same way things are done in the A&D system. So from this point forward we won't be asking you to do self-audits, but we expect you to do them so that the files are accurate at the time of the review. There is a section in the Service Element that describes documentation requirements. This is a good time to review your Service Elements so that you are aware of what our requirements are.

There was a discussion regarding SE 83 and the billing codes of the identified services listed there. At the December post PGS Meeting Tom Moore will come to talk about how to bill for SE 83 services.

Committee Reports

Prevention Committee: Andy Cartmill

Time to start working on OPGAW 2008; send ideas for additions/changes in the binder contents to Wendy Hausotter (wendy.hausotter@state.or.us).

The awareness calendars are almost done. We are printing 10,000 for statewide dissemination and will rely on local programs to do most of the dissemination; each program should distribute at least 100 copies and may have up to 400 (if more are needed let Greta know greta.l.coe@state.or.us). Please think about who you want to distribute these to in your county/communities and prepare your mailing lists and labels; AMH will supply labels for middle schools.

Andy had an opportunity to discuss problem gambling with representatives of the military and Beverly Watts-Davis, head of CSAP, Oregon is a leader in presenting resources to the armed services on gambling.

Workforce Development

Fall conference is coming up at the end of October. Please register if you have not already done so. The pre-conference training is full and will be offered again.

Spring conference is in April. Preview of coming attractions: Jon Grant will speak about sex addiction and gambling; The National Guard will talk about how to work with returning vets; Lifeways will talk about DBT.

A 30 minute video for supervisors on clinical supervision for problem gambling counselors will be shown at the Fall conference, followed by a discussion of the best way to engage supervisors in viewing it. Please think about how this video should be disseminated.

Statewide Prevention

Data collection is complete for the Youth Prevalence Study. This is a unique study because it is the 1st to study parents and kids. The data should be ready around December.

Wendy has conducted 3 informal site visits, and is in the process of planning more. These are just an informal discussion, no special preparations are required.

Consumer Education Website: Contractor has just started work so no product for several months. Beta versions of parts of the site will be shared with providers for comments and feedback.

A review of County/regional web sites coverage of problem gambling shows some progress in problem gambling coverage, but many sites still need to be updated. Wendy will be sending out suggested content again, including link to the new 1877mylimit.org

Next prevention coordinators meeting, scheduled for December, is canceled. Next meeting will be in February, the day before the PGS meeting.

RFPs that are in process: Prevention and Outreach, Workforce Development, Community Coalition Mini-grants, Treatment Improvement; PGS will be notified as each is issued.

Field Reports

Oregon Lottery: Carole Hardy

- 12% increase in calls to the helpline this last year means the Lottery target was exceeded.
- Brochures are going to be reprinted with the new website URL on them.
- Meeting with Emergence and AMH to be sure that the various websites we produce are not duplicative, link to each other, etc.
- Focus Groups reported on earlier will be taking the Lottery advertising concepts to different groups to see what they think of them, what they have seen or heard regarding problem gambling, etc.

Helpline: Michele Tantriella-Modell

- The IM (Instant Messaging) is up and running on the webpage. They are getting hits, doing some referrals as they would on the helpline. There is also live chat.
- Please let the Helpline know if there are any changes to the contact information or services provided by your program as soon as possible.
- Attached are the Helpline data from July and August.

Gambling Addiction Treatment Foundation: Sharon Williams

- They are working on strategic planning. Next meeting is in October.
- Jeff Marotta is working with the Foundation on putting together a proposal to have The National Conference for June 2010 in Portland. This would be a great spotlight for Oregon's services.

ACCBO: No report.

Post-PGS CEU opportunity: "The Practical Application of ACT Principles and Meditation with Compulsive Gambling Clients"

Next Meeting:

Date: Friday, December 14, 2007 NO SUBCOMMITTEE MEETINGS
9:30 – 11:30 a.m. PGS meeting
11:30 – 1:00 p.m. LUNCH ON YOUR OWN
1:00 – 3:30 p.m. CEU opportunity

Willamette ESD 2611 Pringle Road SE (parking is free)

Salem, OR 97302 (503) 588-5330

From the South:

1. Take I-5 North.
2. Take Exit 249 to Salem.
3. Bear right on Commercial St SE and go northwest for 2.6 miles.
4. Turn right on 12th St Cut off SE and travel Northeast on 12th St.
5. Turn right on Fairview Ave SE and go east for 0.2 miles.
6. Turn left on Pringle Rd SE and go north for 0.1 miles to WESD

From the North:

1. Take I-5 South.
2. Take Exit 253, OR-22 to N. Santiam Hwy/Stayton/Detroit Lake and OR-99E Business.
3. Bear right on ramp at sign reading "Salem and OR-99E Business".
4. Continue on OR-22, OR-99E and go northwest for 1.0 mile.
5. Turn left on 25th St SE and go south for 0.4 miles.
6. Turn right on McGilchrist St SE and go West for 0.8 miles
7. Turn left on Pringle Rd SE and go south for 0.1 miles to WESD.